



ENERGY CONNECTION



Volume 2, Issue 2

January 31, 2022



A MESSAGE FROM THE COMMANDER Brig Gen Jimmy Canlas

Energy team,

It's been so great to finally travel a bit and meet many of you in person. There is certainly a lot going on across DLA Energy and around the world. From Red Hill to the Ukraine situation, I am proud of all you are doing to ensure Warfighter readiness.

After careful consideration of the current global environment and with the health and well-being of the workforce in mind, Mr. Kless and I made the difficult decision to postpone the 2022 DLA Energy Worldwide Energy Conference that was scheduled for March 28-30, 2022. The next WWEC is on the calendar for 2024, but we will continue to search for an earlier date if time and conditions permit.

As announced, DLA has paused implementation and enforcement of the COVID-19 vaccination requirement for civilian employees, as well as processing and adjudicating requests for vaccine exemptions based on medical or religious grounds, since the federal judge issued an injunction against further implementation of Executive Order 14043. Questions or concerns can be directed to our DLA Human Resources Customer Account Manager, Ms. Becky Polansky.

In January 2022, Congress authorized The National Defense Authorization Act for Fiscal Year 2022. I have stood up an Energy operational process team to assist in implementing the required actions to comply with the NDAA requirements. We will continue to provide updates as this effort progresses.

Thank you for all you do for the Warfighter, and please continue to stay safe.

NEW DLA Service Portal

As of January 31, DLA's first level service desk has moved under DISA. **You will no longer use the Enterprise Service Desk (ESD) 855 phone number or the Single Point of Entry (SPOE) platform.**

For IT support or services, use the contact information in the graphic below.

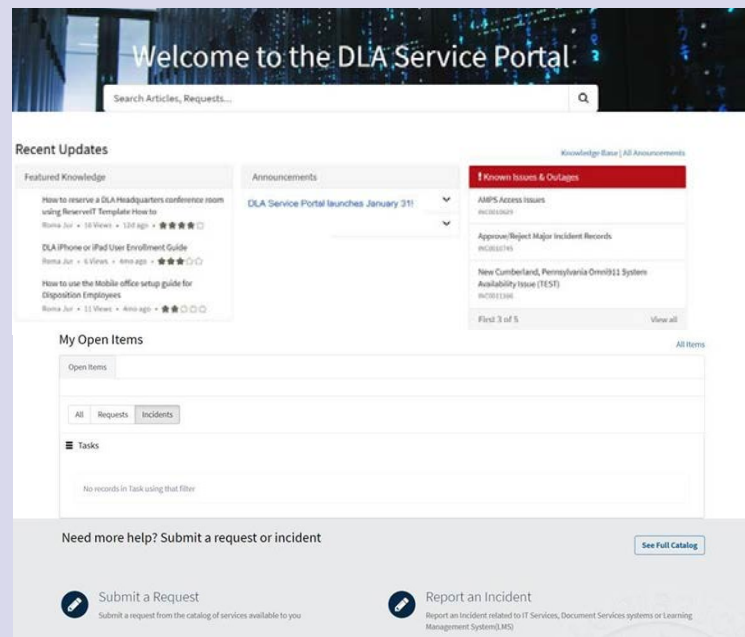
New IT Support Contact Information (effective 1/31/22)	
Phone Support	Call the DISA Global Service Desk at 844-DISA-HLP (844-347-2457) or DSN 850-0032 (Press 5, then speak or enter D-L-A). Do NOT call the 855 ESD phone number.
Email Support	Non-urgent general IT issues can be emailed to the DISA GSD at disa.global.servicedesk.mbx.dla-ticket-request@mail.mil
Self-Help and Online Ticket Submission	Use the new DLA Service Portal at https://dla.servicenowservices.mil/ to report incidents, submit service requests, view known issues/outages, and search the self-help knowledge base.

**** As a reminder, save this contact information as favorites in your web browser and program the numbers in to your cell phone. ****

The Service Portal allows you to report incidents, submit service requests, and view known issues and outages. Over 300 self-help knowledge articles are a quick search away to help you find ways to resolve a problem.

The portal's design is built on the ServiceNow platform, which is part of a [DLA-wide initiative](#) to enable more efficient capability solutions.

[Follow this link for a quick reference card](#) that illustrates the Service Portal's tools.



HQC/NCR COVID-19 Status: HPCON C

Effective Jan. 3: Max telework with onsite staff limited to <25%, limit in-person events, all on-post food sales are grab-n-go (no indoor seating), face masks remain mandatory for ages 2+ while inside regardless of vaccination status, and maintain social distancing.

