



# OUR PEOPLE

Award & Accolades • Legends Honored • Rapid Hurricane Relief

## From the Commander Brig. Gen. Martin Chapin, USAF Defense Logistics Agency Energy

#### Energy Team,

The past few months have been challenging as our nation recovers from several catastrophic natural disasters. People around the nation came together to support one another and we are proud to be a part of that team. This issue is dedicated not only to the people affected by Hurricanes Harvey, Irma and Maria but also to the warfighters and our federal partners who came to their aid to rebuild their communities.

We are not just a source of energy, but a source of hope and renewal.

Our mission success is not defined by the fuel and energy we provide or the supply chains we enable. Our people – and their support of the warfighter, our partners and customers every day – are what brings that mission to life.

Recovery efforts from Harvey, Irma and Maria are unprecedented in scope, scale and complexity, and our people have been providing extensive and adaptive support since before Harvey hit Texas in August. Read more about how DLA Energy and our Task Force Americas team have been supporting these operations, starting on Page 18. Despite these tragic natural disasters, we continue to support warfighters around the globe without missing a beat.

It's only fitting that this issue focuses on our people. You'll read



about Energy team members from our past and present who make us the high performing, agile and flexible organization we are today. We'll celebrate highly esteemed DLA Energy leaders who charted our course, left lasting legacies and were inducted into the DLA Energy Hall of Fame in October. We'll also recognize the United States Forces Korea Civilian Employee of the Year (chosen from among 16,000 applicants!). Their stories are truly inspirational, and I encourage you to look to them as examples of how to work, collaborate, lead and innovate within DLA Energy and with our partners.

I don't think I can truly express the depth of my appreciation for your outstanding efforts. I couldn't be prouder of the work you have done, are doing now and will continue to do in the future – no matter what storms come our way.

Mt.A.C.

# **Energy Source**

Commander Air Force Brig. Gen. Martin Chapin **Deputy Commander** Guy C. Beougher **Chief of Staff** Army Col. Doug Henry **Public Affairs Officer** Irene Smith Editor Ronald Inman Writing Staff **Tanekwa Bournes Connie Braesch** Elizabeth Stoeckmann Layout/Design Ronald Inman

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Address correspondence to: ATTN: DLA Energy-DP 8725 John J. Kingman Rd. Suite 4950 Fort Belvoir, VA 22060-6222 Commercial: 703-767-4108 Address email to: EnergySourceMagazine@dla.mil

Front Cover: Army Sgt. Michael Eaddy Back Cover: Navy Petty Officer 3rd Class Levingston Lewis



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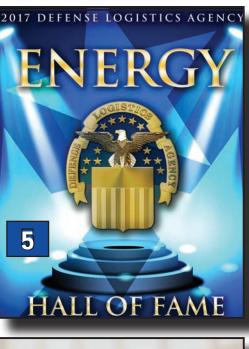
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# USFK Civilian Employee of the Year Kyu Sok Kwak



Defense Logistics Agency Energy Pacific at Korea Inventory Management Specialist Kyu Sok Kwak (center) was recognized as the 2017 United States Forces Korea Civilian Employee of the Year in the Administrator of the Year award category during a ceremony at Yongsan Army Base, Seoul, South Korea, Sept. 20. Photo by Rick Rivera

#### **By Elizabeth Stoeckmann**

Defense Logistics Agency Energy Korea Inventory Management Specialist Kyu Sok Kwak was recognized as the 2017 United States Forces Korea Civilian Employee of the Year in the Administrator of the Year category during a ceremony at Yongsan Army Base, Seoul, South Korea, Sept. 20.

In the category, Kwak was chosen from 50 nominees representing civilian employees in all commands as well as assigned, attached or tenant units of USFK and other Department of Defense activities in the Republic of Korea.

"I never expected to receive an award like this," Kwak said. "I'm happy to represent DLA Energy and thankful to my leadership and coworkers for making this a great place to work."

Kwak, known as the elder statesman of DLA Energy Korea, brings a quiet demeanor combined with a fierce knowledge of petroleum distribution to the ROK, his nominating supervisor said.

"He has earned the respect and admiration of U.S. and Korean military and civilian employees, and I am so proud of him," said DLA Energy Korea Inventory Specialist Supervisor Marc Lamontagne. "Today, he received welldeserved recognition as the best among a workforce of 16,000 USFK civilians."

With more than 15 years' experience in DLA Energy and fuels, Kwak's masterful planning skills proved invaluable, providing subject matter expertise in the award of a 14.7 million gallon fuel storage service contract valued at more than \$13 million.

Kwak's contributions were essential to ensuring petroleum inventory and resupply to 22 USFK Defense Fuel Support Points throughout the ROK. Moving fuel between DFSPs in Korea requires a nomination in the Enterprise Business System. Kwak placed nominations for 194 million gallons of JP-8 by pipeline, 13 million by barge, 5 million by tank truck, 4.5 million by rail tank car and another 4.5 million by fuel exchange program. 2016 was an extremely challenging year for fuel planning in Korea because the international agreement that provides support for distribution infrastructure is pending expiration.

"Mr. Kwak is an exceptional performer in his own right," said DLA Energy Korea Commander Army Lt. Col. Faith Chamberlain.

He flawlessly managed Korea's Fuel Exchange Agreement/ Replacement-In-Kind (FEA/RIK) program. He hosted quarterly reconciliation events for each of the foreign services and an annual event validated by Headquarters International Agreements and DLA Finance personnel. The ROK and U.S. exchanged more than 13 million gallons of fuel during the calendar year, including 1.8 million gallons of fuel in support of Rim of the Pacific, the world's largest maritime exercise. Kwak verified each transaction and reconciled totals for cash or RIK settlement with each service. Finally, he devised a plan for reconciling an in-balance, in-fuel exchange with the ROK Air Force. His innovative proposal for replacement-in-kind will potentially save the U.S. more than \$3 million annually in petroleum distribution and transportation costs.

Kwak streamlined reconciliation procedures for foreign fuel exchange, crafting an international agreement between the U.S. and ROK. The new agreement calls for reconciliation on a semi-annual versus a quarterly basis and brings the U.S./ Korea agreement into alignment with standard practices. He also coordinated efforts for a Sustainment Re-modernization Maintenance project at Yechon DFSP, enabling exchange of product between services.

For his efforts, Kwak was presented a coin and certificate of appreciation by General Song, Kyung Sun, commander, Aero Resource Management Wing, ROK Air Force.

Kwak also serves as mentor to Korean employees.

"He is a true ambassador of Korean culture for the Americans who serve tours abroad," his supervisor said. "Because Mr. Kwak is the epitome of a quiet professional, he very reluctantly accepts praise; he is, however, as deserving as any other employee."



