

DEFENSE LOGISTICS AGENCY HEADQUARTERS 8725 JOHN J. KINGMAN ROAD FORT BELVOIR, VIRGINIA 22060-6221

IN REPLY REFER TO J627

April 04, 2012

#### MEMORANDUM FOR SUPPLY PROCESS REVIEW COMMITTEE (PRC) MEMBERS

#### SUBJECT: Approved Defense Logistics Management System (DLMS) Change (ADC) 474, New Materiel Receipt Acknowledgment (MRA) Discrepancy Indicator Code (Supply/MILSTRAP) (Staffed as PDC 464)

The attached change to DOD 4000.25-M, Defense Logistics Management System (DLMS) and DOD 4000.25-2-M, Military Standard Transaction Reporting and Accounting Procedures (MILSTRAP) is approved for implementation. DLA identified their earliest possible implementation as the latter half of Fiscal Year 2013. The Services did not provide implementation dates.

Implementation information provided to date by the DOD Components is not adequate to establish an implementation date for ADC 474. The DoD Component Supply PRC representatives must actively monitor for implementation of ADC 474 in their systems and provide DLA Logistics Management Standards their implementation date when known.

Supply PRC representatives may direct questions to Ms. Mary Jane Johnson, email: Mary.Jane.Johnson@dla.mil. Others must contact their Component designated Supply PRC representative.

und

DONALD C. PIPP Director Defense Logistics Management Standards

Attachment As stated

cc: ODASD (SCI)

# ATTACHMENT TO ADC 474 New MRA Discrepancy Indicator Code (STAFFED AS PDC 464)

**1. ORIGINATING SERVICE/AGENCY AND POC INFORMATON:** Defense Logistics Agency, Supply Process Review Committee representative, DLA J33, 703-767-7297 (DSN 427)

**2. FUNCTIONAL AREA:** Supply, MRA Reports, Logistics Metrics Analysis Reporting System (LMARS)

#### **3. REFERENCES:**

**a.** DOD 4140.1-R, DOD Supply Chain Materiel Management Regulation, available at: www.dtic.mil/whs/directives/corres/pdf/414001r.pdf

**b.** DLMSO memorandum, November 17, 2000, subject: ADC 42, Removal of the MRA Exclusion for Navy Manual Ships, available at <u>www.dla.mil/j-6/dlmso/elibrary/changes/approved2.asp</u>

**c.** DOD 4000.25-M, Defense Logistics Management System (DLMS), Volume 2, Chapter 10, available at <u>www.dla.mil/j-6/dlmso/elibrary/manuals/dlms/v2.asp</u>

**d.** DOD 4000.25-2-M, Military Standard Transaction Reporting and Accounting Procedures (MILSTRAP), Chapter 6, available at <u>www.dla.mil/j-6/dlmso/elibrary/Manuals/MILSTRAP/default.asp</u>

e. March 24, 2011, Navy-DLA Partnership Council (PAC) Meeting

#### 4. APPROVED CHANGE:

#### NOTE: Changes from the PDC are highlighted in yellow throughout this ADC

**a.** Description of Change: Create a new MRA discrepancy code for use with Navy ships to indicate that an MRA is being submitted in response to a follow-up request, but that there has not yet been an opportunity to pick-up/stow the order due to deployment or extended transit times.

**b. Implementation Date:** DOD Component implementation dates were not established at time of release of this ADC. Components must monitor for implementation of ADC 474 and advise DLA Logistics Management Standards office of projected implementation dates when known. DOD 4140.1-R (reference 3.a.), Appendix 13, requires that DOD Components provide the DLA Logistics Management Standards office with status on implementation of approved DLMS changes.

#### c. Background:

1) The MILSTRAP administrator notes that at one time Navy manual ships were excluded from the MRA process. The Navy manual ship exclusion was removed at Navy's

request by ADC 42 (reference 3.b.), as all Navy afloat units were by that time operating under automated systems with MRA capability.

2) DLA has noticed a high volume of MRA responses from Navy ships that contain Discrepancy Indicator Code F (Shortage or partial or total nonreceipt), after sending an MRA followup for delinquency. NAVSUP indicated that this code gets used when the ship has not yet had the opportunity to return to port and pick up its order. It is possible that the materiel has been received at a **Navy Local Logistics Support Center (LSC) or** Materiel Processing Center (MPC) and is being held for the ship. The MPCs do not receipt for the materiel since they only are holding it and do not have an accountable record. MPCs do provide supply status to the ship to notify the ship that the shipment has arrived. The MRA transactions with Discrepancy Indicator Code F lead DLA to believe that the order is missing, and also skew metrics such as Logistics Response Time (LRT) and Perfect Order Fulfillment (POF) by erroneously closing out the order too soon with that MRA.

