# IN REPLY REFER TO J627

#### DEFENSE LOGISTICS AGENCY

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December 19, 2011

#### MEMORANDUM FOR SUPPLY PROCESS REVIEW COMMITTEE (PRC) MEMBERS

SUBJECT: Approved Defense Logistics Management System (DLMS) Change (ADC) 452,

Implementation of DOD WebSDR Automated Supply Discrepancy Report (SDR)

Rejection Capability (Supply/SDR) (Staffed as PDC 478)

The attached change to DOD 4000.25-M, Defense Logistics Management System (DLMS) is approved for phased implementation. New code values are authorized for use beginning January 15, 2012.

Addressees may direct questions to the Defense Logistics Agency (DLA) Logistics Management Standards points of contact, Ms. Ellen Hilert, DOD SDR System Administrator, 703-767-0676; DSN 427-0676; or, e-mail: <a href="mailto:ellen.hilert@dla.mil">ellen.hilert@dla.mil</a>. Others must contact their Component designated representative.

O DONALD C. PIPP

Director

**DLA Logistics Management Standards** 

Attachment ADC 452

cc: ODASD (SCI)

### ADC 452 Implementation of DOD WebSDR Automated SDR Rejection Capability

1. ORIGINATING SERVICE/AGENCY AND POC INFORMATION: DLA Logistics Management Standards (formerly DLMSO), Ms. Ellen Hilert, SDR System Administrator, e-mail: <a href="mailto:Ellen.Hilert@dla.mil">Ellen.Hilert@dla.mil</a>

#### 2. FUNCTIONAL AREA:

- a. Primary/Secondary Functional Area: Supply/DOD WebSDR
- **3. REFERENCES:** Defense Logistics Management System (DLMS) Manual, DOD 4000.25-M, Volume II, Chapter 17, available on DLMS manual Web at: <a href="https://www.dla.mil/j-6/dlmso/elibrary/Manuals/DLMS/default.asp">www.dla.mil/j-6/dlmso/elibrary/Manuals/DLMS/default.asp</a>. The DLMS manual is the authoritative source for discrepancy reporting procedures originally published under DLAI 4140.55, AR 735-11-2 SECNAVINST 4355.18A, AFJMAN 23-215, Reporting of Supply Discrepancies

#### 4. BACKGROUND:

- a. SDR Transaction Rejection or Failure Categories:
- (1) DOD WebSDR Transaction Rejection Processing Procedures: The DLMS manual identifies multiple transaction edits that require the capability within the DOD WebSDR application to edit and reject transactions systemically based upon the pre-established business rules. This applies to basic rules that could be applied external to the action activity based upon research or relevant information known only to the action activity. (Refer to the DLMS manual extract shown at Enclosure 4.) Implementation of this capability was deferred with the understanding that the receiving application could recognize and reject transactions with missing or erroneous data content when applicable. This capability was not considered essential for initial implementation of the DLMS SDR transaction exchange. However, the delay in implementation has placed a burden on the Components because (1) not all Components are supported by an SDR application and, therefore, erroneous data must be identified manually, (2) not all SDR applications have sufficient edits to systemically identify and reject missing and invalid data content without significant manual intervention for some types of errors.
- (2) Transaction Failure during WebSDR Processing: DLA Transaction Services identified additional situations where SDR transactions fail during processing and manual intervention is required from DLA Transaction Services personnel to notify the SDR submitting system personnel off-line due to incorrect structural format or major errors in mandatory content. For this scenario, Enclosure 1 contains error statistics for the period March through June 2011. Note: Gross failures in electronic data interchange (EDI) transactions may be identified by the Global Exchange (GEX) prior to WebSDR processing. These will be reported to the submitting systems personnel identified in system interface documentation.
- (3) Functionally Inappropriate SDR Transactions: DLA Supply Centers have identified additional situations where SDR transactions successfully process through WebSDR only to fail in the Component receiving application due to functionally inappropriate content or

process. In these situations, systemic rejection by WebSDR (via immediate response for on-line users or via reject reply transaction) would have saved significant time, effort, and reduced frustration at both the customer and action activity level.

**b. Intent of this Change**: The intent of this change is to clarify and implement existing business rules for DOD WebSDR automatic rejection and to establish new procedures supporting automated rejection where needed.

#### c. Scenario for which the transaction will be used:

- (1) When WeBSDR system identifies an SDR transaction with missing or invalid data content, it will systemically reject the transaction back to the submitter. This includes both properly constructed transactions that allow successful processing inside WebSDR and improperly constructed transactions that cannot be processed. The most frequent types of invalid data errors that prevent WebSDR processing are invalid document numbers and a missing action activity (Enclosure 1). Common examples of invalid data errors that are passed on to the action activity are invalid DoDAACs or Routing Identifier Codes (RICs) used for action activity, submitter, or shipping activity.
- (2) Functionally inappropriate transactions will be identified and rejected or blocked during WebSDR input. Common examples are submission of a follow-up transaction or a reconsideration request subsequent to the cancellation of the SDR and submission of Air Force maintenance document number SDRs (identified by the AF maintenance site M-series identifier in the first six characters of the document number rather than a valid DoDAAC and associated with an Air Force submitting activity) external to the Air Force and the supporting distribution depot.

#### d. Procedures, transactions, data elements, processing details in use today:

- (1) Transaction Failure during WebSDR Processing: Receivers of discrepant materiel submit an SDR via a Component-sponsored automated SDR system that creates a DLMS transaction for transmission to DLA Transaction Services for processing in DOD WebSDR. Transactions must be formatted per DLMS requirements for X12 electronic data interchange (EDI) or eXtensible markup language (XML) transactions. DLA Transaction Services' error logic statistics for recent months show an increase in SDR submissions with invalid data. Data is either missing or inconsistent with the required format of the SDR data fields. When data content prevents system processing, the DLA Transaction Services programming team receives notification via an automated email message from WebSDR. Each of these messages must be researched and resolved manually. The current resolution process handled by the DLA Transaction Services team is manual and entails the following steps.
- (a) Emails show up in the DLA Transaction Services' programming team member email inbox.
- **(b)** DLA Transaction Services' programming team member filters through emails to determine if errors are from the production side of WebSDR. A review of the details is performed to determine if error(s) are submitting system generated and notification is sent back to the submitting system via email address. At times, analysis of the internal flat file that each system submits is required.