DLA Energy Commander Air Force Brig. Gen. Martin Chapin stands with 2017 Energy Hall of Fame inductees (left to right): Sharon Murphy, Calvin Martin, retired Navy Capt. Michael Hooth and Yusuk Bradley and Chad Bradley - who accepted the award on behalf of Army Col. Gary Bradley. The ceremony was held at the McNamara Headquarters Complex at Fort Belvoir, Virginia, Oct. 24. Photo by Tanekwa Bournes

# **DLA Energy inducts four new** Hall of Fame leaders

#### **By Connie Braesch**

Four new members joined Defense Logistics Agency Energy's Hall of Fame during the second annual induction ceremony at the McNamara Headquarters Complex, Fort

Belvoir, Virginia, Oct. 24.

The 2017 inductees are: Army Col. Gary W. Bradley, retired Navy Capt. Michael D. Hooth, Calvin Martin and Sharon Murphy.

"We are not recognizing these people because of any position or rank they carried," said DLA Energy Commander Air Force Brig. Gen. Martin Chapin. "The basis for this recognition is the long and lasting impact they had on DLA Energy."

Chapin reflected on the importance of events like the Hall of Fame.

"We are here to recognize the accomplishments of some truly outstanding individuals who have molded many of the people in this room

today," Chapin said. "But, events like this also offer us an opportunity to reflect on our own service."

He encouraged the audience to think about the bigger picture and what it means to be a leader.

"We come to work, we do the best we can," he said. "Ask yourself why you come to work every day ... ask yourself if what you do is important to the warfighter."

The recognition event was more than a ceremony to honor the new members. It was a gathering of colleagues, mentors, friends and family. In fact, Chapin equated the occasion to a family reunion.

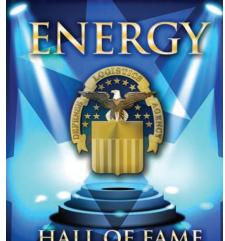
> "We've all been to family reunions seen in a long time. That's exactly what it felt like ... DLA Energy isn't a location, it's not a building, it isn't a sign, it is all of us."

During the ceremony, each inductee humbly recognized their success stems from a long line of those who came before them – and those who will come after. But, it is leaders like Bradley, Hooth, Martin and Murphy who shape the future of DLA Energy. Their work ethic, leadership and contributions paved the way for today's energy solutions.

"You not only laid the foundation of what we do and how we do it, but also the foundation of leadership that has enabled Energy to continue to be an amazing organization," Chapin said. "My personal thanks for your time, effort and dedication growing an amazing group of folks who have come up in your footsteps. You should be very proud of your own accomplishments and the legacy you leave." 📧

"Everyone knew each other," he said. DEFENSE LOGISTICS AGENCY when you get to see people you haven't

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# Army Col. Gary Bradley

#### **By Irene Smith**

A patriot, devoted husband and father, Army Col. Gary Bradley was posthumously inducted into the Defense Logistics Agency Energy Hall of Fame for his dedication and service to his country.

Bradley was the commander of the Defense Energy Support Center Region Europe & Africa when he died on Sept. 9, 1998, as the result of an untimely accident when he was on temporary duty in Tunisia, Africa.

"He was the most caring, patriotic and positive person I've ever met," said his widow, Yusuk Bradley. "His children were everything to him; he was the most selfless man and a good Christian."

As an Army petroleum officer, Bradley served in challenging joint and combined assignments over the course of a 24-year military career.

Bradley was enthusiastic in his role as a leader, his wife explained. She shared his command presentation that outlined his priorities, expectations of people and leadership hints.

"Know what you want to happen (vision), make decisions fast (you will never have all the information), keep it simple, be flexible, expect something to get screwed up, develop contingencies, get near the action, develop priorities and generate enthusiasm," Bradley wrote.

Early in his career as a junior Army officer, Bradley served as a quality assurance representative in the Middle East area of responsibility where he inspected and distributed DLA fuel under challenging conditions. His career continued as the operations and maintenance officer with the NATO Central Europe Pipeline System, one of the largest and most complex pipeline systems in the world, with fuel operations in Belgium, France, Germany, Luxembourg and the Netherlands.

"He was open and approachable and served as a role model for all," said DLA Energy U.S. Transportation Command Liaison Officer Frank Wright, who wrote and prepared Bradley's Hall of Fame nomination package. "He was a natural mentor to his junior officers, noncommissioned officers and civilian personnel in Korea, Okinawa and Bahrain."

As the commander of the 505th Quartermaster Battalion, Okinawa, Japan, the Army's last and most diversified active petroleum command, (then Lt. Col.) Bradley was always thinking of ways to get the job done. In fact, to compensate for a shortage of JP-8 in Okinawa he had the vision to



Army Col. Gary Bradley was an Army petroleum officer who served as Commander, Defense Energy Support Center Europe/Africa, headquartered in Wiesbaden, Germany, from July 1996 to September 1998. Photo courtesy of the Bradley family

convert Jet-A1 into JP-8. The 505th was responsible for six hardened fuel terminals, 100 miles of pipeline, a mono-buoy discharge system and an area petroleum laboratory. The battalion directly supported DLA Energy by providing inland distribution of more than 56 million gallons of DLA-owned peacetime operating stock and petroleum war reserves.

In 1995, Bradley was assigned to Headquarters, Defense Fuel Support Center, Fort Belvoir, Virginia, as the Business Enterprise Office director, optimizing his extensive training and vast technical expertise.

In July 1996, Bradley's aspiring career peaked as the Defense Energy Support Center Europe & Africa Commander responsible for all DLA fuel support to the U.S. European Command. He supported the NATOled Bosnia peacekeeping campaign (Operation Joint Endeavor) and later the Kosovo peacekeeping missions. Under Bradley's leadership, DLA Energy established the NATO fuel support mission in Split, Croatia, successfully supporting coalition forces with volunteers from DLA Energy. These efforts provided unparalleled support to all NATO partners, eliminated redundancy and inefficiency and resulted in millions of dollars in cost savings.

"Throughout Gary's career, he tirelessly focused on sustaining combat readiness and enhancing mission operations while providing efficient and effective fuel support to the warfighter," Wright said.

Mark Iden, a former DLA Energy Supplier Operations director, served under Bradley when he was the Business Enterprise Office director at Defense Fuel Supply Center, Fort Belvoir, Virginia, and later became his deputy at Defense Energy Support Center Region Europe & Africa.

"His expectation of people was (for them) to have a positive winning attitude, demonstrate professional expertise and show dedication, responsibility and loyalty," Iden said. "As the DESC regional commander, Bradley's top priorities were providing fuel at the right place and time needed and taking care of command personnel and their families."

Retired Army Colonel Ivan Bolden and his wife attended the Hall of Fame ceremony in memory of Bradley.

"I met Gary in 1994 when I was the Carlisle Barracks garrison commander, and he was attending the Army War College," Bolden said. "He was a tremendous athlete who could do anything and do it well, and one of the kindesthearted people I knew. I believed he was on track to be the DLA commander one day."

