



DEFENSE LOGISTICS AGENCY  
HEADQUARTERS  
8725 JOHN J. KINGMAN ROAD, SUITE 2533  
FORT BELVOIR, VIRGINIA 22060-6221

IN REPLY  
REFER TO

**GENERAL ORDER**  
**NO. 3-02**

JUN 17 2002

**DSS**

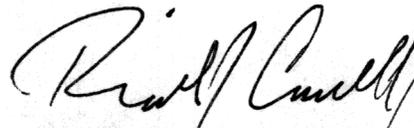
**I. AUTHORITY: Approval of the Director, Defense Logistics Agency (DLA).**

**II. REFERENCES: Decisions of the DLA Modernization Executive Board (MEB), October 5, 2001, as amended on March 15, 2002.**

**III. Pursuant to the cited authority and effective immediately, Defense Supply Center Columbus (DSCC), OH, Defense Supply Center Philadelphia (DSCP), PA, and Defense Supply Center Richmond (DSCR), VA, will establish the organizations shown in attachment to implement the missions and functions necessary to execute the first release (Concept Demonstration) of the Agency's Business Systems Modernization (BSM) Program. Upon completion of the Concept Demonstration, the organization structures at DSCC, DSCP, and DSCR will be aligned (disestablished/established) to reflect future BSM releases.**

**IV. Administrative services and support will be performed by existing administrative support organizations at each site, as appropriate.**

**FOR THE DIRECTOR:**



**RICHARD J. CONNELLY**  
**Director**  
**DLA Support Services**

**Attachment**

**GENERAL ORDER FOR ESTABLISHING DEFENSE LOGISTICS AGENCY (DLA)  
ORGANIZATIONAL STRUCTURES TO SUPPORT  
BUSINESS SYSTEMS MODERNIZATION (BSM) IMPLEMENTATION**

**A. DETAILS TO ESTABLISH ORGANIZATIONS**

**1. DEFENSE SUPPLY CENTER COLUMBUS (DSCC)**

**1.1. Customer Operations Directorate (DSCC-Q)**

**1.1.1. Maritime Customer Operations Directorate (DSCC-QM)**

The Director, Maritime Customer Operations, reports directly to the Commander, DSCC. Acting as a principal advisor and assistant to the Commander, the Director serves as the single point of entry for all customer issues related to logistics support, being responsible for development, implementation, and oversight of Customer Relationship Management (CRM) for the Maritime Lead Center in accordance with strategic CRM policy, guidance, and implementation as provided by Logistics Operations (J-3), Headquarters, DLA (HQ DLA). The following organizational sub-elements are established under the Director, Maritime Customer Operations:

**1.1.1.1. Maritime Customer Facing Division (DSCC-QMA)**

The Chief, Maritime Customer Facing Division, reports to the Director, Maritime Customer Operations, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the four (4) branches within the division.

**1.1.1.1.1. Maritime Maintenance Branch (DSCC-QMAA)**

The Supervisor, Maritime Maintenance Branch, reports to the Chief, Maritime Customer Facing Division, and is responsible for management of the complete line of customer services including but not limited to order fulfillment and demand planning activities for a select group of customer segments provided by the Integrated Customer Teams (ICT) within the branch. The five (5) Maritime Maintenance ICTs reporting to the Supervisor, Maritime Maintenance Branch are:

Norfolk Naval Shipyard (DSCC-QMAAA)

NADEP North Island (Aviation) (LM 2500 Engine) (DSCC-QMAAB)

SIMA Norfolk (DSCC-QMAAC)

Trident Refit Facility PACNORWEST & Trident Refit Facility Kings Bay (DSCC-QMAAD)

Maritime Maintenance (DSCC-QMAAE)

**1.1.1.1.2. Maritime Operations Branch (DSCC-QMAB)**

The Supervisor, Maritime Operations Branch, reports to the Chief, Maritime Customer Facing Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the branch. The one (1) Maritime Operations ICT reporting to the Supervisor, Maritime Operations Branch, at this time is:

Maritime Operational (DSCC-QMABA)

**1.1.1.1.3. Maritime Fleet Industrial Support Center (FISC) Branch  
(DSCC-QMAC)**

The Supervisor, Maritime FISC Branch, reports to the Chief, Maritime Customer Facing Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer

segments provided by the ICTs within the branch. The four (4) Maritime FISC ICTs reporting to the Supervisor, Maritime FISC Branch, at this time are:

