

APPENDIX F-47, F-47A, F-47B, AND F-47C

CUSTOMER RETURNS INPUT-OUTPUT RRC
SUMMARY AND DELINQUENT REENTRIES REPORT

1. PURPOSE

To provide a printout of information required for the preparation of the Credits and Returns Report, RCS DLA(M)225(C), and other selected information for use in local evaluation of the Customer Returns program. The source data used in preparation of this report is also used to provide a breakout by Service, grouping a selected group of DoDAAD AACs relating to the return of materiel from a given area/location. See appendices F-156 and F-157.

2. ORIGIN

This listing is an output of the monthly review of the Customer Excess Control Records as depicted in chapter 40. This report is prepared in four parts as described below for each DSC. An additional copy of this report is produced for the Defense Supply Center Columbus (DSCC) which represents a consolidation of the reports for the Defense Electronic Supply Center (DESC) and the Defense Construction Supply Center (DCSC). Printout Control Number SR(M)47 has been assigned for transmission of report data to HQ-DLA.

3. FREQUENCY

Monthly.

4. FORMAT - F-47

a. Heading Line (Standard Identification).

b. Data Organization:

(1) Sequence:

(a) Major: Statistics by Service.

(b) Minor: Line Item Count of Statistics by Service.

(c) Minor: Dollar Value of Statistics by Service.

(2) Spacing: Single within common statistical data groups. Double-spacing between groups of data.

(3) Page Break: Pages 1 and 2 are as indicated.

(4) Required Totals are as indicated.

(5) Rounding for cents (i.e., .01-.99) is to be to the nearest dollar. A .01-49 entry is dropped and a .50-99 entry is to be considered as \$1.00 (\$1.49 is \$1.00, but \$1.50 is \$2.00, and so on).

c. Captions of Data Elements:

(1) Horizontal Captions:

(a) PAGE 1 - Line count and dollar value.

(b) PAGE 2 - Reject count.

(c) ARMY - The data for document having a Service Code of A, W, B, or C in pos. 30.

(d) NAVY - The data for documents having a Service Code of N, P, Q, R, or V in pos. 30.

(e) AIR FORCE - The data for documents having a Service Code of F, D, E, or J.

(f) MARINES - The data for documents having a Service Code of M, K, or L.

(g) COAST GUARD - The data for documents having a Service Code of Z.

(h) OTHER - The data for documents having a Service Code other than those listed above.

(i) TOTAL - Accumulated total of all the Services and other.

(j) LINES/DOLLARS - The data displayed by the number of line items and dollar value of each statistical element for the Services, others, and totals indicated in subparagraphs (c) through (i) above.

(2) Vertical Captions:

(a) BAL BOP - The unprocessed balance of the year. This line is to contain the data reflected in line H of the previous monthly report period. It is the lines and dollar amount of reports of excess currently unprocessed for which a decisive reply had not been granted. As such, it is the previous month's documents that were still in an open Review Reason Code RRC mode for IM review at the end of the previous reporting period.

(b) RPT RCD - The reports received. The number of lines and total dollar value at current standard price (i.e., Standard Unit Price times Quantity) of customer reports of excess (DIC FTE) received during the current report period. For documents received in one reporting period where the appendix A-51 Status Code is SC or SD in the F-37, CRCF, STA CDE field, and a subsequent resubmission from DAAs is received (Code D in DAAS CODE field of the F-37, CRCF) in the reporting period, count these transactions as separate transactions. As an example, RPT RCD in column B is one line and Status Code SC or SD REJECTS in column G is one line. Based on a subsequent pos. 70 Code D from DAAS, where to total

FTE appears as a second (or third) entry in the ORIGINATING SECTION field of the F-37, CRCF, the column B, RPT RCD, would be an additional count and dependent upon the DAAS response and the computer decisions, columns C through H of the F-47 would have the offsetting line count.

