

**DLA
CHILD DEVELOPMENT PROGRAM
CUSTOMER SATISFACTION SURVEY**

Question	Excellent	Very Good	Good	Fair
1. How would you rate the developmentally appropriateness of the learning activities in your child's classroom?				
2. How would you rate the classroom learning activities on meeting your child's varied skill level?				
3. How would you rate the ability of the classroom learning activities in helping your child develop new skills?				
4. How would you rate the staffs' performance on keeping you informed on program changes that affect your child?				
5. How would you rate the quality of the program orientation you received?				
6. How would you rate the staffs' performance on encouraging you to provide feedback?				
7. How would you rate the ability of the program hours of operation in meeting your child care needs?				
8. How would you rate the quality of the parent education program?				