

# **DEFENSE LOGISTICS AGENCY**

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JIN T 6 2008

## MEMORANDUM FOR SUPPLY PROCESS REVIEW COMMITTEE MEMBERS

SUBJECT: Approved Addendum to Approved Defense Logistics Management System (DLMS) Change (ADC) 282A, Consolidation and Containerization Points (CCP)-Originated Supply Discrepancy Reports (SDRs) including Noncompliant Wood Packaging Material (WPM) Procedures with Cost Breakdown and New Procedures for Closing

WPM and Passive RFID SDRs (Supply/SDR)

The attached change to DoD 4000.25-M, Defense Logistics Management System (DLMS), and DLAI 4140.55, AR 735-11-2 SECNAVINST 4355.18A, AFJMAN 23-215, Reporting of Supply Discrepancies, is approved for implementation. This change is scheduled for implementation by the Distribution Standard System (DSS) 8.2 Release September-October, 2008, timeframe. The updated DLMS Supplement has been posted to the DLMSO Web site, http://www.dla.mil/j-6/dlmso/elibrary/TransFormats/formats.asp.

Addressees may direct questions to the Defense Logistics Management Standards Office point of contact, Ms. Ellen Hilert, Chair, Supply Process Review Committee, 703-767-0676; DSN 427-0676; or, e-mail: Ellen.Hilert@dla.mil. Others must contact their Component designated representative. L. Hich' M. Davrule

DONALD C. PIPP

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Defense Logistics Management

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Attachment

cc:

SDR Committees (U.S. & SA) ODUSD(L&MR/SCI)

## **ADC 282A**

# CCP-Originated SDRs including Noncompliant WPM Procedures with Cost Breakdown and New Procedures for Closing WPM and Passive RFID SDRs

## 1. ORIGINATING SERVICE/AGENCY AND POC INFORMATION:

**a. Functional POC**: Defense Distribution Center (DDC), CML 717-770-4561; DSN 771-4561; FAX 771-6997

2. **FUNCTIONAL AREA:** Supply (SDR)

## 3. REFERENCE:

- **a.** DLMSO memorandum dated May 8, 2008, subject: Approved DLMS Change (ADC) 282, Consolidation and Containerization Points (CCP)-Originated SDRs including Noncompliant Wood Packaging Material (WPM) Procedures and Shipment Hold Code. This ADC identifies data content and process changes supporting generation of electronic DLMS SDRs by the CCP. The initial implementation is planned for DSS Release 8.2 and will apply to shipments using noncompliant WPM and shipping through the CCPs to OCONUS sites.
- **b.** DLMSO memorandum dated August 14, 2006, subject: Approved DLMS Change (ADC) 206, Discrepancy Reporting for Wood Packing Material (WPM).
- **4. REQUESTED CHANGE:** Revisions/clarifications subsequent to the ADC 282A proposal are highlighted. This change:
- **a.** Identifies two additional DLMS SDR transaction data elements to report material and labor costs for repackaging to be used optionally when reporting packaging discrepancies.
  - **b.** Expands the field length of the current data element for total repackaging cost.
- **c.** Establishes procedures for closing SDRs with passive Radio Frequency Identification (pRFID) and WPM discrepancies thereby reducing manual workload. In association with this and the submitter process which is allows closure upon SDR generation, there are new procedures for DAAS/WebSDR to post action activity replies to history without forwarding to the SDR submitter.
- **d.** Establishes an option for forwarding SDRs with Document Type W, CCP-originated transshipment, to the action activity by email when standard procedures require transaction exchange.

#### 5. BACKGROUND:

**a.** Scenario for which the new data elements are used: The new data elements will be used on CCP SDRs for noncompliant WPM, but may be used for other packaging discrepancies as well. The cost may be estimated or actual depending upon the scenario in which they are used.

## b. Procedures, transactions, data elements, processing details in use today:

(1) The DLMS SDR currently includes an actively used data element for total repackaging cost, and two inactive data elements for the labor and material costs previously identified as reserved for future use. This change allows the planned DLMS enhancements to be used during transaction exchange.