As Bradley's seminar adviser, Bolden witnessed Bradley's leadership propel his seminar class to a high level.

"Gary excelled academically and athletically, and was the team leader responsible for the Army winning the coveted annual Jim Thorpe All-Service Athletic Competition," Bolden said. "His seminar class won everything that year, from chili cook-offs to athletic events."

Bolden and his wife established close bonds with Bradley and his family.

"We were friends of the family," Bolden said. "When the tragic accident occurred, we were stationed in Europe and were among the first people to comfort his family."

In an emotional speech, Bradley's oldest son, Chad, talked about his father and family memories during the Hall of Fame ceremony (read his words below).



Chad and Yusuk Bradley are warmly greeted by friends and acquaintances in the receiving line following the 2017 DLA Energy Hall of Fame ceremony which included Army Col. Gary Bradley's posthumous induction. Photo by Tanekwa Bournes

On behalf of the Bradley family I want to thank everyone for attending, especially colleagues and friends. As I was flying to the ceremony with my brother and sister, we shared a lot of memories of vacations, skiing trips and playing cards. Those are the memories I still cherish.

I know my dad worked hard. Many of you who worked with him know how hard he could be.

(Laugh) But he wasn't a leader that yelled. He just got the job done.

When he was nominated for the Hall of Fame, I thought long and hard and talked with my sons about it ... the Hall of Fame is pretty cool. I knew he had earned it because you can't write the history of the Defense Logistics Agency or military logistics without my dad in it.

*My* dad used to tell my brother Josh that 'Imitation is the height of flattery.' We try to imitate my dad every day.

Dad, we all love you. We miss you. And we're proud of you.

- Chad Bradley 😰



Defense Logistics Agency Energy Commander Air Force Brig. Gen. Martin Chapin presents Col. Gary Bradley's wife Yusuk and his eldest son Chad with a certificate honoring Bradley's posthumous induction into the DLA Energy Hall of Fame, Oct. 24. Photo by Tanekwa Bournes

Traveling from Land O'Lakes, Florida, and Hampton, Virginia, Col. Gary Bradley's family gathered for a group photo following the DLA Energy Hall of Fame ceremony Oct. 24. From left: son Matthew Bradley and his wife Rachel, Col Bradley's son Josh Bradley, Chad Bradley, Col Bradley's mother Ruth Girson, Col. Bradley's brother Herbert Bradley and his spouse Margret Bradley, Col Bradley's daughter Jillian Ammons, Col. Bradley's wife Yusuk Bradley and family friend, Ronald Levine. Photo by Tanekwa Bournes



# Navy Capt. Mike Hooth

#### **By Elizabeth Stoeckmann**

I nspired by John Wayne on a Navy recruitment poster, Mike Hooth joined the Navy and soon realized he was about to open the door to a life-long career as a Navy fuel logistics officer.

Retired Navy Captain and civilian leader Michael Hooth was among four inductees honored during the 2017 annual Defense Logistics Agency Energy Hall of Fame ceremony.

Hooth served in a dual role as the director of both the Facilities Management directorate and the Supply Operations directorate for the Defense Fuel Supply Center from 1990 to 1993.

"I'm honored to be part of this group and extend my thanks to everyone involved in this process and ceremony," Hooth said during his remarks. "I'm very pleased and proud to see new and older people here today."

Hooth's military career in the fuels community allowed him the opportunity to be a part of the evolution of DLA Energy.

As the director of Facilities Management, Hooth was responsible for the transfer of funding for Service Owned Bulk Petroleum Infrastructure Maintenance, Repair and Environmental from the military services to DFSC.

Hooth said this was important for the military services to know that DLA Energy would manage and fund all distribution and sale of fuel, removing the responsibility from the service installations. In the end, DLA Energy



Hooth talks with 2017 DLA Energy Hall of Fame inductee Calvin Martin, right, and 2016 DLA Energy Hall of Fame inductee Donald Peschka following the ceremony Oct. 24. Photo by Tanekwa Bournes



would own all bulk petroleum products from the point of purchase until their final point of issue to power aircraft, ships and ground equipment.

During this transfer, he initiated a comprehensive supply chain study to optimize the bulk fuel supply chain, which resulted in the closure or consolidation of more than 40 Defense Fuel Support Points. This also meant DFSC assumed funding responsibility for an additional 319 bulk and retail DFSPs.

As the director of Supplier Operations, Hooth directed petroleum support during military operations including Operation Restore Hope (Somalia), Operation Provide Promise (Bosnia) and Operation Southern Watch (Iraq) as well as military support to civilian authorities in response to Hurricanes Andrew (Florida) and Iniki (Hawaii).

He said he was fortunate to work with great people, especially his two deputies, John Bartenhagen (1981 to 2007) and Bill Robinson (1971 to 2001), also DLA Energy Hall of Fame members.

"Any success I had here (Energy) was certainly due in large part to them," Hooth said.

During his distinguished career, Hooth was a leader in the Department of Defense worldwide conversion of JP-4 aviation fuel to JP-8 aviation fuel. While the overall conversion took a number of years to accomplish, he was responsible for laying out the road map and moving the project forward.

His tireless efforts led to a flawless conversion in what's

accepted as one of the largest and most far-reaching modifications to the DOD bulk fuel supply chain, according to his nomination letter.

Hooth was instrumental in expanding the MRE program – the precursor of today's Sustainment, Restoration and Modernization program, which provides maintenance and repair support to the DOD's fixed fuel infrastructure.

The MRE program initially focused on DLA-operated bulk fuel facilities, but it significantly expanded under Phase IIB of the Integrated Material Management Plan. This expansion added maintenance funding responsibility for more than 300 additional service-operated DFSPs to DFSC's portfolio.

Through process improvements and developments in support of the warfighter, the SRM program expanded from a \$100 million budget in 1992 to a \$600 million budget today.

"Hooth's innate ability to anticipate logistical challenges allowed him to implement initiatives that greatly enhanced the effectiveness and efficiency of the program," said DLA Energy Supply Chain Deputy Director and nominating official Dan Jennings.

"I worked as a staff engineer for Mike when he was the commander of the Navy Petroleum office in the mid-1990s," said DLA Energy Installation Operations General Engineer Dave Tourtellott. "He was a man of integrity, fairness, an excellent communicator and worthy of common sense and respect ... as good as they come."

After retiring as the commander of the Navy Petroleum Office in 1995, Hooth established his own company, Petroleum Management Consultants, at the urging of Calvin Martin, a fellow 2017 DLA Energy Hall of Fame inductee.

"This is what I am most proud of in my career," he said. "I always felt that PMC was part of DLA Energy, and I'd like to thank all (DLA Energy) former employees, subcontractors and organizations that we supported. It was such a special time, working with these people."

