DEFENSE LOGISTICS AGENCY
Federal Logistics Information System Web Inquiry (WebFLIS®)

WebFLIS® provides access to information essential for all logisticians – from engineers designing new weapons systems to property managers' disposal of items. As a WebFLIS® user, you will have access to the standard logistics information system in the Federal Government - the Federal Logistics Information System (FLIS).
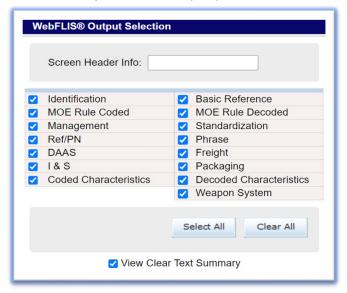
FLIS forms the foundation for all logistics information systems and data elements of the National Stock Number (NSN). It is the catalog of more than 16 million (7.4M active) Items of Supply. WebFLIS® provides users with historical data on a NSN, both active and inactive. Users find WebFLIS® a resourceful tool when trying to identify Items of Production/Supply in order to turn into DLA Disposition Services for the appropriate disposal.

WebFLIS® information is used primarily by DLA, Armed Services, USG Entities, NATO and Partner Nations and sponsored suppliers and contractors doing business for the USG. Users of WebFLIS® must register through Account Management and Provisioning System (AMPS) and must have one of the following: (1) DOD Common Access Card (CAC), (2) External Certificate Authority (ECA), (3) Federal Bridge Certification Authority (FBCA), or (4) Personal Identity Verification (PIV).

One of the biggest benefits of WebFLIS® is that it contains the FLIS and most of the NATO Master Catalogue of References for Logistics (NMCRL) information. The system is updated multiple times a day, making WebFLIS® information more current than what might be found on commercial websites. Logistics professionals rely on accurate and current information from official data sources to ensure the logistics data the Warfighters need, that data is housed in WebFLIS®.

WebFLIS® Highlights:

- ➢ Advance Characteristics Query
  - ✓ Item Name Code (INC)
  - ✓ Item Name Keyword(s)
  - ✓ Master Requirements Codes (MRC)
  - ✓ Decoded Characteristics Data
- ➢ Weapon System Query
  - ✓ Weapon System Designator Code (WSDC)
  - ✓ Weapon System Keyword(s)
  - ✓ Weapon System Essentiality Code
  - ✓ Weapon System Group Code
- ➢ Basic Characteristics and Medical Queries are now in their own separate query tabs

- ➢ DLA Managed Bill of Materials (BOM) and Sets Kits and Outfits (SKO) Queries
  - ✓ BOM/SKO or Component NIIN
  - ✓ BOM/SKO Keyword(s)
  - ✓ Filter by Service/Agency using a BOM/SKO and History Date
- ➢ Multiple NSN/NIIN and Reference Number Queries up-to 500
- ➢ Clear Text Summary View
  - ✓ Item Identification Data
  - ✓ Supplier CAGE and Part Number Data
  - ✓ Freight and Packaging Data

DEFENSE LOGISTICS AGENCY

360° approach to Life Cycle Logistics Customer Support:

DLA Customer Interaction Center

The DLA Customer Interaction Center (CIC) began servicing customers in 2009. Receiving more that 258K contacts annually, they leverage technology to provide world class customer service geared towards logistics and supply needs. The CIC provides solutions to the Armed Services, Federal Agencies, State and local governments, government contractors, allied foreign military and the general public.
Email: dlacontactcenter@dla.mil Web: https://www.dla.mil/Customer-Support/

Training

DLA Logistics Operations Training (J31CT) offers training on most DLA Logistics Operations products and services. Most of our courses offer classroom instruction as well as Web Based Training (WBT), e.g., Webinar via MS Teams, Zoom.Gov, etc. WBT accessible from this web site to your personal computer. Tailored courses can be developed to meet individual service or agency needs.
Email: DLA.TNG@dla.mil Web: https://www.dla.mil/Logistics-Operations/Training-and-Reference/

Customer Outreach

Informing and delivering information regarding DLA Products and Services to the internal and external customer group. Utilizing Web, Email, and Face-to-Face engagement to represent DLA to high/mid-level, product user and private industry customers worldwide.
Email: customeroutreach@dla.mil Web: https://www.dla.mil/Logistics-Operations/Services/Customer-Outreach/

Demilitarization

In coordination with the Military Services, Defense Agencies, and other Federal Government entities the DOD Demilitarization Coding Management Office ensures validation of the DEMIL code for every item of supply.
Email: dcmo@dla.mil Web: https://www.dla.mil/Working-With-DLA/Federal-and-International-Cataloging/DEMIL-Coding/

Federal Logistics Information System (FLIS) Process Management

The FLIS Process Management is responsible for facilitation of the creation, maintenance, dissemination, and viewing of National Stock Number data within the FLIS Portfolio Suite of Systems. The sharing of this data amongst DLA systems (FED LOG®, WebFLIS®, FedMall), DOD, Federal Agencies, and International Allies ensures data is available and actionable for military supply chains worldwide.
Email: dlacontactcenter@dla.mil Web: https://www.dla.mil/Information-Operations/Services/Applications/

Logistics Information Services – Electronic Reading Room
PUB LOG®

The Electronic Reading Room is a location where the public is able to download documents and data to assist in their logistics research. Files that can be downloaded include Public Logistics or PUB LOG® to screen NSN data, CAGE code listings, decoded characteristics data, Master Cross Reference List (MCRL) and more. Email: dlacontactcenter@dla.mil   Web: https://www.dla.mil/Information-Operations/FLIS-Data-Electronic-Reading-Room/

LOGISTICS APPLICATIONS – ACQUISITIONS PRODUCTS AND SERVICES:

FedMall	DLA Map Catalog
FED LOG®	WebFLIS®
PUB LOG®	Joint Certification Program (JCP)
MEDALS	

DLA Customer Interaction Center (DLA CIC)

We're here for you 24 hours a day, 7 days a week, including Government holidays.
'One Call Resolution'
Toll Free: 1-877-DLA-CALL (1-877-352-2255)
Local Commercial: 269-704-7921
Defense Switched Network (DSN): xx-877-352-2255 Email: dlacontactcenter@dla.mil

For DLA System Access or Technical Issues please contact the DISA Global Service Desk at:
Toll Free: 844-DISA-HLP (844-347-2457) / DSN: 850-0032
Press 5, then speak or enter D-L-A

Visit us at:
https://www.dla.mil/Working-With-DLA/Federal-and-International-Cataloging/

Information Provided by Customer Engagement Branch J31CB: customeroutreach@dla.mil