#### d. Detailed Procedures:

1) Revise DOD 4000.25-2-M, MILSTRAP, AP 2.17, Discrepancy Indicator Code, as shown in Enclosure 1 to add a new Discrepancy Indicator Code G for use with MRA transactions. Corresponding change will be made to the DLMS Data Dictionary.

2) When an MRA contains the Discrepancy Indicator Code G, the Inventory Control Point (ICP) will not close out the order and will send another follow-up for MRA after another 45 days have passed (if an MRA without code G is not submitted beforehand). Revise MILSTRAP Chapter 6 as shown in Enclosure 2. Corresponding changes would be made to DLMS, Volume 2, Chapter 10.

3) <u>PDC STAFFING NOTE TO NAVY</u>: How many Discrepancy Indicator G codes should be accepted for a given MRA? ADC NOTE: Navy was asked to provide, in their response to PDC 464, guidance to help set a limit for the maximum number of G codes that should be allowed/accepted. The MILSTRAP Administrator addressed this requirement with the Navy and DLA Supply PRC representatives, and agreement was reached that a maximum number of six submissions of Discrepancy Indicator Code G would be allowed for MRA for a given shipment. If a reply is not received within 45 calendar days from the sixth DRB with Discrepancy Indicator Code G, the ICP shall include the delinquency information in the management evaluation report. The MILSTRAP/DLMS procedures at Enclosure 2 reflect this.

**e.** Alternative: Add an additional 45 days to the MRA follow-up timeframes presented in MILSTRAP/DLMS for Navy ships (identified by DoDAACs that start with 'R' or 'V'), which will provide limited additional time for deployed ships to receive their orders.

**5. REASON FOR CHANGE:** To reduce the number of MRAs from Navy ships that contain Discrepancy Indicator Code F when the reason is the ship's deployment schedule interfering with pick-up. This is a documented problem for Navy ships discussed at the March 24, 2011, Navy-DLA Partnership Council (PAC) call (reference 3.e.). At the referenced PAC meeting, Navy and DLA agreed that something should be put into place to prevent the large volume of MRA transactions with Discrepancy Indicator Code F, when the reason is the ship's deployment schedule interfering with pick-up. This ADC addresses this problem.

## 6. ADVANTAGES AND DISADVANTAGES:

**a.** Advantages: Reduces investigation of Discrepancy Indicator Code F in MRA transactions from Navy ships, where nothing can be done due to deployment schedules. Also corrects metrics that key off of MRA submission.

**b. Disadvantages:** Requires system changes at DOD Component ICPs and at Navy ship MRA reporting activities.

7. ESTIMATED TIME LINE/IMPLEMENTATION TARGET: <u>DOD Components must</u> <u>identify to the DLA Logistics Management Standards office when this change can be</u> <u>implemented</u>. DLA identified their earliest possible implementation as the latter half of Fiscal Year 2013. The Services did not identify an implementation timeframe at the time this ADC was published.

#### 8. IMPACT:

**a.** Changes to DLMS Data Elements: No new DLMS data element. Revises an existing DLMS data element to add a new code value.

**b. DLA Transaction Services:** Edit Logistics Reports-MRA Summary Reports and LMARS business rules to accommodate this functional change as noted below:

1) This use of the new Discrepancy Indicator Code G shall <u>only</u> apply to requisitions from DoDAACs beginning with letters V and R. The Defense Automatic Addressing System (DAAS) Receipt date of the MRA will be recorded for every MRA of this type received in Logistics On-Line Tracking System (LOTS). This is a change to the way all DAAS receipt dates are stored now. Presently, the DAAS receipt date is frozen after the first transaction of a given type. In order to identify multiple Discrepancy Indicator Code G transactions received one after another, the MRA DAAS receipt date of a transaction with a Discrepancy Indicator Code G will be updated with each new transaction. An MRA, with other than a Discrepancy Indicator Code of G received from a V or R DoDAAC, after an initial G coded MRA, will also update the DAAS receipt date. This ensures that the final MRA has the actual customer receipt date in LMARS and in MRA, and is reported in the actual month it was received. An MRA with Discrepancy Indicator Code G, from DoDAACs beginning with letters V and R, received after an initial MRA with other than a Discrepancy Indicator Code G, will not be recorded in LOTS. Current LOTS MRA processing rules will still apply to all non V or R transactions as well as V or R transactions where a Discrepancy Indicator Code G was never received.