- Puget Sound (DSCC-QMACA)
- Norfolk (DSCC-QMACB)
- San Diego (Aviation) (DSCC-QMACC)
- Other FISC (DSCC-QMACD)

**1.1.1.1.4. Maritime Other Branch (DSCC-QMAD)**

The Supervisor, Maritime Other Branch, reports to the Chief, Maritime Customer Facing Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the branch. The one (1) Maritime Other ICT reporting to the Supervisor, Maritime Other Branch, at this time is:

Maritime Other (DSCC-QMADA)

**1.1.1.2. Readiness & ICT Support Division (DSCC-QMP)**

The Chief, Readiness & ICT Support Division, reports to the Director, Maritime Customer Operations, and is responsible for the identification and coordination of all required logistics support between the Maritime Lead Center ICTs and Supplier Operations Divisions.

**1.2. Demand & Supply Alignment Office (DSCC-E)**

The Chief, Demand & Supply Alignment, reports directly to the Commander, DSCC. Acting as a principal advisor and assistant to the Commander, the Chief is responsible for the sales and operations planning and performance functions.

**1.3. Supplier Operations Directorate (DSCC-F)**

**1.3.1. Maritime Supplier Operations Directorate (DSCC-FM)**

The Director, Maritime Supplier Operations, reports directly to the Commander, DSCC. The Director, Maritime Supplier Operations, is responsible for the development, implementation, and oversight of all supply planning and supplier management activities related to the operation of the Maritime Lead Center. The following organizational elements are established under the Director, Maritime Supplier Operations:

**1.3.1.1. Maritime Supplier Operations Division (MB) (DSCC-FMA)**

The Chief, Maritime Supplier Operations Division, reports directly to the Director, Maritime Supplier Operations. The Chief, Maritime Supplier Operations Division, is responsible for providing acquisition, technical, and logistic support to authorized activities for assigned items of supply. The following organizational elements are established under the Chief, Maritime Supplier Operations Division:

**1.3.1.1.1. Maritime Surface Supplier Operations Branch (DSCC-FMAA)**

The Supervisor, Maritime Surface Supplier Operations Branch, reports directly to the Chief, Maritime Supplier Operations Division. The Supervisor, Maritime Surface Supplier Operations Branch, is responsible for providing acquisition, technical, and logistic support to authorized activities for assigned items of supply from mandatory sources and/or other unique sources.

**1.3.1.1.2. Maritime Subsurface Supplier Operations Branch (DSCC-FMAB)**

The Supervisor, Maritime Subsurface Supplier Operations Branch, reports directly to the Chief, Maritime Supplier Operations Division. The Supervisor, Maritime Subsurface Supplier

Operations Branch, is responsible for providing acquisition, technical, and logistic support to authorized activities for assigned items of supply from mandatory sources and/or other unique sources.

**1.3.1.1.3. Maritime Post Award Supplier Operations Branch (DSCC-FMAZ)**

The Supervisor, Maritime Post Award Supplier Operations Branch, reports directly to the Chief, Maritime Supplier Operations Division. The Supervisor, Maritime Post Award Supplier Operations Branch, is responsible for performing all post award support activities for the Maritime Supplier Operations Directorate.

**1.3.1.2. Maritime Supply Support Division (DSCC-FMP)**

The Supervisor, Maritime Supply Support Division, reports directly to the Director, Maritime Supplier Operations, and is responsible for identifying and analyzing gaps between materiel requirements and industry capacity to satisfy those requirements.

**1.3.1.3. Supplier Relationship Management Division (DSCC-FMO)**

The Supplier Relationship Manager reports to the Director, Maritime Supplier Operations, and is responsible for executing the Supplier Relationship Management (SRM) Program, which is currently under development by HQ DLA, Logistics Policy and Acquisition Management Directorate, (J-33).