- (c) Once the type of error has been determined, the email is forwarded to another member of DLA Transaction Services programming team for further research. This research involves using the raw EDI data from each submitting system to include archived EDI files.
- (d) Once the raw data is retrieved from the EDI submission, the data is reviewed for the specific type of error(s) and an error information summary is created in a manual document/file. The error information includes:
  - the error itself (i.e. missing Document Number),
  - area(s) within the X12/XML where the error occurred,
  - whether the submission contains malformed X12/XML data with notes on the correct structure, and
  - invalid data format with notes on the correct format.
- (e) The error information is resaved in a file in preparation for sending an email attachment back to the submitting system representative.
- **(f)** The error information is then included in an email back to the submitting system representative, as well as a copy to the DLA Transaction Services WebSDR Team.
- (2) Transaction Failure during Component SDR System Processing: Component SDR systems, such as the DLA Enterprise Business System (EBS), may receive a transaction that cannot be successfully processed and results in a failed transaction (referred to by DLA as a failed iDoc). These transactions accumulate and must be manually worked to determine the cause of the error. This can be a challenging process and delays in notifying the submitter and/or reprocessing the failed transaction can be significant. Often, a rejection reply transaction must be manually prepared. This situation impacts the overall processing time for corrective action and SDR resolution.
- (3) Automated Rejection of SDRs by Component SDR Systems: Some errors in SDR content may be found after successful processing by DOD WebSDR only to be identified by the SDR application. While this may not result in significant lost time because a reject reply transaction is immediately returned to the submitter, it is far less efficient than identification of the error upon initial input via WebSDR or rejection of transactions upon initial processing by WebSDR.
- (4) Functionally Inappropriate SDR Transactions: Due to the staggered implementation plan, there is currently no WebSDR edit that prevents submission and distribution of a follow-up or reconsideration request applicable to a cancelled SDR. Additionally, there is no WebSDR edit that prevents an Air Force maintenance document number SDR from being directed to another Component source of supply. Currently, the WebSDR reply screen does not support manual selection of reject reply codes for use by action activities. The gap reduces visibility via management reports of the number of scope of data rejections.

#### 5. APPROVED CHANGE

- **a. Approved change in detail.** Significant revisions subsequent to staffing of PDC 478 are highlighted.
- (1) When the DOD WebSDR identifies an SDR (input via direct user input or via DLMS transaction exchange) containing missing/invalid data content or not following DOD business rules, forward transmission of that SDR will be prevented. This will require use of online error messages and additional program logic to support creation and return of a DLMS 842A/R Standard SDR Reply transactions (Transaction Set Purpose Code 11) with the appropriate reply disposition code. Additional program logic will also be needed to support creation of outgoing email messages to Component SDR application representatives when egregious errors prevent posting of the SDR to the WebSDR database and return of a standard reply transaction. Whenever possible, transactions containing errors will be posted to the WebSDR database so that visibility will be enhanced and metrics can be maintained. The following errors are subject to systemic automated reject:
- (a) SDR Follow-up or Contested SDR/Reconsideration Request after SDR is cancelled. Reject with Reply Code 907. The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "SDR Follow-Up (or Reconsideration Request) may not be processed after the original SDR has been cancelled. If still required, resubmit the original SDR citing Discrepancy Code Z6 and clarification. Staffing Note: Components must review internal processing to ensure that the resubmission will be accepted. The business rule is for the resubmission of the original SDR document number to be assigned the same DOD WebSDR control number so that the original SDR, cancelled SDR, Follow-up/Reconsideration Request, Reject Reply, and the subsequent resubmission will all be associated. These will be displayed on the SDR Composite View in submission sequence. Components should verify that the resubmission (using DLMS 842 A/W, Transaction Set Purpose Code 00) will not reject as a duplicate if there is already a cancelled SDR in the Component SDR application for the same document number/suffix (and potentially other matching content). A new SDR Discrepancy Code Z6 has been assigned for use on SDRs that are resubmitted after cancellation so that systemic recognition of this situation can be recognized and accepted.
- with Reply Code 910 if missing, contains spaces or special characters, or Julian day exceeds 365 (or 366 for leap year), or is not considered a valid document number. A valid document number (not including the suffix) must be 14 positions and the first six positions must be a valid DoDAAC <u>unless</u> identified as Security Assistance/Foreign Military Sale by the Service/Agency Code in the first position of the document number, or as an Air Force Maintenance document number. Authorized Service/Agency values indicating Security Assistance are B, D, I, K, P, and T. Suffixes must be alphabetic or numeric with the exception that the following alpha and numeric characters are not authorized: alpha I, N, O, P, R, S, and Z and numeric 1 and 0.

  Exception: The full document number edit does not apply to transshipper SDRs (Document Type W) due to the potential for reporting against the shipment unit rather than a specific document number. For these SDRs, the document number must be filled and must be 14 positions. It may contain the first 14 positions of the transportation control number, a purchase request number (14 positions) if known, or a constructed document number based upon the DoDAAC of the port submitting the SDR.

- (c) **Document Number Air Force Maintenance.** Reject with Reply Code 910 if an Air Force maintenance document number SDR Action Activity is other than Air Force or Distribution Depot. The Air Force maintenance document number is identified by the "M" in the first position where the SDR submitter is an Air Force activity. Air Force maintenance document numbers are allowed on a temporary basis between appropriate trading partners to support legacy Air Force processing. This process is non-compliant with DOD business rules and will be discontinued under Air Force modernization. The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "SDRs containing the Air Force maintenance document number as the primary document number may not be directed outside the Air Force or supporting Distribution Depot. If directed to DLA or other Service, the SDR must be associated with the original requisition document number."
- (d) **Discrepancy Code.** Reject with Reply Code 915 if at least one discrepancy code is not provided or does not match allowable values under DLMS.
- **(e) SDR Action Code.** Reject with Reply Code 916 if missing or does not match allowable values under DLMS.
  - (f) **Discrepant Quantity.** Reject with Reply Code 917 if missing or not numeric.
- **(g) Invalid Quantity.** Reject with Reply Code 918 if other quantity fields are not numeric. The SDR will include remarks text to identify the specific data field in error.
- **(h) Invalid POC E-mail Address.** Reject with Reply Code 921 if missing or contains spaces/incorrect format.
- (i) **Missing Narrative.** Reject with Reply Code 924 if an SDR coded to indicate remarks are provided is missing applicable narrative (applicable to Reply Codes 102, 104, 105, 106, 137, 701).
- (j) **Disposition/Reply Code.** Reject with Reply Code 927 if at least one reply code is not provided on SDR reply or does not match allowable values under DLMS.

#### (k) Supply Condition Code.

- <u>1.</u> Reject with Reply Code 928 if missing when required for condition code discrepancy scenario (Discrepancy Code C1, C3, C4, and C5) or does not match allowable values as follows, otherwise may be blank.
  - A Serviceable
  - B Serviceable (with qualification)
  - C Serviceable (with priority)
  - D Serviceable (test/mod)
  - E Unserviceable (restoration)
  - F Unserviceable (repairable)
  - G Unserviceable (incomplete)
  - H Unserviceable (condemned)
  - J Suspended (In-stock)
  - K Suspended (Returns)
  - L Suspended (Litigation)

- M Suspended (In work)
- N Suspended (Ammo)
- P Unserviceable (Reclamation)
- Q Unserviceable (Product Quality)
- R Suspended (Reclaimed)
- S Unserviceable (Scrap)
- T Serviceable (Ammunition Suitable for Training Use Only)
- V Unserviceable (Munitions)

**2.** Reject if condition code is not applicable to the action activity/source of supply as follows. The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "Condition code identified is not applicable to the action activity/source of supply."

