Accessing AMPS Help

Account Management and Provisioning System (AMPS)

URL: https://amps.dla.mil

AMPS access

If you are getting an error message/number, the first thing to check is that you **used the URL** above.

If you see the following screen …

First Time User? Click Here to Register
Use this option to register if you have never had a DLA account or if you have access to an existing DLA application but have not registered in AMPS.

Forgot your User ID? Click Here
Use this option if you have registered with AMPS in the past but cannot remember your DLA assigned User ID.

Forgot your Password? Click Here
Use this option if you have registered with AMPS in the past but cannot remember your password.

User ID	
Password	

Login

Need Help? Contact the DLA Enterprise Help Desk at DLAEnterpriseHelpDesk@dla.mil, or toll free 855-DLA-0001 (855-352-0001)

… and do not have an AMPS account, start your AMPS account registration by clicking on First Time User **unless** you are an internal DLA or DFAS user.

… and normally login with user ID and password, enter your user ID and password. Use the Forgot links, if needed.

… and have a DoD Common Access Card (CAC), AMPS may not have read your CAC correctly. For Internet Explorer 11, click on Tools, Internet Options, Content tab, Clear SSL State. Close your browser session and try again. Remember to select the **Signature (DoD E-mail)** certificate.