



**DLA WEAPONS SUPPORT (RICHMOND)**

# Industrial Gas Program (IGP)

For European Command (EUCOM)



DLA Weapons Support (Richmond) awarded an industrial gas support contract to International Gas and Services (IGS) Company to supply industrial compressed and liquefied gases to Military and Federal activities in the European Command (EUCOM).

European Industrial Gas Program includes:

- Supplying various types and grades of compressed and liquefied gases in a variety of cylinder sizes.
- Delivering full cylinders to the customer's site.
- Picking up empty cylinders from the customer's site.



The EUCOM Industrial Gas Program provides industrial compressed gases, each with a unique National Stock Number (NSN), for various product classes, grades, gas purity levels, service pressures, Department of War (DOW) cylinder specifications, capacities, and sizes. The relationship between the full cylinder NSNs and their corresponding empty cylinder is illustrated on the [National Stock Number cross-reference table](#).

A full cylinder consists of a cylinder complete with valve, filled to a standard capacity with a specified product. Once delivered, the entire cylinder becomes the property of the customer.

**NOTE:** This program does NOT include Class I Ozone Depleting Substances (ODS) managed by the DOW ODS Reserve Program Office. Continue to use established ODS Program procedures and Points of Contact.

# Benefits

- Easy ordering
- Return/pick-up of empty cylinders for full cylinders
- Fast delivery
- Quality products
- Competitive pricing – Customers only pay for gas. NSN prices do not include the cost of the cylinder
- Technical support
- Safety Data Sheet availability
- Vendor-managed pool of government-furnished property (GFP) cylinders
- Handling of Cylinders
- Reduces: Supply Management Tasks, Storage Footprint, Cylinder Handling

Delivery is based on priority.  
The delivery schedule is as follows:

IPG I  
(PRIORITY 01-03)  
9 DAYS

IPG II  
(PRIORITY 04-08)  
15 DAYS

IPG III  
(PRIORITY 09-15)  
15 DAYS

### Customer Returns of Empty/Excess Cylinders:

The preferred method of customer return is direct through IGS. Contact IGS to arrange for cylinder pickup. Customers will need to provide details regarding the empty cylinder NSNs and quantities.

DLA has provisions in place for Customer Returns of Empty/Excess Cylinders for theater customers not serviced through direct returns to IGS. They should process and retrograde excess cylinders in accordance with current Theater Supply Policy.

Customers are responsible for palletizing cylinders for returns.

**For Cylinder Turn-ins:** +3238609560, Monday-Friday, 8 a.m. - 4 p.m. CET  
Email: [administration@igs-cymaco.eu](mailto:administration@igs-cymaco.eu)

The Customer coordinates GFP Returns requesting pickup with IGS:

- Provide POC Information (DODAAC/Phone/Email)
- Cylinder NSN
- Gas Type
- Quantity
- Ship From Location

IGS will pick up empty cylinders from customer locations.

**NOTE:** Empty cylinders are not available for requisition under this contract. Requisitions for empty cylinders will be fulfilled by the CONUS Industrial Gas contract. Orders filled with the CONUS contract will have extended delivery times as material originates in CONUS.

## Excess Material Turn-Ins



DLA also has in place provisions for the return of excess cylinders as the result of unit activations/deactivations, deployment /redeployment and new equipment fielding. The customer may return full unused (Condition code A) cylinders to IGS.

- At time of shipment, provide carrier and tracking information to IGS:  
Email: [administration@igs-cymaco.eu](mailto:administration@igs-cymaco.eu)  
Phone: +3238609560; Monday-Friday, 8 a.m. - 4 p.m CET
- Customers shall ensure cylinders are properly labeled, marked and palletized in accordance with Department of Transportation Commercial Standards.
- The NSN shall be clearly identified on the shipment and all related shipping documents.
- It is important that all units identify and turn in all repairable empty GFP cylinders for refurbishment and refill.
- Non-repairable cylinders should be disposed of locally. A cylinder returns fact sheet is available on the Industrial Gas Program website to help identify what is considered repairable and nonrepairable.

Additional information on cylinder returns and excess turn-ins is available on the program website at: <http://www.dla.mil/Aviation/Offers/Products/Commodities.aspx>.

## Ordering Information:

- For pricing information, go to: <https://www.fedmall.mil/index.html>
- The minimum buy quantity is one (1) cylinder; the maximum buy quantity is 256 cylinders.
- Service/Government agency automated ordering systems using MILSTRIP/FEDSTRIP (Standard Form 344)
- Online shopping using a Government credit card through FedMall at: <https://www.fedmall.mil/index.html>
- For Ordering Assistance, please contact the Customer Interaction Center at: Toll-Free: 1-877-352-2255 (1-877-DLA-CALL)  
DSN CONUS/OCONUS: 877-352-2255  
Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil)

## DLA Points of Contact:

**EUCOM Warfighter Support Representative** DSN (324) 206-9963

**For Cylinder Turn-ins** +3238609560; Monday-Friday, 8 a.m. - 4 p.m.  
Email: [administration@igs-cymaco.eu](mailto:administration@igs-cymaco.eu)

### **DLA WEAPONS SUPPORT (RICHMOND) POCs**

Program Manager: (445) 737-6725, DSN (392) 737-6725

Contracting: (445) 737-5477, DSN (392) 737-5477

Supply: (445) 737-9317, DSN (392) 737-9317

Technical/Quality: (445) 737-1804, DSN (392) 737-1804

### **Hazardous Material Information Resource System (HMIRS)**

For Hazardous material Resource System information,  
email [hmis001.dscr@dla.mil](mailto:hmis001.dscr@dla.mil).

### **Industrial Gas Program Website**

<https://www.dla.mil/Aviation/Offers/Products/Commodities.aspx>

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