- T May not be submitted to DLA (RIC SMS)<sup>1</sup>
- N May not be submitted to DLA (RIC SMS)
- V May not be submitted to DLA (RIC SMS)

(I) Action Activity (To Address). Reject with Reply Code 929 if the Routing Identifier Code (RIC) or DOD Activity Address Code (DoDAAC) is missing or unmatched to the DOD Activity Address Code Directory. The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "Missing value for SDR Action Activity.

Research and resubmit a value authorized by the DOD Activity Address Code Directory." or "Unacceptable value used for SDR Action Activity (XXX). Research and resubmit a value authorized by the DOD Activity Address Code Directory."

(m) Submitter (From Address). Reject with Reply Code 929 if the RIC or DoDAAC is missing or unmatched to the DOD Activity Address Code Directory. The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "Missing value used for SDR submitter. Research and resubmit with a value authorized by the DOD Activity Address Directory." or "Unacceptable value used for SDR submitter (XXXXXX). Research and resubmit with a value authorized by the DOD Activity Address Directory."

(n) Owner/Manager/Source of Supply. Reject with Reply Code 929 if the RIC is unmatched to the DOD Activity Address Code Directory. The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "Unacceptable value used for identification of the owner or manager. Research and resubmit with a value authorized by the DOD Activity Address Directory."

(o) **Shipping Activity.** Reject with Reply Code 929 if the RIC is unmatched to the DOD Activity Address Code Directory. The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "Unacceptable value used for identification of the shipping activity. Research and resubmit with a value authorized by the DOD Activity Address Directory."

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<sup>&</sup>lt;sup>1</sup> Refer to ADC 446, Proposed New Supply Condition Code T, Serviceable (Ammunition Suitable for Training Use Only).

- **(p) Wrong Item Information.** Reject with Reply Code 932 if wrong item information is not provided in association with W- series Discrepancy Codes.<sup>2</sup>
- (q) **Duplicate SDR.** Reject with Reply Code 719 (SDR rejected. Duplicate of previously submitted SDR) when a new SDR (Transaction Set Purpose Code 00) matches an existing SDR record on document number/suffix, discrepancy code, and transportation control number (if provided) (where the original SDR has not been cancelled). The SDR will include remarks text (or tailored error message for on-line WebSDR users) as follows: "This new SDR matches an existing SDR record on document number/suffix, discrepancy code, and transportation control number (if provided). Staffing Note: DOD Components do not currently apply the duplicate criteria consistently. The WebSDR criteria as stated here is the approved approach for DLMS implementation and Components should transition to these rules when feasible. When alternative rules are applied (e.g. rejection based upon document number/suffix match alone), the action activity must inform the user how to resubmit the SDR if the discrepancy report if not created in error.
- **(r) Other.** Reject with Reply Code 701 (SDR rejected. See remarks) when rejection conditions not identified by specific reject reply codes are identified. The SDR will include remarks text to clarify the error condition. Recurring use of the reply code must be reported to the SDR Administrator for evaluation of a new reply code assignment.
- (2) New reply codes are established and recognized by Component SDR applications for use in additional WebSDR automated edits as follows. Refer to Enclosure 2 for exact text of new reply codes.
- (a) **Transaction Set Purpose Code.** Reject with Reply Code 938 if missing or not an allowable value in accordance with the applicable DLMS Supplement. **Note:** This type of error cannot be posted to the WebSDR database. Use of this code requires notification to the applicable submitting system personnel rather than the transaction originator.
- **(b) SDR Document Type Code.** Reject with Reply Code 939 if missing, not an allowable value under DLMS, or not allowable under DLMS business rules. This reply code will be used for an SDR identified as a Type 6, but directed to a DLA Distribution Depot with remarks: "Distribution Depots cannot accept Document Type 6 SDRs which are applicable to vendor shipments. Research for correct Document Type or Action Activity and resubmit."
- (c) Missing Contract Number/Shipment Number. Reject with Reply Code 940 if missing either contract number or contractor-assigned shipment number on SDR Document Type 9 [distribution depot receipt, new procurement] or P [storage activity receipt, new procurement (non-DSS location)]. Note: Contract Number is not mandatory on Document Type 6, Direct Vendor Delivery, SDR submissions, but must be inserted by the action activity on the reply transaction when not provided by the customer. The specific shipment number should be included if known.
- (d) Unauthorized Use of Reply Code. Reject with Reply Code 941 inter-Component SDR replies citing a 200-series reply code is used for a non-Security Assistance SDR. Security Assistance are document numbers begin with Service/Agency Code B, D, I, K, P,

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<sup>&</sup>lt;sup>2</sup> Separate PDC under development to clarify wrong item discrepancy data requirements.

and T. **Note:** Use of this code requires notification to the applicable submitting system personnel rather than the transaction originator.

(3) WebSDR Enhancement for Online Users: Disposition/reply codes in the 900 series will be added to the WebSDR drop box for use by on-line action activity users when applicable.

#### b. Approved procedures:

#### (1) WebSDR procedures:

- (a) SDR transactions containing errors that are incompatible with requirements for posting to the WebSDR database will be "dead-ended" (not fully processed, the file itself will be archived, but not inserted into history/metrics because the nature of the error(s) cause database violations).
- **(b)** SDR Reply transactions generated by WebSDR will be constructed as follows and returned to the sending system:

WebSDR Control Number (the DOD WebSDR assigned control number)		
Activity From = SGA (representing DLA Transaction Services)		
Reply Code(s) = Up to three $700/900$ -series rejection codes		
Document Number/Suffix (perpetuated from rejected transaction)		
Date of Preparation (DDMMMCCYY)		
Reply POC Information (representing DLA Transaction Services Help Desk)		
All Control Numbers from rejected transaction		
Transaction Set Purpose Code = 11		
Action To (representing rejected transaction 'Activity From')		
Reply Comments = (Reply comments with error description)		
All other values from rejected transaction		

- (c) SDRs with invalid data will post to the WebSDR database and then WebSDR will transmit the reject reply. The reply transaction identifying the reject reply code and applicable content will also post to the WebSDR database for visibility and metrics. The reject reply will be provided in the same method as the rejected transaction, i.e., by transaction to submitting Component application or via e-mail if the submitter used WebSDR. Once the rejection is posted, a new submission will be required by the submitter.
- (d) If posting to the WebSDR database is <u>not</u> possible due to major structural or content error, an automated email identifying the nature of the error will be transmitted to the responsible Component system representative. The Component system representative will be responsible for correction and re-transmission, and notification to the user if retransmission within 24 hours is not possible.
  - **c.** Alternatives: None.
- **6. REASON FOR CHANGE:** Increased efficiency and responsiveness of the SDR processing. To reduce manual processing due to erroneous or improper SDRs.