(2) Within DLA, WPM and pRFID discrepancies are closed upon receipt by packaging specialist personnel, and the information later extracted via report, so that specialists may verify the discrepancy under terms of the contract, where applicable, and pursue corrective action or recoupment from vendors.

## 6. DATA AND PROCESS CHANGES:

# a. Approved procedures:

- (1) The labor and materiel costs to remediate noncompliant WPM will be carried in the SDR. Under existing rules, dollar values may be expressed in whole dollars (with no decimal) or in dollar and cents (with a decimal included). The field length will be 12 positions.
- (2) The total repackaging cost data element maximum field length is currently established in DoD WebSDR as 7 positions. It will be expanded to 12 positions to be consistent with Distribution Standard System (DSS) current use and the two new elements as designed for DSS.
- New procedures are documented for optional processing SDRs for WPM and passive RFID using a report-driven process as an alternative to working each SDR independently. The SDR may be auto-closed upon receipt using Reply Code 716, SDR recorded for information and possible corrective action (this is done today, but requires manual intervention). On a monthly/as needed basis (timing must be compatible with SDR response time), a report listing discrepant SDR content will be prepared for research. An action activity representative will employ the report to pursue corrective action with the shipper or vendor (possibly recoupment) after first verifying the terms of the contract. This process is only authorized for WPM SDRs generated by <u>CCPs</u> and RFID <u>SDRs generated by Distribution Depots</u> where the no response is expected back to the submitter. The receipt must be identified in Supply Condition Code A. The SDR reply must be addressed to DAAS (RIC SGA). Under these circumstances, the Distribution Standard System will close the SDR record after transmission to the action activity, so supply source replies would fail to process. DAAS/WebSDR will post the reply to history, but not forward SDR replies to DDs or CCPs for WPM or RFID discrepancies containing Reply Code 716, SDR recorded for information and possible corrective action when addressed to DAAS/WebSDR. When the SDR was submitted by another party, and, therefore, the reply is directed to other than a DD or CCP, an SDR reply for WPM/RFID will be prepared and forwarded according to standard rules so that the record will not remain open in the sender's application/log. If further research determines that the basis of the SDR prepared by the CCP or DD is not valid, e.g., the vendor was not required by terms of the contract to use pRFID, the action activity will prepare a second reply using Reply Code 151, Replacement/revised disposition/status; prior response is superseded. Additional reply codes will be used to provide the updated response. In the situation noted, Reply Code 145, No contractor liability found, would be used along with Reply Code 701, SDR rejected. See remarks/disposition provided. DAAS will post to history, but not forward SDR replies to a DD or CCP and SDR reply for WPM or RFID discrepancies containing Reply Code 145 when addressed to DAAS/WebSDR.
- (4) The option for email communication of CCP-generated SDRs is to be provided based upon ICP request. Owner/managers requiring email distribution must provide an email address for this purpose. Note: The Military Services have not identified email addresses for these SDRs at the time of ADC publication. DLA has identified e-mail address: <a href="mailto:DSCCWPM@dla.mil">DSCCWPM@dla.mil</a>.
- b. Update Discrepancy Status or Disposition (Reply) Code text name as follows. Reply Code 701, SDR rejected. See *other reply codes or* remarks *for clarification*.

**c. Management Reports.** DLMSO recommends that reports used to capture average processing time for SDRs processing not include auto-close responses for RFID and WPM where there are a substantial number of SDRs, as this will skew the results.

## d. Update SDR procedures (DLMS Manual and joint publication) as follows:

# C17.3.20. DAAS SDR Processing

C17.3.20.1. Under DLMS, SDRs shall be integrated with standard logistics transaction processing through DAAS. DAAS shall perform the following actions:

(Intervening text not shown)

C17.3.20.1.8. DAAS shall convert CCP-generated SDRs for email distribution pending owner/manager ability to process electronically.

