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THE DLA DISPOSITION SERVICES QUARTERLY INSIGHT

CUSTOMER SUPPORT NEWSLETTER



Welcome!

Greetings valued customers from Battle Creek! Welcome to Volume one Issue four of the DLA Disposition Services Quarterly Insight. FY 13 has been a challenging one with the RBI transition, summer furloughs, continued budget constraints, and of course the recent government shutdown. We appreciate everyone's patience as we navigate through the challenging road ahead. Despite these temporary roadblocks, our end goal is always is to serve our customers better, and to support the warfighter. OK, now let's talk about some of the positive happenings that occurred in FY13!

On the reutilization front, we are proud to say that we filled requisitions for \$2.2 billion in (acquisition value) in support of the warfighter, and thus maximizing tax payer dollars. To handle the surge of vehicles as a result of DOD divesture programs, we rolled out Demil as a Condition of Sale (DCOS) to keep property moving from our customers' yards. We also shipped over 1,500 of these military vehicles to target ranges. Shipping these vehicles to a range saved tax payers dollars by eliminating a requirement to purchase targets and removing the requirement to destroy them at a DEMIL center.

With the drawdown in Afghanistan in full effect, scrap contracts were awarded and administered with 220 million pounds removed. The war effort in Afghanistan will continue, as will our mission to support the drawdown.

Hurricane Sandy stormed its way through the United States last fall. DLA Disposition Services was a key player in the providing of disaster relief items, and in debris removal. Last but not least, we have recently put the finishing touches on our new customer support webpage, now fully equipped with a standardized customer handbook, educational training materials and videos. We encourage you to use this site as a resource, and know that more additions will be made to it in the near future. Enjoy reading this issue of the Quarterly Insight which touches upon our critical mission in more detail, and keep your eyes peeled for the italicized words throughout for answers to the crossword puzzle on the last page. While FY 14 will no doubt bring its own set of challenges, we will remain steadfast in our goal to exceed your expectations. Best Regards!

Tina Aldrich, Director
Customer Support

Links to

Policies/References

DOD 4160.21-M DEFENSE
MATERIEL DISPOSITION MANUAL
<http://www.dtic.mil/whs/directives/corres/pdf/416021m.pdf>

DOD 4160.28-M Vol 1 DEFENSE
DEMILITARIZATION: PROGRAM
ADMINISTRATION
http://www.dtic.mil/whs/directives/corres/pdf/416028m_vol1.pdf

DOD 4160.28-M Vol 2 DEFENSE
DEMILITARIZATION:
DEMILITARIZATION CODING
http://www.dtic.mil/whs/directives/corres/pdf/416028m_vol2.pdf

DOD 4160.28-M Vol 3 DEFENSE
DEMILITARIZATION: PROCEDURAL
GUIDANCE
http://www.dtic.mil/whs/directives/corres/pdf/416028m_vol3.pdf

PAGE 1Welcome

PAGE 2... What's New?? Environmental

**PAGE 3.... Reutilization of Mine Resistant
Ambush Protected Vehicles (MRAPS)**

**PAGE 4....Safety Concerns for Military
Vehicles/Target Range Reutilization**

Page 5... Service Level Bill

Page 6....Camp Lejeune/Turn-in

Page 7....Crossword Puzzle

Page 8....Crossword Puzzle Clues/Contact Info

**Answers to crossword puzzle are italicized in the
content of the newsletter.**

Environmental

DLA Disposition Services, Environmental Division (J-33) has recently completed a project to reengineer the twenty five-year old Hazardous Waste (HW) Disposal contract model. The new model uses what is called “Profile-Based CLINs” (PBCs) which are much more descriptive than the outdated generic CLINs. Why the change?

“Our *goal* at the end of the day is to save our Department of Defense (DOD) customers and the taxpayers’ *money*, while maintaining qualified, compliant, and responsible services by our contractors,” said Steve Schneider, Chief, Hazardous Disposal Branch. Schneider, a degreed chemist, worked in the private sector hazardous waste treatment and disposal industry for twenty five years before joining the government two years ago. “We’re doing this by aligning the nature of our contracts with the practices and pricing of the industry.”

One problem with the old contracts was that they were very generic and posed financial risks to the contractors. Contractors, in many cases, were forced to use worst-case assumptions when formulating their bid prices. For example, under the old model, a Bid Schedule might indicate an estimated quantity of 50,000 lbs of CLIN 9202. This told contractors only that there would be approximately 50,000 lbs of corrosive waste turned in under that contract. The CLIN description told them nothing more about the waste; only that it was corrosive by EPA definition. Contractors know there are many different types of corrosive wastes, including acidic, alkaline, organic, inorganic, weak and *concentrated*. There are many different treatment technologies which apply under that spectrum, and their costs can vary greatly. For this reason, the bid price for CLIN 9202 was based largely on the more costly technology.

