

***DLA FO PROCESS IMPROVEMENT MEETING***

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***DEFENSE LOGISTICS AGENCY***

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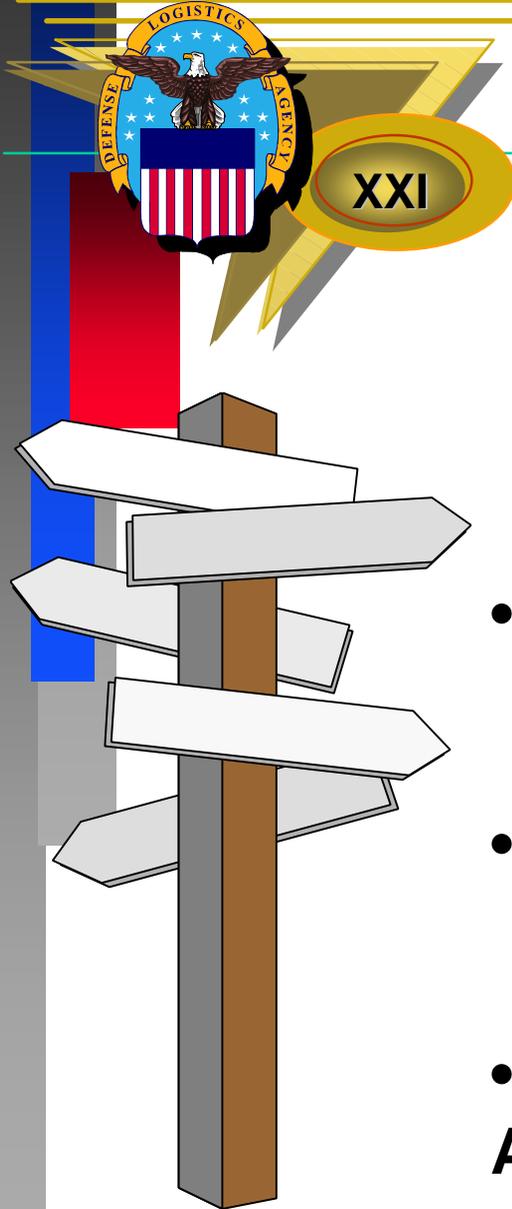
**Government Travel Card**

**Presented By: John Guardiani  
DLA-FOXS**



## **Government Travel Card OVERVIEW**

- **Individually Billed Account Hierarchy**
- **Mandatory Use of Government Card**
- **AO Approval of Travel Vouchers**
- **EAGLS Reporting Tool**
- **Customer Support Issues**



## Government Travel Card

### Individually Billed Account Hierarchy

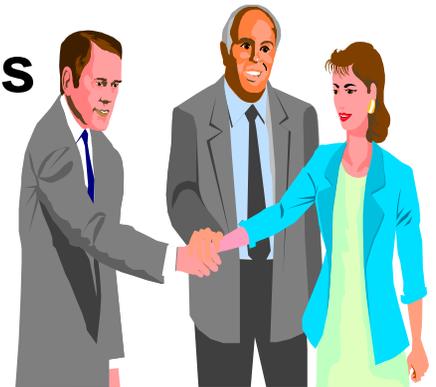
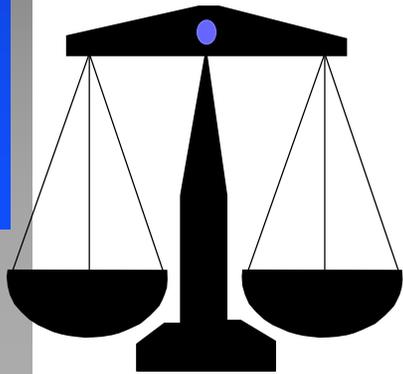
- **BOA Providing Reports to APCs**
  - **Monitor Accounts**
- **Still Not 100%**
  - **Able to Receive Roll-up Data**
- **Still Correcting Mismatched Accounts**



## Government Travel Card

### Mandatory Use of Government Card

- **USD(C) Memorandum, dated 2/18/00**
  - **Applies to all travel payment effective 3/1/00**
  - **Must fulfill labor relations obligations PRIOR to implementation**





## Government Travel Card

### Authorizing Official (AO) Approval of Travel Vouchers

- DLSC Memorandum, dated 9/15/99
  - Cites JTR, Par. C5006 and said DFAS-CO would return unsigned vouchers after 10/1/99
- DLSC Memorandum, dated 11/16/99 rescinds above memorandum



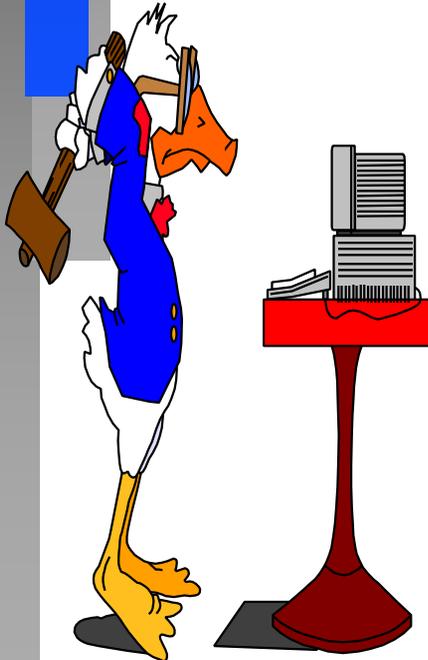


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## Government Travel Card

### EAGLS Reporting Tool

- Provides On-Line Account Setup, Maintenance, and Reporting Needs
- BOA Recognizes Shortcomings
  - Large Number of APCs Non-connected
- New & Improved Version Coming
  - End of April is Target Date





## Government Travel Card

### Customer Support Issues



- **GCSU Hotline, (757)441-4022, APC ONLY  
(800)472-1424, Cardholder**
- **EAGLS Help Desk, (888)317-2077, APC**
- **Agency Account Manager at BOA**
  - **Tya Young, (202)624-4136**
- **Contact Component Program Manager  
(See Next Chart)**

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**TRAVEL CARD CONCERNS**

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