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# DEFENSE LOGISTICS AGENCY TROOP SUPPORT 700 ROBBINS AVENUE PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW ALFOODACT 2023-022 June 14, 2023

#### MEMORANDUM FOR RECORD

SUBJECT: Gelato Boy Issues Allergy Alert on Undeclared Milk in Chocolate Chunk Gelato

- 1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.
- 2. **COMPANY ANNOUNCEMENT:** June 14th, 2023, Gelato Boy of Boulder, Colorado is recalling 728 cases / 5,824 units of Chocolate Chunk Gelato because it may contain undeclared MILK. People who have an allergy or severe sensitivity to MILK run the risk of serious or lifethreatening allergic reaction if they consume this product.

Gelato Boy Chocolate Chunk was distributed nationwide and is sold at grocery stores, including but not limited to Sprouts Farmer's Market, King Soopers / City Market, Whole Foods Market, and others. The product can be found in the ice cream and novelties aisle.

The recall was initiated after a customer notified Gelato Boy that the pint did not have its normal appearance and that it "tasted like there's dairy in it". Gelato Boy immediately located a pint with the same lot code and brought it to a lab for testing. It was confirmed that the product containing MILK was distributed in packaging that did not reveal the presence of MILK.

Customers with a MILK allergy or sensitivity who have purchased the affected product are urged not to consume the product and dispose of it or return it to their place of purchase for a full refund.

This recall is being made with the knowledge of the U.S. Food and Drug Administration.

3. PRODUCTS AFFECTED: The product is labeled "CHOCOLATE CHUNK GELATO" and comes in a 16 fl oz paper pint container with a lid. The affected Lot Code is 4043T2, with a Best By date of 04/25. The UPC is 853457008002.

#### 4. PRODUCT LABELS/PICTURES:



5. **CONTACT INFORMATION:** Consumers with questions may contact the company at 720-548-0416, or at <a href="mailto:spoon@gelatoboy.com">spoon@gelatoboy.com</a> from 8am-4:30pm MST, Monday-Friday.

### 6. POSITIVE AND NEGATIVE FINDINGS.

a. Army Veterinary Services and Air Force Public Health Personnel: Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

## b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

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- 2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.
- c. **Defense Logistics Agency (DLA) Contractors**: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and <u>dscpconssafofc@dla.mil</u> within 72-hours. Positive Response Information required: (Vendor must provide all the following information):
  - 1) ALFOODACT 2021-XXX
  - 2) DLA Contract Number:
  - 3) Unit of Measure:
  - 4) Quantity Currently in Stock:
  - 5) List of customers that received product AND (a-h) for each customer:
    - a) Customer name and location:
    - b) DLA Purchase Order Number:
    - c) Vendor Invoice Number:
    - d) Item Stock number (LSN, NSN):
    - e) Quantity Shipped:
    - f) Date Shipped:
    - g) Value of Affected Product:
    - h) Amount of credit due:
- d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.
- 7. If you know of others who need to receive Subsistence Recall messages, click <u>Subscribe</u>. If you no longer need to receive Subsistence Recall messages, click <u>Unsubscribe</u>.
- 8. Previous recalls are available on the DLA-TS Food Safety Office website: https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/.
- 9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or dscpconssafofc@dla.mil.

LORENZO D. LEWIS JR. Chief Warrant Officer Two, U.S. Army Quality Assurance Officer