The new model is designed to more thoroughly describe Generator waste streams using specifications that are uniquely significant to Contractors in deciding which *technology* will be utilized to manage each stream. This allows them to make a more confident and competitive bids based on their known costs for the various treatment and disposal technologies. Contact Steve Schneider if you have further questions at 269-961-5429 regarding the disposal of hazardous waste, Stephen.Schneider@dla.mil.



Reutilization of Mine Resistant Ambush Protected Vehicles (MRAPs)

The Law Enforcement Support Office (LESO), provides excess military equipment to Law Enforcement Agencies (LEAs) via the 1033 program. Providing items ranging from boots to HMMWV's, the 1033 program is a viable option for LEAs in an economic climate where resources are scarce. The Murfreesboro Police Department, located in Murfreesboro, Tennessee has taken advantage of the 1033 program acquiring a Mine-Resistant Ambush Protected vehicle (MRAP) through the Tennessee Department of General Services. The MRAP was acquired at no cost to the City of Murfreesboro, other than standard maintenance and transportation costs from Fort Campbell.

Once used by the U.S Army in the War on Terrorism, this armored vehicle will have a post war life now "protecting and serving" members of the law enforcement community. The vehicle is capable of providing ballistic *protection* for Special Operation Unit (SOU) officers during transport, deployment and tactical operations where hostile, life threatening gunfire from an armed suspect poses a danger to officers or innocent citizens.

Rather than being demilitarized and destroyed, this MRAP which once saved the lives of our soldiers is now being utilized by the *law* enforcement community, continuing to protect our National Security. For more information regarding LESO and the 1033 program contact Greg Dangremond at 269-961-4885. Also, the link below will direct you to more useful *information* about LESO and the 1033 program.

<https://www.dispositionservices.dla.mil/rtd03/leso/index.shtml>



Safety Concerns for Military Vehicles

DLA Disposition Services has reported multiple instances where military vehicles have been turned-in for disposal, and found to contain Arms *Ammunition* and/or Explosives (AAE) items while Disposition Sites were prepping vehicles for demilitarization. Vehicles with AAE present a *serious* safety situation for a person performing DEMIL by torch cutting. For that reason, all vehicles turned-in to a Disposition Site used in combat, simulated combat training (live fire) or used on a firing range require an inert certification or a Material Documented as Safe (MDAS) certificate.

MDAS requires personnel shall be qualified by the DoD Explosive Safety Board (DDESB) Technical Paper 18 or trained in compliance with DoD Component policy. Persons are required to be *trained* and experienced in the identification and safe handling of used and unused military munitions and any potential explosive hazards that may be associated with specific Material Potentially Presenting an Explosive (MPPEH). Please be mindful and aware of this safety risk. For more information contact Nate Barnes at 269-961-5092.

Target Range Reutilization



The reutilization of property is one of the primary missions at DLA Disposition Services. Another mission is the Demilitarization (DEMIL) of property / equipment reducing the items to *scrap* content. For Combat and Tactical Wheeled Vehicles we have a way to combine these two missions and save taxpayer dollars in the process.

DOD bombing ranges require *targets* to train personnel in the use of various weapon systems including aircraft and artillery. Generally, the ranges have to buy “soft targets” that are made of plywood and cardboard, however; an alternative to these soft targets is to use a vehicle that has been deemed excess or unserviceable by a DOD item manager. These reutilized vehicles become “hard targets”, and unlike a less sturdy *cardboard* cutout, they can take multiple hits by a weapons system that targets them. These hard targets also provide more realistic training for our warfighters.

When a training session is complete, the residue that remains is collected and sold as scrap. The use of the vehicles as targets alleviates the requirement to have DLA Disposition Services cut up DEMIL required vehicles and makes the residue safe to *sell* for its scrap content. Last year over one-thousand two hundred vehicles were reutilized to ranges saving thousands of dollars on the cost to perform the DEMIL on them, and eliminating the need to acquire soft targets.

This program is a definite Win-Win for the DOD and the US taxpayers! For more information on this subject contact Steve Carter, 269-961-7191.

