

Glisson visits DLA activities in Norfolk

The Defense Logistics Agency held its Senior Leader's Conference in Norfolk Va., Sept. 22-24.

During the conference, DLA leadership visited several DLA activities in the Norfolk area, to include Defense Contract Management Command, Defense Automated Printing Service, Defense Reutilization and Marketing Office and the Defense Depot Norfolk Virginia.

DLA Director Lt. Gen. Henry T. Glisson said everyone working at these sites was doing exceptional work.

"I was greeted and briefed by very professional and dedicated employees," he said. "My visit was capped with a luncheon attended by representatives of all DLA Norfolk area activities. It was an excellent opportunity to discuss the future direction of the agency and our need



DLA Director Lt. Gen. Henry T. Glisson is welcomed aboard the USS George Washington for a tour.



DLA Director Lt. Gen. Henry T. Glisson, *left*, on board the USS George Washington with the ship's supply officer, Cdr. Andy Brown.

to stay focused on supporting the warfighters. It was certainly an informative visit."

At DCMC, Glisson was met by Col. Ronald Flom, Defense Contract Management District East commander, and received a tour of the office operation.

Glisson was then given a tour of the DAPS facilities to include seeing the printing operation in action. He was impressed by the DAPS operation

At the DRMO, Glisson said it was an incredibly large function that is in the process of having the physical distribution portion

turned over to DDNV. "This increased expertise will definitely assist in reducing the turn in backlog," he said.

DDNV is a front line operation in support of the warfighters and is in transition with the old facility being replaced with modernized storage facilities.

"I received an introductory briefing and then toured most of the facilities," Glisson said. "I also had the opportunity to meet and speak with eight volunteer drivers who delivered food and supplies to the North Carolina flood victims." *Read about this on page 26.*

Glisson said all DLA the activities are performing exceptional work. "The warfighter support is greatly appreciated by all at DLA and the Military Services," he said.

The senior leaders also toured the aircraft carrier USS George Washington, docked at the Norfolk Station, Norfolk, Va. □



Building a Worldwide Uniform System for the Defense Procurement Process

The Defense Contract Management Command is leading a Department of Defense effort to standardize procurement systems worldwide.

“During the last 35 years the Army, Navy, Air Force and Department of Defense agencies built a tangled web of contracting systems. That is about to change,” said Air Force Maj. Gen. Timothy Malishenko, DCMC commander and Standard Procurement System program executive officer. “A recent analysis of the cost to maintain the 12 current systems revealed that replacing them with a single system would save \$1.3 billion from 1998 to 2005.”

One Process for the New Millennium

Standardizing the procurement process worldwide requires much more than just software installation and training. Therefore, DoD is now implementing a new Standard Procurement System. SPS will revolutionize the defense procurement world and lead the march to DoD-wide standard business systems. It is vital because DoD's contracting operations form the largest buying organization in the world, and support U.S. fighting forces.

“This is the first time DoD has attempted to standardize the business process completely across the department, including all of the military services and defense agencies,” said Malishenko.

Procurement processes and efficiency are mission-critical activities that must embody the best business practices. Having one standardized process “is beneficial to DoD because it improves consistency, eliminates redundancy, increases capability and automates business

processes, which paves the way for paperless contracting,” said Malishenko. He added that DCMC has “an aggressive program to listen to the user, get feedback, and to make whatever adjustments are necessary to address their recommendations to improve the product.”

Setting the Standard

DoD took its first steps toward a standard business process and an accompanying software system when it acquired the SPS in 1997. This ambitious plan is designed to “standardize” all procurement functions in one package. By redefining procurement, the SPS will be the cornerstone of DoD's vision for paperless acquisition. The approach is unique because the contracting strategy was developed to go with a commercial product first, while delivery of the product follows incrementally. The goal was to select a commercial off-the-shelf (COTS) software solution, compatible with Microsoft Windows, to replace the 12 procurement systems used by the various military branches. A true first, this single solution had to fulfill DoD's diverse procurement and contracting activities—from purchasing office supplies, uniforms and sundry items to weapons systems, helicopters and tanks.

During the bidding process, DoD found that most software products only met 40 to 60 percent of its procurement needs. DoD recognized that a reasoned strategy was required to standardize procurement of diverse products and services—and to address constantly changing technology. Compounded by certain agencies' Year 2000 challenges, DoD needed a thoughtful, progressive deployment strategy.

