

Defense Logistics Agency



DLA Aviation—Mapping Customer Operations



MCO Customer Service

Comm: 800-826-0342

DSN: 695-6500

Mapping Customer Operations (MCO) is responsible for DLA's map mission of all geospatial-intelligence products approximately 200k+ National Stock Numbers in four federal supply classes - 7641 (Aeronautical), 7642 (Hydrographic), 7643 (Topographic), and 7644 (Digital CD/DVD). MCO also manages special programs including Fleet Allowance, Flight Information Publications, and War Reserve.

While this is “nice to know” information, MCO understands that most of our customers just want to order and receive mapping products with minimal inconvenience. Even though MCO has no control over some of the obstacles faced, such as AMPS, but assistance is always available to help with the process. The contact list on the last page of this newsletter is primarily the most important item in this publication. Never hesitate to give MCO a call or send an email. You will not reach an automated call center. Instead, you will speak with an item manager/account manager who will provide assistance until your issue is resolved. MCO prides itself on exceptional customer service and support to the warfighter. Your feedback is valuable. Please let us know how we are doing or how we can improve. Additionally, please let us know what types of articles you would like to see in future editions.

DLA MCO Scheduled Training

For all interested customers, MCO will be holding regularly scheduled training sessions via Zoom for account establishment including AMPS, MEBS and the basics of FEDMALL. This format is provided as an opportunity for interaction with questions and responses on any issues that may need further explanation. Training will be offered the first Monday of each month, unless otherwise advised, 1:30-2:30p.m. EST. Notification will be sent two weeks prior to the scheduled training date. For additional information, please call MCO at 800-826-0342, Option 2.

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Introduction of Certified Printed Electronical Navigational Charts (CPENC) Incremental Edition Numbers

Beginning with charts generated in May 2025, In-Print CPENC will now include an Edition number on the printed chart alongside the chart's Generation Date and NSN/NRN block. Edition numbers will also be indicated on the NGA Print-on-Demand website and in DLA's chart catalog. Corrected CPENC will continue to indicate a Generation Date for currency comparison against that of the In-Print chart. CPENC downloaded from NGA's Maritime Content Dissemination Portal will indicate the Edition number and Corrected number (if applicable) in the PDF file names.

Notification of Proposed Termination of Foundation GEOINT Hardcopy Print Production

NGA is proposing to terminate all hardcopy products across the enterprise. The proposed 1501 document is available in the “[Alerts and Newsletters](#)” section in our website. Please provide comments/concerns to NGA_PrintEnterprise_1501@nga.mil by 11 July 2025. This information will assist in addressing any hardcopy requirements from the community.

JWICS: NGA_PrintEnterprise_1501@coe.ic.gov
NIPR: NGA_PrintEnterprise_1501@nga.mil
COMM: 314-676-9144
DSN: 846-9144
Secure: 577-4947

New Map / Chart Accounts

To obtain mapping products from MCO, customers must first register and then request the MEBS Prod – Mapping Enterprise Business System Customer MEBS-99 role in the Account Management & Provisioning System (AMPS) at <https://amps1.dla.mil>. This is a two-step process. Once registration and role request have been completed/approved in AMPS, you will be able to access the Mapping Enterprise Business System (MEBS) to complete the final steps for establishing your map account.

A few registration hints—you will be asked to identify your supervisor, and security officer. These individuals will receive AMPS-generated emails throughout the registration process and must be answered for the account to be approved. You will also need to know your last Cyber Awareness training date. Lastly, you will need your DODAAC, which will be your map/chart account number. Please keep all AMPS/MEBS related emails, especially the one containing your SAAR number. Changing account custodians on an existing account is done the same way as opening a new account. New custodians must register in AMPS using the map account DODAAC. Should you have any questions, give us a call (800-826-0342).

If you have any questions regarding establishing your map/chart account call MCO Account Management for help at DSN 695-6500, commercial 804-279-6500, or 800-826-0342 (toll free), and select Option 2. You can also contact us via email at acctmgr@dlamail.mil.

DLA Map Catalog Application Training

The DLA Map Catalog team offers online training through ZoomGov the second Tuesday of every month. The training provides guidance on using the stand alone DLA Map Catalog application to search for map products, create and submit map orders to DLA. It will also cover how to setup a user profile in FEDMALL to order maps and use the Interactive DLA Map Catalog in FEDMALL to locate map products and add them to the shopping cart. For more information or a link to the training session, contact the DLA Map Catalog team via email at DLAMapCatalog@dlamail.mil.

DLA Map Catalog Product Location Change!!

Riverine maps (RRM series) have been moved to the Miscellaneous Topographic layer in the stand-alone catalog and Interactive DLA Map Catalog in FEDMALL.