2) The MRA Reports will not count an MRA containing a Discrepancy Indicator Code G as an MRA "received." This code will add 45 days to the time limit (CONUS and OCONUS) used to determine when an MRA is successfully received. Up to 6 MRAs with code Discrepancy Indicator Code G may be submitted.

**3**) LMARS will not use an MRA containing a Discrepancy Indicator Code G to populate the CUST-RECEIPT-DATE, TPT-NODE, or RTT-NODE fields with an MRA/customer receipt date.

4) Multiple MRAs (up to a maximum of 6) with Discrepancy Indicator Code G will be accepted from V or R DoDAACs, limited to one per LMARS monthly cycle. Since LMARS and MRA are a "snapshot in time", MRAs with Discrepancy Indicator Code G might be received after the monthly LMARS cycle has started. These MRAs will not be considered in either

LMARS or MRA if an earlier MRA has been received. In LMARS, once a segment is reported on, it is never reported on again.

5) If an MRA with Discrepancy Indicator Code G is received after the original 60 or 120 day time limit for MRA receipt, the order will be considered in non-receipt.

6) This will not affect Supply Discrepancy Report (SDR) use of LOTS data.

7) MRA Discrepancy Indicator Code G is only authorized for use by Navy ships. If Discrepancy Indicator Code G is used by other than a Navy ship, the reporting activity and ICP must follow existing MILSTRAP/DLMS procedure for activities that acknowledge receipt with erroneous information, as shown in this excerpt from current DLMS, Vol 2, Chapter 10:

"C10.2.8. Correcting or Canceling an MRA

C10.2.8.1. Identification of Erroneous Information. Activities that acknowledge a materiel receipt in error shall not correct the MRA. However, to ensure validation of any SDR for the shipment, the reporting activity must identify the erroneous MRA information in the SDR remarks (SF364) or in the NTE segment of DS to Federal IC 842A/W, SDR Follow-up, Correction, Cancellation, & Reconsideration Request.

C10.2.8.2. Error Documentation. When the ICP receives an MRA that does not match a shipment record, or contains errors, the ICP shall document the error in the management evaluation report or quality control data, as applicable."

#### c. Automated Information Systems (AIS):

1) Service and DLA ICPs: Change MRA follow-up logic in supply systems to recognize the new code and process per this requirement.

2) DOD Component MRA Reporting activities: Navy ship MRA reporting activity systems require update to use this code when applicable. Discrepancy Indicator Code G is only authorized for use by Navy ships (identified by DoDAACs that start with R or V). Navy ships using Discrepancy Indicator G must be in receipt of Supply Status NL indicating that materiel has been received by the LSC or MPC.

#### d. Publications:

1) Requires revision to MILSTRAP Chapter 6 (MRA) and Appendix 2.17, Discrepancy Indicator Codes.

**2**) Requires revision to DLMS, Volume 2 Chapter 10 (MRA) and DLMS Data Dictionary Discrepancy Indicator Codes.

**3**) May require revision of DOD Component publications.

#### e. New or revised DLMS Data:

1) No new DLMS data elements.

2) Revises existing DLMS data element to add a new code value.

