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IN REPLY  
REFER TO J627



MEMORANDUM FOR SUPPLY PROCESS REVIEW COMMITTEE (PRC) MEMBERS

SUBJECT: Approved Defense Logistics Management System (DLMS) Change (ADC) 482,  
Revision Documenting Changes to the Materiel Receipt Acknowledgment (MRA)  
Report and Logistics Metrics Analysis Reporting System (LMARS)  
(Supply/MILSTRAP/DLMS) (Staffed as PDC 472)

The attached change to DOD 4000.25-M, Defense Logistics Management System (DLMS) and DOD 4000.25-2-M, Military Standard Transaction Reporting and Accounting Procedures (MILSTRAP), primarily documents changes to the MRA Report that were previously approved by the Supply PRC and implemented by DLA Transaction Services. In addition, this change approves new changes to the MRA Report that DLA Transaction Services will implement by June 2012. DLA Logistics Management Standards will publish the updates to DOD 4000.25-M, DLMS, and DOD 4000.25-2-M, MILSTRAP, when the manuals are reissued in June 2012.

Addressees may direct questions to Ms. Mary Jane Johnson, DOD MILSTRAP Administrator, (703) 767-0677; DSN 427-0677; email: mary.jane.johnson@dla.mil; or Mr. Paul Jensen, DLA Logistics Management Standards contractor support, email: paul.jensen.ctr@dla.mil. Others must contact their Component designated Supply PRC representative.

DONALD C. PIPP  
Director  
DLA Logistics Management Standards

Attachment  
As stated

cc:  
ODASD(SCI)

**ATTACHMENT TO ADC 482**  
**Revision Documenting Changes to the Material Receipt Acknowledgment (MRA) Report**  
**(Supply/MILSTRAP/DLMS)**

**1. ORIGINATOR:**

a. **Service/Agency:** DLA Logistics Management Standards

b. **Functional POC:** Ms. Mary Jane Johnson, DLA Logistics Management Standards, DOD MILSTRAP Administrator, (703) 767-0677; DSN 427-0677; email: mary.jane.johnson@dla.mil; and Mr. Paul Jensen, DLA Logistics Management Standards contractor support, email: paul.jensen.ctr@dla.mil

**2. FUNCTIONAL AREA:** Supply/Material Receipt Acknowledgment (MRA) Report (On-Line Report Tool); DLMS/MILSTRAP

**3. REFERENCES:**

a. DLA Transaction Services Functional requirements for On-Line Material Receipt Acknowledgment (MRA) Management Information Report tool

b. DOD 4000.25-M, DLMS, Volume 2, Chapter 10, Section C10.2.10 Management Evaluation, available at [www.dla.mil/j-6/dlms/elibrary/manuals/dlms/v2.asp](http://www.dla.mil/j-6/dlms/elibrary/manuals/dlms/v2.asp)

c. DOD 4000.25-2-M, Military Standard Reporting and Accounting Procedures (MILSTRAP), Chapter 6, available at [www.dla.mil/j-6/dlms/elibrary/Manuals/MILSTRAP/default.asp](http://www.dla.mil/j-6/dlms/elibrary/Manuals/MILSTRAP/default.asp)

d. DLMSO memorandum, November 25, 2009, subject: Defense Logistics Management System (DLMS) Supply Process Review Committee (SPRC) Meeting 09-01, October 28-29, 2009, available at [www.dla.mil/j-6/dlms/Archives/Supply/meetings/09\\_1/SPRC09\\_1\\_minutes.pdf](http://www.dla.mil/j-6/dlms/Archives/Supply/meetings/09_1/SPRC09_1_minutes.pdf)

e. DOD 4000.25-10-M, Defense Automatic Addressing System (DAAS), Appendix 5, Section AP5.2.12.6 Management Evaluation, available at [www.dla.mil/j-6/dlms/elibrary/Manuals/DAAS/DAASManualFinal102003\\_Ch1-062206.pdf](http://www.dla.mil/j-6/dlms/elibrary/Manuals/DAAS/DAASManualFinal102003_Ch1-062206.pdf)

**4. BACKGROUND:**

a. The Materiel Receipt Acknowledgment (MRA) process provides for a DOD automated, closed-loop system to provide accountability and monitor receipt of shipments of DOD and General Services Administration (GSA) wholesale stocks, and DLA Disposition Services stocks that are issued from on-hand assets or procured for direct vendor delivery (DVD). The MRA process is documented in DLMS, Volume 2, Chapter 10 and MILSTRAP Chapter 6 (references 3.b. and 3.c. respectively).

