



DLA Disposition Services

Insight

Customer Service Newsletter



January 2019

Message from the DLA Disposition Services Customer Support Director

Hello customers!

Like it or not, winter is here and will be staying for a few months. Although, here in Michigan it has been lacking snow, in fact it feels like early spring vs the middle of winter. Wherever you are, particularly in areas affected by snow and ice; be safe, particularly when driving.

After 7 months in the DLA Disposition Services J4 Customer Support Directorate I have learned a tremendous amount and have had the opportunity to work with some great people in our directorate. I look forward to continuing my learning as we also continue to improve our support of the warfighter.

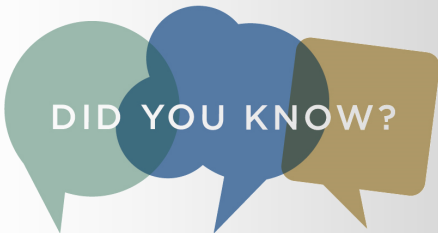
In this addition, we are highlighting our support to Military Service by the numbers (through December Fiscal Year 2019), the Reutilize, Transfer and Donation (RTD), photo application and the million dollar board for FY2018. In addition, we have highlighted good news stories from our field offices.

I look forward to a very successful 2019.

Mark Aicher

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Walt Disney created a special logo for the Coast Guard’s Corsair Fleet during World War II, featuring Donald Duck.



Cover Photo by Justin Connaherl—Public Affairs
Joint Base Elmendorf-Richardson

Support to the Military

Fiscal Year 2019 thru December				Line Items	Quantity <i>(includes all unit of measure)</i>	Acquisition Value
Army	Turn-Ins	292,907	35 million	\$2 billion		
	Reutilization	2,332	260,724	\$150 million		
Navy	Turn-Ins	80,958	10 million	\$994 million		
	Reutilization	2,015	30,579	\$35 million		
Air Force	Turn-Ins	96,119	10 million	\$625 million		
	Reutilization	1,685	36,219	\$58 million		
Marine Corps	Turn-Ins	30,141	5 million	\$186 million		
	Reutilization	735	12,263	\$2 million		
Coast Guard	Turn-Ins	2,235	547,026	\$4 million		
	Reutilization	8	60	\$22 thousand		

DLA Disposition Services Million Dollar Board

Fiscal 2018

Our Million Dollar Board was created to recognize the fiscal stewardship of commands and units taking advantage of reutilizing Department of Defense (DoD) excess property. Each agency who reutilized in excess of \$1 million in original acquisition value is recognized; some achieved these results with a few MILSTRIP requisitions while others submitted thousands. In all, over 79 letters were sent to military customers stationed around the world who deserve the appreciation and, recognition of the DoD and taxpaying communities for leading by example in fiscal stewardship.

			
36 unit letters	20 unit letters	17 unit letters	6 unit letters

For a complete listing go to the DLA Disposition Services Website:

<http://www.dla.mil/DispositionServices/Offers/Customersupport/Library/MDB.aspx>

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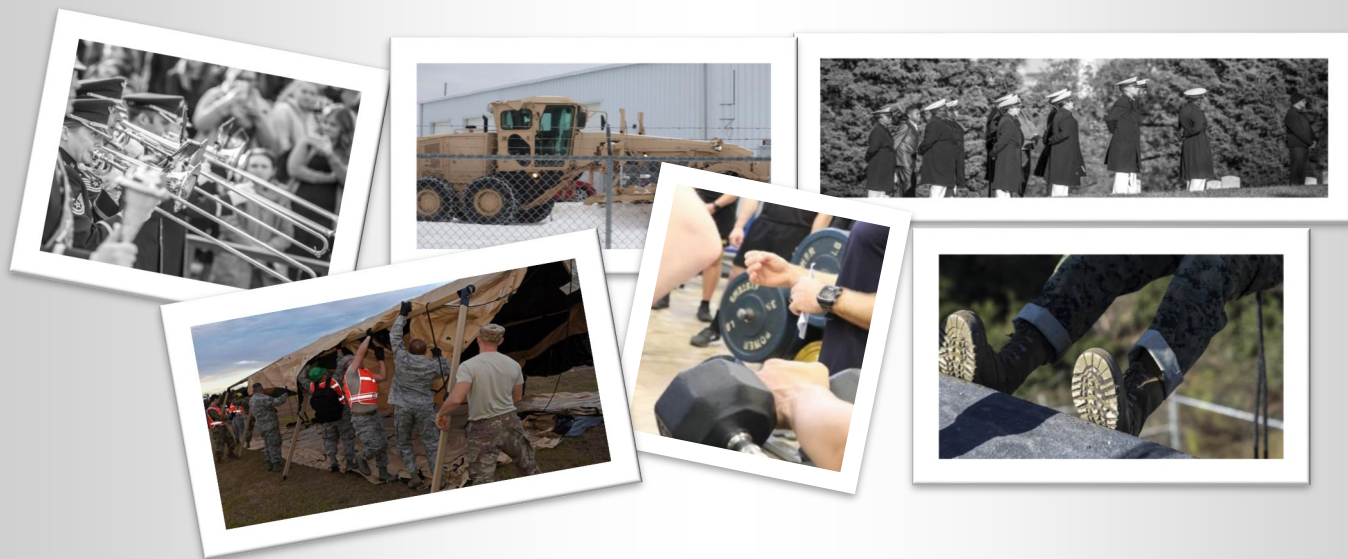