#### 7. ADVANTAGES AND DISADVANTAGES:

#### a. Advantages (tangible/intangible)

- (1) Historical data can be used to create management reports for Component process improvement and to develop training aides.
  - (2) Ensures all SDR submissions remain DLMS compliant.

#### b. Disadvantages:

- (1) Requires additional program logic to generate and receive rejection transactions.
- (2) Looping of transactions could occur if the Component application rejects the WebSDR reject reply. DLA Transaction Services will need to be alerted immediately if a reject of a reject is returned so the loop can be terminated and addressed off-line.

#### **8. ASSUMPTIONS:**

- **a.** All systems must be designed to accept reject codes. Alternative procedures to monitor for reject replies must be instituted pending full implementation.
  - **b.** Rejections should be handled systemically wherever feasible.
- **c.** WebSDR management report processing will use the most current status in the case of a rejected transaction which is later resubmitted (e.g., the original rejected status will not interfere with the selection of the report for open SDRs).
- **d.** The same WebSDR control number will apply to resubmitted SDRs subsequent to rejection.
- **9. NOTE ANY REGULATIONS OR GUIDANCE:** Defense Logistics Management System (DLMS) Manual, DOD 4000.25-M, Chapter 17.
- **10. ESTIMATED TIME LINE/IMPLEMENTATION TARGET:** Unknown phased implementation is authorized. New code values are authorized for use beginning January 15, 2012.
- 11. ESTIMATED SAVINGS/COST AVOIDANCE ASSOCIATED WITH IMPLEMENTATION OF THIS CHANGE: Implementing the WebSDR automated rejection capability will dramatically reduce the time-consuming (5-15 minutes on average for each SDR containing errors) and manual resolution process performed by the DLA Transaction Service programming team, allowing their time to be refocused on higher priority programming tasks. Additionally, the enhanced programming will prevent failed transactions in other Component applications and significantly reduce manual resolution of erroneous transactions. The improved overall responsiveness of the SDR program could also result in a significant cost avoidance and improved support to the war fighter.

#### 12. IMPACT:

- **a. New DLMS Data Elements:** There are no new data elements associated with this change.
- **b. Revised DLMS Data Elements:** New Disposition/Reply Codes are assigned as shown in Enclosure 2. A new discrepancy code is assigned as follows:
- **SDR** resubmitted following inappropriate cancellation. Must use in combination with other discrepancy codes.
- **c. DLA Transactions Services:** Should develop a method to capture metrics/error rates for the category of transactions that will "dead end" and cannot post to the WebSDR database due to major structural errors.

#### Enclosure 1, Rejected Transactions as a result of invalid data on Original SDR submissions

The table below shows a snapshot of rejected transactions that required manual review by DLA Transaction Services during the period March, 2011 through June, 2011.

OVERALL	Mar-11	Apr-11	May-11	Jun-11
Activity From - Invalid	0	1	1	0
Activity From - Missing	0	0	0	0
Document Number - Invalid	1	83	11	6
Document Number - Missing	1	2	1	0
Disposition Code - Invalid	0	0	0	0
Disposition Code - Missing	2	8	0	3
WebSDR Number - Invalid	0	0	0	0
Email Address - Invalid	3	1	7	3
Transaction To - Invalid	0	1	0	1
Transaction To - Missing	57	101	107	68
TOTALS:	64	197	127	81

Does not include conditions that would be considered errors after the new logic is in place...

Invalid Activity value (DOD Activity Address Directory checked)

Invalid Disposition/Reply Code

Invalid Action Code

Invalid Discrepancy Code

Invalid SDR Submission Type

Invalid Document Suffix

Looping

Data Source: DLA Transaction Services

#### **Enclosure 2, SDR Reject Reply Codes (900-series)**

940

941

#### **DISCREPANCY STATUS OR DISPOSITION (REPLY) CODES**

The 900-series codes are intended for system/application use in processing transactions. When SDRs are processed manually, these codes may be user assigned as appropriate:

901 Transaction rejected. SDR submitted to wrong source of supply. Resubmit to the correct action activity. 902 Transaction rejected. Invalid action code for type of discrepancy submitted. 904 Transaction rejected. Open suffix must be closed before SDR can be reopened. 906 Transaction rejected. Record already closed. 907 Transaction rejected. Record closed, canceled, or a final reply has been provided. 908 Transaction rejected. Record is currently open and cannot be reopened for reconsideration until closed. 909 Transaction rejected. SDR must be reopened for reconsideration before it can be contested. 910 Transaction rejected. Missing or invalid document number (or document number/suffix). 911 Transaction rejected. Missing or invalid case designator. 912 Transaction rejected. Missing or invalid SDR number. 915 Transaction rejected. Missing or invalid type of discrepancy code. Transaction rejected. Missing or invalid action desired code. 916 917 Transaction rejected. Missing or invalid discrepant quantity. 918 Transaction rejected. Missing or invalid quantity received. 920 Transaction rejected. Missing or invalid point of contact name. 921 Transaction rejected. Missing or invalid point of contact phone number/email. 923 Transaction rejected. Missing or invalid transaction date. 924 Transaction rejected. Narrative missing. 926 Transaction rejected. No record found. 927 Transaction rejected. Missing or invalid disposition/reply code 928 Transaction rejected. Missing, or unauthorized use of condition code. 929 Transaction rejected. Missing or invalid DoDAAC, MAPAC, or Routing Identifier Code 930 Transaction rejected. Missing information associated with disposition/reply 931 Transaction rejected. Missing or invalid material identification. 932 Transaction rejected. Missing or invalid wrong item information. 933 Transaction rejected. SDR follow-up submitted before action activity response time has elapsed. 934 Transaction rejected. Forwarding action not authorized. Submit new SDR 935 Transaction rejected. Forwarding action cannot be processed due to incomplete SDR history. Contact originator to resubmit with updated action activity. 936 Transaction rejected. SDR processing suspended. Request DOD WebSDR provide an information copy of the original report. 937 Transaction rejected. DOD WebSDR unable to provide requested SDR information copy. 938 Transaction rejected. Missing or invalid Transaction Set Purpose Code. 939 Transaction rejected. Missing, invalid, or inappropriate SDR Document Type Code.

Transaction rejected. Missing either contract number or contractor-assigned shipment

Transaction rejected. Unauthorized Use of Reply Code. The 200-series reply codes may

number on SDR associated with vendor shipment.

only be used for Security Assistance SDRs.