His company provided training and consulting services to the Defense Energy Support Center and military service Energy offices for more than 18 years. "I worked for him for 15 years until he decided to close the company, and I then became a DLA Energy employee," said DLA Energy Acquisition Workforce Development & Intern Center Trainer David Herrick.

One of the first PMC employees, Herrick said he never worked for anyone who had higher integrity and concern for their employees than Hooth.

"I have great memories of working with Mike, consider myself very fortunate to have had the opportunity to do so, and probably wouldn't be where I am today had I not," Herrick said.

Other colleagues said he is a man of unquestioned integrity whose dedication to excellence was demonstrated by the initiatives he implemented that continue to have a positive impact on the fuels and logistics communities to this day.

"His ability to react to short-term or long-term requirements as needed made his PMC team an indispensable part of what is now DLA Energy," Jennings said.

The Navy veteran credits his wife and his family for their support through the years.

"It's not easy being a military family," he said to his family in attendance.

His wife, Lourdes Hooth, attended the ceremony with the rest of the family.

"We met in Guam 29 years ago," she said. "I'm so proud of him; he's worked so hard for Energy. We support him, he supports us."

His daughter, Shana Conley, and sons, Chris and John, said they were very proud of their father. They echoed sentiments of passion, dedication to the military and the hard work of their dad.

"He valued relationships," Conley said. "That's why he was good with clients; he was a people person."

A respected leader, Hooth's legacy endures and represents the standard for fuel support to the warfighter.

"All in all, life around DLA Energy has been a great run thanks again for gyarrona involved." Hooth said

... thanks again for everyone involved," Hooth said. 📧



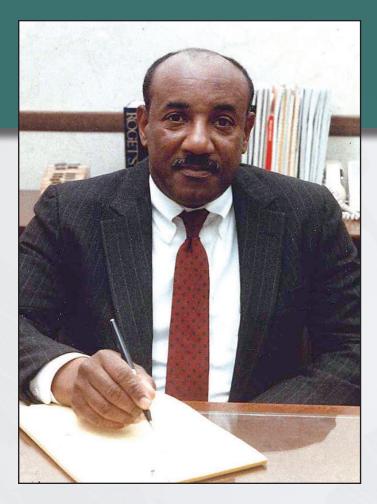
Retired Navy Capt. Mike Hooth is all smiles among former colleagues during a reception before the ceremony, Oct. 24. Photo by Tanekwa Bournes



Retired Navy Capt. Mike Hooth receives his DLA Energy Hall of Fame induction certificate from Brig. Gen. Chapin during the ceremony, Oct. 24. Photo by Tanekwa Bournes

Hooth stands with his family for a photo following the 2017 DLA Energy Hall of Fame induction ceremony, Oct. 24. Photo by Tanekwa Bournes





#### **By Tanekwa Bournes**

C alvin Martin's career centered on fuel, and to this day fuel remains his passion.

"In 1961, President John F. Kennedy wanted to put a man on the moon," Martin said. "He wanted trained engineers and scientists that were black to be part of the group and I was glad to be chosen. I was part of a team of military engineers stationed at Air Force Research and Development Command, Edwards Air Force Base, California."

The team tested variations of fuels in order to find the right combustion that would get U.S. astronauts to the moon.

Being part of that team fueled his long career in fuel. After serving in the Air Force for four years, Martin began his civilian career at Middleton Area Materiel Command at Olmsted Air Force Base, Pennsylvania. A year later, he relocated to Kelly Air Force Base, Texas, and eventually made his way to the nation's capital.

"I wanted to get back to working in fuels and decided to make a huge change," he said. "I accepted a job with Defense Fuel Supply Center as an environmental control officer in the D.C. area. My goal was to advance in the field I love."

As the environmental control officer, Martin developed and managed an oil spill prevention program for more than 50 bulk petroleum and distribution terminals.

"When I accepted the job in 1973, I was the only one in the program," he added. "I added two employees under me, a water specialist and an air pollutant specialist,

# Calvin Martin

to ensure that we complied with federal laws when transporting fuel to the customer. We conducted longterm planning for our storage facilities to ensure we mitigated harm to the environment."

In 1981, Martin was selected as the Quality Assurance and Technical Operations director and from 1981 to 1995, he led an initiative to convert military-specification jet fuel to the commercial equivalent product to increase cost savings for the government and reduce the reliance on military specification fuel.

"He assisted in establishing a technical staff to engage with service engineering staff in moving specifications and standards to more closely align with industry," said Quality Technical Support Directorate Deputy Director Lee Oppenheim.

The team worked with industry to ensure the military would be able to purchase fuel at commercial airports within the continental U.S. The fuel had to meet military equipment requirements without the price being driven up, Martin explained.

"We may have not started off knowing a lot, but we learned along the way. We ensured that we procured fuel within the customer's requirements and got it to the customer. I did nothing on my own, it was all because of them — my team."

Lynda Turner at Naval Supply Command Energy worked with Martin and also knew him when she was a customer working for U.S. Navy Air Systems Command.

"This early work set the focus for the later success of the Jet A conversion," Turner said.

Jet A conversion came in 2014, after Martin had



Calvin Martin presents Lynda Turner with a DLA Performance Award in 1995. Photo courtesy of Calvin Martin

retired, when the U.S. Air Force required all of its bases to transition from using military-specific grade jet fuel to a civilian grade.

Martin understood the importance of a close relationship with industry. He ensured DLA Energy was active in standardization governance bodies including membership in the American Society for Testing and Materials, American Petroleum Institute, Air Transportation Association Energy Committee Task Force on U.S. Conversion to Jet A, International ATA Fuel Task Force and North Atlantic Treaty Organization.

"I was chairman of ASTM for several years," Martin said. "Our working group focused on burner fuels and kerosene."

He led several investigations of off-specification products as well as petroleum, oils and lubricants policy decisions.

"Martin worked with the Environmental Protection Agency to change the dye authorized by EPA for use in off-highway (high sulfur) distillate fuels from blue to red. Blue was used in aviation gasoline and could cause confusion within the supply chain and disrupt aircraft fueling practices," Turner said.

Based on this work, Martin published the professional paper, "The Effects of Dyeing Diesel Fuel Blue, Proceedings of the 5th International Conference on Stability and Handling of Liquid Fuels, Rotterdam, the Netherlands, October 1994."

Many who knew Martin refer to him as "Cal" and said he was a leader who took interest in their professional growth. He not only guided their direction but ensured they had the tools necessary to succeed.

Martin also managed and developed specialized commodity training and certification programs for the quality assurance staff and defense fuel region employees.

Despite his goal-oriented attitude, he understood the importance of work-life balance and showed interest in

his employees' personal lives.

"Cal went to my wedding and my daughter's," said Strategic Policy and Programs Director Regina Gray. "He cared about each and every one of his employees. I met him in 1984 and he was always a great sounding board and pushed those under him to take on more challenging tasks to grow in experience."