Service Level Bill

DLA Disposition Services is in the business of customer support, with a primary customer of the *organization* being the military services. Having a hand in the areas of reutilization, disposal, turn-in, and environmental, DLA Disposition Services has a mission of ensuring that all branches of the military are taken care of in these regards. Services rendered require planning, coordination, manpower, and of course the necessary funds. As a practice of financial responsibility, and to lessen the cost burden on the services; the agency offers a reduced rate in the yearly Service Level *Bill* (SLB) through monies recouped via sales, the disposal of property, hazardous waste, and supplemental funds (i.e., direct appropriations).

On an annual basis DLA Disposition Services tallies services provided, charging you the customer via a SLB. The main drivers of the SLB are: DLA Disposition Services cost of operations, projected sales revenue, and other recoupments including appropriated funds, and historical *workload* information. Totals are generated over the course of a three year fiscal period, as services provided can vary dramatically on even a yearly basis. Three years has been deemed a more realistic time period to measure when forecasting demand for services, and allocation of funds.

Military services are charged based on the number of items turned-in, reutilized, and disposed of, and assigned an individual percentage accordingly. For example, if the operational budget for DLA Disposition Services is three hundred million for a fiscal year, with one-hundred million being acquired through sales revenue, each branch of service is assigned a percentage of two-hundred million to pay based on the number of line items they have turned in. Hazardous waste disposed of, and scrap rates are determined by weight (lbs.). It should be noted, that the same percentage of the SLB assigned to a particular DOD branch for services, is the same percentage discounted to that branch from money generated via revenue streams.

Additionally, due to budget cycle considerations, individual cost shares are based upon workload from the previous two fiscal years. Again, this is due to the fluctuation and changes in services rendered, and revenue monies. DLA Disposition Services will continue to provide the armed forces with world class services, while maximizing the tax dollar, and reducing costs through revenue streams such as sales and hazardous waste. As the saying goes, there is no such thing as a free lunch, and the organization is continuously working to streamline processes, reduce costs, and improve its' services. We look forward to working with you in the future. For more information regarding the service level bill please click the link below to our customer support page. Click field location finder link to view a listing of contact information for the major services. <http://www.dispositionservices.dla.mil/crm/crm.shtml>



Camp Lejeune becoming a Full Service Hub

With the drawdown continuing in Afghanistan and more property returning to the Eastern North Carolina area, the Defense Logistics Agency (DLA) is expanding its support at MCB Camp Lejeune, N.C., to meet the logistics needs of *Marine* units there.



"We have received additional *warehouse* space, from the base, that requires some upgrades to meet our operational needs. However, beginning Oct. 1, we will phase in support by accepting some types of property using a portion Bldg. 906," said Richard Slesinski, site manager for Lejeune and Cherry Point. "Our expansion should continue, as we receive and upgrade additional warehouse space. We plan to be a fully operational site by December timeframe." Slesinski explained that, until an adequate outside yard could be found/provided, the phased approach meant some things like large bulk property and rolling stock would continue to be transported from *Camp Lejeune* to another DLA Disposition Services field office facility with available space to store the property.

Hours of operation at Bldg. 906 are expected to be 7 a.m. to 3:30 p.m., Monday through Friday. For more information, please contact (910) 451-0960/0963 or visit the DLA Disposition Services' website at <http://www.dispositionservices.dla.mil>

