



Vendor Support Contact Information

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Document contains contact information centrally located on [VIH Contact Us Page](#).

Defense Finance Accounting System (DFAS)

Contact Information:

DFAS Helpdesk

Phone: [800-756-4571](tel:800-756-4571) option 6

POC: Jason Martin

Email: jason.l.martin7.civ@mail.mil

Supervisory Customer Service Rep.

DFAS Columbus (JACCA)

Comm 614-701-2345/DSN 791-2345

DLA Aviation Command Structure

See all offices under DLA Aviation's Command Structure.

Visit the [DLA Aviation Command Structure](#) page.

DLA Headquarters Small Business

For more information and Vendor resources, see [Small Business](#).

For help or questions for Small Business, see [Small Business Contact Us](#).

DLA Aviation Small Business Office

The Small Business Office is dedicated to helping businesses achieve their partnership goals with DLA.

Contact Information:

- **Email:** DLAAVNSMALLBUS@dla.mil
 - **Phone:** [804-279-2034](tel:804-279-2034)
 - **Address:** Visitors Center, Building 210, 6090 Strathmore Road, Richmond, VA 23237. For directions and visitor requirements, please access [DLA Aviation's visitor's webpage](#).
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DLA Land and Maritime Small Business Office

Contact Information:

- **Address:** 401 N. Yearling Road Columbus, OH 43218-5000
- **Email:** SMBIZLandCOLS@dla.mil
- **Phone:** [614-692-3541](tel:614-692-3541) | **Toll Free:** [800-262-3272](tel:800-262-3272)



Vendor Support Contact Information

Payment

To contact the [Defense Finance Accounting Service \(DFAS\)](#) help desk, choose one of the following options:

Contact Information:

- **Phone:** [800-756-4571](tel:800-756-4571)
- Submit a [help ticket to DFAS](#)

Tip: For more assistance, go to [DFAS customer service](#).

Procurement Integrated Enterprise Environment (PIEE) Account Log In

For help on logging into your PIEE account, choose one of the following options:

Contact Information:

- Review specific [PIEE contacts](#)
- To find your Contract Account Manager, go to [CAM Finder](#).

Note: For more information, visit [how to contact PIEE](#).

Post Award Request

A Post Award Request is the initial point of contact for Vendors to request support from the contract administrators.

Contact Information:

To receive help from Post Award, [submit a PAR](#).

Procurement Integrated Enterprise Environment/Wide Area Workflow (PIEE/WAWF)

For WAWF assistance, use one of the following options:

Contact Information:

- **Phone:** [571-767-1915](tel:571-767-1915)
 - **Email:** wawf@dla.mil
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Vendor Support Contact Information

Technical

To request drawings from the PDMD help desk, choose one of the following options:

Contact Information:

- **Phone:** [804-279-3477](tel:804-279-3477)
- **Email:** DSCR.PDMDDistribution@dla.mil

Vendor Shipment Module (VSM)

Contact VSM Support Staff (DLA Administered Contracts)

Help Desk personnel are available Monday - Friday from 6 a.m. - 5 p.m. Eastern

Phone: [1-800-456-5507](tel:1-800-456-5507)

E-Mail: delivery@dla.mil

VSM Help Desk for DCMA Administered Contracts

DCMA Help Desk personnel are available Monday - Friday from 7 a.m. - 3:30 p.m. Central

Phone: [314-331-5573](tel:314-331-5573)

E-mail: dcma.stlouis-mo.central-rc.mbx.vsm-shipments-transportation@mail.mil