Thanks to Martin, Gray joined DLA Energy after working in the private sector in Houston, Texas, as a chemist. She was seeking more stability and wanted to expand her fuels knowledge.

"He saw my resume and believed in me. I was a naïve 25-year old and knew nothing about the federal government," Gray said. "Through his leadership style, I learned patience and integrity."

DLA Energy Executive Agent Office Chief Cindy Smith explained that Martin's approachable demeanor added to his leadership style.

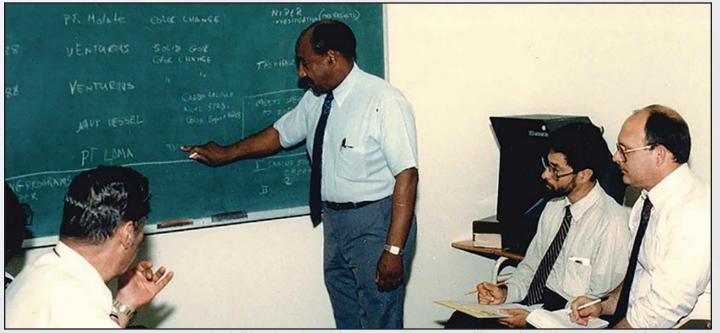
"You could come to him if you had a problem and he would offer good advice and solutions based on his wealth of experience as a fuel chemist," she said.

Martin continued to serve the Quality/Tech division even after his retirement in 1996.

"After retiring, he became a contractor developing tutorials and guides for newly emerging alternative fuels products to assist both DLA and customers in adapting to new requirements," said DLA Energy Chemist Lindsey Hicks.

While reflecting on his career, Martin explained that he received impressive support over the years, ranging from bosses and peers to his family and friends.

"I'm really humbled by this honor," he said. "I know that there are numerous other people who could be standing here ... based on their great contributions to DLA Energy and worldwide support of the mission. I thank you for deeming me worthy of being inducted... I've been blessed."



During a team meeting in 1990 Martin, at the chalkboard, works with his team to address F-96 problems and possible actions. From left to right: Jack Fabre, Calvin Martin, Lee Oppenheim, and Bill Carley. Photo courtesy of Calvin Martin



Calvin Martin is congratulated and receives his DLA Energy Hall of Fame induction certificate from Brig. Gen. Chapin during the ceremony. Photo by Tanekwa Bournes

Martin talks with Quality Technical Support Directorate Deputy Director Lee Oppenheim, left, before the beginning of the Hall of Fame ceremony. Photo by Tanekwa Bournes



# Sharon Murphy

#### **By Ronald Inman**

O ne of the most award-winning civilian employees in Defense Logistics Agency history, Sharon Murphy has earned high praise and recognition for both her professional accomplishments and leadership. As a newly-inducted Defense Logistics Agency Energy Hall of Fame member, she is profoundly proud of her 28-year DLA Energy career.

"I felt every day that we made a difference, that we contributed, and what we did had real meaning and value to the warfighter," Murphy said of her various leadership positions in DLA Energy from 1985 - 2013, culminating in her role as DLA Energy Aerospace Energy director.

Murphy said she never considered working anywhere else.

"I always felt my work was appreciated," she said. "When you get that kind of gratification, why go somewhere else?"

Murphy began her federal career in 1982 at the U.S. Army Korea Contracting Agency. In 1985, she moved to the Defense Fuel Supply Center as a contract administrator. She progressed quickly through the ranks, serving as director of both DLA Energy's Alternative Fuels business unit and its Energy Enterprise Office.

She established several DLA Energy programs including Natural Gas, Electricity, Utility Privatization and Energy Savings Performance Contracting, which were recognized with the Department of Defense Productivity Excellence Award in 1994 and Superior Management Award in 1995, the David Packard Acquisition Excellence Award in 1996 and the DLA Scissors Award (for leading government reinvention) in 1997.



"(Former DLA Energy Facilities Management director and Energy Hall of Fame member) John Bartenhagen kidded me that the only reason my teams won awards and accolades, was because I was such a good writer," Murphy laughed.

All kidding aside, her teams continued to win awards for their innovative warfighter support.

After contributing to the success of key DLA Energy programs including Bulk Fuels, Into-Plane, Posts, Camps and Stations and Ships' Bunkers and serving as the Center Senior Procurement Official, Murphy accepted her next challenge. She moved to San Antonio, Texas, to serve as the director of DLA Energy Aerospace Energy. There, her team won two Packard Awards, the DLA Small

Team Award and the DLA Green Products and Services Award during 2006 – 2007.

Murphy said one of her proudest achievements during her career with DLA Energy was creating a new supply chain to provide helium support for aerostat balloons used for surveillance by ground forces in Iraq and Afghanistan – which earned one of two Aerospace Packard awards.

"When you visit the Army's testing sites for their aerostats, and you see the technology that's in the belly of the aerostat balloons and the incredible intelligence that those cameras and that technology transmit



Murphy is honored in 1990 by the National Contract Management Association and her coworkers for achieving a 4.0 GPA while earning her Masters in Contract and Acquisition Management from the Florida Institute of Technology. Left to right: DLA Energy's Air Force Capt. Denean Rivera, Murphy, Don Peschka, Pat Hatcher and a FIT representative. Photo courtesy of Sharon Murphy

back down to the ground – that actually saves our warfighters' lives," Murphy explained. "It can pick up cell phones, which can be used to detonate improvised explosive devices. It makes it all worthwhile."

"When we started helium support to Iraq, it was developing a whole new supply chain from the ground up for a commodity that was not organic to that country and had never been brought in before," she said.

Another accomplishment she is proud of is being an integral part of DLA Energy's transition from a petroleumbased to an energy-based organization. As the leader

of a team tapped to do demonstrations of total integrated energy management, Murphy was instrumental in starting DLA Energy on a clear path to our electricity mission, our energy savings performance contract program, our privatization program and expanding our natural gas program.

Murphy's legacy is not only in the programs she initiated, but also in the employees she mentored who are now leaders in DLA Energy.

"Sharon Murphy is one of the most respected and knowledgeable contracting leaders I've met," said DLA Energy Aerospace Energy Director Doug Smith, who worked for Murphy when she was Aerospace Energy director, before succeeding her in 2013. "She was an expert in her craft, and you could always count on her – if it was Sharon's mission, you knew it would get done, and done right."

Smith wasn't the only one impressed with Murphy's outstanding work ethic.

"I've been in the government petroleum and cryogenics business for 50 years, and Sharon Murphy has to be the brightest person I've ever worked for," said DLA Energy Aerospace Energy Quality Program Manager James E. Young.

Young said Murphy taught him to see the big picture, and not be satisfied with the status quo.

"Study and learn everything you can about the entire

business unit, be it requirements, contracting or finance," Young said. "Get involved and prove that you are the person who can be counted on to get the job done."

