**AP4. APPENDIX 4**

**SPECIAL PROCESSING RULES CONTACTS**

AP4.1.GENERAL

For specific information on the Department of Defense (DoD)Component/Participating Agency special processing rules, contact the Defense Automatic Addressing System (DAAS) Customer Service Support at:

DAAS – Logistics Support.

Phone: Commercial (614) 692-6672 Option 2 / DSN: (312) 850-6672 Option 2.

FAX: Commercial (937) 656-3800 / DSN 986.3800.

Customer Service Support: For assistance with DAAS application Issues, Logistics Support, or Electronic Data Interchange (EDI) Support please utilize the DAAS webpage at: [*https://www.transactionservices.dla.mil/daashome/customerassistance.asp*](https://www.transactionservices.dla.mil/daashome/customerassistance.asp)

Or, e-mail may be sent directly to: [*daascustomersupport@dla.mil*](mailto:daascustomersupport@dla.mil)

***General / Logistics -*** [*daascustomersupport@dla.mil*](mailto:daascustomersupport@dla.mil)

***EDI -*** [*EDI@dla.mil*](mailto:EDI@dla.mil)