DLA Disposition Services Reutilization, Transfer and Donation (RTD)

Here to support your property needs!

DLA Disposition Services provides the warfighter with a fast and easy to use global inventory system called RTD Web to search for your much needed equipment. RTD Web gives you the ability to set up a customizable want list that will automatically send you email notifications for availability on items on your want list. **RTD capabilities:**

- Thousands of new and like new items received daily at our field sites and made available for screening on the RTD Web.
- Full Account Supply Officer (ASO)/ Property Book Officer (PBO) control over DLA requisition request in RTD Web with simple approve or deny request button.
- DLA RTD Web training
- DLA Disposition Services RTD headquarters requisition support
- RTD requisition history reports can be provided at any time to ASO/PBO/Command Staff.
- Global DLA warfighter support.



How to
Get Started



- Ensure your command, ASO/PBO has approved your DLA access and your upcoming requests for equipment.
 - Establish an account on RTD Web.
- Log into RTD Web and start screening for property and if possible, use the ASO during checkout.

DLA Disposition Services is here to support your equipment needs!

For more information go to our website at <http://www.dla.mil/DispositionServices/.aspx>



Disposition Services eBay? Not Quite – But Closer!!

Tracy Sokolowski—DLA Disposition Services RTD

Many of you are very familiar with our application called RTD Web, and if not, you should be. RTD Web is our on line application where our Military Service and Special Programs customers can “shop” for excess military property. If you have used RTD Web, you may have realized that we do not have as many photos of available property as you would like to see. It has been the number one complaint of our customers for a long time and we have tried to address it in many different ways, but the reality is – our current process is cumbersome.

The GOOD news is we are fixing this issue in a BIG way! We have a contractor hired who has developed a new “Photo App” for our smart phones. We have already given our receivers in the warehouse iPhones, and by next spring those phones will have the new app loaded on them. Now the process will be as simple as snapping a picture of the item with their phone, scanning the barcode on the Disposal Turn-in Document (DTID) to capture the information about it, and even using a talk-to-text feature to add more information about the property if needed. When in a Wi-Fi environment, it will all automatically upload onto RTD Web instantly.



Our employees are very excited about getting this capability and we cannot wait to give it to them. We know how much our customers want to see pictures of our property and now with this updated technology we can finally deliver. We are expecting big increases in the number of photos on RTD Web in the last half of 2019 and that translates into higher reutilization numbers. We expect all of you will be putting in plenty more requisitions now that you can see what you are getting without having to make a special request for a picture. Stay tuned!