b. The MRA procedures require that DOD Components monitor and evaluate their Component's MRA submissions to ensure compliance with MRA requirements. The on-line MRA Management Information Report (also referred to as 'MRA Report') is a tool to facilitate this management evaluation. The MRA report is available from the DLA Transaction Services Web Site Logistics Reports. All Supply Process Review Committee (PRC) representatives are responsible for analysis of the report to identify potential deficiencies in their Service or Agency MRA operations or

procedures contributing to breakdowns in internal controls for in transit wholesale stock. Supply PRC representatives are responsible for initiating corrective action with their Service or Agency delinquent and non-reporting activities.

c. In the 2008-2010 timeframe, DLA Logistics Management Standards office worked with the Supply Process Review Committee (SPRC) and DLA Transaction Services to analyze the MRA Report tool and identify areas for improvement. Several report improvements were implemented as a result of this analysis as discussed at SPRC Meeting 09-01 (reference 3.d.) The excerpt from the minutes is at Enclosure 1.

d. To access the MRA Report, complete a System Access Request (SAR) on the DLA Transaction Services Website at <https://www.transactionservices.dla.mil/sar>. Select the Logistics Reports option and complete the SAR form. When the SAR is approved, DLA Transaction Services will forward the specific URL to access the Logistics Reports.

## **5. APPROVED CHANGE:**

**Significant changes from the PDC are highlighted in yellow throughout ADC.**

**New Actions for DLA and Army are highlighted in green on page 4.**

a. **Approved procedures:** Revise DOD 4000.25-2-M, MILSTRAP, as shown in Enclosure 2. Corresponding changes will be made to DOD 4000.25-M, DLMS, Volume 2, Chapter 10.

b. **Description of Change:** This ADC serves three purposes:

1) Revise the MILSTRAP/DLMS manuals to document the changes to the on-line MRA Management Information Report structure agreed to by the Supply PRC, update the report descriptions, and provide additional information regarding the capability to save the reports to a spreadsheet for additional analysis.

2) Document changes in the on-line MRA Management Information Report agreed to by the Supply PRC and implemented in early 2010, as follows [note that the detailed business rules for the DAAS MRA Report are not documented in MILSTRAP/DLMS; they are documented in DOD 4000.25-10-M, DAAS manual (reference 3.e.)]:

a) Correction to data collection for “MRA Not Received” report relating to invalid DoDAACs and Y-series DoDAACs:

- The logic was changed to count shipments against the requisitioner’s DoDAAC (rp 30-35), when the signal code points to an invalid or Y-series ship-to-DoDAAC

b) Percentages and dollar values were added to Summary and Detail Reports

c) Changed titles within the report to:

- “Materiel Receipt Acknowledgment (MRA) Summary Report: Service/Agency Summary Report”

- “Materiel Receipt Acknowledgment (MRA) Detail Report: DoDAAC Summary Report”

d) Separation of the “MRA Not Received” report into two separate reports:

- Stock Shipments Only
- Direct Vendor Delivery (DVD) Shipments Only

**3) SUPPLEMENTAL DELINQUENT MRA REPORTS.** Document changes approved by this ADC based review/validation of the supplemental delinquent MRA reports as required by PDC 472. Refer to Enclosure 3 for the detailed PDC 472 taskings for the supplemental reports, and the Supply PRC Responses to those taskings. The following table summarizes the disposition for the 6 supplemental reports and the General Report, based upon Supply PRC responses:

<b>DELINQUENT MRA SUPPLEMENTAL REPORT</b>	<b>MRA Report #</b>	<b>PDC RESPONSES</b>	<b>DISPOSITION/ ACTION REQUIRED</b>
<b>DoDAACs with greater than 500 nonresponses</b>	MRA05	<u>DLA Response:</u> Delete the >500 No MRA report. One can easily replicate this with the existing capabilities of the basic report. In addition, >500 may not reflect a large percentage of high volume customers.	<b>Delete Report.</b>
<b>Medical</b>	MRA06	<u>DLA Response:</u> Delete the Medical (S9M) report. While the Medical supply chain does require MRAs, Medical transactions are submitted in a way such that DLA Transaction Services cannot always identify/record them in LOTS (they are a pass-through for DLA Transaction Services).	<b>Delete report based on obsolete RIC S9M.<sup>1</sup></b>
<b>Subsistence</b>	MRA31	<u>DLA Response:</u> Delete. Subsistence is largely exempt from submitting MRAs, and for the few items that do require MRAs, it is not worth generating an entire report.	<b>Delete Report.</b>
<b>Ammunition</b>	MRA32	<u>USAF Response:</u> AF agrees with the MRA delinquency report for ammunition	<b>Retain report as is at this time.</b>
<b>Contractor</b>	MRA33	DoDAAC Administrator advised that HD and SD are also contractor DoDAAC series, and Z0 (zero) DoDAACs are contractor DoDAAC for U.S. Coast Guard. <u>DLA Response:</u> Retain the contractor report, and add HG, SD, and Z0.	<b>Retain report; add DoDAACs beginning with HG, SD, and Z0.</b> Revised Criteria for the Contractor report = DoDAAC with service code C, E, L, Q, U, <b>HG, SD, and Z0.</b>
<b>Army Total Package Fielding (TPF)</b>	MRA34	None	<b>Retain report as is at this time.<sup>2</sup></b>
<b>General Report</b>	MRA35	<u>DLA Logistics Management Standards office:</u> Criteria for General Report would no longer exclude subsistence or medical since those separate reports are being deleted; exclusion would be required for the additional contractor series DoDAACs added to the contractor report.	<b>Revise report criteria as needed per guidance at left.</b>

