

DoDAAD PRC Meeting

Instructions: Thank you for taking the time to complete this customer satisfaction survey. The survey is completely anonymous and optional. Each question is rated on a scale of 1 to 10, 1 being the lowest and 10 being the highest. Please circle your rating for each question and provide us comments to help us improve. Hand in the survey at the conclusion of the meeting.

1. Overall, how would you rate your experiences interacting with the DLMSO staff?

1 2 3 4 5 6 7 8 9 10

2. How would you rate the DLMSO staff's level of professionalism?

1 2 3 4 5 6 7 8 9 10

3. How would you rate the DLMSO staff's level of expertise?

1 2 3 4 5 6 7 8 9 10

4. Overall, how satisfied are you with the recent Committee/Working Group/Process Review Committee meeting?

1 2 3 4 5 6 7 8 9 10

5. How well was the DLMSO committee leader prepared for the meeting?

1 2 3 4 5 6 7 8 9 10

6. Was the agenda adequate for the meeting?

1 2 3 4 5 6 7 8 9 10

For any question you rated below 7, please provide your reasoning to help DLMSO improve:

Please provide us some suggestions on how we can improve our processes:

Contact Information (Optional)

Name:

Telephone Number:

Email: