AMPS/RTD Access Password Reset

AMPS/RTD PASSWORD RESET

- If an error message such as "User Authentication Failed" is received when trying to log into the RTD Web External Business Portal, a password reset in AMPS will be required.

- Follow the next slides to log into AMPS and reset the AMPS password, which will reset the RTD password.

Note: If resetting the password in AMPS is unsuccessful, please
call the DLA Enterprise Help Desk at (844) 347-2457 #5 then DLA
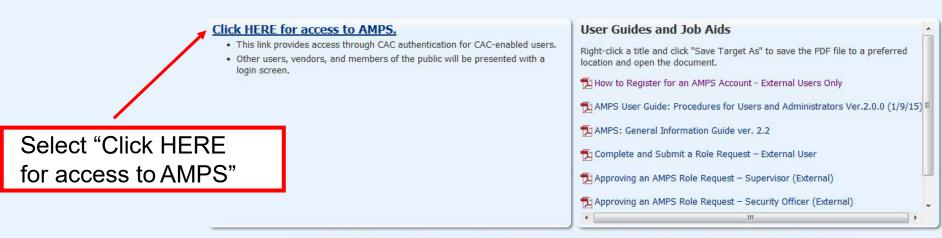(or 852 for DLA).

RTD Password Reset

https://amps.dla.mil/oim

Defense Logistics Agency
Account Management and Provisioning System (AMPS)

Welcome to the AMPS Gateway

AMPS News: AMPS Release 15.1.0 was installed on January 16, 2015.
Release Notes are located on the Release Notes tab of AMPS Help.

Click HERE for access to AMPS.
- This link provides access through CAC authentication for CAC-enabled users.
- Other users, vendors, and members of the public will be presented with a login screen.

User Guides and Job Aids

Right-click a title and click "Save Target As" to save the PDF file to a preferred location and open the document.

📄 How to Register for an AMPS Account - External Users Only

📄 AMPS User Guide: Procedures for Users and Administrators Ver.2.0.0 (1/9/15)

📄 AMPS: General Information Guide ver. 2.2

📄 Complete and Submit a Role Request – External User

📄 Approving an AMPS Role Request – Supervisor (External)

📄 Approving an AMPS Role Request – Security Officer (External)

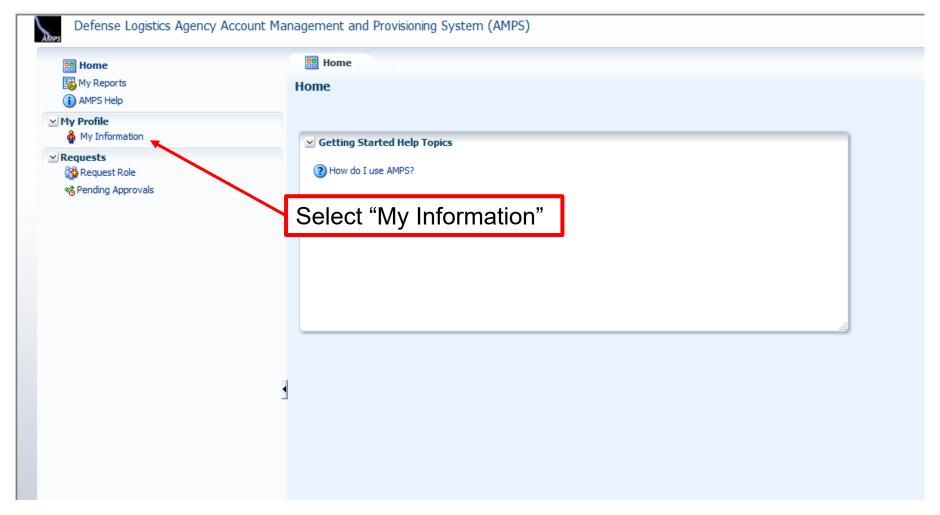Select "Click HERE for access to AMPS"

