

UNCLAS

SUBJECT: ALFOODACT 2016-038: HP Hood LLC Voluntarily Recalls Protein Drinks From Its Sacramento Facility (Premature Spoilage)

Date Issued: June 17, 2016

1. REFERENCES:

- a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.
- b. Allied Communications Publication 121, US SUPP-1 (f).

2. BACKGROUND:

Out of an abundance of caution and with an emphasis on its customers' wellness and safety, HP Hood LLC is voluntarily recalling certain code dates of protein drinks from its Sacramento, CA, facility, due to the potential for premature product spoilage.

HP Hood is voluntarily recalling specific products after identifying a possible packaging defect that may result in product spoilage during transport and handling. Consumers may notice that, in some cases, the packaging is bloated and product inside may have an off taste or odor. Consumers should not use the product, since it does not meet its high quality standards.

3. PRODUCT INFORMATION: The recalled products are limited to **plastic bottles of 14 oz. and 10 oz. MUSCLE MILK® Genuine, MUSCLE MILK® Pro Series, MUSCLE MILK® 100 Calorie, with Best By dates of November 21, 2016 through May 23, 2017, with an "HS" in the code date.** This recall applies only to the products listed below. The Best By and code dates are printed on the top of the lid of single serve bottles.

PRODUCT	FLAVOR	UPC (case)	UPC (unit)
MUSCLE MILK Genuine			
Muscle Milk 14oz	Banana	8-76063-00223-3	8-76063-00203-5
Muscle Milk 14oz	Chocolate	8-76063-00221-9	8-76063-00201-1
Muscle Milk 14oz	Cookies N Crème	8-76063-00224-0	8-76063-00204-2
Muscle Milk 14oz	Strawberry	8-76063-00229-5	8-76063-00209-7
Muscle Milk 14oz	Vanilla Crème	8-76063-00222-6	8-76063-00202-8
Muscle Milk 14oz	Caramel Kick	8-76063-00214-1	8-76063-00219-6
Muscle Milk 10oz	Chocolate	8-76063-00271-4	8-76063-00261-5
Muscle Milk 10oz	Vanilla Crème	8-76063-00272-1	8-76063-00262-2
Muscle Milk Pro Series 40 14 oz	Crushin' Cookies	8-76063-00293-6	8-76063-00283-7
Muscle Milk Pro Series 40 14 oz	Intense Vanilla	8-76063-00291-2	8-76063-00281-3
Muscle Milk Pro Series 40 14 oz	Knock Out Chocolate	8-76063-00290-5	8-76063-00280-6
Muscle Milk Pro Series 40 14 oz	Going Bananas	8-76063-00294-3	8-76063-00284-4
Muscle Milk 100 Calorie 14 oz	Chocolate	8-76063-00575-3	8-76063-00565-4



4. **MANUFACTURER/DISTRIBUTOR:** If a consumer has any of the MUSCLE MILK® products listed, they should return it to the store where they were purchased for an exchange, or call Customer Relations at 1-877-446-7635 Monday - Thursday 7:45 AM - 4:00 PM CDT or Friday 7:45 AM - 2:45 PM CDT.

The products at issue can be identified by an "HS" designation in the lot code on the bottle cap.

Contact: Lynne Bohan
617-887-8321
617-312-6173 (cell)
HP Hood LLC

5. **DISTRIBUTION:** [Nationwide U.S.]: This update impacts product sold only in the United States.

6. **REASON FOR ACTION:** , due to the potential for premature product spoilage.

7. **INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:**

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.

POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).

b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link

[<http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/PrepareSF364.aspx>] and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (dscpconssafofc@dlamail).

d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.

e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.

8. The Point of Contact for this ALFOODACT message is CW3 Jacqueline Telesford, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email dscpconssafofc@dlamail

9. Individuals or groups that would like to receive recall messages electronically can forward their email address to dscpconssafofc@dlamail, with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.

10. Previous recalls and frequently asked questions are available at the following web site:

<http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx>

The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

Regards,

Jacqueline Telesford
Chief Warrant Officer Three
Consumer Safety Officer
Defense Logistics Agency-Troop Support
700 Robbins Ave.
Philadelphia, PA. 19111
Ph. (215) 737-2922 (W)
Ph. (215) 847-3584 (C)
DSN 444-2922
Fax 215-737-7526
Jacqueline.Telesford@dlamail
Jacqueline.Telesford.mil@mail.mil