<sup>1</sup> Refer to subparagraph 5.b.1) on page 4 of this ADC, for DLA action required to develop a PDC providing the criteria to create an MRA report for Medical.

<sup>2</sup> Refer to subparagraph 5.b.2) on page 4 of this ADC, for Army action to validate the requirement for a separate MRA TPF report; and provide a current list of the TPF DoDAACs, if report is required.



**c. New Actions required based on DLA and Army Responses to PDC 472:**

**1) MRA Report for Medical.** The DLA response regarding the medical report stated that while the Medical supply chain does require MRAs, Medical transactions are submitted in a way such that DLA Transaction Services cannot always identify/record them in LOTS (they are a pass-through for DLA Transaction Services). The MILSTRAP Administrator notes that this results in a gap in capturing MRA information from Medical. MRA transactions are being provided for Medical, but the DLA Medical process was developed outside the scope of the established logistics business rules for capturing the information for the MRA Report.

**NEW ACTION FOR DLA:** Develop a separate PDC providing the criteria to create the MRA report for Medical since it does not fit into the existing overall MRA Report criteria/business rules used by DAAS.

**RATIONALE:** DOD policy requires MRAs; the MRA Report on the DAAS Portal was intended to provide metrics/feedback to the Components on effectiveness of their MRA reporting. DOD Components are required to monitor and evaluate their Component's MRA submissions to ensure compliance with MRA requirements. The on-line MRA Report is a tool to facilitate this management evaluation. By extension, once DLA determines how to create the MRA Medical Report, perhaps it can be extrapolated to work with LMARS at the same time, since MRA Reporting is closely aligned with LMARS.

**2) Army TPF Supplemental Delinquent MRA Report.** The Delinquent MRA Reports for ARMY TPF displays several DoDAACs for TPF separately.

**NEW ACTION FOR ARMY:** Request Army advise whether the supplemental MRA report for Army TPF should be retained or eliminated. If the report should be retained, request Army provide a current list of Army TPF DoDAACs for the report criteria.

**6. REASON FOR CHANGE:** Align the respective manuals to reflect changes to the MRA Reports discussed and agreed to by the Supply PRC. Enhance the documentation for each existing MRA report available using the On-Line MRA Management Reports. Obtain Supply PRC user input on the continued need for the various supplemental MRA reports.

**7. ADVANTAGES AND DISADVANTAGES:**

**a. Advantages:** Aligns the MILSTRAP and DLMS publications with the actual implementation of changes shown in the On-Line MRA Management Reports. Documents supplemental reports that were identified as no longer required during staffing of this change.

**b. Disadvantages:** None.

**8. IMPACT:**

**a. Publication:**

**1) DLMS and MILSTRAP manuals:** Requires that DLA Logistics Management Standards revise DOD 4000.25-2-M, MILSTRAP, Chapter 6, C6.10 (Management Evaluation) and the corresponding DOD 4000.25-M, Volume 2, Chapter 10, C10.2.10, to identify the changes incorporated in the On-Line MRA Management Information Report. Expands the description of the options available in the On-Line MRA Management Report tool as noted in this change.

**2) DAAS Manual:** Requires that DLA Transaction Services revise DOD 4000.25-10-M, DAAS, as needed to document the changes in business rules incorporated in the On-Line MRA Management Report. The DAAS manual is not under purview of the DLA Logistics Management Standards office.

**b. DLA Transaction Services' Automated Information Systems/Reporting.**

**1) DLA Transaction Services' Logistics Reports.** Requires the following new revisions to the MRA Reports hosted by DLA Transaction Service, based on Supply PRC responses to the PDC:

a) Delete the supplemental reports for:

- (1) Subsistence (MRA31).
- (2) Medical (RIC S9M) (MRA06).
- (3) >500 NO MRA (MRA05).

b) Revise the criteria for the supplemental Contractor report to add DoDAACs in series SD, HG, and Z0 to the criteria for identifying contractors. Revised criteria for the Contractor report = DODAAC with service code C, E, L, Q, U, **HG, SD, and Z0**.