#### **Enclosure 3, Example WEBSDR Email for Automated Rejection Notification**

The following example provides a clear text automated reject notification to a WebSDR user. Note: Authorized users with an email certificate on file at DLA Transaction Services will receive a more detailed version with encrypted text designated as For Official Use Only.

- THIS IS AN SDR REPLY -\*\*\* DO NOT SEND RETURN EMAIL TO THE DODSDR MAILBOX \*\*\* ALL COMMUNICATIONS REGARDING SDRS SHOULD BE DIRECTED TO THE PARTIES IDENTIFIED BELOW. THIS MESSAGE IS PROVIDED BY THE DOD WEBSDR AS PART OF THE SDR TRANSFORMATION INITIATIVE. TRAINING ON THE DOD WEBSDR IS AVAILABLE AT HTTP://WWW.DLA.MIL/J-6/DLMSO/EAPPLICATIONS/TRAINING/TRAINING.ASP SYSTEM ACCESS REQUESTS MUST BE SUBMITTED ON-LINE AT HTTPS://WWW.TRANSACTIONSERVICES.DLA.MIL CONTACT DOD WEBSDR AT: WEBSDRHELP@DLA.MIL DOD WEB SDR NUMBER: 20092040190 SUBMISSION TYPE: RESPONSE SDR DOCUMENT TYPE: 7 - CUSTOMER ORIGINATED, DEPOT SHIPMENT DOCUMENT NUMBER: FB203090289999 ---- SDR DATE INFORMATION -----RESPONSE DATE: NOV 18 2011 ---- SDR REPLY REMARKS/COMMENTS -----UNACCEPTABLE VALUE USED FOR SDR ACTION ACTIVITY (XXX). RESEARCH AND RESUBMIT A VALUE AUTHORIZED BY THE DOD ACTIVITY ADDRESS CODE DIRECTORY ---- RESPONSE INFORMATION -----DISPOSITION STATUS CODE: 929 - TRANSACTION REJECTED. MISSING OR INVALID DODAAC, MAPAC, OR ROUTING IDENTIFIER CODE. ---- SDR INITIATOR ACTIVITY INFORMATION -----RIC: FB2030 (VIA DOD WEBSDR) ----- REPLYING ACTIVITY INFORMATION -----RIC: SGA (FOR DOD WEBSDR) ---- REPLY POINT OF CONTACT INFORMATION -----NAME: DOD WEBSDR AUTOMATED REJECT CONTACT DOD WEBSDR AT: WEBSDRHELP@DLA.MIL IF FURTHER ASSISTANCE IS NEEDED

#### **Enclosure 4, DLMS Manual DOD4000.25-M**

The following DLMS manual extract reflects text updated by Approved DLMS Changes. Revisions are identified in *red bold italics*.

## C17. CHAPTER 17. SUPPLY DISCREPANCY REPORTING

C17.1.3. DoD WebSDR. The DoD WebSDR supports DLMS implementation via a DLA Transaction Services-maintained application which enables SDR transaction exchange; provides a web-based entry method to assist users who are not supported by a Component DLMS-compliant SDR application; and provides visibility of SDRs for research and trend analysis via management report/query capability. *The term "DoD WebSDR"* (or "WebSDR") refers to both the overall business process and supporting automation, including both direct web-input and transaction exchange.

(Intervening text not shown)

C17.1.3.5. DoD Components with an established interface with DoD WebSDR shall designate primary and alternate representatives for the Component SDR application to DLA Transaction Services. These representatives will be notified via email when transactions fail during WebSDR processing due to failure to meet minimum format/content requirements for processing. Provide name, telephone, and email address.

(Intervening text not shown)

#### C17.3.21. <u>Defense Automated Addressing System (DAAS) SDR Processing</u>

C17.3.21.1. Under DLMS, SDRs shall be integrated with standard logistics transaction processing through DAAS. DAAS/*WebSDR* shall perform the following actions:

#### C17.3.21.1.1. Pass/route SDR transactions

C17.3.21.1.1.1. Generate and route an information copy of each SDRs reporting packaging discrepancies associated with USAF-directed shipments to the USAF packaging office.

C17.3.21.1.1.2. Route the action copy of SDRs reporting distribution depot receipt of PQDR exhibits (Discrepancy Code Q11) to the materiel owner and an information copy to Product Data Reporting and Evaluation Program-Automated Information System (PDREP-AIS). For USAF owners, an information copy will also be sent via to the Joint Discrepancy Reporting System (JDRS) email account.

C17.3.21.1.1.3. Provide special email routing of the action or distribution copy of transshipper prepared SDRs upon Component request.<sup>3</sup>

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<sup>&</sup>lt;sup>3</sup> Refer to ADC 317.

C17.3.21.1.1.4. Return un-routable transshipper prepared SDRs to the submitter for continued processing off-line.<sup>4</sup>

C17.3.21.1.2. Edit SDR transactions in accordance with business rules specified below.

C17.3.21.1.3. Provide translation capability to support a variety of communications methods for exchanging computer-readable SDR transactions.

C17.3.21.1.3.1. DLMS transaction formats are available in ASC X12 EDI or EDI-based XML. Guidance for transaction content is provided in DLMS Supplements available at: <a href="https://www.dla.mil/j-6/dlmso/elibrary/transformats/140\_997.asp">www.dla.mil/j-6/dlmso/elibrary/transformats/140\_997.asp</a>.

C17.3.21.1.3.2. Until replaced by DLMS, the Army unique transactional interface with Army Electronic Product Support (AEPS) Web-Based Tool (WBT) shall be supported.

C17.3.21.1.3.3. No other transactional formats are authorized for SDRs.

C17.3.21.1.4. Convert SDRs for e-mail distribution where computer readable SDR transactions are not feasible due to lack of an established SDR application interface.

C17.3.21.1.4.1. Upon determination that an e-mail (vice transaction) is to be prepared for a specific SDR communication, DLA Transaction Services will check to determine if the appropriate e-mail certificate has been registered. If registered, the SDR e-mail transmission shall be encrypted as "FOUO" per paragraph C17.2.2. The e-mail SDR shall contain *all* associated SDR content as well as clear text addresses and code explanations to facilitate use interpretation. If not registered, an abridged content SDR report, *distribution copy*, or reply, as appropriate, will be prepared. The e-mail sent to the *user* will also provide information on how to get access to WebSDR and instructions on registering the e-mail certificate.

C17.3.21.1.4.1.1. <u>Abridged SDR</u>. The abridged unencrypted version of the SDR e-mail will include the following data content. Coded information will not include the corresponding clear-text explanation. The submitter and action activities will not be identified by clear-text addresses.

