DEFENSE LOGISTICS AGENCY
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April 23, 2021

MEMORANDUM FOR SUPPLY DISCREPANCY REPORT (SDR) PROCESS REVIEW
COMMITTEE (PRC)

SUBJECT: Approved Standards Change (ADC) 1398A, Addendum to ADC 1398 WebSDR
Reject Transactions Subsequent to the SDR Cancellation Exception for Reply Code
143

The attached change to DoD Enterprise Business Standards, as outlined in the
attachment, is approved for implementation. This change has been implemented in the DAAS
WebSDR application and went into production on March 3, 2021.

Addressees may direct questions to Mr. Ben Breen, e-mail: EBSO.SDR@dla.mil.
Others must contact their designated PRC representative available at
http://www.dla.mil/HQ/InformationOperations/DLMS/allpoc/.

THOMAS A. DELANEY
Director, Enterprise Business Standards Office

Attachment
As stated

cc:
ODASD(Logistics)
OUSD(C)
OUSD(A&S/DPC)

ADC 1398A
WebSDR Reject Transactions Subsequent to the SDR Cancellation Exception for Reply Code 143

1. ORIGINATING SERVICE/AGENCY AND POC INFORMATION: Mr. Ben Breen, Enterprise Business Standards Office (EBSO) Discrepancy/Deficiency Administrator, e-mail: EBSO.SDR@dla.mil.

2. REFERENCES:

    a. ADC 1398, WebSDR Reject Transactions Subsequent to the SDR Cancellation, January 19, 2021

    b. DLM 4000.25, Defense Logistics Manual (DLM), Volume 2, Chapter 17, Supply Discrepancy Reporting and Appendix 7.28, Supply Discrepancy Report Relevant Data Elements

3. APPROVED CHANGE(S):

    a. <u>Brief Overview of Change</u>: This administrative change adds an additional exception to the ASC 1398 WebSDR programming to automatically reject any subsequent transactions submitted when an SDR record is cancelled and sends an automated response with Reply Code 907 (Reference 2.a. and 2.b.). The additional exception will now include Reply Code 143 (SDR Canceled by submitter) being sent by some activities after an SDR cancellation has been processed. Users will continue to submit a new SDR, as needed, to report existing or open supply discrepancies.

    b. <u>Background</u>: During the February 25, 2021, SDR Implementation Team Meeting, a conflict with Reply Code 143 was identified and being sent by some activities after the SDR cancellation was submitted. Currently, ASC 1398 WebSDR programming will automatically reject any subsequent transactions with Reply Code 907 when an SDR record is in a cancelled status (reference 2.a. and 2.b.). The only approved exception to this rule is when an SDR reply citing Reply Code 101 or 118 is processed after the cancellation to debit or credit the customer. Users will continue to submit a new SDR, as needed, to report existing or open supply discrepancies. This resulted in the Reply Code 143 submissions being rejected by WebSDR based upon the ADC 1398 change.

    c. <u>Approved Change in Detail</u>: This change adds an additional exception to now include Reply Code 143 (SDR Canceled by submitter) to process when the SDR status is cancelled.

    d. <u>Revisions to Defense Logistics Manuals</u>: Revisions to DLM 4000.25, Volume 2, Chapter 17, Supply Discrepancy Reporting as shown in the enclosure.

    e. <u>Approved Transaction Flow</u>: Existing SDR flow.

4. REASON FOR CHANGE: This change will prevent ongoing SDR transactions from processing and disrupting reporting and metrics when an SDR cancellation transaction has processed.

5. ADVANTAGES AND DISADVANTAGES:

  a. Advantages: Users will be notified to submit a new SDR for open discrepancies when the initial SDR has already been cancelled.

  b. Disadvantages: None identified.

6. ASSUMPTIONS USED OR WILL BE USED IN THE CHANGE OR NEW DEVELOPMENT: WebSDR will edit incoming transactions and review records for a cancellation already on file.

7. ADDITIONAL COMMENTS TO CONSIDER: None

8. ADDITIONAL FUNCTIONAL REQUIREMENTS: None

9. ESTIMATED TIMELINE/IMPLEMENTATION TARGET: To prevent Reply Code 143 from being rejected, WebSDR has added it to the exception list and moved this to production on March 3, 2021.

10. ESTIMATED SAVINGS/COST AVOIDANCE ASSOCIATED WITH IMPLEMENTATION OF THIS CHANGE: Specific cost savings cannot be calculated.

11. IMPACT:

  a. New/Changes to Data Elements: None identified.

  b. Automated Information Systems (AIS): Product Deficiency Reporting and Evaluation Program (PDREP), GSA Vision, DLA Distribution Standard System (DSS), Army Logistics Modernization Program (LMP), Air Force Security Assistance and Cooperation (AFSAC), Air Force Wholesale DO35K, Air Force Integrated Logistics System Supply (ILS-S) and DLA Enterprise Business System (EBS) must be updated to prevent subsequent transactions from being transmitted once an SDR cancellation has been processed. Also, these systems must be able to accept an incoming Reply Code 101, 118, or 143, after the SDR has been cancelled.

  c. Defense Automatic Addressing System (DAAS): WebSDR will reject any inbound SDR transaction after the initial SDR has been cancelled with the exceptions as stated above.

  d. Non-DLM Publications: N/A.

Enclosure

Defense Logistics Manual (DLM) 4000.25, Volume 2, Supply Standards and Procedures

Make the following changes to Volume 2. Additions are shown in ***red bold italics.***

Chapter 17, Supply Discrepancy Reporting

Preceding text not shown

     C17.3.16. <u>Cancellation of an Original Report</u>. When an SDR originator discovers a previously reported SDR is not valid or appropriate for any reason and should be withdrawn, a new SDR cancellation must be prepared to cancel the original. Forward to all parties that received the original submission. Cite the original report number. SDR applications will include the WebSDR-assigned control number when known. Point of Contact (POC) information applicable to the cancelled SDR is required. A brief narrative description of the reason for cancellation must be included. WebSDR programming will automatically reject any subsequent transactions submitted when an SDR record is ***in a*** cancelled ***status*** using Reply Code 907. The only exceptions to this rule is when an SDR reply citing Reply Code 101, 118, ***or 143,*** is processed after the cancellation to debit or credit the customer or ***to indicate that a record has been previously cancelled.***