**2) DLA Transaction Services' LMARS: Revised criteria to align LMARS Report tables (table H) with that required for the MRA Report.**

**Table H** - Service and/or Report Affiliation.

Component	Code(s)
Army	A = Other, C = Contractor, W = Military by Command
Navy	N= Ashore Units, Q = Contractor, R = Pacific Units, V = Atlantic Units
Air Force	E = Contractor, F and J = Military by Command
Marine Corps	L = Contractor, M = Military by Command
Coast Guard	<del>ZY</del> <b>Z0</b> = Contractor
DLA	U <b>and SD</b> = Contractor
GSA	HG = Contractor

**9. PDC 472 RESPONSES:**

#	Organization	Response/Comments	Disposition
1	Army	Concurs.	Noted.
2	Navy	Concurs as written and submits no additional changes or amendments.	Noted.

#	Organization	Response/Comments	Disposition
3	Air Force	<p>The AF concurs with comments.</p> <p>AF agrees with the MRA delinquency report for ammunition, but will not support a manual process. We are working towards an automated solution to enable this between DLMS and CAS which will be enabled no earlier than 2014-2015.</p>	Noted.
4	DLA	<p><b>DLA concurs with the following comments:</b></p> <p><b><u>Delete the Subsistence report.</u></b> Subsistence is largely exempt from submitting MRAs, and for the few items that do require MRAs, it is not worth generating an entire report.</p> <p><b><u>Retain the contractor report, and add SD, HG and Z0.</u></b> Contractors are one of the lowest performing subpopulations for MRA submission, and this is an easy way to obtain numbers for this group. The report should represent all contractor DODAACs to the maximum extent possible.</p> <p><b><u>Delete the &gt;500 No MRA report.</u></b> As noted in the PDC, one can easily replicate this with the existing capabilities of the basic report. In addition, &gt;500 may not reflect a large percentage of high volume customers.</p>	<p><u>DLA Logistics Management Standards will request that DLA Transaction Services take the following actions:</u></p> <p>Eliminate the supplemental report for <u>Subsistence</u> from the MRA Reports.</p> <p>Retain the <u>Contractor</u> report, and add DoDAACs in series SD, HG, and Z0 to the criteria for identifying contractors.</p> <p>Eliminate the supplemental report for <u>&gt;500 No MRA</u> from the MRA Reports.</p>

#	Organization	Response/Comments	Disposition
	DLA continued	<p><b><u>Delete the Medical (S9M) report.</u></b> While the Medical supply chain does require MRAs, Medical transactions are submitted in a way such that DLA Transaction Services cannot always identify/record them in LOTS (they are a pass-through for DLA Transaction Services).</p> <p><b><u>Retain the discrepancy by depot report.</u></b> This report should be modified to show the count by each individual discrepancy code (perhaps as a drilldown) to make it more useful. Since each code represents a different kind of potential problem, it is necessary to have this level of detail before addressing potential problems--some may not, in fact, be depot-oriented problems.</p>	<p>Eliminate the supplemental report for <u>Medical</u> which is based on obsolete RIC S9M.</p> <p><b><u>DOD MILSTRAP ADMINISTRATOR ADC NOTE FOR DLA:</u></b> There is a gap in capturing MRA information from Medical. MRA transactions are being provided for Medical, but the DLA Medical process was developed outside the scope of the established logistics business rules for capturing the information for the MRA Report, accordingly a separate report is required.</p> <p><b><u>NEW ACTION FOR DLA:</u></b> Develop a PDC providing the separate criteria to create the MRA report for Medical since it does not fit into the existing overall MRA Report criteria/business rules used by DAAS.</p> <p><b><u>RATIONALE:</u></b> DOD policy requires MRAs; the MRA Report on the DAAS Portal was intended to provide metrics/feedback to the Components on effectiveness of their MRA reporting. DOD Components are required to monitor and evaluate their MRA submissions to ensure compliance with MRA requirements. The on-line MRA Report is a tool to facilitate this management evaluation.</p> <p>By extension, once DLA determines how to create the MRA Medical Report, maybe it can be extrapolated to work with LMARS at the same time, since MRA Reporting is closely aligned with LMARS.</p> <p><b>Report will be retained.</b></p> <p>Additional revisions to the existing report will require a new PDC.</p>
5	USTRANSCOM	Abstains.	Noted.

Enclosures



## **ENCLOSURE 1 TO ADC 482**

### **EXCERPT FROM SPRC MEETING 09-2 MINUTES (REFERENCE 3.b.):**

**“i. Material Receipt Acknowledgement (MRA).** DLMSO presented a demonstration of the On-Line Material Receipt Acknowledgement Report (MRA) tool at the DAASC website, and briefed the status of their effort to review and improve current MRA reports developed by DAASC based upon requirements in MILSTRAP, DOD 4000.25-M, Chapter 6. These reports are intended to be a tool used by the Services/Agencies to evaluate MRA submissions and ensure compliance with the DOD MRA requirements.

#### **DLMSO discussed several changes made to the reports based upon their review, to include:**

- (1) Data collection errors which have been corrected.
- (2) Percentages and dollar values which have been added to Summary and Detail Reports.
- (3) Separation of the NO MRA report into two separate reports - by stock shipment and by direct vendor delivery shipment.
- (4) Discontinuing the requirement for supplemental MRA reports by commodity.

#### **Future report revisions include:**

- (1) Development of HELP screens to the on-line reports at DAASC.
- (2) Changes to data collection logic to:
  - (a) count all MRA data in the Service report of the ship to DoDAAC, vice the Service report of the requisitioner, unless the ship to DoDAAC is a DSS depot.
  - (b) count all MRA data in the Service Report of the requisitioner's DoDAAC if the signal code points to an invalid ship to DoDAAC.
  - (c) Amend eligibility business rules to require a requisition to, or material release order from, a wholesale Inventory Control Point.
- (3) Possible development of additional standard reports, such as:
  - (a) The full suite of MRA Reports by Service.
  - (b) A new NO MRA report which consolidates stock shipments and DVD shipments into a single TOTAL NO MRA report in the new format.

Although work with DAASC to improve these reports will continue, the new reports described in the DLMSO briefing are expected to be available on-line in early 2010.”

## ENCLOSURE 2 TO ADC 482

Revise DOD 4000.25-2-M, MILSTRAP, Chapter 6, Section C6.10. as shown below. Changes and additions are identified by **red bold italic**. Deletions are identified by ~~red italic strike-through~~. Corresponding changes will be made to DLMS, Volume 2, Chapter 10. (includes administrative update to change 'DAASC' to 'DLA Transaction Services'.)

### C6.10. MANAGEMENT EVALUATION

C6.10.1. DoD Components shall establish a management evaluation program **that** monitors and evaluates MRA submission to ensure compliance with MRA requirements. Execute timely processing and perform response rate analyses to identify nonresponsive activities and initiate corrective actions.

C6.10.2. The program shall provide for:

C6.10.2.1. Review of the MRA Management Information report (Report Control Symbol DD-AT&L(AR)1113 applies). **DLA Transaction Services shall** prepare the report and provide access by electronic means. The report content is determined by the Supply Process Review Committee. Each **Supply Process Review Committee representative** ~~MILSTRAP focal point~~ is responsible for analysis of the report to identify potential deficiencies in their Service or Agency MRA operations or procedures contributing to breakdowns in internal controls for intransit wholesale stock. **Supply Process Review Committee representatives** ~~MILSTRAP focal points~~ are responsible for initiating corrective action with delinquent and non-reporting activities.

C6.10.2.2. The MRA Management information report shall include as a minimum:

C6.10.2.2.1. **General MRA Management Report Criteria.** Documentation of nonresponses for a reporting period to include: the number of qualifying shipments made to an activity (by "ship to" DoDAAC); the number of MRA responses received from that activity; the number of nonresponses. ***The following sections identify a common report description, how to do additional analysis of the data, and the types of breakdown to be available for MRA responses/non-responses for several different categories and whether detail by individual DoDAAC is available. The reference in parentheses (e.g., MRA01) corresponds to the reference in the on-line MRA Report menu.***

~~C6.10.2.2.2. Breakdown of nonresponses by DVD and stocked shipment to include the number, percentage, and dollar value of each category.~~

**C6.10.2.2.2. Capability to do Additional MRA Report Analysis.** ***Most of the MRA reports contain a "Save" link above the report title. Clicking the "Save" link will launch the applicable MRA report content in a spreadsheet format for additional analysis***

**C6.10.2.2.3. Common Text for Report Descriptions.** ***In general, for each report category, the count of qualified shipments requiring an MRA is matched against MRAs received/not received within the allotted timeframe and a percentage is computed. The reports shows results for Shipments Requiring MRA and MRA Not Received. Some of the reports include***

a column for MRA Received. Where the report is broken out by Service, click on the Service line hyper link to show the specific report category MRA Service/Agency Detail Report showing all DoDAACs making up the totals within each Service. The detail report shows results for shipments requiring an MRA and MRA received. Some of the detail reports include a column for MRA received. Selecting a DoDAAC from the detail report will show all document numbers associated with that DoDAAC total. Clicking on an individual document number will launch WEBVLIPS for further analysis of the selected document number. Differences from this standard report description are noted in the following descriptions of each specific MRA report type:

~~C6.10.2.2.3. Report of MRAs having a discrepancy indicator; report by shipping activity to indicate total shipments that qualified for an MRA during the report period; total MRAs received with a discrepancy indicator and a subset to identify them by “ship-to” activity.~~

C6.10.2.2.3.1. MRA Service/Agency Summary shows shipments for DoD Components/Participating Agencies and all categories by area of the ship-to-DoDAAC and customer. Detail report is available. Summary and Detail Reports include an extra column for MRA received.

C6.10.2.2.3.2. Direct Vendor Delivery (DVD) (Non Stock) MRA Summary shows DVD (Non Stock) shipments for DoD Components/Participating Agencies and all categories by Area and Customer. Detail report is available.

C6.10.2.2.3.3. Stock Shipment Summary, MRA Not Received shows Stock Shipments by area of the ship-to-DoDAAC and DoD Components/ Participating Agencies. Detail report is available.

C6.10.2.2.3.4. Direct Vendor Delivery (DVD) and Stock Shipment Summary, MRA Not Received shows DVD and Stock Shipments for all DoD Components/Participating Agencies and all categories by Ship-to DoDAAC. Detail report is available.

C6.10.2.2.3.5. Shipment Discrepancy Report by Depot shows the number of shipments by qualified depot or DVD shipper and the count and percentage of MRAs received from reporting activities with an MRA discrepancy indicator code from the qualifying depots or DVD shippers.

C6.10.2.2.4. Specific Category Reports. The MRA Management Information report may provides the capability to access information by specific categories for such as subsistence, ammunition, contractor, and Army Total Package Fielding. Additionally it will provide the capability to request highlight listing showing DoDAACs with over 500 nonresponses to assist in identifying organizations not complying with MRA procedures. For these specific category reports, the detail report reflects the same layout as the summary report:

~~C6.10.2.2.8. Medical (S9M) Percent of Delinquents Summary (MRA106) shows shipments for medical items by area of the ship-to-DoDAAC and DoD Component/Agency. The count of qualified shipments is matched against MRAs received/not received and a percentage is computed. The report shows results for Shipments Requiring an MRA, where an MRA was not received within the allotted timeframe and where an MRA was received within the allotted timeframe. Only the percentage of qualified shipments that received an MRA is shown.~~

~~C6.10.2.2.4.1. Summary of Activities with Greater than 500 Non-Responses~~

~~(MRA05) provides a summary by area of the ship-to-DoDAAC and DoD Component/Agency for ship-to activities with over 500 non-responses for qualified shipments in the reporting period. The report shows results for Shipments Requiring an MRA, where an MRA was received within the allotted timeframe and where an MRA was not received within the allotted timeframe. Only the percentage of qualified shipments that received an MRA is shown.~~

~~C6.10.2.2.4.2. Subsistence Percent of Delinquents Summary (MRA31) shows shipments for subsistence items by area of the ship-to-DoDAAC and DoD Component/Agency. The report shows results for Shipments Requiring an MRA, where an MRA was received within the allotted timeframe and where an MRA was not received within the allotted timeframe. Only the percentage of qualified shipments that received an MRA is shown.~~

C6.10.2.2.4.1. Ammunition Percent of Delinquents Summary shows shipments for ammunition by area of the ship-to-DoDAAC and DoD Component/Agency. The report shows results for Shipments Requiring an MRA, where an MRA was received within the allotted timeframe and where an MRA was not received within the allotted timeframe. Only the percentage of qualified shipments that received an MRA is shown.

C6.10.2.2.4.2. Contractor Percent of Delinquents Summary shows contractor shipments by area of the ship-to-DoDAAC and DoD Component/Agency. Detail report is available. The report shows results for Shipments Requiring an MRA, where an MRA was received within the allotted timeframe and where an MRA was not received within the allotted timeframe. Only the percentage of qualified shipments that received an MRA is shown.

C6.10.2.2.4.3. Army Total Package Fielding (TPF), Percent of Delinquents Summary shows Army TPF shipments by area of the ship-to-DoDAAC. The report shows results for Shipments Requiring an MRA, where an MRA was received within the allotted timeframe and where an MRA was not received within the allotted timeframe. Only the percentage of qualified shipments that received an MRA is shown.

C6.10.2.2.4.4. Percent of Delinquents General Summary shows general shipments by area of the ship-to-DoDAAC and DoD Component. The report shows results for Shipments Requiring an MRA, where an MRA was received within the allotted timeframe and where an MRA was not received within the allotted timeframe. Only the percentage of qualified shipments that received an MRA is shown. The report excludes the categories for ~~Subsistence~~, Ammunition, Contractor, and Army Total Package Fielding, ~~and Medical~~.

