



DEFENSE LOGISTICS AGENCY

SUPPORT SERVICES

SUPPORTING THE NATION THROUGH
A "WHOLE OF GOVERNMENT" APPROACH



Why Use DLA?

For the past 60 years, DLA has served as the common commodity procurement source for the U.S. military. With a staff of 26,000, including over 9,000 contracting professionals across eight major supply chains, DLA procures \$35-45 billion worth of common commodities annually of behalf of its customers, leveraging economies of scale, low overhead costs, and deep expertise in the industrial base.

Over the past decade, typically in response to national and global humanitarian crises, the demand signal for DLA's acquisition, storage, distribution, and surge capabilities to support other nonmilitary agencies has grown. DLA understands its potential value-add to the "whole of government" community as a logistics supplier of choice. It is formalizing this role as part of its latest Strategic Plan 2021-2026, while ensuring no cost or service trade-offs to its traditional military customer. The programs and services listed here show the breadth and depth of DLA's offerings for government agencies seeking comprehensive logistics solutions. More information on each service offering is available at www.dla.mil/what-dla-offers/support-services.

DLA's VALUE ADD

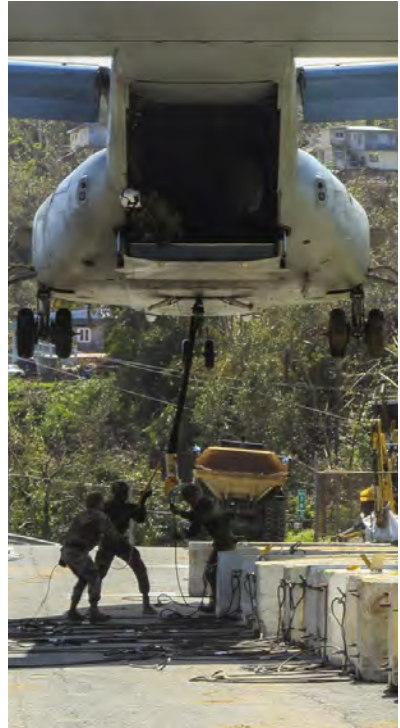
- Leveraging economies of scale to provide competitive pricing and lower operating costs to federal, state, local and Tribal agencies.
- **Proven track record for end-to-end global supply chain management:** \$40B+ in revenue, 10,000 contract awards per day, \$205B in active contracts managed.
- **Expertise in emergency response commodities:** Medical/surgical support, firefighting equipment, fuel, subsistence items, humanitarian/lifesaving support.
- **Strong supply base relationships:** 10,000+ suppliers (78% small business), increasing market intelligence to decrease risk, sustained industry engagements for demand planning and industrial base health.
- Global, agile, flexible, Distribution Center network storing over \$142B in government-owned inventory.



What Support Services Do We Offer?

AVIATION

- Aircraft Parts Management for over 2.3K Weapon Systems and 1.7M Assets
- USN Fleet Readiness Center Supply Management
- USAF Air Logistics Complex Supply, Storage & Distribution
- Repairable Acquisitions
- Strategic Acquisition
- Industrial Gases and Cylinders
- Ozone Depleting Substances
- Industrial Plant Equipment Support for Machine Tool Procurement, Repair, Rebuild and Disposition
- Source of Supply Management
- Supply Partner Planning Integration
- Strategic Forecasting & Analysis
- Consumable Hardware
- Geospatial Intelligence Products and Print on Demand Capability



CATALOGING



- Federal & International Cataloging
- Kitting
- Demilitarization Coding
- Packaging
- Property Accountability
- Safety Data Sheet
- Mapping (Cataloging)



CLOTHING & TEXTILES

- Disaster Blankets
- Ecclesiastic Support
- Flags & Heraldry Support
- Uniforms & Equipment
- Wildland Fire Equipment/Gear
- Tentage (MILSPEC/Commercial)
- Chemical Equipment
- Mosquito Netting
- Sleeping bags (MILSPEC)
- Riot Gear
- Body Armor
- Tarps (MILSPEC)

CONSTRUCTION & EQUIPMENT

- Containers
- Fire & Emergency Equipment
- Force Protective Equipment
- Generator Leasing
- Maintenance Repair & Operation
- Material Handling Equipment
- Special Operational Equipment
- Construction & Barriers
- Lumber & Wood Products
- Modular Housing Solutions
- Heavy Equipment Program
- Lighting & Heating, Ventilation and Air Conditioning
- Commercial Hardware
- Disaster Relief Supplies

DISPOSITION SERVICES

- Property Turn-in
 - Customer OneStop Solutions
 - Finding a Location
 - Schedule an Appointment
 - TurnIn Smart Book
 - TurnIn Toolbox
- Federal Excess Property Program
- Law Enforcement Support Office (LESO)
- FireFighter Property Program
- Computers for Learning (CFL)
- Disaster Relief
- Precious Metals
- Demilitarization

DOD Only

- Reutilization
- Hazardous Waste Disposal
- Scrap Sales
- Useable Sales





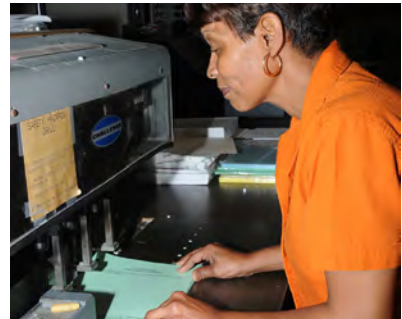
DISTRIBUTION

- Storage and Distribution (S&D)
- Tailored Kitting Solutions
- Expeditionary S&D Capabilities
- Transportation Planning and Execution
- Preservation, Packaging, Packing and Marking (PPP&M)

DOCUMENT SERVICES

- Printing Services
Banners, Decals, Manuals, etc.
- Scanning and Conversion Services
- Office Device Management

Per DoDI 5330.03, DLA is the DOD's primary provider of these services.