The Software Contract Award

In April 1997, DoD awarded the 10-year, \$240-million SPS contract to American Management Systems of Fairfax, Va. AMS will deliver the Procurement Desktop-Defense (PD2) software incrementally to meet the SPS requirement of approximately 300 functions.

The contract includes software licenses, site surveys, installation, training, documentation, enhancements to keep the systems current, help desk support and testing to validate the product. It also pays to convert old legacy data to the new system. There are also program office costs, including training manuals and technical manuals.

Diverse Users Will Benefit

There are tremendous benefits for both contracting officers and private industry. Defense contracting professionals can eliminate redundancy within DoD procurement programs, automate processes, improve communication and increase functionality. DoD vendors and contractors can receive standardized contract forms with standardized language, and they will witness speedier contract award processing and electronic contract administration. Cost savings are an additional benefit.

Malishenko said AMS will deploy the system it developed at 1,100 sites worldwide. Ultimately, approximately 44,000 users will be trained to use the system, which will gradually replace the 12 current systems. During installation and implementation, three successive versions of the software will be released. The program is expected to be fully operational by 2003.



SPS Strategic Deployment

The incremental deployment plan targets the four services plus the Defense Logistics Agency and others. Each targeted group does four kinds of procurement: military base buying, contract administration, major weapons systems and inventory control points. SPS will first standardize simple acquisitions for base functions, and later will address more complex procurement processes. Included in the implementation—from installation to training to continued user support—are all of the DoD contracting officers.

Out of 44,000 anticipated users, approximately 22,000 are at military bases. At the end of 1998, 8,600 of them had installed the software. That will rise to 17,900 by the end of 1999.

Of the 14,000 installations completed at the end of July, 10,000 users completed training and 6,000 were using the SPS. Now at various stages of completion across DoD, the massive SPS implementation has already enjoyed some successes.

For example, the first DoD agency to complete the conversion was the Army Space and Missile Defense Command in Huntsville, Ala., which went on line with PD2 in August 1998. SMDC reported improved business processes, including 25 to 33 percent faster acquisition lead times.

There are many deployment steps beyond PD2 software installation on a computer. Each site's day-to-day business activities must be tailored—including pre-implementation planning with DoD agency management, process improvement consulting, changing operating procedures, and user training and data migration. In addition to replacing legacy systems, SPS replicates dozens of existing interfaces to financial, logistics and other DoD systems. Deployment continues over a long time to ensure that all steps are completed successfully.

“SPS involves a steep learning curve and, despite the long-term benefits of PD2, some do not want to

take the time to learn the new system,” said Maj. Sean O’Day, Natick Soldiers Systems Center.

Maj. Scott Campbell, SPS implementation fielding officer at the Army Forces Command, echoed O’Day’s comments. “Installing the software is the easy part. Getting buy-in [from users] is the hard part. After users

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—Maj. Gen. Timothy Malishenko, DCMC commander

understand how to use the system, buy-in does occur and success shortly follows,” he explained. Campbell said he received only a single complaint from among 640 system users across 26 sites.

“Despite SPS’ track record of success, criticisms are to be expected; after all, some users will have significant changes in their procurement system and seldom is such change without challenge. I encourage our customers to let us know if they experience problems or need tailored changes to their systems,” said Gary Thurston, SPS program manager.

“Some of the criticisms I’ve heard have focused on software bugs and the failure to communicate expectations about the successive nature of the implementation and the long-term benefits of the program.”

Perhaps the biggest challenge of the SPS is managing effective deployment and training for diverse users. Most users will perform business processes differently during the transition, and the level of detail they had with their specialized legacy system may not be available in the standardized one.

In addition, PD2 addresses the many stages of DoD’s procurement process, including requirement definition, pre-solicitation, solicitations and amendments, evaluation and source selection, award, award administration, receipt and acceptance, payment entitlement and closeout.

“A project of this scale requires us, the vendor, to understand thoroughly all aspects of the procurement process and tailor our software solution to the needs of its users,” said Al Rogers, AMS vice president. “We are working with the DoD to make improvements with each software version and are training users at a rate of nearly 1,000 users per month. When SPS is fully deployed, PD2 will be the best procurement system available.”