EOQs

Congratulations to the DLA Energy 1st quarter, FY22 military, civilian and strategic goals employees of the quarter.

Field Grade Category:

Maj Gared D. Bowers, USAF, Energy Europe & Africa

Company Grade Category:

Capt Ioan Gaitan*, USAF, Energy Korea

Junior NCO Category:

SSG William Perkins, USA, HQs Energy

Category B Civilian (GS/WG/WL 7-12):

Bonifacio (Bo) Cadiz, DLA Energy Indo-Pacific

Category C Civilian (GS13-15/WS):

Jose Malonda, DLA Energy Okinawa

DLA Director's Strategic Goals Award Category:

Individual Award: Ditu Kasuyi, DLA Energy Procurement Process Support Directorate

Team Award: DLA Energy FSII Response Team from DLA Energy Americas East and DLA Energy Headquarters
[Follow this link to see the team members.](#)

*Congratulations to Capt Gaitan who won at the enterprise level! Stay tuned to see if others won!

JOB WELL DONE!

DLA Energy Europe & Africa "Energizer's of the Month"

Maj Gared Bowers (November)

Stephanie Koessel (December)

In November, Maj Bowers planned and led Brig Gen Canlas' visit spanning three countries & over 15 engagements quickly adapting itinerary as needed.

In December, as DLA Energy E&A's contracting officer, Stephanie spent countless hours resolving a disruption in distributing diesel fuel and heating oil across 44 locations in the region.



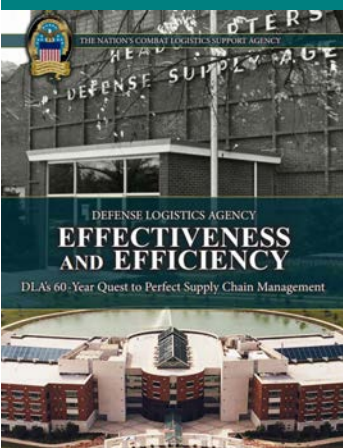
Check out the new video about how Fort Hood, Texas, turned to DLA Energy to help them privatize their base utilities. You can view it on [DLA Energy Utility Services webpage](#) or directly on [DVIDS](#).

Condolences



Our friend and colleague, Marty Pratt, was a valued member of the Direct Delivery Fuels for 22 years. Please keep Marty's family in your thoughts and prayers during this difficult time. [Learn more about Marty in his obituary.](#)

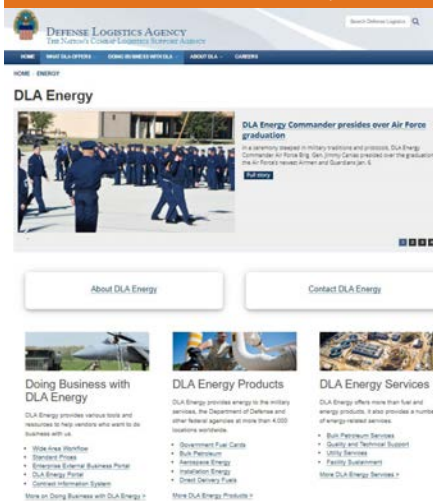
Are you a history fan?



Effectiveness and Efficiency: DLA's 60-Year Quest to Perfect Supply Chain Management, written by the DLA Historian Dr. Colin Jay Williams, is an 82-page book taking the reader on the agency's journey from integrating commodities to worldwide logistics.

Find the book and other anniversary highlights on the [60th Anniversary webpage](#)

Have you noticed?



The **DLA Energy public website** has a new look!

As part of an Enterprise web upgrade, Energy was the first MSC and one of the first agency-wide to be redesigned making the site more customer and user focused.

Let us know what you think. Send in a comment through the **Virtual Suggestion Box**.

Mark your calendars!

Feb. 3: Coffee w/ Commander, military personnel, 7am and 5pm ET

Feb. 7-9: Joint Petroleum Seminar

Feb. 17: Donuts with Deputy, GS-15 audience, 10am ET

March 22: The 2020/21 DLA Energy Hall of Fame in HQC Auditorium



The next DLA Energy All Hands & Supervisor Town Hall will be **Monday, March 14.**

Stay tuned for more information.

ATTENTION: Indo-Pacific region employees

DLA Training HR Specialist Carolyn Smith will discuss OCONUS training in the Indo-Pacific AOR Thursday, Feb. 3 from 6-7pm ET. Stay tuned for more details.