(c) CREDIT - The number of Suffix Codes lines and dollar value at Basis Cost in the Standard Price/Acquisition Cost File, USFMSPAF, in the SAMMS Financial Subsystem, of customer reports of excess (DIC FTE) documents for which return with credit was authorized. Count is to be derived from actual reply documents using appendix A-51, Status Code TA or TH recorded in F-37, CRCF. Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$ VALUE entry).

(d) NON-CRD - The number of Suffix Code lines and dollar value of replies to customer reports of excess for which return without credit was authorized. Count is to be derived from actual reply documents using appendix A-51 Status Code TB or TJ recorded in F-37, CRCF. Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$ VALUE entry).

(e) DISPOSE - The number of lines and dollar value of replies to customer reports of excess for which materiel is beyond the retention level and disposal without return is recommended. Count is to be derived from actual reply documents using appendix A-51 Status Code TC, TD, or TK. Value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$ VALUE entry).

(f) RRC CAN - The number of lines and dollar value of customer cancellations that have an unprocessed RRC appearing the REENTRY DATA RRC field and no reply (i.e., entry) is in the FTR REPLY SECTION CDE field in the F-37, CRCF, and a DIC FTC was received and posted while the document was being reviewed by the IM. Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$ VALUE entry). In the event a partial DIC FTC cancellation is received, the line shall be counted as one and the dollar value adjusted accordingly. This situation, of a reduced dollar value for the balance that is still open and valid, will be indicated in column H-BAL EOP, below.

(g) REJECTS - The number of lines and dollar value rejected to the customer due to various appendix A-51 Status Code S_ series appearing in STATUS-FTR REPLY SECTION field of the F-37, CRCF, Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$ VALUE entry).

(h) BAL EOP - The unprocessed balance end of period (month) number or lines and dollar value of customer reports of excess currently in process without a reply having been transmitted. This will be a count of the RRCs appearing in the REENTRY DATA RRC field and no reply (i.e., entry) is in the FTR REPLY SECTION of the F-37, CRCF. Do not count each RRC, rather count one for each record/document number. Dollar value will be obtained from that adjusted by condition (i.e., F-37, CRCF, EXTENDED \$ VALUE entry). The BAL EOP line and dollar value figures must be retained for the following month's F-47, line A BAL BOP opening balance. The data in line A for BAL BOP will not be reconstructed in the same month, rather a carry over must occur.

(i) CUS CAN - The number of lines and dollar value of customer cancellations (DIC FTCs) received for recorded documents replied to under the DIC FTR process and that were not counted in the above line F-RRC CAN. The count is only for those DIC FTCs which match an existing DIC FTR record on file. Partial DIC FTC cancellation will be counted as one line with the applicable canceled dollar value. The dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$ VALUE field).

1. PURGE - Using the DUE IN REV DATE field of the REVIEW AND PURGE CONTROL SECTION of the F-37, count by Suffix Code the number of lines and dollar values of cancellations generated in the current period (month) due to nonreceipt of materiel within the allowed timeframes. The timeframes are CONUS, 120 days, and Overseas, 180 days. Dollar value is to be adjusted by condition authorized (i.e., F-37, CRCF, EXTENDED \$ VALUE field) for that portion of the Suffix Code undergoing the review. Once the DUE IN REV DATE Suffix Code quantity has been counted, do not count in the following period, because the PURGE DATE is 45 days in the future and the document will remain on file during the next period.

2. 50 DAY - The number of Suffix Code lines and dollar value (adjusted by condition authorized) of DIC FT6 transactions which were forwarded to the customer on the 20th day (Priority 03), or on the 50th day (Priority 13). Now on the 30th day after initial forwarding, these transactions have migrated to a cancellation status due to the customer failing to respond to the automatic followup shipment status (i.e., DIC FTL or DIC FTM replies) within the allowable timeframes. The REVIEW AND PURGE CONTROL SECTION of the F-37, CRCF, will have a 5-digit date in the FT6 REV DATE field, and a 5-digit date in the PURGE DATE field. Count each Suffix Coded transaction where the FT6 REV DATE has fallen within the F-47 time period. Do not count open FT6 transactions by Suffix Code having no entry in the PURGE DATE field, these counts will appear in line N FT6 OUT below.

