DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW
ALFOODACT 2024-013

February 20, 2024

MEMORANDUM FOR RECORD

SUBJECT: Nordic Naturals Issues Voluntary Recall of Baby's Vitamin D3 Liquid Due to Elevated Levels of Vitamin D3

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Nordic Naturals is voluntarily recalling one lot of Nordic Naturals Baby's Vitamin D3 Liquid, 0.76 fl. oz. (22.5 mL), 400 IU (10mcg) D3. This recall is being conducted due to a manufacturing error that resulted in an elevated level of Vitamin D3 dosage or super potent dose. The affected lot number is 234909, with an expiration date of December 2025.

Prolonged use of the recalled Baby's Vitamin D3 Liquid could potentially lead to elevated vitamin D levels, resulting in vomiting, loss of appetite, increased thirst, frequent urination, and inability to thrive in infants.

Nordic Naturals has taken immediate action by notifying distributors, retailers and customers directly via email and arranging for the return of all recalled products. The affected product is used as a dietary supplement for infants up to 12 months of age and is packaged in boxes containing one bottle and one dropper for dosage, under SKU RUS-02733.

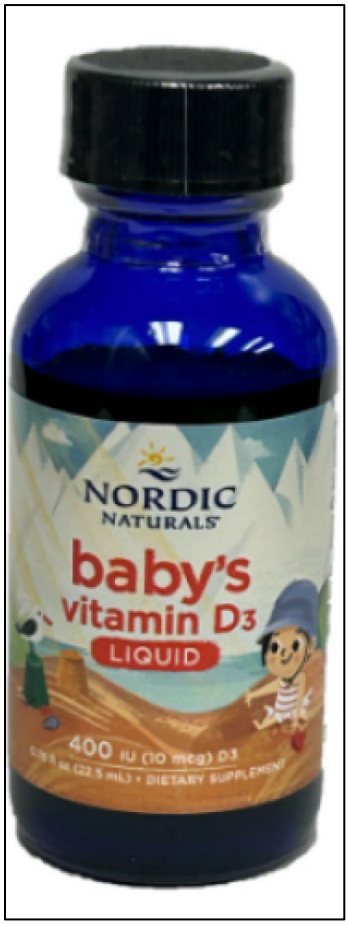
Consumers, distributors, and retailers in possession of the recalled product should discontinue use immediately and return it to the place of purchase for a refund or replacement. The lot number can be found on the back of the box and on the bottle.

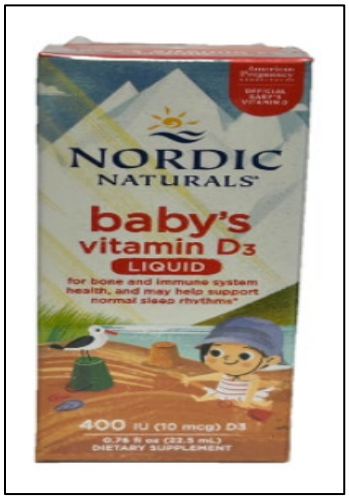
Nordic Naturals prioritizes consumer safety, reaffirming its dedication to quality products. We are swiftly removing the recalled item from the market to safeguard the health and well-being of our customers.

3. **PRODUCTS AFFECTED:** Approximately 3,800 units of product were affected, with one-fifth already returned by retailers. The reason for the recall is solely due to an isolated

manufacturing error. There have been no reports of adverse events to date related to the use of this recalled product.

4. **PRODUCT LABELS/PICTURES:**





5. **CONTACT INFORMATION:** If infants experience any of these symptoms while using the product, report them to the FDA's MedWatch Adverse Event Reporting program online at www.fda.gov/medwatch/report.htm. Nordic Naturals can also be contacted directly at customerservice@nordicnaturals.com or 888-294-7440, Monday – Friday, 8:00 a.m. - 5:00 p.m. PST. Consumers are advised to consult their physician or healthcare provider if they have experienced any problems related to taking or using this product.

6. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy**:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors**: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

1) ALFOODACT 202X-XXX
2) DLA Contract Number:
3) Unit of Measure:
4) Quantity Currently in Stock:
5) List of customers that received product AND (a-h) for each customer:
    a) Customer name and location:
    b) DLA Purchase Order Number:
    c) Vendor Invoice Number:
    d) Item Stock number (LSN, NSN):
    e) Quantity Shipped:

f) Date Shipped:
g) Value of Affected Product:
h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA**, **dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click Subscribe (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click Unsubscribe (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website: https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or dscpconssafofc@dla.mil.

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Chief Warrant Officer Two, U.S. Army
Consumer Safety Officer