**1.3.2. Aerospace Supplier Operations Directorate (DSCC-FI)**

The Director, Aerospace Supplier Operations, reports directly to the Commander, DSCC. The Director, Aerospace Supplier Operations, is responsible for the development, implementation, and oversight of all supply planning and supplier management activities for assigned items of supply. The following organizational elements are established under the Director, Aerospace Supplier Operations:

**1.3.2.1. Aerospace Supplier Operations Division (DSCC-FIA)**

The Chief, Aerospace Supplier Operations Division, reports directly to the Director, Aerospace Supplier Operations. The Chief, Aerospace Supplier Operations Division, is responsible for providing acquisition, technical, and logistic support to authorized activities for assigned items of supply. The following organizational element is established under the Chief, Aerospace Supplier Operations Division at this time:

**1.3.2.1.1. Aviation Support Branch (DSCC-FIAA)**

The Supervisor, Aviation Support Branch reports directly to the Chief, Aerospace Supplier Operations Division, and is responsible for providing acquisition, technical, and logistic support to authorized activities for items of supply from mandatory sources and/or other unique sources.

**2. DEFENSE SUPPLY CENTER PHILADELPHIA (DSCP)**

**2.1. Customer Operations Directorate (DSCP-Q)**

The Director, Customer Operations, reports directly to the Commander, DSCP. Acting as a principal advisor and assistant to the Commander, the Director serves as the single point of entry for all customer issues related to logistics support, being responsible for development, implementation, and oversight of Customer Relationship Management (CRM) for the Center in accordance with strategic CRM policy, guidance, and implementation as provided by HQ DLA, J-3. The following organizational sub-elements are established under the Director, Customer Operations:

### **2.1.1. Customer Facing Troop & General Support Division (DSCP-QQ)**

The Chief, Customer Facing Troop & General Support Division, reports directly to the Director of Customer Operations. The Chief, Customer Facing Troop & General Support Division, is responsible for the development, implementation, and oversight of CRM in accordance with strategic CRM policy, guidance, and implementation as provided by HQ DLA, J-3, and management and the Integrated Customer Teams (ICT) assigned to the Troop & General Support Lead Center. The following organizational elements are established under the Chief, Troop & General Support Customer Operations:

#### **2.1.1.1. Customer Facing Army Troop & General Support Branch (DSCP-QQA)**

The Supervisor, Customer Facing Army Troop & General Support Branch, reports to the Chief, Customer Facing Troop & General Support Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the branch. The three (3) ICTs reporting to the Supervisor, Customer Facing Army Troop & General Support Branch, are:

TRADOC, Fort Monroe, MD (DSCP-QQAA)

ACES, Fort Lee, VA (DSCP-QQAB)

Other Army T&G (DSCP-QQAC)

#### **2.1.1.2. Customer Facing Navy Troop & General Support Branch (DSCP-QQB)**

The Supervisor, Customer Facing Navy Troop & General Support Branch, reports to the Chief, Customer Facing Troop & General Support Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the branch. The three (3) ICTs reporting to the Supervisor, Customer Facing Navy Troop & General Support Branch, are:

Navy Food Service Office, Mechanicsburg, PA (DSCP-QQBA)

Navy Medical Logistics Center, Fort Detrick (DSCP-QQBB)

Other Navy T&G Support (DSCP-QQBC)

#### **2.1.1.3. Customer Facing Air Force Troop & General Support Branch (DSCP-QQC)**

The Supervisor, Customer Facing Air Force Troop & General Support Branch, reports to the Chief, Customer Facing Troop & General Support Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the branch. The two (2) ICTs reporting to the Supervisor, Customer Facing Air Force Troop & General Support Branch, are:

Air Force Food Service Office, Lackland, TX (DSCP-QQCA)

Other Air Force T&G Support (DSCP-QQCB)

#### **2.1.1.4. Customer Facing Marine Corps Troop & General (T&G) Support Branch (DSCP-QQD)**

The Supervisor, Customer Facing Marine Corps Troop & General Support Branch, reports to the Chief, Customer Facing Troop & General Support Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within

the branch. The two (2) ICTs reporting to the Supervisor, Customer Facing Marine Corps Troop & General Support Branch, are:

Marine Corps Headquarters, Washington, DC (DSCP-QQDA)

Other Marine Corps T&G Support (DSCP-QQDB)

**2.1.1.5. Customer Facing Other Troop & General Support Branch (DSCP-QQE)**

The Supervisor, Customer Facing Other Troop & General Support Branch, reports to the Chief, Customer Facing Troop & General Support Division, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the branch. The two (2) ICTs reporting to the Supervisor, Customer Facing Other Troop & General Support Branch, are:

DECA Headquarters, Fort Lee, VA (DSCP-QQEA)

Other T&G Support (DSCP-QQEB)

**2.1.2. ICT Support Division (DSCP-QS)**

The Chief, ICT Support Division, reports to the Director, Customer Operations, and is responsible for the identification and coordination of all required logistics support for the ICTs.