DCMC is responsible for ensuring that concerns are addressed and satisfied. For the latest SPS information or to voice your concerns, visit DCMC’s web site at www.sps.hq.dla.mil. You may also AMS’ extranet web site at <http://pd2amsinc.com>. □

Status of Targeted Groups

- ✓ Army: 111 sites installed, 43 initially operating, 8 fully operating.
- ✓ Navy: 195 sites installed, 7,000 users; accepted latest version of SPS (PD2 4.1a) April 1999.
- ✓ U.S. Marine Corps: 32 sites, latest SPS version.
- ✓ Air Force: 7 sites installed, 483 users.
- ✓ Defense Logistics Agency: 11 installed sites, 1,100 users.
- ✓ Other Defense Agencies: 26 installed sites, 600 users; 12 initially operational, 8 fully operational sites.
- ✓ Current Systems Retired: Navy APADE, Marine BCAS. Army SAACONS, by December 1999.



Rear Adm. Bob Chamberlin retires; Piped ashore after 33 years

by Christine Born
DLA Congressional and Public Affairs

As the boatswain's call piped him ashore for the final time, Defense Logistics Agency Deputy Director Rear Adm. Bob Chamberlin ended 33 years of naval duty at a ceremony in the DLA headquarters complex auditorium on Oct. 1. His official retirement date is Nov. 1.

Of all of his tours of duty, Chamberlin spent the longest at DLA. First, as the executive director for supply management, which became the Defense Logistics Support Command, and then, from 1997 to present, as the deputy director.

"Did I love the Navy and my long experience here at DLA? Absolutely!" Chamberlin said. "I wouldn't trade it for the world or do it any differently. But I don't view today as a retirement but as a golden opportunity. None of these feelings are ones of sadness. To the contrary, I am as happy today as if I was just out of college. I am going out into the job market or the relaxation market, or whatever else might come, but I can hardly wait."

He said that the Navy provided him a unique opportunity of adventure, travel and challenge. "And I tried to take advantage of every minute of it," he said. "But really the Navy only set the stage for what is really important in life regardless of what direction one travels. In the end, the bottom line comes down to three things for me: relationships, competition and diversity."

He explained that the successful achievements of his career came about through close relationships with people, many of whom were in the



Rear Adm. Bob Chamberlin is piped ashore by fellow Navy Supply Corps Flag officers at the DLA headquarters complex. Chamberlin retired after 33 years of service.

audience. The competition he spoke of was mainly against himself, saying he never viewed himself as competing with someone else, only against a self imposed set of standards to ensure that each time he was doing as well as he possibly could. About diversity, Chamberlin said, "In any group, each of you in this room brings something different to the table, and I found it true with every setting I've encountered."

Rear Adm. Keith W. Lippert, commander, Naval Supply Systems Command, Mechanicsburg, Pa., told many stories about Chamberlin and praised his career accomplishments.

"There is no finer officer than Rear Adm. Bob Chamberlin," Lippert said. "He is the consummate naval officer, and when I think of successful careers, his is the one I point to. He

helped to fashion DoD logistics as we know it today. As an instructor at the Naval Supply Center School, he was singularly instrumental in writing the training curriculum for the stock point management. During his NAVSUP tour, he was responsible for the acquisition and development of Navy stock point replacement.

"I would like to leave you with a quote I think is very appropriate. It's from President John F. Kennedy. 'A man who may be asked in this century what he did to make his life worthwhile, I think he can respond with a good deal of pride and satisfaction, I have served in the United States Navy.'"

DLA Director Lt. Gen. Henry T. Glisson said Chamberlin has a work ethic second to none, and he knows the logistics business as well as



anyone he's ever known.

"Bob Chamberlin quickly gained my trust, confidence and respect and most importantly, he became a very good friend of mine," Glisson said. "He tackled and solved some of the toughest issues in this agency. From BRAC, to best value contracting, reorganizing the headquarters to Y2K issues and Prime Vendor, he did, in my estimation, more for DLA in support of the warfighter than anyone else. When you talk about professionalism, innovation, leadership, care of people, dedication to duty, selfless, tireless duty and the (Boston) Red Sox, you think of him. His hard work has made it possible for us to do what we need to do in the Agency, and he made it fun."

To open the ceremony, Chamberlin's four daughters, Jill,

Courtney, Katherine and Rebecca, sang the National Anthem.

DLSC Commander Rear Adm. Dan Stone presented Chamberlin with a display case containing a U.S. flag flown over the Capitol and other mementos. Glisson presented Chamberlin with the Defense Distinguished Service Medal for service from 1997-1999. Among the accomplishments cited for this award were "outstanding leadership that resulted in major contributions to the national security of the U.S., and helping to make DLA become a warrior focused, integral member of the warfighting team."