3. UNMAT - The unmatched DIC FTCs received for which there was no corresponding open DIC FTE CRCF, appendix F-37, record. Only a line item count will be maintained.

(j) CRD RCT - The Suffix Coded lines and dollar value of materiel received which matches a creditable authorization and for which credit billing is to be taken. This is a total of lines J1 and J2. Using the FTZ ACTIONS SECTION of the F-37, CRCF, for this determination, determine when a DIC FTZ is in the DIC column and count each Suffix Code (blank, A, B, C, and so on) in the SUF field and the dollar value in the CREDIT DOL VALUE field. Do not include DIC FTZ reversals with a Code 1 in the CREDIT BILL NUMBER field in this line/dollar accumulation.

1. 100% - Using the above creditable scan of DIC FTE transactions, select Condition Code A coded in the CON CDE field.

2. REDUCE - Using the above creditable scan of DIC FTE, select all other Condition Codes (other than A) coded in the CON CDE field.

(k) NON CRD - The lines and dollar value of materiel received which matches an authorization to return without credit or a credit authorization after the time period has lapsed. This is a total of lines K1, K2, and K3. The line count will include individual Suffix Codes and individual Condition Codes.

1. MATCH - The matching (DIC FTE and NSN) noncreditable returns is a total of the following:

a. DIC FTZ Credit Reversals - The F-37, CRCF, FTZ ACTION should be scanned for DIC FTZ (DIC field), quantity (QTY field), Suffix Code (SUF field), Status Code TM or TP (STA CDE field), REDUCED/STANDARD PRICE entry and there must be a blank or zero dollar value entry in the CREDIT DOL VALUE field. If there were a dollar value in this field, the count would have previously appeared in line J2 REDUCE CRD RCT of the F-47. Multiply the Basis Cost in the Standard Price/Acquisition Cost File, USFMSPAF, in the SAMMS Financial Subsystem into the quantity and this result will appear in line K1 dollars by Service.

b. DIC FTR Status Code TB or TJ entries in the FTR REPLY SECTION (F-37, CRCF) will be scanned and each Suffix Code transaction with its REDUCED/STANDARD UNIT COST will be compared to the D6_ entry in the RECEIPTS CONTROL SECTION. The transaction must compare TB/TJ Status Codes and Suffix Code to the D6_ Suffix Code. The matching transaction will multiply the REDUCE/STANDARD UNIT COST against the RECEIPT SECTION QTY to derive the dollar value which will appear in line K1 dollars by Service.

2. NSN - The lines and dollar value of materiel received for which a previous authorization exists for the document, however, a variation in NSN exists. Using the FTZ ACTIONS SECTION (F-37, CRCF) for DIC FTZ, QTY, Suffix Code, Status Code TL, REDUCED/STANDARD UNIT COST and the CREDIT DOL VALUE is blank or all zeros. Multiply the Basis Cost in the Standard Price/Acquisition Cost File against the quantity and enter in line 2 NSN dollar field by Service.

3. NO FTE - The lines and dollar value of materiel received (DIC D6_) for which no report of excess (DIC FTE) exists. Whenever the ORIGINATING SECTION (F-37, CRCF) does not have a DIC FTE entry, but the D6_ receipt appears in the RECEIPTS CONTROL SECTION, count the line and place the EXTENDED \$ VALUE in line K3 by Service.

(l) DUE-IN - The lines and dollar value adjusted by condition reported of materiel authorized for return for which materiel has not been received and no cancellation has been posted. Using the F-37, CRCF, FTR REPLY SECTION compare all DIC FTR Status Code TA/TH (credit-able) and Status Code TB/TJ transactions by Suffix Code and quantity with the RECEIPTS CONTROL SECTION DIC D6_ receipts Suffix coded and quantity transactions. Where there is no D6_ receipt for the TA/TH and TB/TJ DIC FTR transactions or where only a partial D6_ has been received, count the lines (partial delivery is a line) and the open dollar value of the outstanding DIC FTR quantities. Use the REDUCED/STANDARD UNIT COST times the open DIC FTR quantity to obtain the Suffix Code Coded transaction's dollar value. Line L will be a total of lines L1 and L2.

1. CREDIT - The lines and dollar values adjusted by condition reported of the DIC FTR Status Codes TA/TH materiel still open where credit is authorized.

2. NON CR - The lines and dollar values adjusted by condition reported of the DIC FTR Status Code TB/TJ materiel still open where credit is not authorized.

(m) PRJ 999 - The lines and dollar values adjusted by condition of the DIC FTE transaction which indicates credit was reinstated. Project 999 should be included in none of the other above lines.

(n) FT6 OUT - The line count and dollar value of the DIC FT6 transactions forwarded in the current period. Using the F-37, CRCF, FT6 REV DATE entry in the REVIEW AND PURGE CONTROL SECTION count the lines. Additionally, use the ORIGINATING SECTION EXTENDED \$ VALUE for the dollar value.

(o) FTL REJ - The line item count (no dollars) of the DIC FTL transactions that were received and were unmatched to a DIC FTE record in the F-37, CRCF.

(p) FTM REJ - The line item count (no dollars) of the DIC FTM transactions that were received and were unmatched to a DIC FTE record in the F-37, CRCF.

(q) LAT REC - Lateral Redistribution - Reserved for future use.

(r) REJECTED - The page 2 reject codes in the S_ series explained in appendix A-51. Using the DIC FTR Status Code S_ entries in the FTR REPLY SECTION and the EXTENDED \$ VALUE field in the ORIGINATING SECTION of the F-37, CRCF, determine the line item count and dollar values for the rejects. Whenever a reject code has no dollar value and it is one of the reject codes which could possibly have both lines and dollars (i.e., Code SB), place the count in the LINES field and there will be no corresponding dollar entry for that transaction.

1. LINES/DOLLARS - The appendix A-51 S_ series Reject Codes having lines and dollars are SA, SB, SF, SH, SJ, SK, SL, SM, SN, and TOTALS.

2. LINES - The appendix A-51 S_ series Reject Codes having lines only are SC, SD, and SG.

5. FORMAT - F-47A

a. Heading Line (Standard Identification).

b. Data Elements:

RRC - All applicable Review Reason Codes from appendix A-36 with their associated counts listed adjacent to them under the applicable headings as follows:

(1) OUTPUT DOCUMENTS MANAGER REVIEW THIS MONTH - Number of reentry documents (DIC ZTX) output during the current report period by RRC.

(2) OPEN DOCUMENTS - Number of reentry documents (DIC ZTX) in an open RRC mode for IM review at the end of the current report period by RRC.

(a) LESS THAN 30 DAYS - Number of open reentry documents output for IM review for less than 30 days.

(b) 30-45 DAYS - Number of open reentry documents output for IM review between 30 and 45 days prior to this report.

(c) OVER 45 DAYS - Number of open reentry documents output for IM review more than 45 days prior to this report.

(d) TOTAL - Total number of open reentry documents at the end of the current report period.

(3) PROCESSED DOCUMENTS - Number of reentry documents (DIC ZTX) for which a reply was provided during the current report period by RRC.

(a) CUSTOMER CANCELED - Number of recorded documents for which a Customer Cancellation (DIC FTC) was processed for the entire quantity reported during the current report period.

(b) MANAGER CHANGES - Number of output documents which have been closed by reentry decision other than the computer recommendation.

(c) MANAGER NO CHANGES - Number of output documents which have been closed by reentry with no change to the computer recommendation.

(d) MECHANICAL REPLIES - Number of Reports of Customer Excess Materiel (DIC FTE) for which a reply was furnished based upon the computer recommendation without the generation of a reentry document for IM review.

(e) TOTAL - Total number of Reports of Customer Excess Materiel (DIC FTE) for which a reply was furnished during the current report period.