DEFENSE LOGISTICS AGENCY
Disposition Services

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RTD Home
Computers For Learning
DOD
Law Enforcement Support Office
Small Arms
User Search
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Reports
Admin Links
Request Role
My Pending Roles

Reutilization / Transfer / Donation (RTD)
APD - DTID Characteristics

☒ Show reminder

Announcements

DTID Characteristics

Inventory Information

Cycle: DOD	Days Left in Cycle: 9
Quantity Available: 2	Integrity Code: 1
Condition: A	Site: DLADS SAN JOAQUIN
Item Name: WINCH DRUM POWER OP	NSN: 3950016107413
DTID: W9046W602207N6L	DEMIL: A
Unit of Issue: EA	Expedited: No
Warehouse Location: P010556A0	

Please perform a property search to reutilization this item

Hurricane Michael Relief Efforts

DLA Disposition Services Area - South East

By Tina Rios-Dean, Property Disposal Specialist

Eglin AFB - Pensacola NAS - Panama City / Tyndall AFB

On Wednesday, October 10, 2018, Hurricane Michael made landfall in the Florida Panhandle. The third strongest hurricane to ever hit the United States caused catastrophic damage to Tyndall Air Force Base infrastructure, and the surrounding area. This storm will have lasting impacts not only on the base but the community as a whole. It will take years to rebuild to what this area once was. Nearly all base housing was damaged, all 5 hangers on the flight line were either completely destroyed or nearly so. The building Tyndall used to consolidate property for Eglin DSRs to inspect prior to shipment is completely gone. Easy to say, harder to see it in person. Seems as if everyone who works here at Eglin were impacted in some way or another. Many drove down the following day to offer assistance to those in the area. Some spent days helping with the recovery. Along with the devastation, we saw communities pulling together, offering food, supplies and clothing to those that needed it. Sharing a few photos of the base, days afterward. As of today, Tyndall has reutilized 72 ISU 90's (*a lightweight, aluminum, 1-pallet position, air-mobile container for shipping and storage of equipment, spare parts, and high value cargo*) with total value of \$856,834.56. Presently, Airmen and their families are trying to decide what can be kept and what will have to go. Our prayers are with this community as they persevere through the trying times ahead.



Naval Support Activity Panama City

In early November personnel and their families were welcomed back to Naval Support Activity Panama City. This was 18 days after the hurricane swept through this installation. The delay in allowing employees back on base was due to the severe damage to the buildings ranging from moderate to severe, down trees, and the loss of basic utilities. It'll take time to go through the base and make the repairs. While visiting the base last week we were pleased to see Marines/Navy personnel and Air Force working together to get tents erected for personnel to come out from under the sun.

Team work is the best work!

DLA Disposition Services – More than meets the Eye!

By Terry Harrington—Area Manager – DSD South-East; Fort Bragg, NC

In a previous life, as a Logistics Readiness Officer in the U.S. Air Force, DLA Disposition Services (then DRMO) represented little more than a prime opportunity to offload refuse... a “Sanford and Son” prototype that was endorsed/facilitated by the Department of Defense. Unfortunately, that’s what many service members assume when they drive by one of our facilities: used supplies sitting outside waiting to be discarded or “scrapped.”

However, if they ventured inside one of our facilities, they’d be pleasantly surprised.

In a scene reminiscent of Sam’s Club, aisles are inundated with new and used items in excellent condition: computers, TVs, tools, aircraft parts, medical supplies, fitness equipment, etc. There are also sections inundated with furniture and musical equipment. Outside you will find myriad vehicles in great condition. Anything a command could possibly use is potentially available for procurement and best of all, it’s FREE!

“The variety is truly hard to fathom,” said Dexter Kendrick, a disposal service representative (DSR) at the DLA Disposition Services facility in Fort Bragg, North Carolina. “The inventory seems to change by the second.” Kendrick is intent on reshaping our organization’s image to the first place for commands to get rid of their excess items as well as the first place commands should go to if they need new items. In fact, according to Kendrick, DLA Disposition Services is “the official Department of Defense agency for military supply disposal.”

“We have a tremendous number of items that can be utilized,” he said. “Before units spend that tax dollar, come see us first.”

Items checked into inventory are free for 42 days. If they can’t be given away during that time to either the military services or another government agency, they are offered to the public via surplus. Individuals used to be able to visit a DLA Disposition Services sale and buy chairs, tables, computers or other single items. But that is not applicable anymore. Single items meant that when commands wanted a large quantity of matching items, there often were not enough available. The unclaimed items would then be disposed of en masse, which was deemed a waste of taxpayer money. Now, customers must purchase entire lots of items.

The day that a supply item in inventory goes to the sales section is not necessarily a good one according to Mona Gholston, a sales officer with DLA Disposition Services who recently accepted a DSR role with the agency.

“Prior to becoming a DSR, I worked sales and honestly, I wouldn’t mind seeing it empty,” she said. “I’d like to see everything get utilized to its maximum potential which is the primary reason why I became a DSR.”