Switching roles, Glisson, as the Army senior quartermaster officer on active duty, enrolled Chamberlin into the Order of Saint Martin and made

him a member of the distinguished order of logisticians.

Saint Martin is the patron saint of the Quartermaster Regiment. Saint Martin was a soldier-provider and a symbol for logistics warriors charged with supporting victory in the past, present and future. The specific criteria for accession into the Distinguished Order is to "have performed conspicuous, long-term service for or on behalf of the United States Army Quartermaster Corps. The Distinguished Order is reserved for an elite few whose careers have embodied the spirit, dignity, and sense of sacrifice and commitment epitomized by Saint Martin." □

Rear Adm. Archer new DLA deputy director

Rear Adm. Raymond A. Archer, Supply Corps, U. S. Navy, is the new deputy director of the Defense Logistics Agency.

Archer comes to DLA headquarters from the Naval Inventory Control Point, Mechanicsburg, Pa., where he served as commander from September 1997 to October 1999.

Possessing an extensive background in logistics, he has held numerous key positions ashore and afloat.

Previous sea tours that Archer has had include supply officer of USS RANGER (CV 61); an exchange tour in the Royal Navy Submarine Force as deputy supply officer, HMS NEPTUNE; stores and stock control officer, USS HUNLEY (AS 31); and supply officer, USS THOMAS EDISON (SSBN 610).

Shore duty tours held by Archer include director of Submarine Logistics Courses; Director, Supply Training Division, Naval Submarine School, Groton, Conn.; and comptroller/chief financial officer, Naval Aviation Supply Office, Philadelphia, Pa. From 1983 to 1986, he served as the chief of Naval Operation's project officer for stock funding of aviation depot level repairables. This project was the most significant change in aviation logistics since the dedication of the Aviation Supply Office in 1941.

Archer also served as the supply officer, Naval Air Station North Island, force supply officer, commander Naval Air Force, U.S. Pacific Fleet, and the deputy commander, Fleet Logistics Operations, Navy Supply Systems Command, Mechanicsburg, Pa. In February 1996, he

became the assistant deputy under secretary of defense, Logistics Business Systems and Technology Development, Washington, D.C.

A native of Cuyahoga Falls, Ohio, Archer graduated from Ohio State University's School of Business in 1969 with a bachelor of science degree in accounting. In 1978, he received a master's degree in business administration from the Duke Graduate School of Business.

Some of Archer's personal awards include the Defense Superior Service Medal, four Legions of Merit, Defense Meritorious Service Medal, four Meritorious Service Medals, and the 1990 and 1991 COMNAVAIRPAC Supply "E" Award. The Commander, U.S. Naval Forces Central Command awarded him a Meritorious Service Medal for providing logistics support during Battle Force Zulu, Operation Desert Storm. Additionally, Archer has a wide range of functional specialties from submarine (supply) and aviation warfare to inventory control and financial management. □



Rear Adm. Raymond Archer



DLA senior enlisted advisor retires

by Christine Born
DLA Congressional and Public Affairs

Sgt. Maj. Gordon “Randy” Taft bid farewell to the Army and the Defense Logistics Agency Oct. 29, retiring after 26 years of service to his country.

Taft thanked all of the people who attended the ceremony and gave a special thanks to the officers and noncommissioned officers of DLA.

“You guys are the best,” he said. “There is not a one of you who isn’t top shelf. You were always there when we needed you. I couldn’t have done my job without you. Each and every one of you carries a special place in my heart and it will always stay there.”

In the retirement program, Taft wrote a farewell letter to everyone. It read, in part, “It has been my pleasure and privilege to serve as the DLA Senior Enlisted Advisor for the last three years. I could not have dreamed of working with a more dedicated, professional and caring work force. You always made the American warfighter your number one priority, and for that, those of us who wear the uniform, thank you. I am proud to have served with each and every one of you, civilian and military. Any success I may have had at DLA is a direct result of your support, and I will

always be indebted to you.”

DLA Director Lt. Gen. Henry T. Glisson presented Taft with a flag flown over the U.S. Capitol and with the Defense Superior Service Medal. The citation stated, in part, “Sgt. Maj. Gordon Taft distinguished himself by exceptionally meritorious service as the senior enlisted advisor to DLA. An extremely dedicated and loyal non-commissioned officer, Sgt. Maj. Taft performed his duties with efficiency and distinction, consistently displaying the highest personal integrity in a highly visible position.”