## ENCLOSURE 3 TO ADC 482

### **PDC 472 SUPPLY PRC ACTIONS AND RESPONSES FOR THE SUPPLEMENTAL DELINQUENT MRA REPORTS:**

As part of its PDC 472 review/staffing, the Supply PRC was tasked to make recommendations for the six supplemental Delinquent MRA reports: Medical (MRA06), Subsistence (MRA31), Ammunition (MRA32), Contractor (MRA33), Army Total Package Fielding (MRA34), and DoDAACs with greater than 500 nonresponses (MRA05).

The PDC required that the DOD Components validate the need for, and purpose of, the supplemental reports available in the On-Line MRA Management Report tool. Initially, several years ago, DLA Logistics Management Standards recommended deleting the reports in favor of an ad hoc report capability; however, DLA Transaction Services advised that the technical architecture did not support the ad hoc report concept. At that point, the Supply PRC discussed whether the requirement for supplemental MRA reports by specific category was still valid in light of MRA Report improvements and/or changing requirements, but a final SPRC determination was not made. Accordingly, it was requested that as part of staffing for this change, Supply PRC representatives reassess/validate the need for these separate reports, or recommend discontinuation if they are not being used. Refer to specific PDC 472 ACTIONS and the DOD Component responses, in subparagraphs (a) through (f) below. DOD Component Responses to the ACTIONS, and the resulting disposition, are highlighted in yellow. The screen image from the existing On-Line MRA Report tool shows the reports for which assessment was requested (Figure 1).



**Figure 1. MRA Menu – As of March 2012**

**a) PDC 472 ACTION FOR DLA– SUBSISTENCE REPORT (MRA31) [FEDERAL SUPPLY GROUPS (FSG) 88, 89]:** DLA Supply PRC representatives to provide input on whether the **Delinquent MRA Reports for Subsistence (MRA31)** is still required. Provide rationale for maintaining or eliminating the report. Request DLA review criteria for identifying the report (i.e., FSG 88, 89).

**DLA RESPONSE:** Delete the Subsistence report. Subsistence is largely exempt from submitting MRAs, and for the few items that do require MRAs, it is not worth generating an entire report.

**DISPOSITION BASED ON DLA RESPONSE:** The supplemental report for Subsistence will be eliminated from the MRA Reports.



**b) PDC 472 ACTION FOR SUPPLY PRC SERVICE REPRESENTATIVES – AMMUNITION REPORT [FSG 13]:** Service Supply PRC representatives to provide input on whether the **Delinquent MRA Reports for Ammunition (MRA32)** is still required. Provide rationale for maintaining or eliminating the report. Review criteria for identifying the report (i.e., FSG 13) if Service position is that it be maintained.

**AIR FORCE RESPONSE** agrees with the MRA delinquency report for ammunition.

**No other Service responses were provided**

**DISPOSITION: Ammunition Report retained.**

**c) PDC 472 ACTION FOR SUPPLY PRC – CONTRACTOR REPORT [DODAAC WITH SERVICE CODE C, E, L, Q, or U]:** Supply PRC representatives to provide input on whether the **Delinquent MRA Report Contractor (MRA33)** is required. Provide rationale for maintaining or eliminating the report. Review the criteria for the report; current criteria is DoDAACs with Service Code C, E, L, Q, or U. **NOTE:** The DoDAAC Administrator advised that SD and HG are also contractor DoDAAC series. Z0 (zero) is also contractor DoDAAC for US Coast Guard. The SD, HG and Z0 series of DoDAACs are not currently part of the MRA Contractor report criteria. Request Components comment on adding these series DoDAACs to the contractor report criteria.

**DLA RESPONSE:** Retain the contractor report, and **add SD, HG, and Z0**. Contractors are one of the lowest performing subpopulations for MRA submission, and this is an easy way to obtain numbers for this group. The report should represent all contractor DoDAACs to the maximum extent possible.

**No Service responses were provided to this Supply PRC ACTION.**

**DISPOSITION BASED ON RESPONSE:** Retain the contractor report, and add DoDAACs with Service Codes SD, HG, and Z0 to the criteria for identifying contractors. Contractor Report Revised Criteria = DoDAAC WITH SERVICE CODE C, E, L, Q, U, **HG, SD, and Z0**.

