PARTNERING ON EFFECTIVE VENDOR POST AWARD RESPONSES: SUBMITTALS, TYPES, AND PROCESSING
(Webinar: February 9, 2022)

RESPONSES TO ZOOM QUESTIONS

1. Can an escalation process be developed to get answers to PARs that go unanswered for months?
A: Yes. An escalation process has been codified in writing with detail on using a DLA email in box for submission purposes. Deployment of this process (for a 30 day test period) will be announced via the Enterprise Business Systems Supplier Information Resource Center (SIRC) with a go live date.

5/1/2022 Update:
An escalation mailbox will be tested for 90 days and allow suppliers to follow up on PARs that have both not been resolved in 60 days or more and a response has not been received from the DLA Aviation Commodities Directorate contract administrator during that same time frame.
Notice Display (dla.mil)

2. Can an escalation mailbox be generated so that a vendor may follow up on a PAR that exceeds the days provided in the brief: 30 days; 31-60 days; and more than 60 day?
A. Efforts are underway to implement an escalation mailbox allowing vendors a tool to follow up on a post award request that goes unanswered 60 days or greater.   Information will be posted to the Enterprise Business Systems Supplier Information Resource Center (SIRC) when the mailbox goes live.

5/1/2022 Update:
An escalation mailbox will be tested for 90 days and allow suppliers to follow up on PARs that have both not been resolved in 60 days or more and a response has not been received from the DLA Aviation Commodities Directorate contract administrator during that same time frame.
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3. Can new VR codes be generated for inspection and acceptance and packaging? These topics are recurring requests for modifications.
A: Based on the webinar, there are desires to have specific VR codes for (1) inspection and acceptance queries; and (2) packaging queries.   New VR codes require DLA Enterprise review before they can be created and deployed via DLA Internet Bid Board System (DIBBS).

4. What is the timeline for the Request for Change to be approved and implemented for real-time, two-way communication post award request (PAR) system?
A: The RFC is listed in our Enterprise Capability Tracker; however, it has not reached a priority level yet to start work.

5. Can the following topics be considered for future webinars?

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a. Preaward: (1) How do we flag potential issues that can be corrected and still be considered a viable candidate for award?   (2) How can we better partner with buyers to resolve issues prior to contract award but eventually roll over to post award for resolution?
b. DIBBS overview
c. Small Business Administration Overview
d. Technical Evaluation Process
e. Vendor Shipment Module (VSM)
f. Special Provisioning Requests (SPRS)
g. Defense Contract Management Agency (DCMA) Inspection 101
A. Yes, these topics will be used for formulating a schedule for future webinars. Specific dates will be posted to the Enterprise Business Systems Supplier Information Resource Center (SIRC).

6. What is the process for resolving Requests for Variance? Does it begin with vendors contacting DCMA; or is a PAR to DLA required first and the PS gets involved bringing ESA and QAR together?

A. Information is being reviewed by DCMA and DLA Aviation Technical Quality personnel to ensure the draft process and necessary process changes are scrubbed. Information will be posted to the Enterprise Business Systems Supplier Information Resource Center (SIRC) when the process for resolving Requests for Variance is finalized.

5/1/2022:
Please refer to the attached PDF document for resolving requests for variance.

RFV-Process-with-Links_71068.pdf