Submarine Electronic Navigation Chart (SMENC) products, visible only in the Classified DLA Map Catalog, have been moved to their own layer called Submarine Electronic Navigation Chart (SMENC) under the Digital product category. Contact the DLA Map Catalog team via email at: DLAMapCatalog@DLA.MIL or on the SIPRNET at dlamail.battlecreek.io.list.mapcatalog@mail.smil.mil with any questions or concerns regarding these changes or using the DLA Map Catalog to locate map products.

Non-Standard Map Requests

MCO has established a mailbox for our customers who need to request printing of non-standard maps (customized products that do not have a national stock number). If you have a requirement for this type of product, the procedure for placing an order is outlined below. As with all products ordered through DLA MCO, there is no charge to the customer for printing or shipping when the order is placed in accordance with the outlined process, however applicable fees may apply for some unique features. You must have a digital print file that can be replicated to transmit with your request.

Steps for Ordering Non-Standard Maps:

- * Send an email request to: DLAAVNNonStd@dlamail.mil. Required information includes name and phone number for the point of contact and account DoDAAC.
- * You will receive a response with a "Non-Standard Map Request" form that must be completed and sent with the print file.
- * Transmit the digital print file and the completed request via DOD SAFE (<https://safe.apps.mil/>). Specify in the notes that this is a " Non-standard request, provide POC name" and send to the following addresses:

Daral.valtinson@dlamail.mil; Danielle.booker@dlamail.mil; Jeffrey.farmer@dlamail.mil; Sharel.whitaker@dlamail.mil;
Albert.zamora@dlamail.mil; Justin.Thurmond@dlamail.mil; Herman.w.dick@nga.mil;

CONTACT INFORMATION



WARFIGHTER-FOCUSED, GLOBALLY RESPONSIVE, FISCALLY RESPONSIBLE SUPPLY CHAIN LEADERSHIP

Contact Info:

Defense Logistics Agency Aviation
Mapping Customer Operations
8000 Jefferson Davis Highway
Richmond, VA 23297
Comm: 804-279-6500
Toll Free: 800-826-0342
DSN : 695-6500
Email: acctmgr@dla.mil
MCO Link: <http://www.dla.mil/aviation/offers/products/mapping.aspx>

MCO Newsletters:

<http://www.dla.mil/Aviation/Offers/Products/Mapping.aspx>

Map Support Offices

MSO	Commercial / DSN	E-Mail
Norfolk, VA	757- 278-8410 / 392-278-8410	msonorfolk@dla.mil
San Diego, CA	(Team line) 619-512-0756/392-512-0756	msosd@dla.mil
Joint Base Pearl Harbor Hickam , HI	808-786-2575 / 315-473-2575	mso.hawaii@dla.mil
Yokosuka, Japan	011-81-42-800-0317/0318 /315-234-0317/0318	mso.japan@dla.mil
Waegwan, Korea	1-808 786 2962/ 315-436-2962	DDDKMapping@dla.mil
Germersheim, Germany	011-49-7274-963-8044 / 314-963-8044	DistEuropeMapping@dla.mil
Manama, Bahrain	011-973-1785-3624 / 318-439-3624	ddnb.bahrain@dla.mil
DLA Forward Presence Team Fort Liberty, NC (FIROC)	910-748-5650 / 236-748-5650	Steven.Hull@dla.mil

WARFIGHTER SUPPORT ENHANCEMENT

STEWARDSHIP EXCELLENCE

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Your Destination is Our Specialty

Links

AMPS: <https://amps.dla.mil/>
MEBS: <https://mebs.dla.mil/>
DLA Document Services: <https://www.dla.mil/Document-Services/>
DLA Disposition Services: <https://www.dla.mil/DispositionServices/>
DLA Logistics Information Service: <http://www.logisticsinformationservice.dla.mil>
DLA Map Catalog: <https://www.dla.mil/Working-With-DLA/Applications/Details/Article/2937512/map-catalog/>
DLA Transaction Services: <https://home.daas.dla.mil>
DODAAC Information: <https://dodaac.cce.af.mil/>
Map Shipment Tracking: <https://dssweb.dla.mil/materialtracker/>
FEDMALL: <https://www.fedmall.mil>
NGA Maritime Office: <http://msi.nga.mil/NGAPortal/MSI.portal>

MCO Contacts

Customer Management: acctmgr@dla.mil
Product Management- Aeronautical: aero@dla.mil
Product Management - Digital: digital@dla.mil
Product Management - Hydrographic: hydro@dla.mil
Product Management - Topographic: topo@dla.mil
MCO Website: <http://www.dla.mil/Aviation/Offers/Products/Mapping.aspx>
SIPR: dla.richmond.aviation.mbx.rmf-dscr@mail.smil.mil