- DoD Web SDR Report Control Number
- Additional System SDR Control Number
- Customer-Assigned Control Number
- Document Number/Suffix
- Contract Number
- Transportation Control Number
- Date of Preparation
- SDR Document Type Code
- **DLA Disposition Services SDR Type Code**
- Discrepancy Code(s)
- SDR Action Code

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<sup>&</sup>lt;sup>4</sup> Refer to ADC 317.

- SDR Submitter (Activity From)
- SDR Point of Contact
  - o Name
  - o Commercial Phone or DSN
  - o E-mail
- Attachment/Off-line Flag

C17.3.21.1.4.1.2. <u>Abridged SDR Reply</u>. The abridged unencrypted version of the ADR Reply e-mail will include the following data content. Coded information will not include the corresponding clear-*text* explanation with the exception of the Reply Disposition Code which must include text for understanding. The submitter and action activities will not be identified by clear-text addresses.

- DoD WebSDR Report Control Number
- Additional System SDR Control Number(s)
- Original Reference Number
- Document Number/Suffix
- Contract Number
- Transportation Control Number
- Reply Date
- SDR Document Type Code
- **DLA Disposition Services** SDR Type Code
- Reply Disposition Code(s)
- Action Activity (Activity From)
- SDR Submitter (Activity To)
- Comments/Remarks
- Reply POC
  - o Name
  - o Commercial Phone or DSN
  - o E-Mail
- Attachment/Off-line Flag

C17.3.21.1.4.1.3. Organizations that are not supported by an SDR application for transactional reference shall provide to DLA Transaction Services an e-mail address to be linked with their DoDAAC/*RIC* for e-mail distribution.

C17.3.21.1.4.1.4. Each DoD Component shall designate *to the DoD SDR System Administrator* a specific e-mail account or point of contact to receive un-routable SDRs for manual attention. This is required to ensure operation*al* support where no SDR application or e-mail address has been identifier for an SDR recipient, or an attempted e-mail distribution has failed due to an invalid address.

C17.3.21.1.5. Maintain historical records of SDRs and associated transactions.

- C17.3.21.1.6. Provide access to SDR information via Web Visual Logistics Information Processing System (WEBVLIPS).
  - C17.3.21.1.7. Provide ad-hoc queries and management reports.
- C17.3.21.1.8. Maintain the DoD WebSDR as a value-added service to support submission, reply, and other functions related to SDR processing.
- C17.3.21.1.9. Convert CCP-generated SDRs for email distribution pending owner/manager ability to process electronically.
- C17.3.21.1.10. Post for history, but not forward SDR replies to the SDR submitter (i.e., distribution depots or CCP) identifying passive RFID or WPM discrepancies based upon addressing to the DAAS/WebSDR routing identifier (SGA). This will suppress unnecessary transmission of SDR transactions where the SDR submitter has closed the SDR with no expectation/requirement for a reply under these conditions.
- C17.3.21.2. DAAS/*WebSDR* shall edit SDR transactions prior to passing/routing to ensure minimal standards of acceptability. Reject to the generating activity SDR and follow-on transactions that do not meet the following conditions:
- C17.3.21.2.1. SDR transactions must contain valid values as appropriate to the transaction purpose: discrepancy code, action code, and disposition/status code. Reject with Disposition/Status Code (Reply) 915, 916, or 927.
- C17.3.21.2.2. SDR must include materiel identification. Materiel identification may consist of the NSN, manufacturer's part number and manufacturer's CAGE, or as authorized under DLMS for unique business processes (e.g. "mixed" or "unknown" for transshipper SDRs and local catalog identification number<sup>5</sup>). Where wrong item discrepancies are reported, materiel identification of the wrong item must be included. Wrong item received may be identified as previously indicated or by description alone (citing "UNKNOWN" as the wrong item part number). Reject with Disposition/Status (Reply) Code 931.
- C17.3.21.2.3. SDRs reporting materiel received is not in the correct condition must include valid condition codes to identify the received conditions. Only valid condition codes shall be permitted. *The condition code must be appropriate for the discrepant materiel and associated action activity or source of supply (i.e., Supply Condition Code N, V, and T may not be directed to the DLA ICP)*. Reject with Disposition/Status (Reply) Code 928.
- C17.3.21.2.4. SDRs coded to indicate narrative is required must provide applicable narrative. Reject with Disposition/Status (Reply) Code 924.
- C17.3.21.2.5. SDRs must include minimal point-of-contact information to include name and phone/email. Reject with Disposition/Status (Reply) Code 920 or 921.
- C17.3.21.2.6. Only valid DoDAACs and Routing Identifiers will be permitted. Reject with Disposition/Status (Reply) Code 929.

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<sup>&</sup>lt;sup>5</sup> Refer to ADCs 282, 317, and 322. Local Catalog ID implementation pending.

- C17.3.21.2.7. Quantity fields will only allow entry of numeric values. Reject with Disposition/Status (Reply) Code 917 or 918.
- C17.3.21.2.8. SDR replies coded to indicate that a ship-to/mail-to address or additional information is associated with the reply, must include the specified additional address or information as transaction data fields \*\* and \*\* must include narrative remarks \*\* to \*\* reflect the address (due to limited implementation of the separate address fields). Reject with Disposition/Status (Reply) Code \*\* 924.
- C17.3.21.2.9. SDR follow-ups must comply with follow-up submission timeframes. Follow-ups submitted without allowing sufficient action activity response time will be rejected (a minimum of 30 calendar days will apply). Reject with Discrepancy Status/Disposition Code 933 (*implementation pending*).
- C17.3.21.2.10. SDR follow-ups and contested SDR/reconsideration requests shall not be submitted against cancelled SDRs. Reject with Discrepancy Status/Disposition Code 907.
- C17.3.21.2.11. Reply with Discrepancy Status/Disposition Code 504 forwarding action may not be used to forward SDRs where incomplete information is available, to construct the new forwarded SDR, or the SDR is otherwise not suitable for automated forwarding action. Reject with Discrepancy Disposition/Status (Reply) Code 935.
- C17.3.21.2.12. SDR document numbers and associated suffix codes must conform to MILSTRIP standards. A temporary exception is allowed for Air Force maintenance document numbers used between the Air Force item manager and the supporting depot. The full document number edit does not apply to transshipper SDRs (Document Type W) due to the potential for reporting against the shipment unit rather than a specific document number. For these SDRs, the document number must be filled and must be 14 positions. It may contain a 14 position purchase request number, the first 14 positions of the transportation control number, or a constructed document number based upon the DoDAAC of the port submitting the SDR. Reject with Discrepancy Status/Disposition Code 910.
- C17.3.21.2.13. SDRs must contain valid transaction set purpose codes and document type codes as shown in the applicable DLMS Supplement. Reject with Discrepancy Disposition/Status (Reply) Code 938 and 939, respectively. Submitting system personnel will be notified of invalid transaction set purpose codes.
- C17.3.21.2.14. SDRs associated with new procurement (Document Type 9 or P) must contain the applicable contract number and contractor-assigned shipment number. Reject with Discrepancy Disposition/Status (Reply) Code 940.
- C17.3.21.2.15. Inter-Component SDR replies citing 200-series reply codes may only be used for Security Assistance SDRs. Reject with Discrepancy Disposition/Status (Reply) Code 941.
- C17.3.21.2.16. Duplicate SDRs defined as a new submission matching an existing SDR on document number/suffix, discrepancy code, and transportation control number (if provided). Reject with Discrepancy Disposition/Status (Reply) Code 719. Note: DoD Components may use this code based internal business rules.

