



Logistics Information Services

Federal Logistics Information System Web Inquiry (WebFLIS)

The Federal Logistics Information System (FLIS) forms the foundation for all logistics information systems. It is the catalog of more than sixteen million Supply Items used by the U.S. Government (USG) and NATO allies.

FLIS provides essential information about the Item of Supply, such as the National Stock Number (NSN), Item Name, CAGE and Part Numbers, Registered Users, as well as the Acquisition Advice Code, Unit Price, Unit of Issue, Source of Supply, Freight Data, Hazardous Materiel Indicators, Interchangeable and Substitutable information, and Physical and Performance Characteristics.

FLIS also provides the most complete information on contractors doing business with the USG. The information is primarily used by DLA, the Military Services, Federal Agencies, and USG Sponsored Contractors doing business with the USG.

Since WebFLIS data is a reflection of the FLIS database, you are retrieving near real-time information, data no older than six hours. WebFLIS information is essential to all Logisticians – from engineers designing a new weapon system to property disposal specialist. As a WebFLIS user, you will have read only access to the standard logistics information system in the Federal Government.

WebFLIS Highlights

- Advanced Characteristics query
 - Item Name Code
 - Item Name Keyword(s)
 - Master Requirements Codes
 - Decoded Characteristics data
- Weapon Systems query
 - Weapon System Designator Code
 - Weapon System Keyword(s)
 - Weapon System Essentiality Code
 - Weapon System Group Code
- Basic Characteristics and Medical queries are now in their own separate query tabs
- DLA managed Bill of Materials (BOM) and Sets Kits and Outfits (SKO) queries
 - BOM/SKO or Component NIIN
 - Filter by Service/Agency using a BOM/SKO and History Date
- Multiple NIIN/NSN and multiple Part Number queries up to 500
- Clear Text Summary View
 - Item Identification Data
 - Vendor and Part Number Data
 - Shipping and Handling Data

DLA Customer Interaction Center
Toll Free: 1-877-DLA-CALL (1-877-352-2255)
DSN: 661-7766
OCONUS: 312-661-7766
Commercial: (269) 961-7766
Email: dlacontactcenter@dla.mil



DEFENSE LOGISTICS AGENCY

360° approach to Life Cycle Logistics

CUSTOMER SUPPORT:

DLA Customer Interaction Center

The DLA Customer Interaction Center (CIC) began servicing customers in 2009, averaging 400K+ contacts annually leveraging technology to provide world class customer service geared towards logistics and supply needs. The CIC provides solutions to the Armed Services, Federal Agencies, State and local governments, government contractors, allied foreign military and the general public.

Email: dlacontactcenter@dla.mil Web: <http://www.dla.mil/CustomerSupport.aspx>

Training

Logistics Information Services offers comprehensive training and education on several DLA products and services. Many of our courses offer classroom instruction as well as delivery by Computer Based Training (CBT), Web Based Training (WBT), Satellite/VTC Training, and Webinar. Tailored courses are developed to meet individual service or agency needs.

Email: dla.tng@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Services/TrainingandReference/Training.aspx>

Customer Analytics

The Customer Relationship Management (CRM) Analytics team stands ready to provide detailed reports regarding the nature of contacts made to the DLA Customer Interaction Center (CIC). Report data is tailored to assist senior leaders, trainers and Customer Support Representatives. If you would like to request a report, feel free to reach out to us at

Email: crmanalytics@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Services/CustomerOutreach.aspx>

Customer Outreach

Informing and delivering information regarding DLA Products and Services to the internal and external customer group. Utilizing Web, E-mail, and Face-to-Face engagement to represent DLA to high/mid level, product user and private industry customers worldwide.

Email: customeroutreach@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Services/CustomerOutreach.aspx>

National Stock Number Cataloging

Logistics Information Services is responsible for creating and maintaining the National Stock Numbers (NSNs) utilized by the Department of Defense, other Federal Agencies, Civilian Agencies and International Allies. Cataloging serves as the foundation of the DOD supply chain, ensuring information is provided in a way that allows supported activities to easily understand and utilize information.

Email: dlacontactcenter@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Services/FIC.aspx>

Demilitarization

In coordination with the Military Services, Defense Agencies, and other Federal Government entities the DOD Demilitarization Coding Management Office ensures validation of the DEMIL code for every item of supply.

Email: dlacontactcenter@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Services/FIC/DEMILCoding.aspx>

Joint Certification Program

As partners in the joint defense of North America, the U.S. and Canada have established a bilateral common structure for mutual defense.

The Joint Certification Program certifies contractors of each country for access, on an equally favorable basis, to unclassified technical data disclosing militarily critical technology.

Email: dlacontactcenter@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Products/LogisticsApplications/JCP.aspx>

Federal Logistics Information System (FLIS) Process Management

The FLIS Process Management is responsible for facilitation of the creation, maintenance, dissemination, and viewing of National Stock Number data within the FLIS Portfolio Suite of Systems. The sharing of this data amongst DLA systems (FED LOG, WebFLIS, DOD EMALL), DOD, Federal Agencies, and International Allies ensures data is available and actionable for military supply chains worldwide.

Email: dlacontactcenter@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Services/FIC.aspx>

U.S. National Codification Bureau (NCB)

U.S. NCB - A member of NATO Allied Committee/135 and the National Codification System. The U.S. representative at NATO planning/codification meetings on logistics information matters. Our Mission: To facilitate the exchange of logistics information between multinational defense forces in support of U.S. and NATO missions.

Email: ncbus@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Services/FIC/NATO.aspx>

LOGISTICS APPLICATIONS – ACQUISITIONS PRODUCTS AND SERVICES:

Tailored Data Products (TDP)	DOD EMALL
DLA Map Catalog	FED LOG
WebFLIS	PUB LOG
Joint Certification Program (JCP)	PUB LOG FLIS Search
MEDALS	Purchase Card Online System (PCOLS)

DLA Customer Interaction Center (DLA CIC)

The DLA Customer Interaction Center (CIC) is your "One Call Resolution" point of contact for all Logistics issues related to DLA. We're here for you 24 hours a day, 7 days a week, including Government holidays.

Toll Free: 1-877-DLA-CALL (1-877-352-2255)

DSN: 661-7766 / OCONUS: 312-661-7766 / Commercial: (269) 961-7766

Email: dlacontactcenter@dla.mil

Visit us at:

<http://www.dla.mil/HQ/InformationOperations/Offers/Products.aspx>