**d) PDC 472 ACTION FOR THE SUPPLY PRC – GREATER THAN (>) 500 NO MRA REPORT:** DLA Logistics Management Standards recommends eliminating this report. This report was intended to highlight reporting activities with a high number of nonresponses (i.e., MRAs not submitted). The 500 number was arbitrary. Further, the MRA Reports contain a feature that allows reports to be immediately saved as a spreadsheet. For example, accessing the report, “MRA Service/Agency Summary (MRA01) and saving the results for a specific service selection as a spreadsheet, the report can be arrayed in ascending or descending order of nonresponses, removing the need for a separate “>500 nonresponses” report. Supply PRC representatives to provide input on whether you agree with the recommendation to eliminate this report, or still require the >500 Nonresponses report (MRA05). Provide rationale if the recommendation is to maintain the report. Absence of a recommendation would be considered concurrence with eliminating the >500 NO MRA report.

**DLA RESPONSE:** Delete the >500 No MRA report. As noted in the PDC, one can easily replicate this with the existing capabilities of the basic report. In addition, >500 may not reflect a large percentage of high volume customers.

**No Service Responses Were Provided to this Supply PRC ACTION.** As noted in PDC, absence of a recommendation is considered concurrence with eliminating the >500 NO MRA report.

**DISPOSITION BASED ON RESPONSES:** Eliminate the supplemental report for “>500 No MRA”.

e) **PDC 472 ACTION FOR THE DLA – MEDICAL REPORT [DLA ICP RIC S9M]**: The existing requirement for a **Delinquent MRA Report for Medical (MRA06)** is based on obsolete DLA RIC S9M and it is not being populated. Accordingly, the report as currently defined is invalid. Further, the MILSTRAP Administrator's understanding is that most medical materiel is now ordered via an Accredited Standards Committee (ASC) X12 Transaction Set 850 Purchase Order to a Prime Vendor, outside the normal DLMS/MILSTRIP supply business process. DAAS doesn't capture the initial supply transactions necessary against which to measure MRA performance. However, our understanding is that DLA Medical expects the MRA from their customers. Accordingly, if MRA transactions are being provided for Medical, but the DLA Medical process is outside the scope of the established business rules for capturing the information for the MRA Report, a separate report is required and DLA must provide the separate criteria to create the report since it does not fit into the existing overall MRA Report criteria/business rules used by DAAS.

**DLA RESPONSE**: Delete the Medical (S9M) report. While the Medical supply chain does require MRAs, Medical transactions are submitted in a way such that DLA Transaction Services cannot always identify/record them in LOTS (they are a pass-through for DLA Trans Services).

**DISPOSITION BASED ON DLA RESPONSE**: Eliminate the existing supplemental report for Medical, which is based on an obsolete RIC S9M.

**Refer to page 4 of the ADC, paragraph 5.b.1) for new DLA action related to MRA Report for Medical.**

f) **PDC 472 ACTION FOR THE ARMY – TPF REPORT [ARMY IDENTIFIED DoDAAC TABLE]**: Request Army advise whether the **Delinquent MRA Reports for ARMY TPF (MRA34)** is still required. This report displays several DoDAACs for TPF separately. Those DoDAACs are also part of the overall report, so on the surface this report appears to provide little value as a separate report. Request Army provide rationale if the recommendation is to maintain this report and provide current list of TPF DoDAACs for the report. Absence of a recommendation will be considered concurrence with eliminating the report. **[Army concurred with PDC without comment. No action taken on the delinquent MRA supplemental report for Army TPF at this time.]**

**Refer to page 4 of the ADC, paragraph 5.b.2) for new Army action related to TPF Report.**

g) **PDC 472 ACTION FOR THE SUPPLY PRC – SHIPMENT DISCREPANCY REPORT BY DEPOT**. Request Supply PRC representatives provide input on whether the **Shipment Discrepancy Report by Depot (MRA04)** should be continued. Provide rationale for maintaining or eliminating the report. This report shows the number of shipments by qualified depot or DVD shipper and the count and percentage of MRAs received from reporting activities with an MRA discrepancy indicator code. This report does not reflect whether a discrepancy report, indicated by the MRA discrepancy indicator code, was actually created (i.e., Supply Discrepancy Report (SDR), Transportation Discrepancy Report (TDR), or Product Quality Deficiency Report (PQDR)). Components are requested to comment whether there is a requirement to continue producing this report, and provide rationale. Absence of a recommendation will be considered concurrence with eliminating the report.

**DLA RESPONSE**: Retain the Discrepancy by Depot report. This report should be modified to show the count by each individual discrepancy code (perhaps as a drilldown) to make it more useful. Since each code represents a different kind of potential problem, it is necessary to have this level of detail before addressing potential problems--some may not, in fact, be depot-oriented problems.

**No Service Responses Were Provided to this Supply PRC ACTION.**

**DISPOSITION BASED ON RESPONSE**: Retain the Discrepancy by Depot report as is. Changes to the report should be proposed in a PDC.