**2.2. Demand & Supply Alignment Office (DSCP-E)**

The Chief, Demand & Supply Alignment, reports directly to the Commander, DSCP. Acting as a principal advisor and assistant to the Commander, the Chief is responsible for the sales and operations planning and performance functions.

**2.3. Supplier Operations Directorate (DSCP-F)**

**2.3.1. Clothing & Textiles Supplier Operations Directorate & Commodity Business Unit (CBU) (DSCP-FQ)**

The Director, Clothing & Textiles Supplier Operations Directorate & CBU, reports directly to the Commander, DSCP. The Director is responsible for the development, implementation, and oversight of supply planning and supplier management activities for the Clothing & Textiles Supplier Operations Directorate and its divisions, referred to as a CBU and Business Office. The following organizational elements are established under the Director, Clothing & Textiles Supplier Operations Directorate & CBU:

**2.3.1.1. Clothing & Textiles Supplier Operations Product Branch (DSCP-FQA)**

The Supervisor, Clothing & Textiles Supplier Operations Product Branch, reports directly to the CBU Chief for Recruit Clothing. The Supervisor is responsible for meeting production metrics/key performance indicators (KPI), achieving supplier service level agreements (SLA), supporting the customer facing organizations of the Integrated Customer Teams developing and implementing innovative supply support solutions, providing acquisition, and logistics support to authorized activities for assigned items to its branch.

**2.3.1.1.2. Battle Dress Uniforms (BDUs) Supplier Operations Section (DSCP-FQAA)**

The Supervisor, Battle Dress Uniforms, Supplier Operations, reports directly to the Supervisor, Clothing & Textiles Supplier Operations Products Branch. The Supervisor of the BDU Section is responsible for meeting production metrics/KPIs, achieving supplier SLAs, supporting the customer facing organizations of the Integrated Customer Teams, providing acquisition, and logistics support to authorized activities for assigned items.

**2.3.1.1.2. Clothing & Textiles Supplier Operations Business Office (DSCP-FQS)**

The Chief, Clothing & Textiles Supplier Operations Business Office, reports directly to the Director, Clothing & Textiles Supplier Operations Directorate. The Chief of the Business Office

has the overarching responsibility for tracking production metrics/KPIs, monitoring performance against supplier SLAs, supporting Clothing & Textiles Supplier Operations with regard to budgeting, allocating, monitoring resources, and resolving inventory discrepancies.

**2.3.2. General & Industrial (G&I) Supplier Operations Directorate & CBU (DSCP-FR)**

The Director, General & Industrial (G&I) Supplier Operations Directorate & CBU, reports directly to the Commander, DSCP. The Director is responsible for the development, implementation, and oversight of supply planning and supplier management activities for the General & Industrial (G&I) Supplier Operations Directorate and its divisions, referred to as a Commodity Business Unit and Business Office. The following organizational elements are established under the Director, General & Industrial (G&I) Supplier Operations Directorate & CBU:

**2.3.2.1. General & Industrial (G&I) Supplier Operations Product Branch (DSCP-FRA)**

The Supervisor, General & Industrial (G&I) Supplier Operations Product Branch, reports directly to the CBU Chief for Benchstock. The Branch Chief is responsible for meeting production metrics/KPIs, achieving supplier SLAs, supporting the customer facing organizations of the Integrated Customer Teams, developing and implementing innovative supply support solutions, and providing acquisition and logistics support to authorized activities for assigned items to its branch.

**2.3.2.1.1. Class IX General & Industrial (G&I) Supplier Operations Section (DSCP-FRAA)**

The Supervisor, Class IX Supplier Operations Section, reports directly to the Supervisor, G&I Supplier Operations Product Branch. The Supervisor of the Class IX Supplier Operations Section is responsible for meeting production metrics/KPIs, achieving supplier SLAs, supporting the customer facing organizations of the Integrated Customer Teams, providing acquisition, and logistics support to authorized activities for assigned items.