Customers browse the inventories of specific Disposition Services sites as well as perform item searches of the more than 120 offices worldwide via a Website – www.dla.mil/dispositionservices.aspx.

At Fort Bragg, and throughout the enterprise, we implore commands and DoD entities to look beyond the more visible “scrap” scenes outside of our facilities and start viewing them as first options for their supply needs.

After all, according to Gholston, “a dollar reutilized is a dollar saved.”



Avoiding a Disposal Cost

DLA Disposition Services Area - North-East



Excess bleach purchased by DLA Aviation was recently issued to the Alabama State Agency.

In coordination with the Battle Creek RTD office, Cassie Gilbert and Don Cassada, GSA, DLA DS Susquehanna DSR Joey Rivera and DLA DS Susquehanna Environmental Supervisor Steve Keppel, 2,174 boxes of bleach with an acquisition value of \$49,110.00 were issued to Alabama State Agency. This success story resulted in DLA Aviation avoiding a disposal cost of \$86,719.50 and Alabama receiving bottles of bleach that will be put to good use.



DLA DS Susquehanna shipped 72 containers from Mechanicsburg, Pennsylvania to Tyndall AFB, Florida in support of the recent hurricane relief efforts in Florida.

The load outs started on Oct. 19, 2018 and ended on Oct. 21, 2018, with all containers delivered to Tyndall AFB by Oct. 24, 2018.

Total acquisition reutilization value is \$856,834.00.



DOD Firefighter Program

From DOD Excess to Firefighting Equipment

Justin Funk; DLA Disposition Services J413

The Firefighter Program (FFP) is a DOD special program which allows firefighters to access excess DOD property to be used for firefighting and emergency services. Most types of property obtained in this program will transfer ownership to the department once it has been in use for a specified period of time. The program is managed by the USDA Forest Service with cooperation of state forestry agencies. Since the program's inception in 2005, over 1.5 billion has been reutilized by such departments.

The Roscommon Equipment Center (REC), located in Roscommon, Michigan, was founded in 1972 and is a cooperative program between the National Association of State Foresters and the Michigan Department of Natural Resources. The staff at the REC specializes in the conversion of U.S. military vehicles to wildland fire suppression units, develop and test equipment for wildland fire control and focus on equipment development for state and local wildfire forces across the country. Many of the vehicles converted at the REC were provided through the DOD FFP program.

Over the years the REC has repurposed many U.S. Military vehicles including the Oshkosh R-11, M1008 pickups, M1009 Blazers, multiple M Series 2.5 and 5 ton trucks and tractors, HMMWV's, and the M548/M1015 track vehicles into various forms of firefighting equipment. These designs are available to agencies and departments across the country on their Website <http://roscommonequipmentcenter.org/>.

The REC also holds an annual equipment workshop which is open to agencies across the country. The purpose of the workshop is to not only familiarize participants with the REC and its mission, but to also share ideas and information about fire related equipment and projects. The workshop is hands on and participants get to operate the equipment that is manufactured in their facility.

The REC is just one of many examples of how equipment obtained from the Firefighter Program is put to good use after its life in the military.

For more information on the FFP please visit <https://www.fs.fed.us/managing-land/fire/fepp>



What a little sticker can do to halt the Mission!



It is the responsibility of the generating activity to ensure proper disposition of communication security (COMSEC) or controlled cryptographic item (CCI) materiel prior to the transfer of equipment to DLA Disposition Services sites.

Items designated as COMSEC or CCI will not be accepted by DLA Disposition Services and will be rejected back to the DoD Components for processing.



GOOD INFORMATION



Handbooks

Everything you need to know about working with DLA Disposition Services. From where we are located, getting registered, and turning in property.



**Interactive
Customer
Evaluation**

Have a comment or
suggestion for us?
Let us know how we are doing!



DigitalDSR

The introductory one stop solution to doing business with DLA Disposition Services. Have questions? Get them answered [here!](#)

DLA CUSTOMER INTERACTION CENTER

Toll Free: 877-DLA-CALL (1-877-352-2255)

DSN CONUS: 877-352-2255

DSN OCONUS: 94-877-352-2255

Commercial: (269) 704-7921

Fax: (269) 704-7930

Email: dlacontactcenter@dla.mil



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