



**DEFENSE LOGISTICS AGENCY
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January 19, 2021

**MEMORANDUM FOR SUPPLY DISCREPANCY REPORT (SDR) PROCESS REVIEW
COMMITTEE (PRC)**

**SUBJECT: Approved Standards Change (ASC) 1398, WebSDR Reject Transactions Subsequent
to the SDR Cancellation**

The attached change to Enterprise Business Standards, as outlined in the attachment, is approved for implementation.

Addressees may direct questions to Mr. Ben Breen, e-mail: EBSO.SDR@dla.mil.
Others must contact their designated PRC representative available at
<http://www.dla.mil/HQ/InformationOperations/DLMS/allpoc/>.

THOMAS A. DELANEY
Director, Enterprise Business Standards Office

Attachment
As stated

cc:
ODASD(Logistics)
OUSD(C)
OUSD(A&S/DPC)

ASC 1398

WebSDR Reject Transactions Subsequent to the SDR Cancellation

1. ORIGINATING SERVICE/AGENCY AND POC INFORMATION: Mr. Ben Breen, Enterprise Business Standards Office (EBSO) Discrepancy/Deficiency Administrator, e-mail: EBSO.SDR@dla.mil.

2. FUNCTIONAL AREA LOGISTICS AND TRANSACTION CHANGES: SDR

3. REFERENCES: DLM 4000.25, Defense Logistics Management Standards, Volume 2, Chapter 17 Supply Discrepancy Reporting and Appendix 7.28. Supply Discrepancy Report Relevant Data Elements

4. APPROVED CHANGE(S): Significant changes subsequent to staffing are highlighted in green.

a. Brief Overview of Change: This change updates WebSDR programming to automatically reject any subsequent transactions submitted when an SDR record is cancelled using Reply Code 907 (reference 3.a.). The only exception to this rule is when an SDR reply citing Reply Code 101 or 118 is processed after the cancellation to debit or credit the customer. Users will submit a new SDR, as needed, to report existing or open supply discrepancies.

b. Background: Currently, WebSDR only rejects SDR transactions once the SDR has been canceled in a few scenarios. As a result, subsequent transactions can process after the cancellation transaction has processed. This creates confusion for users and system issues allowing further transactions to process after the SDR has been canceled.

c. Approved Change in Detail: WebSDR programming will automatically reject any transactions submitted when a SDR record is canceled. The only exception to this rule is when an SDR reply citing Reply Code 101 or 118 is processed after the cancellation to debit or credit the customer. A new SDR is to be submitted to address the initial, open, or unresolved supply discrepancy as needed by the originating activity. WebSDR will use the existing SDR Reply Code 907 (Transaction Rejected. Discrepancy report canceled). WebSDR will input in the narrative comments section of the rejection: "SDR has been canceled, please submit a new SDR to report unresolved discrepancies. Ensure the new SDR submission will not be rejected as a duplicate of the first submission."

d. Revisions to Defense Logistics Manuals: Revisions to DLM 4000.25, Defense Logistics Management Standards, Volume 2, Supply, Chapter 17, as shown in the enclosure.

e. Approved Transaction Flow: Existing WebSDR flow.

5. REASON FOR CHANGE: This change will prevent ongoing SDR transactions from processing and disrupting reporting and metrics when an SDR cancellation transaction has processed.

6. ADVANTAGES AND DISADVANTAGES:

a. **Advantages:** Users will be notified to submit a new SDR for open discrepancies when the initial SDR has already been cancelled.

b. **Disadvantages:** None identified.

7. ASSUMPTIONS USED OR WILL BE USED IN THE CHANGE OR NEW DEVELOPMENT: WebSDR will edit incoming transactions and review records for a cancellation already on file.

8. ADDITIONAL COMMENTS TO CONSIDER: None

9. ADDITIONAL FUNCTIONAL REQUIREMENTS: None

10. ESTIMATED TIME LINE/IMPLEMENTATION TARGET: WebSDR team projects implementation date of February 26, 2021

11. ESTIMATED SAVINGS/COST AVOIDANCE ASSOCIATED WITH IMPLEMENTATION OF THIS CHANGE: No specific cost savings can be calculated.

12. IMPACT:

a. **New/Changes to Data Elements:** None identified.

b. **Automated Information Systems (AIS):** Product Deficiency Reporting and Evaluation Program (PDREP), GSA Vision, DLA Distribution Standard System (DSS), Army Logistics Modernization Program (LMP), Air Force Security Assistance and Cooperation (AFSAC), Air Force Wholesale DO35K, Air Force Integrated Logistics System Supply (ILS-S) and DLA Enterprise Business System (EBS) must be updated to prevent subsequent transactions from being transmitted once an SDR cancellation has been processed. Also, these systems must be able to accept an incoming Reply Code 101 or 118 after the SDR has been cancelled.

c. **Defense Automatic Addressing System (DAAS):** WebSDR will reject any inbound SDR transaction after the initial SDR has been cancelled as stated above.

d. **Non-DLM Publications:** N/A.

13. PDC 1378 RESPONSE/COMMENT RESOLUTION:

	Component	Response/Comment	Disposition
1.	DAAS	Concurs without comment	As noted.
2.	DLA	Concurs with comment Comments: 1.This could cause issues if a cancellation is received for SDR Types 6, 7 and V if they are already in a completed status, and	Comment resolution: 1. EBSO added an exception to the ADC to only allow for a reply (11) with Reply

		<p>there is financial impact (reply codes '101' or '118'). Example: for SDR types 6, 7, and V, the SDR is put into process and a EBS workflow is created. When that SDR is re-completed, an outbound disposition transaction is created and sent containing last 3 SDRROD tasks. With the implementation of this PSC, the outbound transaction from EBS will be rejected by WebSDR.</p> <p>2, If DLA received an item using document A, and submit a SDR it gets cancelled, and I choose to submit it again because I am still not satisfied, using the same document number, WEBSDR will assign another one of those control numbers' right?</p>	<p>Code 101 or 118 to process after a cancellation (01).</p> <p>2. The duplicate logic in WebSDR checks to see if the previous SDR was cancelled, therefore the subsequent SDR should not be rejected as a duplicate.</p>
3.	ODASD(Logistics)	Concurs without comment	As noted.
4.	US Air Force	Concurs as written.	As noted.
5.	US Army	Concurs as written.	As noted.
6.	USMC	Concurs.	As noted.
7.	US Navy	Concurs without comment	As noted.

Enclosure

Defense Logistics Manual (DLM) 4000.25, Volume 2, Supply Standards and Procedures

Make the following changes to Volume 2. Additions are shown in *red bold italics*.

Chapter 17, Supply Discrepancy Reporting

Preceding text not shown

C17.3.16. Cancellation of an Original Report. When an SDR originator discovers a previously reported SDR is not valid or appropriate for any reason and should be withdrawn, a new SDR cancellation must be prepared to cancel the original. Forward to all parties that received the original submission. Cite the original report number. SDR applications will include the WebSDR-assigned control number when known. Point of Contact (POC) information applicable to the cancelled SDR is required. A brief narrative description of the reason for cancellation must be included. ***WebSDR programming will automatically reject any subsequent transactions submitted when an SDR record is cancelled using Reply Code 907. The only exception to this rule is when an SDR reply citing Reply Code 101 or 118 is processed after the cancellation to debit or credit the customer.***