**2.3.2.2. General & Industrial (G&I) Supplier Operations Business Office (DSCP-FRS)**

The Chief, General & Industrial (G&I) Supplier Operations Business Office, reports directly to the Director, General & Industrial (G&I) Supplier Operations Directorate. The Chief of the Business Office has the overarching responsibility for tracking production metrics/KPIs, monitoring performance against supplier SLAs, supporting G&I Supplier Operations with regard to budgeting, allocating and monitoring resources, and resolving inventory discrepancies.

**2.3.3. Medical Materiel Supplier Operations Directorate & CBU (DSCP-FS)**

The Director, Medical Supplier Operations Directorate & CBU, reports directly to the Commander, DSCP. The Director is responsible for the development, implementation, and oversight of supply planning and supplier management activities for the Medical Supplier Operations Directorate and its divisions, referred to as a Commodity Business Unit and Business Office. The following organizational elements are established under the Director, Medical Supplier Operations Directorate & CBU:

**2.3.3.1. Medical Materiel Supplier Operations Product Branch (DSCP-FSA)**

The Supervisor of the Medical Materiel Management Supplier Operations Product Branch reports directly to the CBU Chief for Medical Surgical Products. The Branch Supervisor is responsible for meeting production metrics/KPIs, achieving supplier SLAs, supporting the customer facing organizations of the Integrated Customer Teams, developing and implementing

innovative supply support solutions, and providing acquisition and logistics support to authorized activities for assigned items to its branch.

**2.3.3.1.1. Fleet Prime Vendor (PV) Medical Supplier Operations (DSCP-FSAA)**

The Supervisor of the Fleet PV Supplier Operations Section reports directly to the Supervisor of the Medical Materiel Management Supplier Operations Product Branch. The Supervisor of the Fleet PV Section is responsible for meeting production metrics/KPIs, achieving supplier SLAs, supporting the customer facing organizations of the Integrated Customer Teams, and providing acquisition and logistics support to authorized activities for assigned items.

**2.3.3.2. Medical Materiel Supplier Operations Business Office (DSCP-FSS)**

The Chief of the Medical Supplier Operations Business Office reports directly to the Director, Medical Supplier Operations Directorate. The Chief of the Business Office has the overarching responsibility for tracking production metrics/KPIs, monitoring performance against supplier SLAs, supporting Medical Supplier Operations with regard to budgeting, allocating, and monitoring resources, and resolving inventory discrepancies.

**2.3.4. Subsistence Supplier Operations Directorate & CBU (DSCP-FT)**

The Director, Subsistence Supplier Operations Directorate & CBU, reports directly to the Commander, DSCP. The Director is responsible for the development, implementation, and oversight of supply planning and supplier management activities for the Subsistence Supplier Operations Directorate and its divisions, referred to as a Commodity Business Unit and Business Office. The following organizational elements are established under the Director, Subsistence Supplier Operations Directorate & CBU:

**2.3.4.1. Subsistence Supplier Operations Product Branch (DSCP-FTA)**

The Supervisor of the Subsistence Supplier Operations Product Branch reports directly to the CBU Chief for Food Service. The Branch Chief is responsible for meeting production metrics/KPIs, achieving supplier SLAs, supporting the customer facing organizations of the Integrated Customer Teams, developing and implementing innovative supply support solutions, and providing acquisition and logistics support to authorized activities for assigned items to its branch.

**2.3.4.1.1. Southeast Prime Vendor (PV) Subsistence Supplier Operations Section (DSCP-FTAA)**

The Supervisor of the Southeast PV Supplier Operations Section reports directly to the Supervisor of the Subsistence Supplier Operations Product Branch. The Supervisor of the Southeast PV Supplier Operations Section is responsible for meeting production metrics/KPIs, achieving supplier SLAs, supporting the customer facing organizations of the Integrated Customer Teams, and providing acquisition and logistics support to authorized activities for assigned items.

**2.3.4.2. Subsistence Supplier Operations Business Office (DSCP-FTS)**

The Chief of the Subsistence Supplier Operations Business Office reports directly to the Director, Subsistence Supplier Operations Directorate. The Chief of the Business Office has the overarching responsibility for tracking production metrics/KPIs, monitoring performance against Supplier Service Level Agreements, supporting Subsistence Supplier Operations with regard to budgeting, allocating, and monitoring resources, and resolving inventory discrepancies.