C17.3.20.1.9. DAAS shall post for history, but not forward SDR replies to the SDR submitter (i.e., Distribution Depots or CCPs) identifying passive RFID or WPM discrepancies based upon addressing to the DAAS/WebSDR routing identifier (SGA). This will suppress unnecessary transmission of SDR transactions where the SDR submitter has closed the SDR with no expectation/requirement for a reply under these conditions.

e. Revise the DLMS Supplement (DS) 842A/W as follows:

| Item | Location     | Revision to 4030 842A/W   | Reason              |
|------|--------------|---|---------------------|
| 1.   | DLMS         | Add ADC 282A to DLMS Introductory note 5:   | To identify DLMS    |
|      | Introductory |   | changes included in |
|      | Notes        | - ADC 282A, Addendum to ADC for Consolidation Containerization                      | supplement.         |
|      |              | Points (CCP)-Originated Supply Discrepancy Reports (SDRs)                           |                     |
|      |              | including Noncompliant Wood Packaging Material (WPM) with                           |                     |
|      |              | Cost Breakdown and New Procedures for Closing WPM and Passive                       |                     |
|      |              | RFID  |                     |
| 2.   | 2/AMT02/2730 | Revise DLMS Note for Qualifier Z1 and Z2:   | Establishes         |
|      |              | Z1 Repackaging Labor Cost   | repackaging labor   |
|      |              | DLMS Note:  | cost and            |
|      |              | 1. Use to indicate <b>repackaging</b> labor costs <del>as reflected in the</del>    | repackaging         |
|      |              | packaging data screen. Cost may be estimated. See ADC 282A.                         | material cost as    |
|      |              | Required entry for U.S. Army only.  | available data      |
|      |              | 2. Reserved for future DLMS Enhancement; not currently available in                 | elements for use on |
|      |              | <del>WebSDR.</del>  | DLMS SDRs.          |
|      |              | 2. For Z1: WebSDR field length = 12   |                     |
|      |              | Z2 Repackaging Material Cost  |                     |
|      |              | DLMS Note:  |                     |
|      |              | 1. Use to indicate <b>repackaging</b> material costs <del>as reflected in the</del> |                     |
|      |              | packaging data screen. Cost may be estimated. See ADC 282A.                         |                     |
|      |              | Required entry for U.S. Army only.  |                     |
|      |              | 2. Reserved for future DLMS Enhancement; not currently available in                 |                     |
|      |              | <del>WebSDR</del> .   |                     |
|      |              | 2. For Z2: WebSDR field length = 12   |                     |
|      |              | RPC Repackaging Cost  |                     |
|      |              | DLMS Note:  | Increases field     |
|      |              | 1. Use to include the estimated dollar value for corrective action.                 | length to 12        |

|  | Include material and labor needed to complete a packing, packaging, preservation, palletization and/or marking project. <i>Cost may be estimated. See ADC 282A</i> .  2. For RPC: WebSDR field length = <i>12</i> | positions. |
|--|---|------------|
|--|---|------------|

**f.** Alternatives: Use only the existing data element for total repackaging cost; use only existing reply codes.

## 7. REASON FOR CHANGE:

- **a.** Documentation and completion of programming in support of ADC 282. The text update for reply code 701 better supports current practice of using the reply code without narrative remarks, but instead, with other reply codes that complete the meaning of the disposition response. Documents DAAS processing to terminate unnecessary transaction flow. Documents procedures so that the process is understood and properly handled for metrics.
- **b.** DAAS email distribution for CCP-generated SDRs is made available because the structure of the transaction may differ significantly when provided at the TCN-level. This will support early DSS implementation prior to system changes by other SDR applications.

## 8. ADVANTAGES AND DISADVANTAGES:

- a. Advantages (tangible/intangible):
  - (1) Allows better visibility of cost detail.
- (2) The use of the auto-closure eliminates a manual step and large backlog of open SDRs, and is a valid approach when combined with the monthly report verification/corrective action process. The second reply is needed so that metrics for RFID discrepancies will not be inflated by invalid SDRs. The DAAS block for replies bound for DDs/CCPs is required since these SDRs were auto-closed after submission and no reply is necessary.
  - b. Disadvantages: None identified.
- **9. ESTIMATED TIME LINE/IMPLEMENTATION TARGET:** DLMS Change should take place on or before implementation of System Change Request #136415, slated for the Distribution Support System (DSS) 8.2 Increment.

