



DEFENSE LOGISTICS AGENCY

THE NATION'S COMBAT LOGISTICS SUPPORT AGENCY



RTD Password Reset



WARFIGHTER FIRST



RTD Password Reset



- If an error message, such as “**User Authentication Failed**” is received when trying to log into the RTD Web External Business Portal, a password reset in AMPS will be required.
- Follow the next slides to log into AMPS and reset the AMPS password which will reset the RTD password.

Note: If resetting the password in AMPS is unsuccessful, please call the DLA Enterprise Help Desk at (855) 352-0001, select option #2.



RTD Password Reset



Log into AMPS using

<https://amps.dla.mil/oim>

Defense Logistics Agency
Account Management and Provisioning System (AMPS)

Welcome to the AMPS Gateway

AMPS News: AMPS Release 15.1.0 was installed on January 16, 2015.
Release Notes are located on the Release Notes tab of AMPS Help.

[Click HERE for access to AMPS.](#)

- This link provides access through CAC authentication for CAC-enabled users.
- Other users, vendors, and members of the public will be presented with a login screen.

User Guides and Job Aids

Right-click a title and click "Save Target As" to save the PDF file to a preferred location and open the document.

- How to Register for an AMPS Account - External Users Only
- AMPS User Guide: Procedures for Users and Administrators Ver.2.0.0 (1/9/15)
- AMPS: General Information Guide ver. 2.2
- Complete and Submit a Role Request – External User
- Approving an AMPS Role Request – Supervisor (External)
- Approving an AMPS Role Request – Security Officer (External)

See the AMPS Documentation screen--available from the main menu--for a complete list of user documentation, links, and tutorials.

Accessibility/Section 508

Click "Click HERE for access to AMPS"



RTD Password Reset



Defense Logistics Agency
Single Sign-On Authentication

No certificate was detected. If you have a valid DoD, Federal Bridge or ECA certificate and were not prompted to provide it, please contact the Enterprise Help Desk for further assistance. Otherwise, you may log in with your User ID and password below.

[First Time User? Click Here to Register](#)
Use this option to register if you have never had a DLA account or if you have access to an existing DLA application but have not registered in AMPS.

[Forgot your User ID? Click Here](#)
Use this option if you have registered with AMPS in the past but cannot remember your DLA assigned User ID.

[Forgot your Password? Click Here](#)
Use this option if you have registered with AMPS in the past but cannot remember your password.

Note: If the User ID or Password is not known, please select applicable link and follow the screen prompts.

Type in your User ID and Password and then click “Login”.

User ID
Password

Need Help? Contact the DLA Enterprise Help Desk at DLAEnterpriseHelpDesk@dla.mil, or toll free 855-DLA-0001 (855-352-0001)

[Accessibility Help and Information](#)



RTD Password Reset



Identity Self Service - Windows Internet Explorer

https://amps.dla.mil/identity/faces/home?_afLoop=776856876981400&_afWindowMode=0&_a

Identity Self Service

Defense Logistics Agency Account Management and Provisioning System (AMPS)

Home

- My Reports
- AMPS Help
- My Profile
 - My Information**
- Requests
 - Request Role
 - Pending Approvals

Click on
"MY INFORMATION"

Home

AMPS News

AMPS News: AMPS version 15.1.4 is in test and we anticipate it will be available PM Eastern Time on March 12, 2015. Please avoid using the system during this time as system changes may cause problems with any message will be updated prior to beginning of installation. We also be updated once the software is installed your patience while we make AMPS a better system.

Release notes will be published on March 13, 2015. > Release Notes.

Getting Started Help Topics

- How do I use AMPS?



RTD Password Reset



Identity Self Service - Windows Internet Explorer

https://amps.dla.mil/identity/faces/home?_afLoop=776856876981400&_afWindowMode=0&_adf.ctrl-state=eagiwutff_4

LESO - One Stop LESO Home Demil Bulletins TULSA - Demil F HR Auto Tools Task Mgmt HDIFC Intranet Bleacher Report Deadspin Detroit Lion

Identity Self Service

Defense Logistics Agency Account Management and Provisioning System (AMPS)

Home My Reports AMPS Help

My Profile My Information

Requests Request Role Pending Approvals

Home My Information

Display Name Collier, Jacob DLA CIV DISPOSITION SERVICES (S9DS061)

User Information Applications & Roles

User Information

User ID S9DS061 Account Status Active

First Name Jacob * User Type Civilian

Middle Name

Last Name Collier * Grade GS-07

Set Security Questions Change Password Cancel Save

Click on
"CHANGE PASSWORD"



RTD Password Reset



This box will appear with a grey background.

A screenshot of a "Change Password" dialog box. The dialog box has a title bar with "Change Password" and a close button. It contains three text input fields labeled "Old Password", "New Password", and "Confirm Password". At the bottom, there are "OK" and "Cancel" buttons. The "OK" button is circled in red. Red arrows point from numbered instructions to the input fields and the "OK" button:

1. Enter old password
2. Enter new password
3. Confirm new password
4. Click "OK"

After clicking "OK", a notification that the password was changed successfully will appear and an email notification of the password change will be sent.



Questions?



- Please contact your respective State Coordinator's Office with any questions. To find your State Coordinator contact information, visit the below website:

<http://www.dla.mil/DispositionServices/Offers/Reutilization/LawEnforcement/SCLocatorMap.aspx>



