

# **DLA Disposition Services**

J411 Customer Relations

**LESSON NUMBER:** 1 Introduction

COURSE OBJECTIVES: Identify and understand the DLA Disposition Services Mission

**CONDITION**: Classroom environment

OVERVIEW: CONTENTS:

1. DLA Mission

2. Disposition Services' Mission

STANDARDS: Comprehension of the DLA and DLA Disposition Services missions and how they relate to

the Warfighter

**ESTIMATED COURSE LENGTH**: .25 Hours

**MEDIA**: Printed Handout

### PART I. DLA Mission

As America's combat logistics support agency, the Defense Logistics Agency provides the Army, Marine Corps, Navy, Air Force, other federal agencies and partner nation armed forces with a full spectrum of logistics, acquisition and technical services. DLA sources and provides nearly all of the consumable items America's military forces need to operate – from food, fuel and energy to uniforms, medical supplies and construction material.

DLA also supplies nearly 86 percent of the military's spare parts and 100 percent of fuel and troop support consumables, manages the reutilization of military equipment, provides catalogs and other logistics information products, and offers document automation and production services to a host of military and federal agencies. Headquartered at Fort Belvoir, Virginia, DLA is a global enterprise – wherever the United States has a significant military presence, DLA is there to support.

## PART II. Disposition Services' Mission

Part of the Defense Logistics Agency, DLA Disposition Services disposes of excess property received from the military services by reutilization, transfer, demilitarization; conducts environmental disposal and reuse. The inventory changes daily and includes thousands of items: from air conditioners to vehicles, clothing to computers, and much more. That property is first offered for reutilization within the Department of Defense (DoD), transfer to other federal agencies, or donation to state and local governments and other qualified organizations. Reutilization means big savings. In the past four years more than \$2.2 billion worth of property was reused each year. Every dollar's worth of property reutilized is a tax dollar saved. DLA Disposition Services also supports disaster relief at home, and humanitarian assistance and foreign military sales programs.

**Selling DoD surplus property.** DLA Disposition Services manages the DoD surplus property sales program. Excess property that is not reutilized, transferred or donated may be sold to the public. The property, no longer needed by the government, is only sold if it is appropriate and safe for sale to the general public.

**Keeping the environment in mind.** DLA Disposition Services manages the disposal of hazardous property for DoD activities, maximizing the use of each item and minimizing environmental risks and costs through monitored compliant disposal.



## **DLA Disposition Services**

J411 Customer Relations

**Special programs.** A Resource Recovery and Recycling Program conserves natural resources, reduces waste products and returns revenue to the military services. Through recycling, the Precious Metals Recovery Program significantly reduces the need for DoD to purchase metals such as gold, silver and platinum family metals through recycling of excess and surplus scrap containing precious metals.

**Demilitarization.** Certain property is demilitarized (i.e., rendered useless for its originally intended purpose). Surplus property with inherent military characteristics must undergo "demil." Offensive and defensive weapons and associated material are demilitarized prior to sale or as a condition of sale.

**Support for the U.S. military.** DLA Disposition Services supports America's military wherever they are called to serve. Current contingency missions see DLA Disposition Services civilians serving alongside combat forces in Afghanistan. They are part of the worldwide presence within DoD, with people serving in 16 foreign countries, two U.S. territories (Guam and Puerto Rico) and 41 states.

#### **Vision**

DLA Disposition Services supports the DLA Vision: Warfighter- focused, globally responsive, fiscally responsible supply chain leadership. In support of the DLA mission and vision, DLA Disposition Services supports the warfighter and protects the public by providing worldwide reverse logistical solutions. Our goal is to become the Department of Defense's Reverse Logistics Center of Excellence

If you have any questions regarding the information presented in this lesson, please contact your nearest Disposal Service Representative for assistance.