DLA Energy Aerospace Energy Contracting Officer Barbara Peterson said she learned from Murphy's leadership by example.

"What made her exceptional was that she would be right there with you. She would never ask you to do something that she herself wouldn't do," Peterson said. "You couldn't help but follow and respect someone with that kind of dedication to the mission. When an emergent requirement



Murphy with fellow Aerospace Energy Helium team members during a Persistent Threat Detection System demonstration at Avon Park Bombing Range, Florida, in 2007. Photo courtesy of Sharon Murphy

came in, she would call all the players to her office and map out the plan to the goal. When we left, everyone knew what was expected of them."

DLA Energy Aerospace Energy Deputy Director Damon Moore gained insight from Murphy that still serves him well.

"The biggest thing I took from working with Sharon that I use today is her ability to think strategically to solve complex issues to support the warfighter," Moore said. "I watched how she analyzed challenging contracting and logistical issues to come up with sound solutions.

"I just can't thank her enough for the opportunities she gave me, the knowledge she shared and the confidence she showed in me; and when I made mistakes, turning those into teaching/mentoring moments," he said.

Murphy acknowledged her own mentors: former DLA Energy Contracting and Production deputy director and Energy Hall of Fame member Ed Biddle and former DLA Energy Bulk Fuels deputy director and DLA Energy and DLA Hall of Fame member, Don Peschka.

"Any time I had challenges – and there's nobody in the government or DLA Energy that doesn't have them – I would use Ed as a sounding board. He is one of my favorite people in the world and I think I ended up where I did at DLA Energy largely because of his faith and confidence in me," Murphy said. "Don and I had a special relationship and we were always able to mentor each other when we were CBU directors. I'm so very proud of his recent induction into the DLA Hall of Fame; he's so deserving," she added.

After a long and successful career, Murphy still faced one more challenge – the transition to retirement.

"When I retired, it was the hardest decision I think I've ever made because I knew I would miss the mission, the people and feeling good about what I did at the DOD," Murphy said. "It is an incredible honor that my years at DLA Energy are being honored in such a way."

Since retiring in 2013, Murphy has continued to contribute to her community.

"I decided that I was going to volunteer, stay active and give back," she said. "We moved to my hometown of Temple, Texas, and I became involved with the church I grew up in and where my husband and I were married.

"I also served on the local school board and in August, was asked to be the interim head of school," Murphy said. "I volunteer and don't receive a salary. So I'm back to working. The children are wonderful. To see them learn and grow in a caring environment is something I'm committed to, and I'm passionate about it. Just like my time at DLA Energy, I feel like I'm making a difference, and that's always been important to me."

Sharon Murphy receives her DLA Energy Hall of Fame induction certificate from Brig. Gen. Chapin during the ceremony Oct. 24. Photo by Tanekwa Bournes



# **3 Hurricanes, 30 Days** A look at DLA Energy Americas' rapid response

#### **By Connie Braesch**

Defense Logistics Agency Energy Americas and Task Force Americas rapidly responded to not one, but three major hurricanes that struck within a 30-day time span. Deploying with only 13 to 18 people, TFA planned,

coordinated and executed more than 800 Federal Emergency Management Agency priority fuel missions providing nearly two million gallons of fuel to support response and recovery efforts in the wake of three consecutive storms. Each major hurricane made landfall within 10 to 15 days of one another, challenging response

efforts in unique and substantial ways. Harvey brought massive flooding, Irma deadly storm surges and Maria catastrophic high winds.

While DLA Energy employees were in place across the nation to support response efforts, TFA was on the ground in the impacted areas. As response efforts shifted from Texas to Florida and then to Puerto Rico, so did the fuel, supplies and personnel.

### Aug. 25: Category 4 Hurricane Harvey hits Texas with 130-mph winds

In preparation for hurricane relief efforts, TFA Commander Army Lt. Col. Josielyn Carrasquillo and her team deployed to Fort Hood, Texas, on Aug. 24. Using mobile command vehicle capability, they established a command and control post to set conditions for the arrival of FEMA contingency fuels contractor, Foster Fuels. "Task Force Americas communication systems were

"In just two days, we staged 165 fuel trucks with diesel and gasoline at Hood Army Airfield." immediately up and running and in contact with all critical players," Carrasquillo said. "In just two days, we staged 165 fuel trucks with diesel and gasoline at Hood Army Airfield, which was used as a FEMA fuel staging area in support of disaster relief efforts."

Harvey devastated Houston,

leaving a wake that the whole nation would feel. "From an energy perspective, Hurricane Harvey was very challenging because it struck at the heart of the petroleum production capacity of the United States," said DLA Energy Commander Air Force Brig. Gen. Martin Chapin. "Nonetheless, it was a big challenge for our nation and Energy was able to provide sources of supply."

DLA Energy Americas Commander Army Col. Craig Simonsgaard explained how the DLA Energy Americas East team distributed critical fuel to the right place, at the right time, despite challenging conditions.

"Americas East sent their deputy director, Tracy Keenan, to lead their Emergency Relocation Group to Fort Hood. Nine people handled all the short notice – really, no-notice – fuel



missions that DLA was expected to perform under difficult circumstances," he said. "Our normal jet fuel provider in Houston was offline so in less than 24 hours the ERG coordinated commercial trucks to pick up jet fuel at Dyess Air Force Base, move it to the outskirts of Houston, link those trucks up with local law enforcement and get the fuel to Ellington Field in the heart of a devastated Houston."

Ellington Field was the main hub for active U.S. Coast Guard search and rescue operations at the time – a high priority post-hurricane mission.

In support of Hurricane Harvey, Carrasquillo said her team managed a fuel inventory of more than 600,000 gallons and supported 66 missions and six forward staging areas. DLA Energy delivered 77,000 gallons of fuel to Department of Homeland Security agencies including the Transportation Security Administration, Customs and Border Protection and the U.S. Coast Guard.

## Sept. 10: Category 4 Hurricane Irma hits Florida with 185-mph winds

As the next major hurricane, Irma, approached the coastline, FEMA began to redirect fuel, personnel and generators toward Florida. On Sept. 6, TFA deployed straight from Fort Hood to Warner Robins Air Force Base, Georgia, to facilitate arrival of contracted fuel and the staging of approximately 140 fuel trucks in preparation for post-storm response efforts.

"Of course, our missions in support of Hurricane Harvey recovery weren't completely done when we

realized Hurricane Irma was going to be another major event," Chapin said. "Because of Florida's geographic layout, Hurricane Irma posed a bigger problem for DLA Energy ... we needed to move fuel through the Florida peninsula using barges and ports that weren't available to us ... it wasn't a supply problem, but a distribution problem."

To move the fuel where it was needed most, TFA relocated to Camp Blanding Joint Training Center

in Starke, Florida, bringing 215 fuel trucks and other support to the response area.