### **3. DEFENSE SUPPLY CENTER RICHMOND (DSCR)**

#### **3.1. Customer Operations Directorate (DSCR-Q)**

The Director, Customer Operations, reports directly to the Commander, DSCR. Acting as a principal advisor and assistant to the Commander, the Director serves as the single point of entry for all customer issues related to logistics support, being responsible for development, implementation, and oversight of Customer Relationship Management (CRM) in accordance with strategic CRM policy, guidance, and implementation as provided by J-3, HQ DLA, and management of the Integrated Customer Teams (ICT) assigned to the Aviation Lead Center. The following organizational sub-elements are established under the Director, Customer Operations:

##### **3.1.1. Customer Facing Division 1 (DSCR-QA)**

The Chief, Customer Facing Division 1, reports to the Director, Customer Operations, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the division. The four (4) ICTs reporting to the Chief, Customer Facing Division 1, are:

NADEP Cherry Point (DSCR-QAA)

NADEP North Island (DSCR-QAB)

Ogden – Hill AFB (DSCR-QAC)

FISC San Diego (DSCR-QAD)

##### **3.1.2. Customer Facing Division 2 (DSCR-QB)**

The Chief, Customer Facing Division 2, reports to the Director, Customer Operations, and is responsible for management of the complete line of customer services including, but not limited to, order fulfillment and demand planning activities for a select group of customer segments provided by the ICTs within the division. The four (4) ICTs reporting to the Chief, Customer Facing Division 2, are:

Army Aviation Maintenance (DSCR-QBA)

Air Force Aviation Maintenance (DSCR-QBB)

Navy Aviation Maintenance (DSCR-QBC)

Other Aviation Maintenance customers (DSCR-QBD)

##### **3.1.3. Readiness & ICT Support Division (DSCR-QH)**

The Chief, Readiness and ICT Support Division, reports to the Director, Customer Operations, and is responsible for the identification and coordination of all required logistics support between the Aviation Lead Center ICTs and Supplier Operations Divisions, as well as Military Services.

#### **3.2. Demand & Supply Alignment Office (DSCR-E)**

The Chief, Demand & Supply Alignment, reports directly to the Commander, DSCR. Acting as a principal advisor and assistant to the Commander, the Chief is responsible for the sales and operations planning and performance functions.

#### **3.3. Supplier Operations Directorate (DSCR-F)**

The Director, Supplier Operations, reports directly to the Commander, DSCR. Acting as a principal advisor and assistant to the Commander, the Director is responsible for the development, implementation, and oversight of all supply planning and supplier management activities. The following organizational elements are established under the Director, Supplier Operations:

**3.3.1. Original Equipment Manufacturers (OEM) Division (DSCR-FA)**

The Chief, OEM Division, reports to the Director, Supplier Operations, and is responsible for providing acquisition and logistic support to authorized activities for assigned major aviation OEMs.

**3.3.2. Commodities Division (DSCR-FB)**

The Chief, Commodities Division, reports to the Director, Supplier Operations, and is responsible for providing acquisition and logistic support to authorized activities for assigned items of supply.

**3.3.3. Other Specialized Suppliers Division (DSCR-FC)**

The Chief, Other Specialized Suppliers Division, reports to the Director, Supplier Operations, and is responsible for providing acquisition and logistic support to authorized activities for items of supply from mandatory sources and/or other unique sources.

**3.3.4. Supply Support Division (DSCR-FG)**

The Chief, Supply Support Division, reports to the Director, Supplier Operations, and is responsible for supporting the supplier facing divisions in order to identify and analyze gaps between materiel requirements and industry capacity to satisfy those requirements, resolve materiel discrepancies, and perform financial liaison services

**3.3.5. Supplier Relationship Management Division (DSCR-FH)**

The Supplier Relationship Manager reports to the Chief, Supplier Operations, and is responsible for executing the Supplier Relationship Management (SRM) Program, which is currently under development by Logistics Policy and Acquisition Management Directorate (J-33), HQ DLA.

**B. ADMINISTRATIVE SERVICES**

Administrative services will be performed by existing administrative support organizations at each site, as appropriate.