ENERGY



- Bulk Helium
- Bulk Liquid Cryogenics
- Bulk Missile Fuels
- Bulk Petroleum
- Energy Savings Performance Contracts

- Utility Energy Service Contracts
- Natural Gas
- Liquefied Natural Gas
- Electricity
- Renewable Energy
- Demand Response Programs
- Space Launch Support
- Government Fuel Cards
- Sustainment, Restoration and Modernization (SRM) & environmental support to fixed fuels infrastructure
- Testing and Laboratory Capabilities
- Quality Assurance/Surveillance

DOD Only

- Utilities Privatization



EQUIPMENT DISPOSITION

- Environmental and Sustainable Programs
- Equipment Disposition
- Federal & International Cataloging
- Document Services

KEY STRATEGIC MISSIONS

- Space Support
- Strategic Materials
- Nuclear Support
- Whole of Government Solution
- Information Technology (IT) Acquisition
- National Defense Stockpile



LAND AND MARITIME

- Land Systems
- Maritime Systems
- Defense Standardization Program Support
- Microcircuit DNA Marking
- Product Testing (Mechanical/Electronic)
- DoD Locks
- Consumable Hardware



MEDICAL

- Medical Surgical Supplies
- Dental/Optical/Laboratory
- Pharmaceuticals
- Hospital Equipment/Supplies
- Capital Equipment
- Assemblies/Kits

PRODUCT TEST CENTER

- Additive Manufacturing
- Analytical, Physical and Textile Conformance Testing

SPECIAL PROGRAMS

- Law Enforcement Support Office
- Wildland Fire Program
- 1122 Program
- Tailored Vendor Logistics Program
- Tire Program
- Customer Software Development
- Application Hosting and Sustainment
- Contingency Support/Services

STRATEGIC MATERIALS

- Recycling/Reuse Program
- Broad Agency Announcement
- Material Testing



SUBSISTENCE

- School Lunches
- ALFOODACTs (food alerts)
- Food Kiosks
- Global Prime Vendor
- Indian Reservations Subsistence
- Job Corps Subsistence
- Mobile Food Trucks
- Religious Morale Support
- Field Feeding
- Rations Program/Products
- Food Service Equipment
- Local Produce & Market Fresh Options
- Subsistence Network-Research and Development Program
- Nutritionist/Dietitian Support

CONTACT INFORMATION



DLA CUSTOMER INTERACTION CENTER

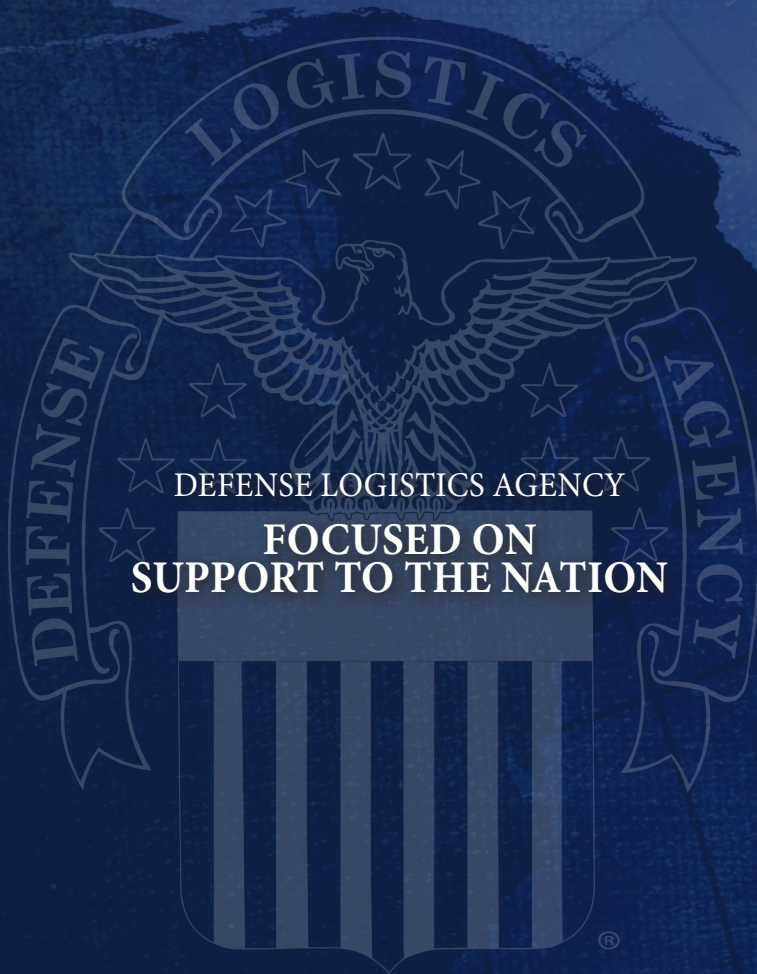
1-877-DLA-CALL
(1-877-352-2255)

COMMERCIAL: 269-704-7921

EMAIL:
DLACONTACTCENTER@DLA.MIL

WWW.DLA.MIL/WHAT-DLA-OFFERS/SUPPORT-SERVICES

These are services DLA provides to DoD customers and other customers as authorized by law. Whole of government (WOG) customers may have access to some but not all of these services. WOG customers should consult with a DLA representative to determine their access to particular services.



DEFENSE LOGISTICS AGENCY

**FOCUSED ON
SUPPORT TO THE NATION**