Glisson praised all the great work Taft performed as DLA’s senior enlisted advisor. He said Taft cares about people, gives 110 percent, doesn’t care who gets the glory, working every project as a team member.

“I never met a more loyal and dedicated NCO,” Glisson said. “I can’t imagine going through the last two years without him. He truly has been my co-pilot and pointman on so many issues. Randy quickly gained my trust and admiration, and I owe him a great deal.”

Glisson also said that all the jobs Taft performed were characterized by selfless service, selflessness on his part, dedication to duty and professionalism, and taking care of people, the one trait he best exemplifies.

“If you read the NCO creed, you are reading about Randy Taft,” Glisson said. “He really is the model of what

the creed is all about. If you look at the successes DLA has had over the past few years, and if you look behind the scenes, you will find Randy’s fingerprints on almost all of them.

“Randy is the best co-pilot a boss could have, and on behalf of a grateful Agency, I just want to say thank you. It’s been an honor and a pleasure to have served with you.”

Taft enlisted in the Army in 1973 at Fort Polk, La. He earned his bachelor of arts degree in business administration from Columbia College, Columbia, Mo. His military educational background includes the Personnel Senior Sergeants Course, the U.S. Army Recruiter Course, the Advanced Noncommissioned Officer Course, and the U.S. Army Sergeants Major Academy. □



DLA Director Lt. Gen. Henry T. Glisson, *left*, presents tributes from Senator Shelby (R-Ala.) upon Sgt. Maj. Randy Taft’s retirement from the Army.



Activation Ceremony

U.S. Army Reserve Element activated at Headquarters, Defense Logistics Agency

by Vladimir Diaz
DLA Corporate Administration

The United States Army Reserve activated a Joint Reserve Unit on Oct. 15 to support the Defense Logistics Agency. The unit's official name is U.S. Army Element, Headquarters Defense Logistics Agency Support Unit. The ceremony took place at the DLA headquarters complex, Fort Belvoir, Va.

Col. Chester Franklin Nolf, Jr., assumed the position of Commander, U.S. Army Element, Headquarters Defense Logistics Agency Support Unit. With over 28 years of commissioned military service.

Nolf has served in many positions during his career. Prior to joining DLA, he was assigned to the 55th Materiel Management Center as Chief, Combat Vehicle Division, an Army Reserve unit also located at Fort Belvoir, VA.

Nolf said, "The Joint Reserve Unit is made up of an innovative, creative, diverse and energetic workforce that has a strong will to make it happen. We are proud to be an integrative part of your team."

DLA Director Lt. Gen. Henry T. Glisson said, "Today represents a new chapter in the history of DLA. It is significant because it marks the first time this kind of unit has been stood up in DLA, and in fact, the first one of these to be in support of a defense agency. We can be proud of that."

Glisson said the activation of this unit is also important because DLA's Contingency Support Teams are largely made up of reservists.

"Since contingency support teams are the first ones present to bring forward the logistics support structure,

we need to have people trained and ready for mobilization any place in the world. That is what this unit is going to give us," Glisson said.

"Today, we are turning more logistics operations over to reserve units," he said. "In fact, 85 percent of all requirements for materiel and requisitions that come from the military services, come to DLA. There is very little that happens in logistics and contract management today that we are not involved in. While we have become an integral part of the warfighting team. Our reservists have become integral to our warfighter support."

According to Glisson, the overall objective of this JRU is to provide trained and ready USAR soldiers to augment and fully integrate into DLA's staff, "to provide acquisition and focused logistics support to America's Armed Forces in peace and war-around the clock, around the world." The JRU provides USAR support to DLA in an effort to enhance mobilization readiness for contingency operations and for expansion during national emergencies.

JRU positions are currently at 15 locations across the country. Once assigned, JRU soldiers are required to perform a maximum of 12 days of annual training and 48 inactive duty training periods per year at the activity



Brig. Gen. Joseph Thompson, commander, DLA Joint Reserve Force, passes the flag to Col. Chester Franklin Nolf, Jr., the new commander, U.S. Army Element, Headquarters Defense Logistics Agency Support Unit.

to which they are assigned. Drill schedules are flexible.