10. COMMENT RESOLUTION:

| #  | Submitter                               | Comment   | DLMSO Response  |
|----|---|---|---|
| 1. | USA<br>SDR Team Leader<br>AMSTA-LC-LSDL | Paragraph 6a(3). Non-concur for documenting SDRs for WPM and RFID discrepancies by a report-driven system. This proposed change is difficult to understand. If we are to receive just a report then this will create additional work because the SDR will still have to be input into our system. It is my understanding with this change proposal that the CCP would take the initiative to contact the contractor to resolve the WPM and RFID discrepancies? This is the responsibility of the contracting officer, not the CCPs. In conclusion, paragraph 6a(3)needs to be re-written. | This management report-driven process is optional and will not impact Army procedures. The auto-close w/subsequent report review will not be applicable to SDRs submitted by receiving activities other than the CCP or DD for pRFID or WPM. The process which DLA plans to use is documented here because it requires some DAASC intervention and clarification of the process. SDRs for WPM or pRFID prepared by other receiving locations will require a standard review process/reply from DLA. The paragraph identified has been updated to state more clearly that this option is not intended for use with Military Service customers requesting disposition or other action on WPM/pRFID discrepancies. |
| 2. | DLA HQ                                  | DLA provided the e-mail address for CCP SDRs addressed to DLA ICP (SMS) as DSCCWPM@dla.mil (provided because these will not process within EBS until programming changes are in place)  | Added   |
| 3. | DAASC                                   | DAASC requested specific business<br>rules for reply transactions to be<br>blocked by DAAS/WebSDR under<br>new DLA auto-close process for   | Added   |

#### 10. IMPACT:

#### **b.** Interface Issues.

- (1) Components receiving SDR transactions may choose not to implement the changes to accommodate the cost breakdown, as long as the transaction containing total repackaging cost will process successfully. The DSS will generate the SDR with dollars and cents. If the expanded field size for total cost is too large for existing SDR applications, the cents may be dropped.
- (2) The DAAS processing of reply transactions for the new auto-close process will be based upon the following criteria. Transactions will be post to history and not forward to the originating activity.
  - ➤ Transaction is a reply (Transaction Purpose Code = 11)
  - To activity is DAAS/WebSDR (vice initiating activity) (RIC SGA)
  - Any From activity -- the DAAS/WebSDR process will not be supply source specific. (DLA will be initial user, but this process is available for others under future automation.)
  - Any reply code -- the DAAS/WebSDR process will not be reply code specific. It will be up to the supply source to program appropriately.
  - Discrepancy Code is one of the following:
    - P314, Passive RFID tag is missing
    - P315, Passive RFID tag is visibly damaged and unreadable
    - P316, Passive RFID tag is present but unreadable (not visibility damaged)
    - P317, Passive RFID tag read has no corresponding advance shipment notification
    - P318, Passive RFID tag read duplicates previously used tag identification
    - P215, Non-conformance to specified requirements for WPM
- (3) All Components should update text name for Reply Code 701 for better understanding of intent when this code is used in combination with other reply codes rather than with narrative text.
  - (4) CCP DoDAACs are defined as follows:
    - > SW3123 for New Cumberland.
    - > SW3225 for San Joaquin.
- > SW3185 for Norfolk Hub. The Norfolk Hub is currently expected to come online around October (assuming there are no delays or rearranging of priorities).
  - > Two additional CCPs are planned, but DoDAACs are not available.

#### b. DoD WebSDR.

(1) As stated in ADC 282, WebSDR screens/edits supporting CCP SDRs will not be available for initial implementation. Modification of the web submission process shall be identified

as a future low priority enhancement, pending identification of requirements for WebSDR use by other transhippers.

- (2) DAAS will post to history, but not forward SDR replies meeting the following criteria:
- (a) Discrepancy code is P314, P315, P316, 317, P318, or P215 (Passive RFID and WPM)
  - (b) The reply transaction is directed to a DD or CCP
  - (c) The reply code is 716 or 145.