"Our team closed down operations at Warner Robins and became 100 percent operational at Camp Blanding in less than 48 hours without degrading fuel operations inside the joint operations area," Carrasquillo said.

Twelve states, Puerto Rico and the U.S. Virgin Islands declared emergencies due to hurricanes Harvey and Irma.

In support of Hurricane Irma, Carrasquillo said TFA supported 57 missions across impacted areas including the U.S. southernmost point, Key West, and 22 forward and critical power plant staging areas. The team facilitated the delivery for FEMA mission assignment requests totaling approximately 767,000 gallons of fuel.

The team's impressive work had a direct impact on all of the relief efforts, Chapin said.

"Every time a utility trucks goes out and power is back on for citizens, it's because we provided them fuel and everyone who is supporting this effort should be proud," he said.

### Sept. 20: Category 4 Hurricane Maria hits Puerto Rico and the Caribbean with 175-mph winds

Realizing the significant obstacles to transport fuel to the Caribbean islands following Hurricane Maria, DLA Energy and TFA began developing a concept of operation well ahead of the storm. They prepared to move fuel to Puerto Rico and other surrounding areas via barge as soon as ports were reopened.

As they had previously done for hurricanes Harvey and Irma in Texas and Florida, TFA deployed to the region to provide command and control for the FEMA contingency fuels contract. However this time, they weren't able to

establish their post on the outskirts of impacted areas.

"TFA arrived in Puerto Rico encountering a different concept of support," Carrasquillo said. "This time TFA was operating within the affected areas. TFA needed to overcome the challenges of terrain, road conditions, zero communication, logistics nodes and language barriers."

DLA Energy Contracting Officer Daisy Williams, who was in Puerto

Rico supporting TFA, had to overcome unique challenges to get fuel where it was needed. Williams even had to find a way to accept manual transactions since electronic processing methods weren't possible.

"Our team closed down operations at Warner Robins and became 100 percent operational at Camp Blanding in less than 48 hours..." "As I arrived on the island, I was not prepared to see the devastation these two hurricanes left," she said, referring to Irma and Maria, which both impacted Puerto Rico and other Caribbean islands. "One hundred percent of the island was without power, no landlines or cell phones, and internet communications were almost non-existent."

Knowing the fuel storage facilities were likely to be severely damaged during the major hurricane, DLA Energy sent quality assurance representatives to Puerto Rico to provide assessments of the fuel infrastructure and bulk petroleum expertise to the U.S. Army 3rd Expeditionary Sustainment Command and FEMA.

"The island-wide electrical grid and communication failures immediately hindered timely evaluations of capabilities and requirements support across the island," TFA Quality Assurance Representative Terry Russell said. "Face-to-face meetings were required with customers to determine detailed requirements, supply shortfalls and arrange a variety of fuel sourcing options to eliminate mission shortfalls or failures."

Early in October, 120 DLA Energy-contracted fuel trucks

carrying 433,000 gallons of fuel arrived at the Port of San Juan via barge. TFA immediately began supplying much-needed fuel to critical locations such as hospitals, kidney centers, elderly homes, orphanages, schools and shelters as well as federal responders and other Department of Defense forces.

terrain, road conditions, zero topols and shelters as well as ederal responders and other pepartment of Defense forces. Realizing local fuel vendors

"Task Force Americas needed

to overcome the challenges of

could not support citizens' needs, Carrasquillo and her team set up 10 regional staging areas to distribute gasoline and propane throughout Puerto Rico. Each area maintained



DLA Energy Rapid Deployment Team Liaison Officer Matt Moshier, left, and DLA Energy Americas East Quality Assurance Representative Terry Russell, right, check the fuel inventory log at the Aguadilla Regional Staging Area in Aguadilla, Puerto Rico. Photo courtesy of Task Force Americas



Task Force Americas Commander Army Lt. Col. Josielyn Carrasquillo and Air Force Capt. Alexander Yee receive fuel trucks at Port of San Juan, Puerto Rico, Oct. 2. Photo courtesy of Task Force Americas

5,000 gallons of diesel and 3,000 gallons of gasoline on site to support federal first responders and generators throughout the island.

Despite efforts to plan for all contingencies, they still faced challenges.

"We loaded two fuel trucks on watercraft to respond

to emergency requirements in Culebra and Vieques (two municipality islands)," Carrasquillo said. "We demonstrated that there are no impossible missions when we have a common objective: saving lives."

Through their daily travels and meetings, the team learned of a hospital, dialysis unit and orphanage in need of diesel support for emergency generators to keep critical systems operating. After clearing the request with FEMA, TFA delivered fuel to these locations.

"This operation touched the hearts of our deployed volunteers and barely scratched the surface of those who assisted in the ongoing relief efforts," Russell said. "There are a lot of success stories as we helped arrange and get fuel to hospitals, orphanages, elderly and out-of-the-way villages in the mountains, that make us feel good about what we are doing."

While Hurricanes Harvey and Irma challenged response efforts, Hurricane Maria's impact on remote islands put coordination and teamwork to the ultimate test.

"The collaboration and synchronization among all the key players such as FEMA, 3rd Expeditionary Sustainment Command, 4th Infantry Division Sustainment Brigade, Puerto Rico National Guard and the Puerto Rico Police Department have been fundamental in providing the right fuel despite the logistical challenges," Carrasquillo said.

### Teamwork

While TFA directly influenced recovery operations in the impacted areas, other components of the DLA Energy team were also engaged in hurricane relief efforts. The DLA Energy Operations Center, at Fort Belvoir, Virginia, is the crisis management focal point during natural disasters, exercises and contingencies. The operations center would notify the DLA Joint Logistics Operation Center that FEMA had issued an activation fuel delivery order and became aware of any and all issues affecting DLA Energy's ability to support FEMA's fuel requirements.

Additionally, the DLA Energy Operations Center coordinates fuel support within the DOD joint fuel community (including U.S. Northern Command, DLA Energy regional offices, DLA Energy liaison officers and FEMA) to support Class III requirements.

The DLA Energy Operations Center held daily synchronization briefings during hurricane response efforts, collecting mission assignments for fuel support, requests for information and requirements.

"It is truly an enterprise effort requiring the DLA enterprise, FEMA, U.S. Northern Command and Foster Fuels to make this happen," said DLA Energy Americas Operations Support Director David Ray.

DLA Energy Contracting Officer Georgia Dotson oversaw all fuel contracting efforts for FEMA throughout the three hurricanes.

As the executive agent for Class III products, petroleum, oil and lubricants, DLA Energy provides support to FEMA through its multipurpose fuel contingency contact with a designated fuel contractor. Since March 2006, DLA Energy has provided ground fuel support to meet FEMA's fuel requirements during presidentially-declared national emergencies and disasters.

