Defense Logistics Agency
Troop Support
Construction and Equipment

Metals Tailored Vendor Logistics (TVR) Program

Customer Guidelines

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Metals Tailored Vendor Logistics (TVR) Program

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1. Introduction

Welcome to the Metals Tailored Vendor Logistics (TVR) Program. This program is managed by the Defense Logistics Agency (DLA) Troop Support Construction and Equipment Supply Chain. The Metals TVR Program is the primary distribution channel (single distributor) for procurement and delivery of a full range of metal products to a group of facilities in a given geographical region. Pricing for the items ordered through the TVR Program is determined by Distribution and Pricing Agreements (DAPAs) negotiated between DLA Troop Support and the manufacturer/distributor (TVR Vendor). TW Metals currently administers two TVR contracts serving the southeast and northeast regions while Metals USA currently administers two TVR contracts serving the central and west regions.

Our Mission: "To be the logistics partner to the warfighter by providing supplies and services worldwide when and where needed; enhanced readiness through focused logistics with a forward presence and a world class workforce."

The Metals TVR Program is a partnership aimed at achieving infrastructure savings, inventory cost reductions, and favorable product pricing through leveraged buying. DLA Troop Support awards and manages the contracts and handles all contractual responsibilities.

This document serves as a guide to walk you through the registering and ordering process.

2. Metals TVR Program

2.1 Program Overview:

DLA Troop Support has awarded regional CONUS and OCONUS indefinite delivery/indefinite quantity contracts for world-wide support of metals products and incidental services.

2.2 Scope:

The Metals TVR Program provides ferrous, non-ferrous and specialty metals, including angle, bar, extrusions, sheet, strip and plate. Other items provided by the TVR Program include valves, fittings, pipe & tube, wire rope & chain, and weld wire/electrodes. Services available via TVR include fabricating, cutting, shearing, burning, painting, grinding, ABS inspection, etc. The Metals TVR Program Federal Supply Classifications include:

FSC	Material Description
4710	Pipe & Tube, Ferrous and Non-ferrous
4010	Wire Rope and Chain
4730	Fittings
4810/4820	Valves
5440	Scaffolding
3439	Weld Wire/Electrodes
9505	Wire, Non-electrical, Iron and Steel
9510	Bars and Rods, Iron and Steel
9515	Plate, Sheet, Strip and Foil, Iron and Steel
9520	Structural Shapes, Iron and Steel

9525	Wire, Non-electrical, Nonferrous Base Metal
9530	Bars and Rods, Nonferrous Base Metal
9535	Plate, Sheet, Strip, Foil, Non-ferrous Base Metal
9540	Structural Shapes, Non-ferrous Base Metal

Note: The wholesale pricing goal is to be comparable to the best available commercial pricing.

2.3 Items not within scope:

- Precious Metals (available through traditional procurement methods)
- Any products covered by another initiative unless approved by initiative owner

Note: When in doubt, contact your regional Customer Support Representative/Tailored Vendor Logistics Specialist.

2.4 Program Features:

Customers identify their requirements using email, phone, fax, etc. Prices are all inclusive (include delivery). Specific features under the TLS Program include:

- Single point for fulfilling all requirements
- Commercial practices: EC/EDI
- 24/7 Support
- Incidental Services
- Bills-of-materials
- Electronic/Web – based Ordering
- Material Returns
- Commodity based volume discounts
- Value-added services
- Surge/Contingency Capability
- Infrastructure savings
- Leveraged buying
- Electronic billing processed through DLA's electronic business system (EBS) passed to Defense Finance and Accounting Services (DFAS). Customer may pay using either military standard requisitioning and issue procedure (MILSTRIP) or military interdepartmental purchase request (MIPR)
- Once material is shipped, DLA Troop Support pays the contractor and the customer is billed through the EBS system passed to DFAS.

2.5 Benefits:

- DLA Support DLA Troop issues and administers the contract, lessening the administrative burden for the customer
- Customer defined ordering: Order exactly what is needed for the job
- Product, logistics & technical support
- Customized access: Planners, purchasing, material management, etc.
- No minimum/maximum order requirements
- Just in time purchasing helps reduce inventory and reduce delivery rates
- Faster receipt of material by reducing procurement lead-time

2.6 Delivery Information:

The Metals TVR Program provides direct delivery to the ordering activity (customer). The vendor will consolidate all items needed for a particular job and deliver 100% complete where and when required. Customers can establish multiple delivery locations and have direct delivery to the work site.

The program offers contingency capabilities to cover national emergencies, natural disasters, relief efforts, troop deployments, and/or any operation associated with military public works/civil engineering exercises.

3. Customer Guidance

3.1 Getting Started with the Program:

This section of the document will walk you through the process of setting up accounts for the Metals TVR Program.

3.2 The Pre-Order Process:

Initial Steps required for new customers using the contract:

- Contact the appropriate Tailored Vendor Logistics Specialist (TVLS) and provide your customer Department of Defense Activity Address Code (DoDAAC).
- The TVLS will discuss the Metals TVR Program with you to better understand your needs and requirements.
- The TVLS will assist with registering your activity as an authorized user with the appropriate TVR Vendor that supports your region.

