



**DEFENSE LOGISTICS AGENCY
DEFENSE ENTERPRISE DATA STANDARDS OFFICE
8725 JOHN J. KINGMAN ROAD
FORT BELVOIR, VIRGINIA 22060-6221**

April 21, 2026

MEMORANDUM FOR RECORD

SUBJECT: Product Quality Deficiency Report Process Review Committee Defense Logistics Management Standards Summit Meeting Minutes, April 2026

This memorandum forwards the attached meeting minutes of the Defense Enterprise Data Standards Office (DEDSO) Process Review Committee (PRC). These minutes provide updates regarding the Product Quality Deficiency Report (PQDR) PRC breakout session at the Defense Logistics Management Standards Summit.

The DEDSO point of contact is Ben Breen at DEDSO.PQDR@dla.mil.

Sarah C. Hall
Director, Defense Enterprise Data Standards Office

Attachments:
As stated

cc:
ODASW(Logistics)
PQDR PRC Attendees

MEETING MINUTES FROM THE PRODUCT QUALITY DEFICIENCY REPORT (PQDR) PROCESS REVIEW COMMITTEE (PRC) BREAKOUT SESSION AT THE DEFENSE LOGISTICS MANAGEMENT STANDARDS (DLMS) SUMMIT, APRIL 2026

SUBJECT: PQDR PRC Breakout Session DLMS Summit Meeting Minutes, April 2026

Purpose: The Defense Enterprise Data Standards Office (DEDSO) convened in person at Logistics Management Institute Headquarters in Tysons Corner, and the PQDR PRC provided a virtual option to attend the breakout session via [teleconference](#) on April 02, 2026.

Meeting documentation: The meeting agenda, briefing material, and the Action Item Tracker are available on the DEDSO [PQDR PRC Webpage](#). **Please provide responses to open action items within 30 days of distribution by sending an e-mail to DEDSO.PQDR@dla.mil.**

Brief Summary of Discussion:

Opening Remarks: Ben Breen, DEDSO PQDR Administrator, welcomed attendees and encouraged discussion from all participants.

Meeting Topics: Ben Breen provided a brief overview of the topics to be discussed, as outlined below.

1. Agenda Topic 1 – 842P Transaction Testing and Implementation Notes:

a. The group discussed each target and implementation date for the following three systems:

(1) Joint Deficiency Reporting System (JDRS) (Target for testing: Spring 2027)

(2) Product Data Reporting and Evaluation Program (PDREP) (Testing: October 2026)

(3) Enterprise Business System (EBS) (Testing: May/June 2026)

b. There were concerns with the Application Programming Interface (API) connection not being set up via Defense Automatic Addressing System (DAAS). JDRS and PDREP APIs are established, however, EBS API is having connectivity issues. DAAS is working to resolve these issues.

c. Cutover Problem: When the system “flips the switch” to 842P, the ability to process legacy point-to-point PQDRs may cease. Potentially, this will leave thousands of open records in limbo.

d. Challenges Discussed:

(1) Data Conversion: There is not a straightforward way to convert open, legacy PQDRs to the new 842P format.

(2) History Integrity: Canceling and resubmitting PQDRs is painful and risks losing valuable historical data, especially for cross-service reports. The initial transaction in the new system might be a mid-process update (FS), which would be rejected for lacking an originating (00) transaction.

(3) Organic Versus Inter-Service: PQDRs that stay within a single information technology (IT) system (organic) might be handled differently than those crossing service lines, creating inconsistencies.

(4) Reopening Closed PQDRs: Of major concern is the process for reopening a PQDR that was closed in the old system after the transition.

e. Action Items:

(1) **Action Item 1 (Status – Open)**: DEDSO will follow up on API status with Pam Pirk at DAAS.

(2) **Action Item 2 (Status – Open)**: DEDSO will establish a Tiger Team with key personnel from all three IT systems to specifically address the strategy for handling existing PQDRs during the cutover.

(3) **Action Item 3 (Status – Open)**: JDRS brought up the issue of a need to receive additional transactions not currently in the planned design.

(a) DEDSO advised JDRS/U.S. Air Force to capture and detail all requirements in one proposed DLMS change (PDC).

(b) *Note to JDRS: If Defense Logistics Agency (DLA)/PDREP has any issues with the additional requirements, those issues will need to be adjudicated before the PDC will be moved forward for approval.

2. Agenda Topic 2 – Approved DLMS Change (ADC) 1443C:

a. DEDSO discussed and updated the group on the status on 1443C.

b. This ADC is currently awaiting signature from the Office of the Deputy Assistant Secretary of War for Logistics.

c. DEDSO informed the group that there will be a PDC 1443D to further document procedures not captured in 1443C (e.g., child/repetitive PQDR process – to be discussed).

3. Agenda Topic 3 – Office of the Inspector General (OIG) Audit Findings on Restitution:

a. Due to the sensitive nature of the audit findings, these notes will reflect a very high-level summary of the issues the group discussed on defective parts and how the government receives restitution. To address this audit, the DoW is shifting from manual tracking to an integrated technical solution that links logistics transactions directly to the original PQDR.

(1) Proposed Technical Solution:

(a) Leverage the existing ‘QR’ qualifier in the 527D (Due-In) and 527R (Receipt) DLMS transactions.

(b) This allows the PQDR RCN to be embedded in the logistics transactions, creating an electronic trail from the contract modification to the final receipt of replacement goods.

b. Action Item 1 (Status – Open): PRC Representatives are to verify that they can support the ‘QR’ qualifier in the 527D and 527R transactions with their respective logistics system program offices (e.g., Navy Enterprise Resource Planning, EBS, Global Combat Support System).

4. Agenda Topic 4 – Standardizing Repetitive and Child PQDRs:

a. The group addressed the lack of standardized definitions and clear, department-wide procedures for handling repetitive and child PQDRs.

(1) Repetitive PQDR:

(a) Proposed Definition: A PQDR for the same item (e.g., National Stock Number, Commercial and Government Entity code, contract number) where a previous PQDR has already been investigated and closed. The investigation results from the original are applied to the new PQDR.

(b) Decision: Add a time limit; consensus favored 24 months from the closure of the original PQDR. A PQDR for the same item outside this window would require a new investigation (needs further discussion).

(2) Child PQDR:

(a) Proposed Definition: A PQDR for the same item where the original (parent) PQDR is still open and under investigation.

(b) Major Issues Identified:

1. Services handle child PQDRs differently and inconsistently.

2. Except for DLA, all services hold child PQDRs open at the action point level.

3. DLA currently closes the child PQDR and returns it to the screening point, creating a data gap where the final parent investigation findings are never applied to the child record.

(c) Decision: To ensure data integrity across the department, the proposed standard process will be that all action points must hold child PQDRs open until the parent investigation is complete. This will allow the parent’s final disposition to be systemically applied to all associated children.

b. Action Item 1 (Status – Open): DEDSO will develop a PDC to document and update the procedures for child/repetitive PQDRs in the Defense Logistics Manual 4000.25, Chapter 24.

5. Agenda Topic 5 – Wrap Up: Ben Breen thanked the participants for the great discussion and progress, highlighting the importance of communication within the group.