6. FORMAT - F-47B

a. Heading Line (Standard Identification).

b. Data Elements:

(1) RRC - All Review Reason Codes from appendix A-36, paragraph 3a will be listed horizontally. Numbers of each RRC output to each ORC without reentry action for more than 45 days are reflected vertically.

(2) ORC - Output Routing Codes assigned to the output document reflecting the RRCs cited.

(3) ORC TOTAL - Total number of reentry documents output to each ORC without reentry action for more than 45 days.

7. FORMAT - F-047C

a. Heading Line (Standard Identification).

b. Data Elements:

(1) Horizontal Captions:

(a) ARMY - The data for documents having a Service Code of A, W, B, or C in pos. 30.

(b) NAVY - The data for documents having a Service Code of N, P, Q, R, or V in pos. 30.

(c) AIR FORCE - The data for documents having a Service Code of F, D, E, or J in pos. 30.

(d) MARINES - The data for documents having a Service Code of M, K, or L in pos. 30.

(e) OTHER - The data for documents having Service Code other than those listed above.

(f) FEDSTRIP - The data for documents having a numeric Service Code in pos. 30-31.

(g) TOTAL - Accumulated total of all the Services, FEDSTRIP and Other.

(2) Vertical Captions:

(a) FTERBB

1. REC - The number of DIC FTE/RBB documents received from the Service.

2. VAL - The total dollar value (Qty x Materiel Acquisition Unit Price) of FTE/RBB documents for the Service.

(b) FTRTA

1. RES - The number of DIC FTR/RBB responses with Status Code TA generated to the Service.

2. VAL - The total dollar value (Qty x Basis Cost in the Standard Price/Acquisition Cost File, USFMSPAF, in the SAMMS Financial Subsystem) of FTR/RBB TA responses for the Service.

(c) FTRTC

1. RES - The number of DIC FTR/RBB responses with Status Code TC generated to the Service.

2. VAL - The total dollar value (Qty x Materiel Acquisition Unit Price) of FTR/RBB TC responses for the Service.

(d) ZHKRBB

1. GEN - The number of DIC ZHK/RBB credit transactions generated to the Service.

2. VAL - The total dollar value (Qty x Basis Cost in the Standard Price/Acquisition Cost File, USFMSPAF, in the SAMMS Financial Subsystem) of ZHK/RBB transactions for the Service.

8. DISTRIBUTION AND RETENTION

- a. Three copies to Office of Comptroller.
- b. One copy to DSO.

9. PROCEDURES FOR REVIEW AND PROCESSING

a. The Report of Customer Returns will be analyzed to detect out-of-trend situations and used in the preparation of the monthly Credits and Returns Report, RCS DLA(M)225(C). See appendix E-363 P. Any specific FSC which appears to be out-of-trend may be further analyzed by obtaining a printout of detail for the last Report of Customer Returns, appendix F-35.

b. To monitor/evaluate the return of materiel from the Services in selected geographic areas, Management Policy Table 023 (appendix F-156) has been developed to extract statistics from the Credits and Returns Report, RCS DLA(M)225(C) (appendix F-47). See appendix F-157, Area Returns Listing. The Area Returns Listing will be produced monthly based on the location indicator and DoDAAD AACs provided by HQ DLA. Processing of the listing of Area Returns will be as outlined in appendix E-363 P.

CUSTOMER RETURNS INPUT-OUTPUT RRC SUMMARY AND DELINQUENT REENTRIES REPORT (CONT'D)