3.3 Order Process:

- Customer submits requirements to the TVR vendor who will provide a price and delivery quote.
- Customer determines to accept/reject quote. All quotes will have expiration dates.
- Customer provides the TVR contractor a funded document number or, when funding with MIPR, the TVR contractor would create a document number and inform the customer of this number.
- All orders must reference a unique requisition number/document number. This is a number that is based on military standards (MILSTDS) which requires it be 14 characters in length; the first six characters are to be a valid DoDAAC, the next four characters contain a valid Julian date and the last four characters can be any alphanumeric characters.
- Once the TVR contractor receives proper authorization from the customer to proceed with the order, TVR contractor submits order to DLA for fair and reasonable price determination, approval, and award.

3.4 MIPR Process:

The following information is required:

- DoDAAC for the requisitions generated against the MIPR
- Customer financial POC to include name, phone number, and email address
- Identification of the Metals TVR contractor
- MIPR Block 7 Address should read:

  DLA Troop Support Philadelphia, FCB
  Attn: Metals TVR Supplies
  700 Robbins Avenue Philadelphia, PA. 19111-5096

- In the body of the MIPR, please include the following, filling in the blank spaces with the appropriate information:

  Metals TVR Contractor Name: _____
  Customer DoDAAC: _____
  Financial POC with email address: _____

- Email a copy of the completed MIPR Form 448 to the DLA Troop Support Metals MIPR mailbox -- dscpcemiprs@dla.mil

- Subject lines in email must state, at a minimum: "Request MIPR Acceptance". Be sure to include the name of the region in the email subject line.

- The Metals TVR contractor will always assign a Signal Code of "B" and Fund Code of "XP" for orders funded by MIPRs.

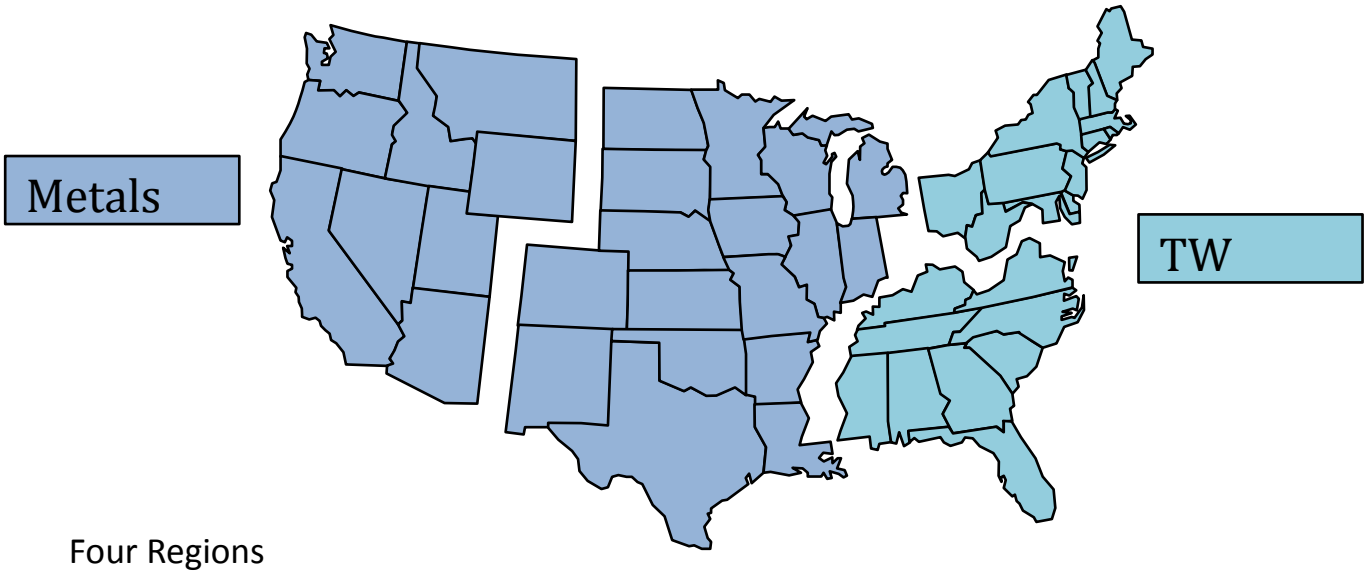
- Upon receipt of the MIPR, DLA Troop Support will:

  - Review the MIPR for approval and acceptance
  - Contact the identified customer POC for any questions
  - Create the MIPR acceptance (DD Form 448-2)
  - Forward a copy of the acceptance to the customer's financial POC, the Metals TVR contractor, and the DLA Troop Support Tailored Vendor Logistics Specialist (TVLS)
  - Assigns a MIPR control number to track customer obligations against the MIPR.

4. Contracting & Customer Support by Region

Region	Contracting Officer EXT	TVLS EXT
Commercial 215-737-xxxx - DSN Prefix 444-xxxx		
Northeast	9021	2779
Southeast	9021	2779
Central	0635	2779
West	0635	2779

METALS COVERAGE



Four Regions
West and Central – Metals USA (new)
Northeast and Southeast – TW Metals (new)
OCONUS requirements through Consolidation Points (East / West)

DLA TROOP SUPPORT

700 Robbins Avenue
Philadelphia, PA 19111
http://www.dla.mil/TroopSupport

Clothing & Textiles
Construction & Equipment
Industrial Hardware
Medical
Subsistence

Customer Contact Center
Toll Free: 1-877-DLA-CALL (1-877-352-2255)
DSN: 661-7766
Commercial: 1-269-961-7766