



# DEFENSE LOGISTICS AGENCY

THE NATION'S COMBAT LOGISTICS SUPPORT AGENCY



## DoD Supply Discrepancy Reporting (SDR) Resource Guide

July 2020

Enterprise Business Standards Office  
in coordination with  
ODASD(Logistics)

Ben Breen, SDR Administrator

[EBSO.SDR@DLA.MIL](mailto:EBSO.SDR@DLA.MIL)



WARFIGHTER FIRST



# DAAS WebSDR Information



- Access to WebSDR may be obtained by completing an online System Access Request (SAR), from the DAAS web site:  
<https://www.transactionservices.dla.mil>
- WebSDR Submission Application website:  
<https://www2.transactionservices.dla.mil/portal/portal.asp>
- WebSDR User Training: (Located on main home page)
  - [http://www.dla.mil/Portals/104/Documents/DLMS/eApplications/Training/dlmsmodules/WebSDR\\_Training.pptx](http://www.dla.mil/Portals/104/Documents/DLMS/eApplications/Training/dlmsmodules/WebSDR_Training.pptx)
- WebSDR Specific Help Desk
  - DLA Enterprise Service Desk (ESD):  
Comm: (855) 352-0001  
DSN: XX\*-855-352-0001 (\*DSN prefix if needed)



# DoD SDR Resources



- SDR Procedures: DLM 4000.25, Volume 2, Chapter 17
- POC DLMS Program Office: [EBSO.SDR@dla.mil](mailto:EBSO.SDR@dla.mil)
- EBSO SDR Website:  
<https://www.dla.mil/HQ/InformationOperations/DLMS/DLMSPrograms/sdr/>
- EBSO SDR Approved DLMS Change (ADC) Index:  
<https://www.dla.mil/Portals/104/Documents/DLMS/Committees/SDR/DoD-Supply-Discrepancy-Reporting-ADC-Electronic-Index.docx>



# DoD SDR Information



Please find below the DoD SDR resource user information:

- SDR Community initial points of contact for SDR submission questions and issues:
  - Component specific resources should be the initial touchpoint when addressing process, function, or application issues and questions.
    - Each Component has Supply, SDR and Small Arms leads that will be the initial touchpoint when addressing Supply, SDR and Small Arms related questions.
    - Link to component primary and alternate POCs can be found at: <https://www.dla.mil/HQ/InformationOperations/DLMS/allpoc/>
  - Component SDR Submitting Systems vary by Component
    - Users will contact their individual Component leads for support regarding specific SDR applications for the submission of SDRs.
    - Each Component can provide specific system support and user guide information.
  - Enterprise Business Standards Office (EBSO) and DAAS WebSDR support
    - EBSO provides SDR DoD level process and business rule support to the individual Component SDR Leads and community as a whole.
    - DAAS and DAAS WebSDR support the DoD SDR Information Exchange that enables the Component specific SDR applications to communicate between submitters and responders or action activities when SDRs are identified.



# Additional Online Resources



- **DLMS Training Resources site – See Module 11 SDR**
  - <http://www.dla.mil/HQ/InformationOperations/DLMS/eApplications/Training/>
- **DLMS Manual Publications**
  - [https://www.dla.mil/HQ/InformationOperations/DLMS/eLibrary/Manuals/publications/dlm/dlm\\_pubs/](https://www.dla.mil/HQ/InformationOperations/DLMS/eLibrary/Manuals/publications/dlm/dlm_pubs/)
- **Acronyms – DLMS Volume 1**
  - <https://www.dla.mil/HQ/InformationOperations/DLMS/elibrary/manuals/v1>

