

DEFENSE LOGISTICS AGENCY HEADQUARTERS 8725 JOHN J. KINGMAN ROAD FORT BELVOIR, VIRGINIA 22060-6221

August 14, 2019

MEMORANDUM FOR SUPPLY AND SUPPLY DISCREPANCY REPORT (SDR) PROCESS REVIEW COMMITTEE (PRC) MEMBERS

SUBJECT: Approved Defense Logistics Management Standards (DLMS) Change (ADC) 1342, Elimination of Transaction Set (TS) 49 Supply Discrepancy Reports (SDRs) Transmitting from Product Data Reporting Evaluation Program to WebSDR.

The attached change to DLM 4000.25, Defense Logistics Management Standards (DLMS), is approved for implementation.

Addressees may direct questions to <u>EBSO.SDR@dla.mil</u>. Others must contact their designated SDR PRC available at https://www.dla.mil/HQ/InformationOperations/DLMS/allpoc/.

DREXEL K. ROSS Acting Director Enterprise Business Standards Office

Attachment As stated

cc: ODASD(Logistics)

Attachment to PDC 1342

Elimination of Transaction Set (TS) 49 Supply Discrepancy Reports (SDRs) Transmitting from Product Discrepancy Reporting Evaluation Program to WebSDR

1. ORIGINATING SERVICE/AGENCY AND POC INFORMATION:

- **a.** <u>Technical POC</u>: Brandon Richardson, Naval Sea Command, Comm. 207-438-6491 or e-mail: brandon.richardson@navy.mil
- **b.** <u>Functional POC</u>: Simon A Hernandez, Navy Supply Head Quarters, Comm. (717) 605-1425, DSN 430-1425 or e-mail: simon.hernandez3@navy.mil.

2. FUNCTIONAL AREA LOGISTICS AND TRANSACTION CHANGES:

- a. Primary/Secondary Functional Area: SDRs
- b. Primary/Secondary Functional Process:
- c. <u>Logistics and Transaction Changes (Check All That Apply)</u>:

$\overline{\mathbf{A}}$	Category	$\overline{\mathbf{A}}$	Category		Category
	Billing		Physical Inventory		Contract Admin
X	Discrepancies / Deficiencies		MILSTRAP		DoDAAD
	Serialization		MILSTRIP		MAPAD
	Small Arms/Light Weapons		MRA		LMARS
	pRFID		Disposition	X	DLM Publications
	GFP		DOD BRAC		

3. REFERENCES:

- **a.** SECNAV Instruction 4855. 3C, Product Data Reporting Evaluation Program, June 27, 2014.
- **b.** DLM 4000.25, Defense Logistics Management Standards (DLMS), Volume 2, Supply Standards and Procedures, Chapter 17, Supply Discrepancy Reporting

4. REQUESTED CHANGE(S):

a. <u>Brief Overview of Change</u>: Terminate the use of historical SDRs, (identified by Transaction Set Purpose Code 49), from the Product Data Reporting and Evaluation Program

(PDREP) system to WebSDR and follow standard Supply Discrepancy Report (SDR) transactional routing conventions.

- **b. Background:** During the design for WebSDR, Components using internal SDR systems identified a need for a business process that would allow SDRs to be worked internal to the Component or internal to the Component's SDR application without providing standard transaction/e-mail outputs from WebSDR. Historical SDRs (identified by Transaction Set Purpose Code 49) were established for this purpose. Historical SDRs are currently used by PDREP, and are entirely internal to the PDREP. These SDRs are created and resolved within the PDREP system. For example, the Navy creates an SDR and routes the SDR to another Navy or United States Marine Corp (USMC) action point to resolve. When an SDR is created and routed to a Navy or Marine Corps action point, PDREP stamps these SDRs in the background of the system as Purpose Code 49 SDRs. PDREP sends a copy of these SDRs to WebSDR for inclusion in reporting and metrics. WebSDR does not apply any business rules or edits to PDREP SDRs with Purpose Code 49, but allows them to be recorded into WebSDR. Normally, WebSDR would not process these SDRs due to missing data content. Also, if for any reason, an SDR with Purpose Code 49 needs to re-routed to an action point outside of PDREP, that SDR cannot be properly routed because Component SDR systems are not configured to receive SDRs with Purpose Code 49, since they were initially designed to remain internal to PDREP. This results in SDRs with Purpose Code 49 not being routed correctly, being rejected, and ultimately not supporting the warfighter adequately, by ensuring SDRs are created, processed, and resolved in a timely manner.
- **c.** Requested Change in Detail: This proposed change will require PDREP to generate all new SDR transactions with TS Purpose Code 00, and exit these transactions to WebSDR regardless if the initiator and responder is Navy or USMC. This will enable PDREP to follow standard SDR processes and routing regardless of what activity initiates and responds to the SDR. This change will eliminate any historical (Transaction Set Purpose Code 49) SDR from being generated in PDREP.
- **d.** <u>Revisions to DLM 4000.25 Manuals</u>: Revise DLM 4000.25, Volume 2, Chapter 17, Supply Discrepancy Reporting, as shown in Enclosure.
 - e. <u>Approved Transaction Flow</u>: Standard SDR Transaction Flow applies.
 - f. Alternatives: None noted.
- **5. REASON FOR CHANGE:** WebSDR does not apply business rules to SDRs with Purpose Code 49. The classification of SDRs with Purpose Code 49 is transparent to the PDREP users. However, when the communication problem between PDREP and WebSDR occurs due to the Purpose Code 49 in an SDR, the PDREP user must manually work the SDR with Transaction Set Purpose Code 49 to cancel it and resubmit or contact the SDR Functional Lead-NSLC Portsmouth, ME to manually re-route it. Therefore, SDR Functional Lead-NSLC Portsmouth, ME receives a high volume of customer service calls. Simultaneously, this issue increases the number of the days it takes to close SDRs, resulting in longer customer wait time.

6. ADVANTAGES AND DISADVANTAGES:

- **a.** <u>Advantages</u>: Eliminates manual work by the SDR user and the SDR Functional Lead-NSLC Portsmouth, ME.
 - b. **Disadvantages**: None noted.
- 7. ASSUMPTIONS USED OR WILL BE USED IN THE CHANGE OR NEW DEVELOPMENT: This will allow SDRs to follow normal SDR processing rules and standards.
- 8. ADDITIONAL COMMENTS TO CONSIDER: None
- 9. ADDITIONAL FUNCTIONAL REQUIREMENTS: None
- **10. ESTIMATED TIME LINE/IMPLEMENTATION TARGET:** TBD by the PDREP program office.
- 11. ESTIMATED SAVINGS/COST AVOIDANCE ASSOCIATED WITH IMPLEMENTATION OF THIS CHANGE: Cost avoidance cannot be quantified at this time, however, this change will prevent component systems from receiving SDRs with Purpose Code 49, which ultimately end up failing or being rejected since the receiving systems are not programmed to receive them.

12. IMPACT:

- a. New DLMS Data Elements: None
- b. Changes to DLMS Data Elements: None
- **c.** <u>Automated Information Systems (AIS)</u>: PDREP will need to be updated as stated above.
- **d.** <u>Defense Automatic Addressing System (DAAS)</u>: WebSDR will need to remove any specific programming linked to processing SDRs with Purpose Code 49, since PDREP will no longer be transmitting them.
 - e. Non-DLM 4000.25 Series Publications: None

13. PROPOSED DLMS CHANGE (PDC) 1342 RESPONSE/COMMENT RESOLUTION:

	Component	Response/Comment	Disposition
1.	ODASD(Logistics)	Concur without comment	Noted.
2.	DLA	Concur without comment	Noted.
3.	Navy	Concur without comment	Noted
4.	Air Force	None	

5.	US Army	Concur without comment	Noted.
6.	USMC	None	
7.	DAAS	Concur without comment	Noted.
8.	USTRANSCOM	Abstains	Noted.
9.	AFSAC	None	
10.	DCMA	None	
11.	DSCA	Concurs without comment.	Noted.

Enclosure, Defense Logistics Manual (DLM) 4000.25, Volume 2, Revisions

Revise Chapter 17 as shown. Deletions are shown in double-strikethrough.

(Preceding text not shown)

C17.3.17. Historical SDR Purpose and Procedures. During the design for WebSDR, Components using internal SDR systems identified a need for a business process that would allow SDRs to be worked internal to the Component or internal to the Component's SDR application without providing standard transaction/e-mail outputs from WebSDR. Historical SDRs (identified by Transaction Set Purpose Code 49) were established for this purpose. Historical SDRs are currently employed by two one systems: the Product Data Reporting and Evaluation Program (PDREP).