- C17.3.21.3. DAAS/*WebSDR* will edit SDR submissions via DoD WebSDR at the point of entry to improve the accuracy of the data content. All of the above criteria apply. In addition, webspecific functionality includes:
- C17.3.21.3.1. The SDR submission process will be facilitated by the auto-population of data content based upon the shipment and cataloging data available to DAAS.
- C17.3.21.3.2. Address information will be retrieved based upon DoDAAC and routing identifiers. User generated updates to initiator's address are permitted and will be passed to the receiving system for information, but will not impact SDR processing.
- C17.3.21.3.3. SDR replies coded to indicate that an address or additional information is associated with the reply, must include the specified additional address or information.
- C17.3.21.4. DAAS shall provide the support to SDR transaction exchange to facilitate DLMS processes.
- C17.3.21.4.1. DAAS/*WebSDR* shall facilitate appropriate distribution when the action party receiving the initial distribution employs the Distribution/Status (Reply) Code 504 indicating the SDR must be forwarded to a new action activity. When the new action activity is a distribution depot, the original SDR will be retransmitted to the designated depot. The customer will receive notification of interim status.
- C17.3.21.4.2.. DAAS/*WebSDR* shall facilitate appropriate distribution when the action party receiving the initial distribution employs distribution status codes in the 300 series indicating that the SDR must be sent to the SOS for disposition. The SDR reply will be sent to the designated SOS and to the SDR initiator for notification of interim status.
- C17.3.21.4.3. DAAS/*WebSDR* will respond to DAAS-directed rejected reply transactions indicating no matching original report or information copy of the SDR is found in the automated application (Reply Code 926), by providing an information copy of the original report to the activity which rejected the reply. Unmatched requests for an information copy will be returned by DAAS reject (Reply Code 926) to the sending organization. DAAS will create and forward an information copy of the DLA SOS for all customer SDRs based upon the storage site reply where an information copy was not previously provided.
- C17.3.21.4.4. DAAS/*WebSDR* shall provide information copies of SDRs in accordance with Component business rules and as designated by the initiator.
- C17.3.21.4.4.1. DAAS/*WebSDR* shall ensure DLA Enterprise Business System (EBS) receives an information copy of all SDRs routed to a distribution depot for initial action where EBS is the SOS.
- C17.3.21.4.4.2. All parties receiving an information copy of the original SDR as designated by the initiator or by a Component business rule will receive a copy of all changes, cancellation, and replies associated with the SDR.
- C17.3.21.4.5. DAAS/*WebSDR* shall accept and forward supporting documentation associated with SDRs using DLMS attachment exchange procedures<sup>6</sup>.

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<sup>&</sup>lt;sup>6</sup> Refer to ADC 311. Implementation pending.

C17.3.21.5.1 SDR attachments may be uploaded directly to the DoD WebSDR or exchanged electronically in association with the SDR transaction.

C17.3.21.5.2 SDR attachments must be referenced/uploaded under an SDR Attachment File Name constructed in accordance with DLMS rules. Up to 5 attachments may be associated with a new SDR report and subsequent change, reply, request for reconsideration. Attachments may be submitted with follow-up and cancellation transactions for archive, but these will not be forwarded to the action activity.

C17.3.21.6. DoD WebSDR shall restrict the use of inappropriate discrepancy status/disposition reply codes in responses to transshipper prepared SDRs.

#### **Enclosure 5, Comment Resolution**

	Originator	Concurrence/Comment	Response
1.	DLA	DLA concurs with comment:	Noted:
		1. Could we add an edit for the 200 series disposition codes? If there was an edit to check for a P, K, D, T, B (and future I) in	1. Concur. ADC updated for new Reply Code 401.
		the first position of the document on SDRs containing a 200 disposition code it would prevent failures. These failures leave an	2. This will be a priority change to expedite implementation.
		SDR open in EBS and I'm not sure if the Navy is good with the 206 disposition code. I found one that was over \$6,000. I don't think that should be an administrative write off.	3. Additional information is provided about how this process works. Under the ADC version there will either be a standard SDR transaction/email for the rejection or a simple email identifying control numbers to the system personnel. A sample SDR email is
		2. EBS requests expedited implementation of these changes. EBS system	shown at Enclosure 3.
		enhancements go into production November 13, 2011 that will create workflow for SDRs related to this change. Until WebSDR edits go into production we are going to have a lot of manual work on invalid SDRs.	4. If the follow-up or reconsideration request is rejected because the SDR was already cancelled, but the customer realizes that the cancellation was wrong and wants to pursue the SDR, they will need to resubmit the SDR. It should end up with the same WebSDR Control Number to tie together with the
		Consolidated OF/TQ response from DSCC (Land and MRTM):	history. EBS could re-open the SDR or create a new SDR record. I definitely don't want to make this into a huge programming change for
		3. A format for the emails should be included in the ADC, to make sure the correct fields are provided. This will also allow the Components to know what information to expect from the WebSDR support team regarding the SDR error. Requesting draft before ADC is sent out. Also, a format for the emails should be	all the systems by creating a new style of transaction. That would take years for EBS to implement and we want this to go into effect immediately.  If a change transaction is used after a cancellation without any special coding, we could do that procedurally, but the result wouldn't be good for web-users where all the
		included in the ADC, to make sure the correct fields are provided. This will also allow the Components to know what information to expect from the WebSDR support team regarding the SDR error.	change information goes into the remarks (since there are no data fields on the Web screens). I think it makes more sense to resubmit as 00 after a cancellation, rather than use a change transaction. If WebSDR uses a new control number after a cancellation, the
		4. Paragraph 5. a. (1) (a) SDR Follow-up or Contested SDR/Reconsideration Request	history will not be easily associated with the new SDR.

after SDR is cancelled. EBS non-concurs with this process. There is no current functionality that would allow for this in EBS. Transaction Set Purpose Code '00' is strictly reserved for a "True" original SDR submission. Either a new WebSDR control number suffix, Transaction Purpose Set Code, or modified correction 'CO' logic, should be established for resubmission/reopen discrepancies. Recommend a meeting to discuss.

