



Defense Logistics Agency

National Stock Number (NSN) Assignment

A National Stock Number is the official label applied to each item recurrently used, bought, stocked, or distributed by the Department of Defense (DoD). When a NSN is assigned to an item, data is assembled to describe that item. Some data elements include information such as an item name, manufacturer's part number, unit price, and physical and performance characteristics. NSNs are an essential part of the DoD Supply Chain used in acquisition, managing, moving, storing, and disposal of material.

What generates a request for NSN assignment and who has the authority to make the request?

Whenever a new weapon system is developed, the DoD Component responsible for the new weapon system will identify the spares needed to maintain the weapon system throughout the life cycle. Spares that do not have NSNs assigned are identified and requests for NSN assignment are sent to the Logistics Information Services by the DoD Component. In turn, the Logistics Information Services processes the requests by assigning new NSNs.

Other materials, not tied specifically to a weapon system, can generate the need for NSN assignment as well. Each DoD Component has a unique process for identifying a requirement for new NSNs. It starts with a Warfighter need for an item which generates an order. The order is typically submitted using a manufacturer's reference number on a DD Form 1348-6, through the DoD Component supply system. It is at the discretion of the DoD Component to determine the need for NSN assignment.

Each DoD Component has designated personnel with decision making authority for NSN assignment requests:

Army, Navy, and Marine Corps - have designated provisioners with this responsibility

Air Force designated personnel are referred to as Cataloging Managers (CATMs) or Cataloging Focal Points at each Air Logistics Center

Manufacturers and Suppliers can solicit and offer items for sale through various DoD and Federal web sites:

Army: <http://sellingtoarmy.com/>

USMC: <http://www.secnav.navy.mil/smallbusiness/Pages/hqmc.aspx>

Navy: <https://www.secnav.navy.mil/smallbusiness/Pages/default.aspx>

Air Force: www.airforcesmallbiz.org

Office of Secretary of Defense (OSD): <http://business.defense.gov/>

GSA: www.gsa.gov/portal/content/105221

Manufacturer and Suppliers can also respond to solicitations for bid at: <https://www.fbo.gov/>





DEFENSE LOGISTICS AGENCY

360° approach to Life Cycle Logistics

CUSTOMER SUPPORT:

DLA Customer Interaction Center

The DLA Customer Interaction Center (CIC) began servicing customers in 2009, with 315K contacts in 2017 leveraging technology to provide world class customer service geared towards logistics and supply needs. The CIC provides solutions to the Armed Services, Federal Agencies, State and local governments, government contractors, allied foreign military and the general public.

Email: dlacontactcenter@dla.mil Web: <http://www.dla.mil/CustomerSupport.aspx>

Training

Logistics Information Services offers comprehensive training and education on several DLA products and services. Many of our courses offer classroom instruction as well as delivery by Computer Based Training (CBT), Web Based Training (WBT), Satellite/VTC Training, and Webinar. Tailored courses are developed to meet individual service or agency needs.

Email: dla.tng@dla.mil Web: <https://www.dla.mil/HQ/LogisticsOperations/TrainingandReference/>

DLA Customer Analysis Report & Engagement Summary

The Customer Relationship Management (CRM) Analytics team stands ready to provide detailed reports regarding the nature of contacts made to the DLA Customer Interaction Center (CIC). Report data is tailored to assist senior leaders, trainers and Customer Support Representatives. If you would like to request a report, feel free to reach out to us at

Email: crmanalytics@dla.mil Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/CustomerOutreach/>

Customer Outreach

Informing and delivering information regarding DLA Products and Services to the internal and external customer group. Utilizing Web, E-mail, and Face-to-Face engagement to represent DLA to high/mid level, product user and private industry customers worldwide.

Email: customeroutreach@dla.mil Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/CustomerOutreach/>

National Stock Number Cataloging

Logistics Information Services is responsible for creating and maintaining the National Stock Numbers (NSNs) utilized by the Department of Defense, other Federal Agencies, Civilian Agencies and International Allies. Cataloging serves as the foundation of the DOD supply chain, ensuring information is provided in a way that allows supported activities to easily understand and utilize information.

Email: dlacontactcenter@dla.mil Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/FIC/>

Demilitarization

In coordination with the Military Services, Defense Agencies, and other Federal Government entities the DOD Demilitarization Coding Management Office ensures validation of the DEMIL code for every item of supply.

Email: dlacontactcenter@dla.mil Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/FIC/DEMILCoding/>

Joint Certification Program

As partners in the joint defense of North America, the U.S. and Canada have established a bilateral common structure for mutual defense.

The Joint Certification Program certifies contractors of each country for access, on an equally favorable basis, to unclassified technical data disclosing militarily critical technology.

Email: dlacontactcenter@dla.mil Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/JCP/>

Federal Logistics Information System (FLIS) Process Management

The FLIS Process Management is responsible for facilitation of the creation, maintenance, dissemination, and viewing of National Stock Number data within the FLIS Portfolio Suite of Systems. The sharing of this data amongst DLA systems (FED LOG, WebFLIS, FedMall), DOD, Federal Agencies, and International Allies ensures data is available and actionable for military supply chains worldwide.

Email: dlacontactcenter@dla.mil Web: <http://www.dla.mil/HQ/InformationOperations/Offers/Products/LogisticsApplications.aspx>

U.S. National Codification Bureau (NCB)

U.S. NCB - A member of NATO Allied Committee/135 and the National Codification System. The U.S. representative at NATO planning/codification meetings on logistics information matters. Our Mission: To facilitate the exchange of logistics information between multinational defense forces in support of U.S. and NATO missions.

Email: ncbus@dla.mil Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/FIC/>

LOGISTICS APPLICATIONS – ACQUISITIONS PRODUCTS AND SERVICES:

FedMall	DLA Map Catalog
FED LOG	WebFLIS
PUB LOG	Joint Certification Program (JCP)
PUB LOG FLIS Search	MEDALS

DLA Customer Interaction Center (DLA CIC)

We're here for you 24 hours a day, 7 days a week, including Government holidays.

'One Call Resolution'

Toll Free: 1-877-DLA-CALL (1-877-352-2255)

Local Commercial: 269-704-7921 / 269-704-7930 (fax)

Defense Switched Network (DSN): xx-877-352-2255

Visit us at:

<https://www.dla.mil/HQ/LogisticsOperations/Services/FIC/>