



DEFENSE LOGISTICS AGENCY

DLA-LP

**HEADQUARTERS
CAMERON STATION**

ALEXANDRIA, VIRGINIA 22304-6100

**GENERAL ORDER
NO. 37-92**

15 June 1992

I. Reference:

- A. DLA General Order No. 23-90, 27 August 1990.
- B. DLA General Order No. 37-90, 1 November 1990.
- C. DLA General Order No. 16-91, 8 July 1991.

II. Authority: DLA-L approval of DLA-Q reorganization.

III. Pursuant to cited authority and effective 21 June 1992, the Directorate of Quality Assurance (DLA-Q) is realigned. The following organizational elements are disestablished:

- A. Product Quality Management Office (DLA-QP).
- B. Quality Engineering and Computer Software Management Division (DLA-QE).
- C. Programs and Systems Management Division (DLA-QR).
- D. Logistics Management Division (DLA-QL).
- E. Flight Operations and Specialized Safety Division (DLA-QF).

IV. The following are established as division level elements of DLA-Q:

A. The Policy and Plans Team (DLA-QO) develops, facilitates implementation, and evaluates policies, programs, procedures, and systems, both national and international in scope.

B. The Product Integrity and Customer Support Team (DLA-QP) investigates and resolves product quality and computer software problems; provides commodity and technical guidance and engineering support; develops measures of customer satisfaction; develops approaches and strategies for improvements.

C. The Technical Assessment Team (DLA-QS) develops functional data requirements for ADP information and resource management needs; assimilates, analyzes, and summarizes data to measure effectiveness of individual programs and product conformance levels; develops trends and displays data to identify problems and areas for improvement.

D. The Laboratory Testing Team (DLA-QL) manages the DLA-wide Laboratory Testing Program; develops internal laboratory capability; maintains laboratory accreditation; coordinates with Military Services for laboratory results; coordinates individual laboratory workloads with DSCs, DCMC, and the laboratories.

E. The Training Team (DLA-QT) manages the Quality Assurance Technical Development Program for all technical quality assurance personnel.

F. The Flight Operations and Specialized Safety Team (DLA-QF) manages DLA flight activities and specialized safety programs.

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V. Administrative support for DLA-Q will continue to be provided by the DLA Administrative Support Center.

BY ORDER OF THE DIRECTOR

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for ROGER C. ROY
Assistant Director
Policy and Plans