4F047	DCSC	CNC 94	REPORT OF CUSTOMER RETURNS										DATE 1 NOV 80		PAGE 00001			
			ARMY		NAVY		AIR FORCE		MARINES		COAST GUARD		OTHERS			TOTAL		
			LINES	DOLLARS	LINES	DOLLARS	LINES	DOLLARS	LINES	DOLLARS	LINES	DOLLARS	LINES	DOLLARS	LINES	DOLLARS	LINES	DOLLARS
A	BAL DDP	2	92421	1	155	13	10760	1	363									103719
B	RPT RCU	5	1954387	51	168004	80	706162	12	382819	3	50100	6	5293	191	3266766			
C	CREDIT	73	781848	22	28960	47	20215	4	33729									864813
D	NON CRU	4	779495	4	3540	8	5057	1	4800	1	50	2	4925	20	797907			
E	DISPOSE	1	128935				168			1	50			2	129153			
F	RRC CAN		173												173			
G	REJECTS	2	6	4	19	2		1										26
H	BAL COP	21	355918	22	135639	36	691232	7	344653	1	50000	1	368	88	1577811			
I	CUS CAN			1	540	1	5								545			
J	CRD RCT	1	520	6	3456	11	8733											12710
	1 LJS	1	520	5	3456	7	8309											12285
	2 REDUCE			1		4	424											424
K	NON CRU	4	594			3	11605											12199
	1 MATCH	3	594			3	11605											12199
	2 FLSH	1																1
	3 HU ITE																	
L	DUK IN	26	1560303	22	28189	51	23375	5	31529	1	50	2	4925	107	1658372			
	1 CREDIT	22	781329	19	26749	43	10909	4	33729						860716			
	2 NON CR	4	778975	3	1440	8	4465	1	4800	1	50	2	4925	19	794655			
M	PLJ 599	1	50	10	575322													575422
N	FT6 OUT																	
O	FTL REJ																	
P	FTM RCL																	
Q	LAT RRD																	

CUSTOMER RETURNS INPUT-OUTPUT RRC SUMMARY AND DELINQUENT REENTRIES
 REPORT (CONT'D)

RF 047	DC SC	CRC 94	REPORT OF CUSTOMER RETURNS		DATE 1 OV 80 PAGE 00002		TOTAL	
			REJECTED	SA	OTHERS	OTHERS	OTHERS	OTHERS
			ARMY	NAVY	AIR FORCE	MARINES	CCAST GUARD	
			LINE DOLLARS	LINE DOLLARS	LINE DOLLARS	LINE DOLLARS	LINE DOLLARS	LINE DOLLARS
SA								
SB								
SC								
SD								
SF								
SG			2	2	2	1	1	6
SH								
SJ								
SK								
SL			2	2	19	2	2	26
SM								
SN								
TOTAL			2	4	19	2	3	12
								-26-

CUSTOMER RETURNS INPUT-OUTPUT RRC SUMMARY AND DELINQUENT REENTRIES REPORT (CONT'D)

RF047A DCSC RRC 94		REPORT OF CUSTOMER RETURNS				DATE 11 NOV 82 PAGE 00001					
		INPUT/OUTPUT RRC SUMMARY									
OUTPUT DOCUMENTS		OPEN DOCUMENTS		PROCESSED DOCUMENTS		CUSTOMER CANCELLED		MANAGER NO		TOTAL	
RRC	MANAGER REVIEW THIS MONTH	LESS THAN 30 DAYS	20-45 DAYS	OVER 45 DAYS	TOTAL	RRC	CHANGES	MECHANICAL REPLIES	CHANGES	REPLIES	TOTAL
AC						AC					
PR						BN					
DM						DM					
EN						EN					
GR	3			3	3	GR					
GX	11			11	11	GX					
GY						GY					
G3						G3					
HC						HC					
KT						KT					
LG	2			2	2	LG					
RA						RA					
T7						T7					
UC	3			3	3	UC					
OTHER						OTHER					
TOTAL	19			19	19	TOTAL					

7205R1 047A 0000032 X2342

82342 181741 LY

000063

CUSTOMER RETURNS INPUT-OUTPUT RRC SUMMARY AND DELINQUENT REENTRIES REPORT (CONT'D)

RF0471 BESC ORC 94
 REPORT OF CUSTOMER RETURNS DATE 11 NOV 82 PAGE 00001
 INPUT/OUTPUT RRC SUMMARY
 DELINQUENT REENTRIES

	AC	DN	EN	ER	EX	GY	HC	KT	LC	MF	TC	TOTAL
ORC												
FE				3	11							3 17
GT												2

7FUSRF0471 0000002 A23*2 82342 181740 LY 000043