DLA's JRU is primarily comprised of Quartermaster Branch officers and Army Acquisition Corps officers at the ranks of captain through lieutenant colonel. There are also Judge Advocate General and Engineer Branch officers at the rank of lieutenant colonel, and non-commissioned officers at the ranks of staff sergeant and sergeant first class in Military Occupation Specialties 92A and 88N.

If you would like additional information on the JRU, or to sign up for positions, please contact Sgt. First Class Keith Long, (703) 767-6190, DSN 427-6190, or keith_long@hq.dla.mil. □





National Disability Employment Awareness Day

Defense Logistics Agency Director Lt. Gen. Henry T. Glisson, (left) Dinah F.B. Cohen, director, DoD Computer/Electronic Accommodations Program (center) and DLA Corporate Administration Director Gary Thurber at DLA's National Disability Employment Awareness Month ceremony. Cohen was the keynote speaker. Her speech focused on the profound effect the Americans' with Disabilities Act has brought to our society using herself as an example. She also encouraged everyone to "think ability," this year's theme.



National Hispanic Heritage Month Celebration

(From left to right) Alfred Rascon, Medal of Honor winner, Honorable Gil Coronado, director, U.S. Selective Service, students of the Spanish Partial-Immersion Program from Glasgow Middle School and Defense Logistics Agency Director Lt. Gen. Henry T. Glisson. The purpose of this program was to recognize the significant contributions of the Hispanic culture to the development and posterity of our country.



DCST Operation Joint Guard supports the President



Pictured with President Clinton is Air Force Maj. Shirley Bowles, who is currently assigned to the Defense Logistics Agency Contingency Support Team as the class one officer and is stationed at Camp Able Sentry, Macedonia. In addition to her subsistence duties, Bowles represents Defense Supply Center Philadelphia-Europe in clothing, tents, construction materials and medical supplies.

The DCST, working with subsistence Prime Vendors and DSCP Europe for local purchase items, served the President, his traveling party and about 500 others at Camp Bondsteel, Kosovo a pre-Thanksgiving meal on Nov. 23. The traditional holiday meal of stuffed turkey, was augmented by the addition of crab legs, lobster and assorted pies. In addition to the food, DSCP Europe was asked to respond to an emergency request for 100 helmets for the President and his party. The helmets were airlifted by Defense Distribution Depot Europe and arrived in time for the President's visit.

The DSCT is led by Col. Gary Harris, the DLA Europe commander, the forward team is commanded by Lt. Col. Ron Maldonado from Defense Supply Center Richmond. The DSCT integrates all DLA supplies and services under one command and is forward-located with the warfighters on the front lines.

Ceremony held for "Chiefs"

On Aug. 30, the Defense Contract Management Command held the first Air Force Chief Master Sergeant Induction ceremony.

Currently serving as DLA's Senior Enlisted Advisor, Chief Master Sgt. Don Collins, who is also assigned as the DCMC Air Force Reserve Senior Enlisted Representative, was "officially" inducted by other Chief Master Sergeant's from the Air Force and Air Force Reserve.

Chief Master Sgt. Herbert Rhay explained the long-standing tradition of the induction ceremony within the Air Force. The historical ceremony is in honor of a Native American tradition of seeking council from the spirits around the ceremonial "fire." Those seated around the fire asked the spirits for guidance and wisdom to lead the tribe with vision and bravery. All qualities needed and revered by both those who attain the highest Air Force enlisted rank and those in their charge that seek their counsel.

Collins said he readily accepted the challenges that accompany the rank of chief with vigor and excitement.

The honored guest at the ceremony was Maj. Gen. Timothy Malishenko, DCMC commander, who was inducted as an Honorary Chief.

DLA receives award for DSS

The Distribution Standard System received the Government Computer New 1999 Agency Award for excellence in the application of information technology to improve delivery to the military services.

The award was presented at the 12th annual GCN awards banquet on Oct. 27.

The DSS program initiative replaced several legacy systems with one standard system across DoD for distribution. DSS has improved accuracy of inventory counts, workload planning, receiving, packing, shipping, transportation, hazardous materials handling and storage location management in a real time paperless environment.

Reserve officers promoted

The Defense Logistics Agency Mobilization Assistant to the Director Brig. Gen. Joseph Thompson, US Army Reserve, and Col. Stephen T. Gonczy, Mobilization Assistant to the deputy director have been selected for promotion.

Thompson was promoted to major general at a DLA headquarters ceremony Dec. 3. Gonczy was promoted to brigadier general at a ceremony Dec. 17.

