

DEFENSE LOGISTICS AGENCY

# SUPPORT SERVICES

SUPPORTING THE NATION THROUGH A "WHOLE OF GOVERNMENT" APPROACH

For the past 60 years, DLA has served as the common commodity procurement source for the U.S. military. With a staff of 26,000, including over 9,000 contracting professionals across eight major supply chains, DLA procures \$35-45 billion worth of common commodities annually on behalf of its customers, leveraging economies of scale, low overhead costs, and deep expertise in the industrial base.

Over the past decade, typically in response to national and global humanitarian crises, the demand signal for DLA's acquisition, storage, distribution, and surge capabilities to support other nonmilitary agencies has grown. DLA understands its potential value-add to the "whole of government" community as a logistics supplier of choice. It is formalizing this role as part of its latest Strategic Plan 2021-2026, while ensuring no cost or service trade-offs to its traditional military customer. The programs and services listed here show the breadth and depth of DLA's offerings for government agencies seeking comprehensive logistics solutions. More information on each service offering is available at www.dla.mil/what-dla-offers/support-services.

#### DLA'S VALUE ADD

- Leveraging economies of scale to provide competitive pricing and lower operating costs to federal, state, local and Tribal agencies.
- Proven track record for end-to-end global supply chain management: \$40B+ in revenue, 10,000 contract awards per day, \$205B in active contracts managed.
- Expertise in emergency response commodities: Medical/surgical support, firefighting equipment, fuel, subsistence items, humanitarian/lifesaving support.
- Strong supply base relationships: 10,000+ suppliers (78% small business), increasing market intelligence to decrease risk, sustained industry engagements for demand planning and industrial base health.
- Global, agile, flexible, Distribution Center network storing over \$142B in government-owned inventory.



### What Support Services Do We Offer?

#### AVIATION

- Aircraft Parts Management for over
   2.3K Weapon Systems and
   1.7M Assets
- USN Fleet Readiness Center Supply Management
- USAF Air Logistics Complex
   Supply, Storage & Distribution
- Repairable Acquisitions
- Strategic Acquisition
- Industrial Gases and Cylinders
- Ozone Depleting Substances
- Industrial Plant Equipment Support for Machine Tool Procurement, Repair, Rebuild and Disposition
- Source of Supply Management
- Supply Partner Planning Integration
- Strategic Forecasting & Analysis
- Consumable Hardware
- Geospatial Intelligence Products and Print on Demand Capability



#### CATALOGING



- Federal & International Cataloging
- Kitting
- Demilitarization Coding
- Packaging
- Property Accountability
- Safety Data Sheet
- Mapping (Cataloging)



#### **CLOTHING & TEXTILES**

- Disaster Blankets
- Ecclesiastic Support
- Flags & Heraldry Support
- Uniforms & Equipment
- Wildland Fire Equipment/Gear
- Tentage (MILSPEC/Commercial)
- Chemical Equipment
- Mosquito Netting
- Sleeping bags (MILSPEC)
- Riot Gear
- Body Armor
- Tarps (MILSPEC)

#### Construction & Equipment

- Containers
- Fire & Emergency Equipment
- Force Protective Equipment
- Generator Leasing
- Maintenance Repair & Operation
- Material Handling Equipment
- Special Operational Equipment

- Construction & Barriers
- Lumber & Wood Products
- Modular Housing Solutions
- Heavy Equipment Program
   Lighting & Heating, Ventilation
   and Air Conditioning
- Commercial Hardware
- Disaster Relief Supplies

#### Disposition Services

- Property Turn-in
   Customer OneStop Solutions
   Finding a Location
   Schedule an Appointment
   TurnIn Smart Book
   TurnIn Toolbox
- Federal Excess Property Program

- Law Enforcement Support Office (LESO)
- FireFighter Property Program
- Computers for Learning (CFL)
- Disaster Relief
- Precious Metals
- Demilitarization