See the AMPS Documentation screen--available from the main menu--for a complete list of user documentation, links, and tutorials.
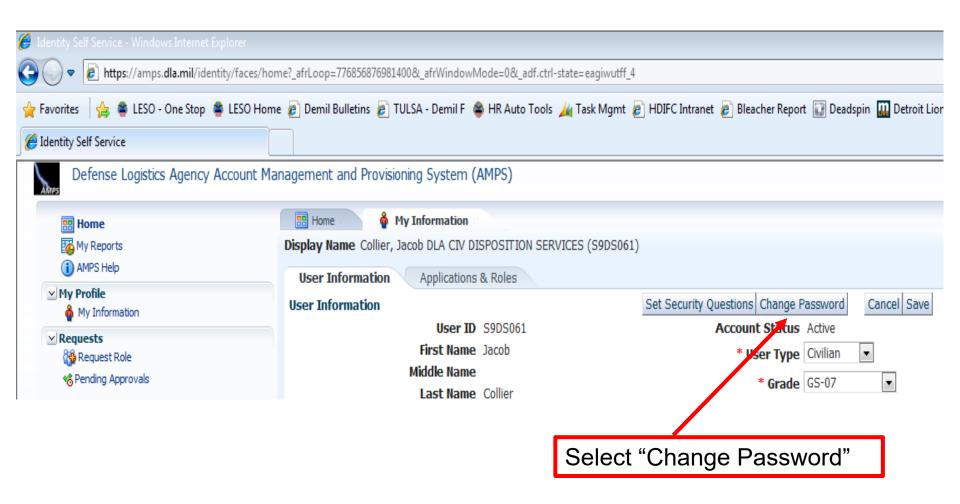
Accessibility/Section 508

RTD Password Reset

Defense Logistics Agency
Single Sign-On Authentication

No certificate was detected. If you have a valid DoD, Federal Bridge or ECA certificate and were not prompted to provide it, please contact the Enterprise Help Desk for further assistance. Otherwise, you may log in with your User ID and password below.

First Time User? Click Here to Register
Use this option to register if you have never had a DLA account or if you have access to an existing DLA application but have not registered in AMPS.

Forgot your User ID? Click Here
Use this option if you have registered with AMPS in the past but cannot remember your DLA assigned User ID.

Forgot your Password? Click Here
Use this option if you have registered with AMPS in the past but cannot remember your password.

User ID	
Password	

[Login]

Type in your User ID and Password and then click "Login".

Need IT assistance? Contact DISA Global Service Desk toll free 844-347-2457. Press 5 then speak or enter D-L-A.

Accessibility Help and Information

RTD Password Reset

Defense Logistics Agency Account Management and Provisioning System (AMPS)

Home

Home

- Home
- My Reports
- AMPS Help

My Profile
- My Information

Requests
- Request Role
- Pending Approvals

Getting Started Help Topics

? How do I use AMPS?

Select "My Information"

RTD Password Reset

Select "Change Password"

Password Reset

Insert old password, new password and confirm new password. Select "OK"

Change Password

Old Password	
New Password	
Confirm Password	

OK Cancel

- After clicking "OK", a notification that the password was changed successfully will appear, and an email notification of the password change will be sent.

- If the password reset in AMPS does not work, then call the AMPS Helpdesk for a password reset at 844-347-2457 option 5.

AMPS/RTD PASSWORD RESET

- To download this guide, access the LESO website:
  http://www.dla.mil/DispositionServices/Offers/Reutilization/LawEnforcement/

- Then select the "Training and Instructions" link to access the LESO Training page.

- Under "Additional Information," select "Unlock my RTD Account" to open the file.

QUESTIONS?

Please contact your respective State Coordinator's Office with any questions. To find your State Coordinator contact information, visit the below website:
http://www.dla.mil/DispositionServices/Offers/Reutilization/LawEnforcement/SCLocatorMap.aspx