

APPENDIX E-229 V

REINSTATEMENT OF CUSTOMER CREDIT CARD VIOLATIONS

1. INPUT DOCUMENT

Appendix B-229, Reinstatement of Customer Credit Card, DIC FTZ, with Project Action Code 999.

2. INPUT TO PROCEDURE DECISION CHART

Appendix D-11, Reinstating a Previously Reversed Credit.

3. PURPOSE* CONTENTS AND RESPONSIBILITIES

This appendix is applicable to chapter 40 and provides instructions for the research, correction, and reentry of Reinstatement of Customer Credit Cards which have rejected from computer processing. The Inventory Accounting Branch, Stock Control Division, DSO, is responsible for the correction of errors and reentry of the card as required. Reasons for computer rejection are as follows:

<u>VIOLATION REASON CODES</u>	<u>DEFINITION</u>
AC	RIC To Invalid or Blank.
AF	Condition Code Invalid.
AI	Document Number Invalid.
AN	UI Invalid.
AS	Quantity Invalid or Blank.
AT	Fund Code Invalid.
AU	Signal Code Invalid or Blank.
AY	NSN Invalid.
DF	Status Code Invalid or Blank.
DJ	Dollar Value Invalid.
FU	Supplementary Address Invalid.
GZ	Bill Number Invalid or Blank.
QQ	Project Code Invalid or Blank.
T9	CRCF Billing Section Filled.
W8	CRCF FTZ or Miscellaneous Section Filled.

4. PROCESSING/RESEARCH INSTRUCTIONS

a. VRC AC.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that data in the RIC To (Receiving Depot) field of Credit Reinstatement document (DIC FTZ, Status Code TN) is invalid or blank.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference documents necessitating the submission for identification of the correct receiving depot.

b. VRC AF.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that data in the Condition Code field, pos. 71, was other than Condition Code A, B, C, D, E, F, G, or H (appendix A-16).

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference documents necessitating the submission or contact distribution activity, by telephone, for correct Condition Code, if necessary.

c. VRC AI.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that data in the document number field, pos. 30-43, is invalid (not constructed IAW appendix C-2) or blank.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission or contact distribution activity, by telephone for the correct document number, if necessary.

d. VRC AN.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that the UI field, pos. 23-24, is not filled and/or not all alpha.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission and determine the correct UI and quantity, or contact distribution activity, by telephone, if necessary.

e. VRC AS.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that the quantity field, pos. 25-29, contains alpha characters, all zeros, all blanks, or imbedded blanks.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission or contact distribution activity, by telephone for the correct quantity, if necessary.

f. VRC AT.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that Fund Code field, pos. 52-53, is invalid (not filled) or when Signal Code C or L is used the Fund Code Address is invalid.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission for correct fund code.

g. VRC AU.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that Signal Code field, pos. 51, is other than A, B, C, D, J, K, L, or M (appendix A-8) or blank.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission for correct Signal Code.

h. VRC AY.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that NSN field, pos. 8-20, is not filled and/or not all numeric.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission or contact distribution activity by telephone for the correct FSC/NSN, if necessary.

i. VRC DF.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that Status Code, pos. 65-66, is invalid (other than TN or AR) or blank.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating submission to determine appropriate Status Code.

j. VRC DJ.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that the total dollar value field, pos. 72-80, is not all numeric or contains blanks (blanks to the left of a significant digit are zero filled mechanically).

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission for correct total dollar value.

k. VRC FU.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that the supplementary address, pos. 45-50, is invalid. (This check is made when Signal Code, cc 51, is B, J, K, L, or M.)

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission for correct DoDAAD Code.

l. VRC GZ.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that the Bill Number, pos. 60-64 for Status Code AR action is invalid, blank, or already posted to the CRCF.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating submission to determine correct Bill Number as required for resubmission.

m. VRC QQ.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that the Project Code, pos. 57-59, is invalid (other than 999) or blank.

(2) PROCESSING/RESEARCH REQUIRED

Review source and reference document(s) necessitating the submission for the correct Project Code.

n. VRC T9.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that the Bill Number, pos. 60-64, cannot be posted to the CRCF because the Billing Actions Section is already filled, i.e., five Bill Numbers have already been posted.

(2) PROCESSING/RESEARCH REQUIRED

Maintain F-117 in Item Jacket folder for information purposes. No further action is required.

o. VRC W8.

(1) REASON FOR VIOLATION/ERROR CONDITION

Indicates that CRCF FTZ or the Miscellaneous Section for this transaction is already filled.

(2) PROCESSING/RESEARCH REQUIRED

Maintain F-117 in Item Jacket folder for information purposes. No further action is required.

5. REENTRY INSTRUCTIONS

a. Review remaining data elements contained in Violation Output Document to detect any other invalid data, and correct as necessary.

b. Reentry method for violations is contingent upon type of Violation Output Document which is a local option and recorded in the Output Routing Code Table (appendix F-20). The following codes are the various options with reentry instructions.

<u>CODE</u>	<u>OUTPUT</u>	<u>REENTRY</u>
1	ZLR - Controlled Violation Listing, appendix F-122	Using either Violation Listing, appendix F-122, or Violation/Suspense Control Reentry Card, appendix B-66, enter corrected data and/or Violation Reentry Code (appendix A-62) with colored pencil or ink and submit as prescribed in appendix E-066 P.
3	Uncontrolled Violation, appendix F-117	Reentry, when required, is accomplished as prescribed in appendix E-346 P.

6. FLOW CHART

Flow chart not required.