



# Defense Logistics Agency

## Federal Logistics Information System Web Inquiry (WebFLIS)

The Federal Logistics Information System (FLIS) forms the foundation for all logistics information systems. It is the catalog of more than sixteen million Supply Items used by the U.S. Government (USG) and NATO allies.

FLIS provides essential information about the Item of Supply, such as the National Stock Number (NSN), Item Name, CAGE and Part Numbers, Registered Users, as well as the Acquisition Advice Code, Unit Price, Unit of Issue, Source of Supply, Freight Data, Hazardous Materiel Indicators, Interchangeable and Substitutable information, and Physical and Performance Characteristics.

FLIS also provides the most complete information on contractors doing business with the USG. The information is primarily used by DLA, the Military Services, Federal Agencies, and USG Sponsored Contractors doing business with the USG.

WebFLIS is a reflection of the FLIS database and you are retrieving near real-time data, as the FLIS data shown is updated multiple times a day. This information is essential to all Logisticians – from engineers designing a new weapon system to property disposal specialist. As a WebFLIS user, you will have read only access to the standard logistics information system in the Federal Government.

### WebFLIS Highlights

- Advanced Characteristics query
  - Item Name Code
  - Item Name Keyword(s)
  - Master Requirements Codes
  - Decoded Characteristics data
- Weapon Systems query
  - Weapon System Designator Code
  - Weapon System Keyword(s)
  - Weapon System Essentiality Code
  - Weapon System Group Code
- Basic Characteristics and Medical queries are now in their own separate query tabs
- DLA managed Bill of Materials (BOM) and Sets Kits and Outfits (SKO) queries
  - BOM/SKO or Component NIIN
  - Filter by Service/Agency using a BOM/SKO and History Date
- Multiple NIIN/NSN and multiple Part Number queries up to 500
- Clear Text Summary View
  - Item Identification Data
  - Vendor and Part Number Data
  - Shipping and Handling Data



# DEFENSE LOGISTICS AGENCY

## *360° approach to Life Cycle Logistics*

### **CUSTOMER SUPPORT:**

#### **DLA Customer Interaction Center**

The DLA Customer Interaction Center (CIC) began servicing customers in 2009, with 315K contacts in 2017 leveraging technology to provide world class customer service geared towards logistics and supply needs. The CIC provides solutions to the Armed Services, Federal Agencies, State and local governments, government contractors, allied foreign military and the general public.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <http://www.dla.mil/CustomerSupport.aspx>

#### **Training**

Logistics Information Services offers comprehensive training and education on several DLA products and services. Many of our courses offer classroom instruction as well as delivery by Computer Based Training (CBT), Web Based Training (WBT), Satellite/VTC Training, and Webinar. Tailored courses are developed to meet individual service or agency needs.

Email: [dla.tng@dla.mil](mailto:dla.tng@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/TrainingandReference/>

#### **Customer Outreach**

Informing and delivering information regarding DLA Products and Services to the internal and external customer group. Utilizing Web, E-mail, and Face-to-Face engagement to represent DLA to high/mid-level, product user and private industry customers worldwide.

Email: [customeroutreach@dla.mil](mailto:customeroutreach@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/CustomerOutreach/>

#### **Demilitarization**

In coordination with the Military Services, Defense Agencies, and other Federal Government entities the DOD Demilitarization Coding Management Office ensures validation of the DEMIL code for every item of supply.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/FIC/DEMILCoding/>

#### **Federal Logistics Information System (FLIS) Process Management**

The FLIS Process Management is responsible for facilitation of the creation, maintenance, dissemination, and viewing of National Stock Number data within the FLIS Portfolio Suite of Systems. The sharing of this data amongst DLA systems (FED LOG, WebFLIS, FedMall), DOD, Federal Agencies, and International Allies ensures data is available and actionable for military supply chains worldwide.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <https://www.dla.mil/HQ/InformationOperations/Offers/Products/LogisticsApplications.aspx>

#### **Logistics Information Services – Electronic Reading Room**

##### **PUB LOG FLIS Search**

The Electronic Reading Room is a location where the public is able to download documents and data to assist in their logistics research. Files that can be downloaded include Public Federal Logistics Information Services (FLIS) data or PUB LOG FLIS Search, CAGE code listings, decoded characteristics data, Master Cross Reference List (MCRL) and more.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <http://www.dla.mil/HQ/InformationOperations/LogisticsInformationServices/FOIARReading.aspx>

### **LOGISTICS APPLICATIONS – ACQUISITIONS PRODUCTS AND SERVICES:**

FedMall	DLA Map Catalog
FED LOG	WebFLIS
PUB LOG	Joint Certification Program (JCP)
PUB LOG FLIS Search	MEDALS

#### **DLA Customer Interaction Center (DLA CIC)**

We're here for you 24 hours a day, 7 days a week, including Government holidays.

'One Call Resolution'

Toll Free: 1-877-DLA-CALL (1-877-352-2255)

Local Commercial: 269-704-7921 / 269-704-7930 (fax)

Defense Switched Network (DSN): xx-877-352-2255

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil)

Visit us at:

<https://www.dla.mil/HQ/LogisticsOperations/Services/FIC.aspx>