# 9. PDC 464 RESPONSE TABLE:

Organization	Comment to PDC 464	Disposition
DLA Logistics Management Standards office	1. All DOD Component Supply PRC representatives must monitor for implementation of this this ADC and provide this office with their Component projected implementation date when available.	
	2. The procedures will allow for up to six (6) DIC DRB (or DLMS 527R equivalent) transactions with code G for a given record. Allowing up to 6 DIC DRB MRA transactions with code G, to be submitted would provide up to 315 days to receive the materiel. The limitation was reached after MILSTRAP Administrator discussion with the Navy and DLA Supply PRC representatives.	MRA procedures updated accordingly at Enclosure 2.
DLA	Concurs without comment. There will be a system change. Earliest possible implementation would be the latter half of FY13.	The DLA Supply PRC representatives must monitor for DLA implementation of ADC 474 and provide projected implementation date when known.
ARMY	CONCUR w/comments - LMP doesn't use the DRA/DRB to 'close out' a requisition. LMP just writes the delivery PGI information to a table and generates DRFs based on PGI date and non-receipt of DRA.	Note that under ADC 474, the Army, and all DOD Components would need system logic to recognize and respond to new Discrepancy Indicator Code G when provided on MRAs from Navy ships, as described in this change. The Army Supply PRC representative must monitor for Army implementation of ADC 474 and provide projected implementation date when known.
AIR FORCE	Concurs without comments.	The Air Force Supply PRC representative must monitor for Air Force implementation of ADC 474 and provide projected implementation date when known.
NAVY	Concurs as written and submits no additional changes or amendments.	The Navy Supply PRC representatives must monitor for Navy implementation of ADC 474 and provide projected implementation date when known.

Organization	Comment to PDC 464	Disposition
MARINE CORPS	Concur with comments: 1. SASSY will accept the D6* transaction, with the Discrepancy Code, and convert the transactions the appropriate DRA. Note: The D6* receipt transactions screens has capability of entering a Discrepancy Code, is only available in ATLASS. Data entry does not provide that capability of entering a Discrepancy Code.	The Marine Corps Supply PRC representative must monitor for implementation of ADC 474 and provide projected implementation date when known.
	2. After reviewing the GCSS-MC receipting process, it does not appear that GCSS-MC has incorporated the Discrepancy Code into the systems platform.	
	3. MOWASP not the Stock Control System (SCS) have the capability of inserting a Discrepancy Code into either system.	For comment #4, Marine Corps would need to submit a separate PDC to propose Marine Corps use of the codes
	4. The Marine Corps should adopt the codes currently restricted to the intra-ARMY use. The codes listed as intra- ARMY use are directly in line with the SDR reporting and should be utilized in conjunction with the SDR.	currently identified as intra-Army. Please note that as defined, Army uses the codes with the D6_ receipt transaction only, and not with MRAs.
USTRANSCOM	Abstains	

Enclosures

# ENCLOSURE 1 TO ADC 474 <u>AP2.17. APPENDIX 2.17</u> <u>DISCREPANCY INDICATOR CODES</u>

ADC 474 revisions identified by *red bold italics*. Also contains administrative updates in *black bold italics*.

NUMBER OF CHARACTERS:	One
TYPE OF CODE:	Alphabetic
EXPLANATION:	A one-digit code used in the MRA to indicate when a supply or transportation discrepancy or product quality deficiency affects the receipt posting and/or MRA process.
	Intra-Army Codes M through T are used with intra-army receipt (other than procurement instrument source) ( <i>DIC</i> D6_)
<b>RECORD POSITIONS:</b>	63 of MRA ( <i>DIC</i> DRA/DRB)
	80 (intra-Army use only) of Other Than Procurement Instrument Source Receipts ( <i>DIC</i> D6_).

#### **CODES USE WITH MRA:**

#### CODE <u>DEFINITION</u>

- A SDR being submitted. (Excludes shortage and partial or total nonreceipt.)
- B No record of requisition. (Use in *DIC DRB* reply to *DIC* DRF follow-up if there is no record of the requisition and the materiel has not been received.) *In DLMS use with* 527R MRA in response to a follow-up (identified by beginning segment BR02 code TH with BR06 Action Code V).
- C Reserved for future DoD assignment.
- D Transportation discrepancy report being submitted. (Excludes shortage and partial or total nonreceipt.)
- E Product quality deficiency report being submitted.
- F Shortage or partial or total nonreceipt. Quantity not received entered in record positions 25-29 of MRA.

## <u>CODE</u> <u>DEFINITION</u>

- G Nonreceipt due to extended transit time. (Use in DIC DRB reply to DIC DRF follow-up, if more time is needed to pick up the materiel.) Only for use by Navy ships and only when materiel is being held at a Navy Local Logistics Support Center or Materiel Processing Center. In DLMS use with 527R MRA in response to a follow-up (identified by beginning segment BR02 code TH with BR06 Action Code V).<sup>1</sup>
- *H*-L Reserved for future DoD assignment.
- M-T Assigned for intra-army use as indicated below.
- U-W Reserved for future DoD assignment.
- X Discrepant receipt, other than shortage and partial or total nonreceipt, which does not meet qualifying criteria for discrepancy report submission.
- Y-Z Reserved for future DoD assignment.