Turn-in

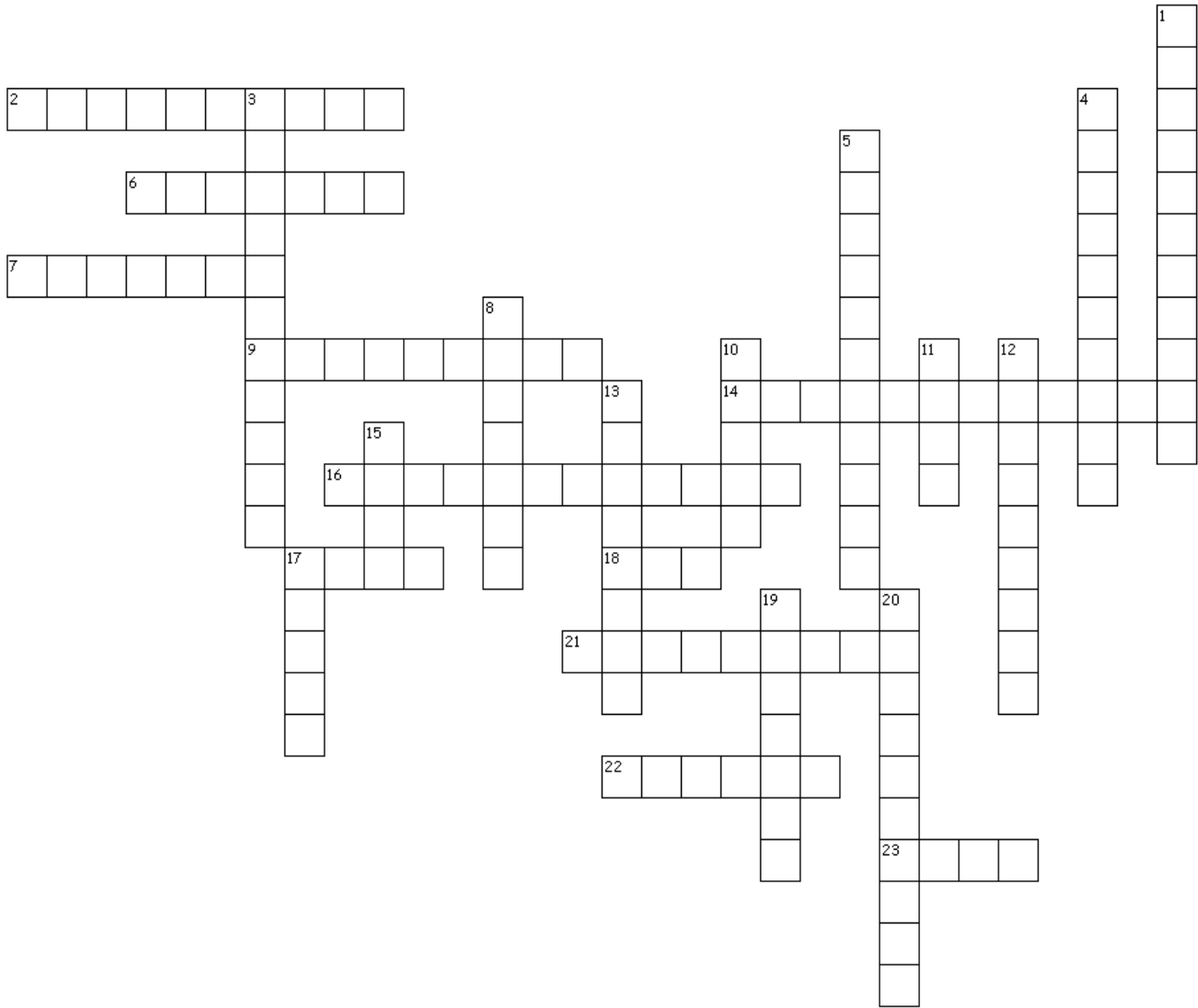
As many of you may be aware, there is a new form that our customers are required to use for the turn in of hard drives. Previously, Defense Logistics Agency Information Service (DLIS) form 1867 was used for the turning in of *hard drives*. The form now required is the new DL2500, Certificate of Hard Drive Disposition. Effective immediately, all of our DLA Disposition Services Sites will be accepting the new form DL2500. August 31, 2013 was the last day the old form could be accepted. Below is a *link* to the new form. If there are any questions regarding this change please contact Glenda Gibbs at 269-961-5967 Glenda.gibbs@dla.mil.

Note: Click the "use this label tab" for however many labels are required to complete each *transaction*. Each document has six labels by *default*.

<http://www.dla.mil/dss/forms/fillable/DL2500.pdf>

Workplace Fun

CROSSWORD PUZZLE



Crossword puzzle clues are on the next page.

Across

2. Bullets, shells, rounds.
6. Primary Printer
7. Famous line from Batman movie: "Why so _____?"
9. Material a packing box is made of.
14. One of the keys to success.
16. Can of Orange Juice.
17. A salesperson does this.
18. Must abide by.
21. Inside a computer, information is stored on this.
- 22 "The Few the Proud"
23. www.dispositionservices.com...underlined.

Down

1. Marine base in North Carolina.
3. Movement from one account to another.
4. The Secret Service provides this for the Pres.
5. Must gather this before making an important decision.
8. Multiple Bullseyes.
10. Can't make you happy, but we still need it.
11. Service Level ____.
12. Used for the storage of goods.
13. A cause of mandatory overtime.
15. Soccer Point.
17. Pieces of excess metal.
19. Opposite of a misbehaved dog.
20. Information _____ is a popular field in the 21st century.

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If you have a question you'd like answered or have topics/suggestions for the newsletter, please email:

DLADISPSVCSCustomerFeedback@dla.mil