"There are a lot of moving parts and incredible people involved in making the support a success," Dotson said. "Fuel is the feeding line of an entire area to recover from a disaster. Between relief efforts in Texas, Florida and Puerto Rico, DLA Energy has provided more than 1.3 million gallons of diesel and 380,000 gallons of gasoline."

DLA Energy Aerospace Energy also provided the Puerto Rico Air National Guard with 1,000 gallons of Aviator Breathing Oxygen from offisland sources after their local supplier exhausted all supplies.

DLA Energy quality managers and quality assurance specialists worked to bring the contractor's liquid oxygen plant, which supplies aviator oxygen and medical oxygen for hospital use, back online.



Foster Fuels team members conduct a safety briefing at Roosevelt Roads in Ceiba, Puerto Rico, before departing to distribute fuel to impacted areas Oct. 10. Photo courtesy of Task Force Americas

### A Letter to the Task Force Americas Team

For Task Force Americas, this hurricane season has been historic. Although you were equally personally affected by the storms, you worked countless hours conducting 24/7 operations and displaying a commitment to provide the best fuel support. You meticulously reviewed FEMA-set priorities to integrate, synchronize and prioritize fuel capabilities toward operational objectives.

From day one, you understood that the best way to achieve success was to establish a solid common operating picture outlining a complete concept of support while maintaining strong accountability procedures. Your collaboration and synchronization with key players like FEMA, DLA Energy, Northern Command, DOD, National Guard and other organizations helped to identify and address capability gaps, risks and mitigations in a hectic environment. You adapted to evolving mission requirements and operated effectively across a range of changing environmental factors despite the complexity of the mission.

I believe our effectiveness is not only because of your professionalism and focus, but also the extensive planning and participation in joint exercises that validated our readiness and adaptability during a time of crisis. We were prepared to handle interruptions in the supply chain, urgent activation of contingency contracts and extensive logistical challenges.

I do not know if we will have another hurricane season like 2017 – I hope not – but I cannot be more proud of all of you. You truly represent DLA's values of integrity, resiliency and diversity, and innovation, accountability and excellence. Thank you for providing world-class support on time and on target.

JOB WELL DONE!

Your Commander, Lt. Col. Carrasquillo

### **Returning to normal**

As day-to-day operations evolved from responding to immediate requirements to assisting with long-term sustainment requirements, DLA Energy fuel specialists worked to transition from FEMA-provided fuel to a DLA Energy-contracted solution and eventual return to prehurricane operations.

Carrasquillo compared the teamwork required at DLA Energy Americas East to a baseball game.

"Everybody is an important player in our DLA Energy Americas East team," she said. "We will play hard in order to win every game; however, in the event of having a bad day, we will regroup and find out what we need to improve or adjust in order to come back stronger for the next game."

Chapin applauded the efforts of Task Force Americas in

their response to back-to-back-to-back storms.

"Task Force Americas has demonstrated the importance – and value – of a trained and resilient DLA Energy workforce," he said. "Whether it is a task force execution or forward deployed teams, the response has been phenomenal. Our entire DLA Energy team did amazing things to help people in need, and I continue to be amazed every time I see seemingly impossible things getting accomplished on a daily basis."



Hover over the QR code with your smart phone camera to auto-play a YouTube video on how DLA Energy Task Force Americas supported victims of Hurricane Maria in Puerto Rico.

# *"Our entire DLA Energy team did amazing things to help people in need, and I continue to be amazed every time I see seemingly impossible things getting accomplished on a daily basis."*

- DLA Energy Commander Air Force Brig. Gen. Martin Chapin

Defense Logistics Agency Americas East team members (left to right) Sgt. 1st Class Stacy Mouzon, Maria Rodriguez, Nathan Nichols, Lt. Col. Josielyn Carrasquillo, Chris Sheppard, Terry Poole, Sean Mace, Charlie James, Raymond Jure and Lt. Cmdr. Jose Vargas stand in front of the DLA mobile command vehicle in Ceiba, Puerto Rico, Oct. 10. The mobile command vehicle serves as a command and control center for Federal Emergency Management Agency fueling operations. Photo by Army Sgt. Michael Eaddy



# A Conversation with ...

# **Roger Hylton**

### Deputy, Current Operations

### Describe your position and responsibilities:

As Deputy, Current Operations for Defense Logistics Agency Energy's Directorate of Customer Operations, I view my responsibilities as falling within two primary areas: providing DLA Energy leadership with a global common operating picture for DLA Energy partners and customers, and being one of several key initial entry points for all customer inquiries related to DLA Energy logistics support.

I oversee the Operations Center's collection, assessment and dissemination of information that gives DLA Energy leadership the joint operational picture and logistics management tools to assess and support combatant commands, functional commands and the military services in the execution of current operations (missions and exercises) to include logistics command and control for all energy commodities, services, and equipment; and partnering with internal and external government and commercial energy partners.

As one of DLA Energy's initial entry points for all customer inquiries and requirements related to energy logistics support, the Operations Team and I have the unique opportunity to collect, review or validate customer inquiries, then coordinate with the Directorate of Supplier Operations, Quality Technical Support and appropriate business process areas for timely resolution.

### How long have you worked at DLA Energy?

Since 2003. I developed a strong connection in serving our nation upon entry into the U.S. Air Force and was privileged to continue my service as a member of DLA Energy. As an Air Force Fuel Specialist from 1979 - 2003, I served in base flight line operations, combatant commands and participated in deployments.

### What is your biggest accomplishment to date?

Over the last year, being part of the Plans and Operations Division in support of the warfighter and disaster relief and humanitarian assistance operations. Of most recent note is DLA Energy's support to the Federal Emergency Management Agency for Hurricane Harvey, Irma and Maria operations.



Roger Hylton, Deputy, Current Operations for DLA Energy's Directorate of Customer Operations. Photo by Ronald Inman

#### What is your role in supporting the warfighter?

I conduct current operational planning and execution activities for standard reccurring, contingency, exercise and disaster relief operations, plus reporting. This involves logistics operations command and control for all DLA Energy commodities, services, and equipment partnering with the military seervices, DLA Energy regional offices, Directorate of Supplier Operations, Quality Technical Support and business process areas.

### What are some of the challenges and rewards of your job?

The challenges can be many and varied. Most recently is translation and coordination of initial fuel requirements for Hurricane Maria in the U.S. Virgin Islands and Puerto Rico joint operations area and a common operating picture. When you work with and help bring together an excellent group of individuals, the process is made simpler. The rewards can be plentiful, such as bringing together information and providing leadership a complete operational picture to meet the warfighter's needs. Of course, the best reward is seeing the DLA Energy team coming together to provide our customers' and partners' requests and requirements in a responsive and timely manner.

#### How do you make a difference?

By being able to leverage and add my military and 37-plus years of petroleum and energy experience with others to provide the Department of Defense and other government agencies with comprehensive energy solutions, effectively and efficiently.

DLA Energy 2017 Factbook available at www.energy.dla.mil

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