#### DOD Only

- Reutilization
- Hazardous Waste Disposal
- Scrap Sales
- Useable Sales





#### **DISTRIBUTION**

- Storage and Distribution (S&D)
- Tailored Kitting Solutions
- Expeditionary S&D Capabilities
- Transportation Planning and Execution
- Preservation, Packaging, Packing and Marking (PPP&M)

#### **DOCUMENT SERVICES**

- Printing Services
   Banners, Decals, Manuals, etc.
- Scanning and Conversion Services
- Office Device Management

Per DoDI 5330.03, DLA is the DOD's primary provider of these services.

#### Energy



- Bulk Helium
- Bulk Liquid Cryogenics
- Bulk Missile Fuels
- Bulk Petroleum
- Energy Savings Performance Contracts

- Utility Energy Service Contracts
- Natural Gas
- Liquified Natural Gas
- Electricity
- Renewable Energy
- Demand Response Programs
- Space Launch Support
- Government Fuel Cards
- Sustainment, Restoration and Modernization (SRM) & environmental support to fixed fuels infrastructure
- Testing and Laboratory Capabilities
- Quality Assurance/Surveillance

#### DOD Only

- Utilities Privatization



#### **EQUIPMENT DISPOSITION**

- Environmental and Sustainable Programs
- Equipment Disposition
- Federal & International Cataloging
- Document Services

#### **KEY STRATEGIC MISSIONS**

- Space Support
- Strategic Materials
- Nuclear Support
- Whole of Government Solution
- Information Technology (IT) Acquisition
- National Defense Stockpile



#### LAND AND MARITIME

- Land Systems
- Maritime Systems
- Defense Standardization Program Support
- Microcircuit DNA Marking
- Product Testing (Mechanical/Electronic)
- DoD Locks
- Consumable Hardware

#### MEDICAL

- Medical Surgical Supplies
- Dental/Optical/Laboratory
- Pharmaceuticals
- Hospital Equipment/Supplies
- Capital Equipment
- Assemblies/Kits



- Additive Manufacturing
- Analytical, Physical and Textile Conformance Testing



#### SPECIAL PROGRAMS

- Law Enforcement Support Office
- Wildland Fire Program
- 1122 Program
- Tailored Vendor Logistics Program
- Tire Program
- Customer Software Development
- Application Hosting and Sustainment
- Contingency Support/Services



#### STRATEGIC MATERIALS

- Recycling/Reuse Program
- Broad Agency Announcement
- Material Testing

#### Subsistence

- School Lunches
- ALFOODACTs (food alerts)
- Food Kiosks
- Global Prime Vendor
- Indian Reservations Subsistence
- Job Corps Subsistence
- Mobile Food Trucks
- Religious Morale Support

- Field Feeding
- Rations Program/Products
- Food Service Equipment
- Local Produce & Market Fresh Options
- Subsistence Network-Research and Development Program
- Nutritionist/Dietitian Support

#### **DLA FINANCE**

DLA is committed to meeting the US Treasury mandate to broker all intragovernmental (IGT) Buy/Sell transactions in the Governmental Invoicing system.

All trading partners (customers) must negotiate/approve General Terms and



Conditions (GT&C) 7600A agreements (at the highest possible level based on structure) before processing orders.

Please direct any questions to DLA G-Invoicing at g-invoicing@dla.mil.

These are services DLA provides to DoD customers and other customers as authorized by law. Whole of government (WOG) customers may have access to some but not all of these services. WOG customers should consult with a DLA representative to determine their access to particular services.

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## FOCUSED ON SUPPORT TO THE NATION



WWW.DLA.MIL/WHAT-DLA-OFFERS/SUPPORT-SERVICES

DLA CUSTOMER INTERACTION CENTER 1-877-DLA-CALL / (1-877-352-2255) / COMMERCIAL: 269-704-7921 EMAIL: DLACONTACTCENTER@DLA.MIL