



## DLA Log Info Svcs offers customized training

The DLA Log Info Svcs training branch offers a myriad of classes for the Department of Defense (DOD), civil agencies, participating allied governments and government contractors. Courses include instruction on the use of FED LOG, DOD EMALL, Electronic Cataloging (E-Cat) and many others. The complete catalog can be found [here](#).

If there is a course you would like to attend that is not listed in the online catalog, contact the training branch to ask for a customized course to fulfill your requirements.

To further fit our customers many needs, the training branch offers these courses in a variety of formats to include in-house platform training, Computer Based Training (CBT) on CD-ROM, Web Based Training (WBT), Video Tele-Conference (VTC) and Webinar.

If you, or any of your customers requires training in any of our systems, do not hesitate to contact our training branch [here](#).

## FED LOG now downloadable!

Tired of waiting for your monthly FED LOG disks to show up in the mail? Now FED LOG can be downloaded from DOD EMALL, by DLA, Army, Navy, Air Force, Marine Corps personnel and their respective Guard and reserve components, for free! After logging into DOD EMALL, click the Tools tab and click FED LOG downloads. Don't have a DOD EMALL account? Registering is easy and takes less than five minutes. For questions with DOD EMALL or FED LOG, click [here](#).



### May/June

#### Training Opportunities

##### On-site Training

##### Drawing Interpretation

12-15 May Mechanicsburg, PA

##### Logistics Data Interpretation

19-21 May, Chicago IL

##### FEDLOG

19-20 May Philadelphia, PA

2-3 Jun, Columbus OH

16-17 Jun, Ft Leonard Wood, MO

##### Online Training

DOD EMALL Webinar - Every Tuesday at 1pm EST during the months of May and June. For registration and additional information contact the Training Team by clicking [here](#).

DLA Logistics Information Services Training Calendar accessed by clicking [here](#).

For online information on all DLA Logistics Information Services products and services, click [here](#).

### Conference and Expo Schedule

The conference and expo schedule slows down for the summer. Look for our future engagements to pick up in the Fall!



## DLA reps attend the 50th Anniversary of Sea-Air-Space

A DLA Log Info Svcs rep partnered with personnel from DLA headquarters, DLA Aviation and DLA Troop Support to attend the Navy League Sea-Air-Space Conference on 13-15 April. The event occurred at the Gaylord Convention Center at National Harbor, MD.



## Customer Interaction Center

The DLA Customer Interaction Center (DLA CIC) operates a 24 hours a day, 7 days a week call center, located in Battle Creek, MI. The DLA CIC can answer questions that range from “Where is my stuff?”, to more in depth questions that are sent forward to level 2 agents. They pride themselves on short wait times and personal assistance to fit your needs. Internal or external customers call 1-877-352-2255 (DSN 661-7766 or (269) 961-7766) to answer your logistics questions today!

## Would you like more info on your local customers?

Log Info Svcs offers many tools to help serve our internal and external customers. One tool that can assist you with understanding your customers’ needs is the Customer Relationship Management (CRM) Analytics Reports. Our analysts will compile information from Customer Interaction Center (CIC) engagements and derive specialized reports based on your needs. Here are a few key questions where our reports can help:

- Are local customers in need of training?
- Do your customers understand the services DLA provides?
- Do service members realize there is a DLA rep on their base?

This analysis can answer those and so many other questions for you. Click [here](#) for the request form. For other questions email [here](#).

*“Providing DLA forward facing personnel information about DLA Logistics Information Services”*