# THE FOLLOWING CODES ARE USED WITH INTRA-ARMY RECEIPT (OTHER THAN PROCUREMENT INSTRUMENT SOURCE) TRANSACTIONS (DIC D6\_):

# <u>CODE</u> <u>DEFINITION</u>

- M Damaged Receipt (for intra-Army use)
- N Receipt Storage (for intra-Army use)
- O Reserved for future DoD assignment
- P Receipt Overage (for intra-Army use)
- Q Wrong Material (for intra-Army use)
- R Duplicate Receipt (for intra-Army use)
- S Receipt previously processed as a Materiel Receipt Discrepancy (for intra-Army use)
- T Condemned Upon Receipt or Shelf-Life Expired (for intra-Army use)

<sup>&</sup>lt;sup>1</sup> Refer to ADC 474. As required by DOD 4140.1-R, the DoD Components must provide implementation status for this approved change. DLA has identified their earliest possible implementation as the latter half of Fiscal Year 2013.

# **ENCLOSURE 2 TO ADC 474**

Revise DOD 4000.25-2-M, MILSTRAP Chapter 6, paragraph C6.7, as shown in this enclosure. Revision identified by *red bold italic text*. Corresponding changes will be made to DLMS, Volume 2, Chapter 10.

# <u>C6. CHAPTER 6.</u> <u>MATERIEL RECEIPT ACKNOWLEDGMENT</u>

## C6.7. FOLLOW-UPS FOR DELINQUENT MATERIEL RECEIPT ACKNOWLEDGMENT

C6.7.1. When materiel shipment is confirmed or when the requisition involves an unconfirmed MRO as described in MILSTRIP chapter 3, the ICP *shall will* monitor for receipt of MRA(s). MRA must be received for the total quantity shipped within 45 calendar days from the date released to carrier for shipments to CONUS activities, within 105 calendar days from the date released to carrier for shipments to overseas activities, or within 135 days from the DIC ASH pseudo shipment status release date for security assistance requisitions. Otherwise, the ICP *shall* send a DIC DRF follow-up, prepared in the appendix AP3.30 format.

C6.7.2. To answer the follow-up, the reporting activity *shall* fill out an MRA following the C6.6. procedures but entering DIC DRB in record positions 1-3. Send the MRA to the ICP within 15 calendar days from the transaction day in the follow-up.

C6.7.3. In the event that materiel has not been received because a Navy ship has not yet had the opportunity to physically pick it up (it is awaiting pick up at a Navy Local Logistics Support Center or the Material Processing Center), the Navy ship reporting activity shall respond with a DIC DRB containing Discrepancy Indicator Code G in rp 63. This will signal the ICP to keep the requisition record open and continue to monitor for receipt of MRA(s), and send another DIC DRF after another 45 calendar days have elapsed (which may be responded to with another an additional DIC DRB with Discrepancy Indicator Code G if the ship is unable to pick up their materiel from the Navy Local Logistics Support Center or the Material Processing Center). The Navy ship reporting activity may send up to six MRA transactions in response to follow-up, using DIC DRB with Discrepancy Indicator Code G. The Navy ship reporting activity shall send an MRA, using DIC DRB, without the Discrepancy Indicator Code G in rp 63, once the materiel is received (e.g., picked-up or otherwise delivered directly to the ship), which may include the use of other discrepancy codes as appropriate. If a reply is not received within 45 calendar days from the sixth DRB with Discrepancy Indicator Code G, the ICP shall include the delinguency information in the management evaluation report (C6.10). Also, if the requisition involves an unconfirmed MRO (see MILSTRIP, chapter 3, C3.21 (Processing Follow-Ups)), then the ICP shall resolve the record as described in MILSTRIP, Chapter 3, C3.22 (Force Closed Materiel Release Confirmation).

C6.7.34. **Except as noted in C6.7.3., i**f a reply is not received within 30 calendar days from the follow-up transaction date, the ICP **shall** include the delinquency information in the management evaluation report (C6.10). Also, if the requisition involves an unconfirmed MRO (see MILSTRIP, Chapter 3, C3.21 (Processing Follow-Ups)), then the ICP **shall** resolve the record as described in MILSTRIP, Chapter 3, C3.22 (Force Closed Materiel Release Confirmation).