- 5. Would this also apply to ILCO rejects?
- 6. Paragraph 5. a. (1) (b) Document Number or Document Number/Suffix Combination. The last sentence describes the use of a 13 digit Transportation control number as the Document number.
- 7. The draft ADC doesn't clearly define what "another relevant number" is. Clarify exactly what data would be sent or emphasize that the requirement shouldn't be ambiguous.
- 8. Paragraph 5. a. (1) (m) Submitter (From Address). There may be a typo: "...Research and resubmit with a valid authorized by..."
- 9. Paragraph 5. a. (1) (n) Owner/Manager/Source of Supply. Clarify that owner/manager cannot be blank. If missing, owner/manager does not receive an information copy and no action is ever taken on disposition given by the depot because 'SMS' has no visibility of SDR.
- 10. Yes, there should be DoDAAC/RIC validation for the shipping activity and the distribution copy recipient activity.
- 11. Paragraph 5. a. (1) (p) Duplicate SDR. EBS does not use the same logic from this section to determine a Duplicate SDR submission. For Depot SDRs (type 5,8,9,R and W) EBS uses the ADRS and RIC combination. For customer SDRs EBS

Are there any other options that will work for EBS?

**DLA Response:** EBS could establish "02" set code (or another currently unused code) with the sole purpose of reversing cancellations. This would keep the same WebSDR Control Number and the same EBS Control Number (a.k.a. QN Number) This programming would take less time to test than building logic to distinguish between original SDR submissions and cancellation reversals.

**SDR Administrator Response:** New Discrepancy Code Z5 added for systemic recognition of the resubmitted SDR for valid processing.

- 5. There will be no changes to the ILCO reject process.
- 6. Intent was for the port to use the first 14 positions of the TCN (if that is all they have) to populate the document number field on the SDR. Fixed.
- 7. Revised to reference a PR number.
- 8. Fixed.
- 9. This is not necessary, DSS already populates this field if left blank. That is one of the reasons why we want to remove invalid data; for type 7, DSS will see that it is not filled and put the correct value in the transaction. EBS will then get the info copy based upon the DSS reply, followed by the actual reply transaction.

  My preference is to leave this to DSS for customer SDRs so that we will get valid information. Other types of SDRs aren't really a problem.
- 10. Concur.
- 11. This change will tighten up the rule a little for WebSDR, but does not require changes to internal Component rules. The standardization of rule across Component applications has been discussed by the SDR

		looks at the WebSDR Control number to determine if the SDR is a duplicate. A system change would be needed for EBS to implement new duplicate check job.  11. Paragraph 5. a. (2) (b) SDR Document Type Code. Currently in production EBS receives SDR with invalid SDR types (i.e. '7P'), does this section address that issue?  12. Paragraph 5. a. (2) (c) Missing Contract Number/Shipment Number. SDRs with pRFID issues require the PIIN/CALL/CLIN. This information is required to generate notification to a contractor when he is found noncompliant. Does contractor-assigned shipment number" mean TCN?  13. Type 6 Reply. Change word "must" to "may be" inserted by the action activity.  14. PDC Enclosure 3, Page 1 Add 'Paul Selm' to the EBS list as a backup, he can assist with EBS SDR support if Jesse is not available.  15. The WebSDR team needs to know when transactions are erroneously routed to DSS because of a RIC that is not considered a DLA DD. But, we need to know via email and not via an automatic reject transaction. The "invalid RIC" situation must be handled manually and, therefore, not able to be resolved with an automatic reject. We will check further	Subcommittee and will continue to be a topic for resolution.  11. Only valid type codes will be allowed. We are not editing for appropriate usage based upon who the submitter DoDAAC.  12. The reference to a contractor shipment number refers to the shipment number formatted as three alpha and four numeric characters.  13. Revised wording to say that the contract number must be provided. The shipment number may be provided if known. The ICP must be able to match the document number to the direct vendor delivery contract for financial processing. If more than one shipment number applies, the ICP may not know which was discrepant.  14. Added. The specific names will not be retained as part of the ADC, but will be provided to DLA Transaction Services.  15. We will add the edit to block type 6 SDRs addressed to a depot. If an SDR is rejected for this reason, the info copy will not be sent to DLA EBS. A separate email will not be needed.
2.	Marine Corps	This Headquarters has reviewed the subject PDC and concurs with no comments.	Noted.
3.	Army	HQDA DCS G-4 Concurs with comments as stated below:	Noted.
		COMMENT: Clarifying changes are suggested on PDC 478 Implementation of DoD WebSDR Automated SDR Rejection Capability.docx in red and the final one in blue to take into consideration for HQ JMC 'B14' SDRs. Please see attachments.	

		COMMENT: Reference PDC 478, Enclosure 4, page 3, paragraph, C17.3.21.1.5, Kim.Paumer, is designated to receive un-routable SDRs for manual attention, when submitter POC information is not reflected, but initiating agency (USASAC) is reflected.	
4.	Navy	The Navy concurs with PDC478 as written and submits no additional changes or amendments.	Noted.
5.	Air Force	AF concur with comment	Noted.
		<ol> <li>This PDC could potentially be easily implemented in ES-S. Implementation of this change would require a ES-S table update.</li> <li>Please provide Web SDR implementation date for this PDC.</li> <li>PDC 478, will impact ECSS in that ECSS will need to be programmed to accept and respond appropriately to (exception out) the new reject codes received through DLMS transactions. In addition, ECSS will need to be able to reestablish a cancelled SDR using the same document number as referenced in paragraph 5.a.(1)(a).</li> </ol>	<ol> <li>ES-S already accepts reply transactions for SDRs initiated in ES-S. The automated rejection notices will use the same format.</li> <li>This is a priority change and will be implemented early in 2012. Components will be notified.</li> <li>Concur. Noted.</li> </ol>
		ECSS is unable to provide an estimated implementation date due to the lack of execution progress on ECSS Pilot C as we continue to experience schedule setbacks. Execution performance metrics, monitored and reviewed by Air Force senior leaders on a weekly basis, now reflect a four-to-six month delay to ECSS Pilot C completion and go-live. The Air Force is considering other options to the program for approval by the OSD Milestone Decision Authority. Until a final decision is made, an implementation date cannot be provided.	
6.	DLA Transaction Services	Clarification of email generation for failed SDRs:  If the transaction is grossly malformed, it will reject at the GEX level. When that	Information used to update the ADC.

		happens, the EDI Group sends an email to the POC defined in the SAR for that	
		interface. The DLA Transaction Services	
		WebSDR team never sees these	
		transactions (occasionally cc'd on an	
		email).	
		If the transaction passes GEX edits and	
		fails in the SDR Translator, they fall out to	
		a reject directory for manual	
		review/resolution. That happens rarely and	
		requires manual review to determine the error. We did not envision these rejects	
		being handled by the auto-reject	
		processing.	
		Samples of WebSDR Team generated	
		email provided.	
7.	USTRANSCOM	Abstain.	Noted.