

Defense Logistics Agency Instruction



DLAI 6609
January 31, 2003
Last Review November 7, 2008
J-654

Information Technology (IT) Research and Advisory Services

1. PURPOSE.

a. The guidance contained in this DLA Instruction ensures that IT professionals in the Agency are provided access to a commercial resource from which they acquire best practices for implementation within the Agency.

b. Research and advisory services provide DLA with a depth of IT information that often cannot be obtained in-house. DLA's support requirements include product management, functional design, software selection and deployment, standards enforcement, technical systems integration, business process integration, technical infusion, and customer support.

2. APPLICABILITY. This policy applies to HQ DLA and DLA Primary Level Field Activities (PLFA).

3. POLICY. It is DLA's policy to utilize the best IT information and research assets that can be obtained within cost schedule and performance parameters. This has led to the use of a commercial source to obtain research and advice from analysts.

4. RESPONSIBILITIES. The current commercial source is Burton Group, Inc. Current IT research is available on the Burton Group Web site to DLA employees with a Burton Group Web ID. Registration information for research service may be obtained from the Research and Advisory POC located in J-654.

5. PROCEDURES

a. Commercial representative and/or administrator provides advertisements to DLA.

b. Requests for technical research capability are submitted to managers for initial selection of users to Information Operations (J-6), the Enterprise Licensing Office (J-654).

c. Web ID requests will be granted

d. Analysis of usage data

e. Usage data analysis provided to management to aid in the decision on whether to continue commercial services

6. EFFECTIVE DATE. January 31, 2003.

Director, DLA Enterprise Support