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KB0011819 - Latest Version ⌄

How to install or upgrade the Citrix Receiver/Workspace App

📅 11d ago • 👁 1085 Views • ★★★★★

Citrix Workspace is the program responsible for controlling and maintaining your connection to VDI. Citrix Workspace is replacing Citrix Receiver. If you close Citrix Receiver when prompted by the deployment package you **will** be disconnected from VDI. Once installation is complete you will be able to reconnect to VDI.
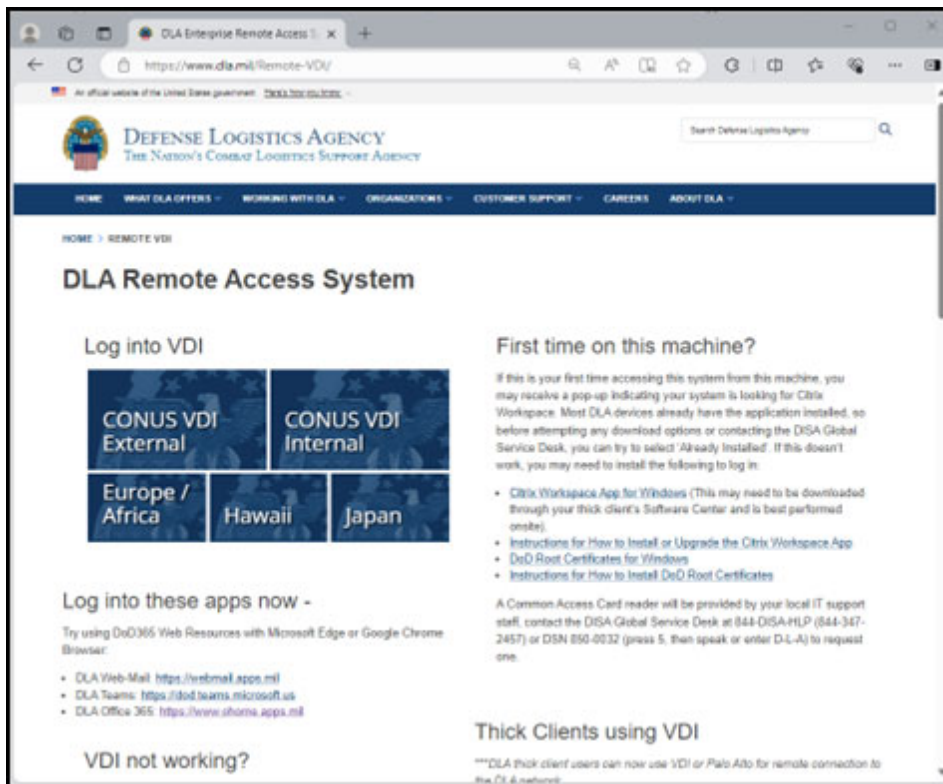
Note: These instructions pertain to UMCs and Contractor Furnished Equipment only. Do not attempt on a Thick, Thin or Zero Client.
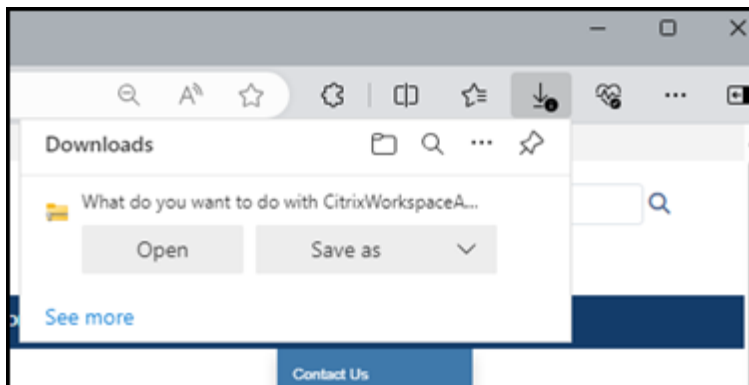
<u>Installation</u>

1. Log off from your existing VDI session.

2. Navigate to https://www.dla.mil/Remote-VDI/.

Note: The installation process will take approximately 5 -10 minutes and will require you to restart your machine upon completion.
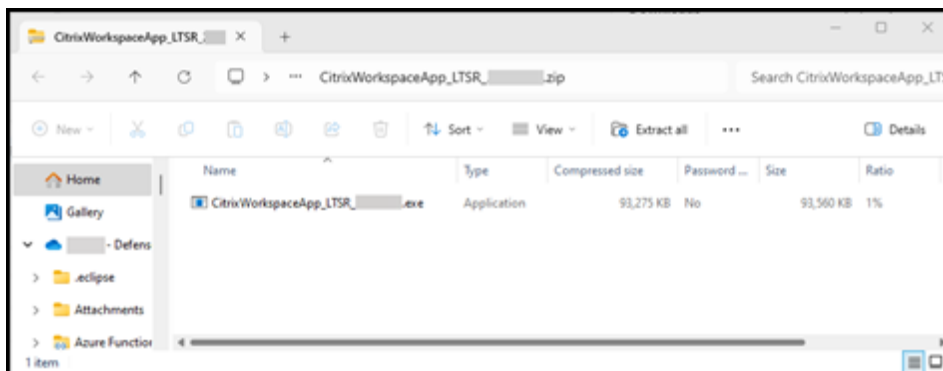
3. **Acknowledge and Accept** the DOD Agreement Notice.

4. Click **Citrix Workspace App for Windows**.
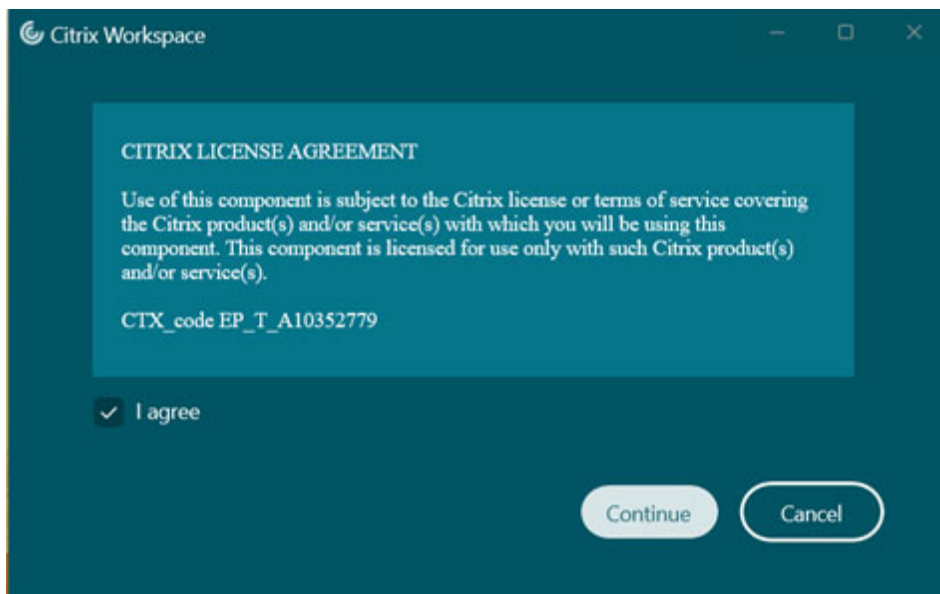
5. Open the download **.zip file**.

6. Click the **CitrixWorkspaceApp_LTSR_(version #).exe** to begin installation.
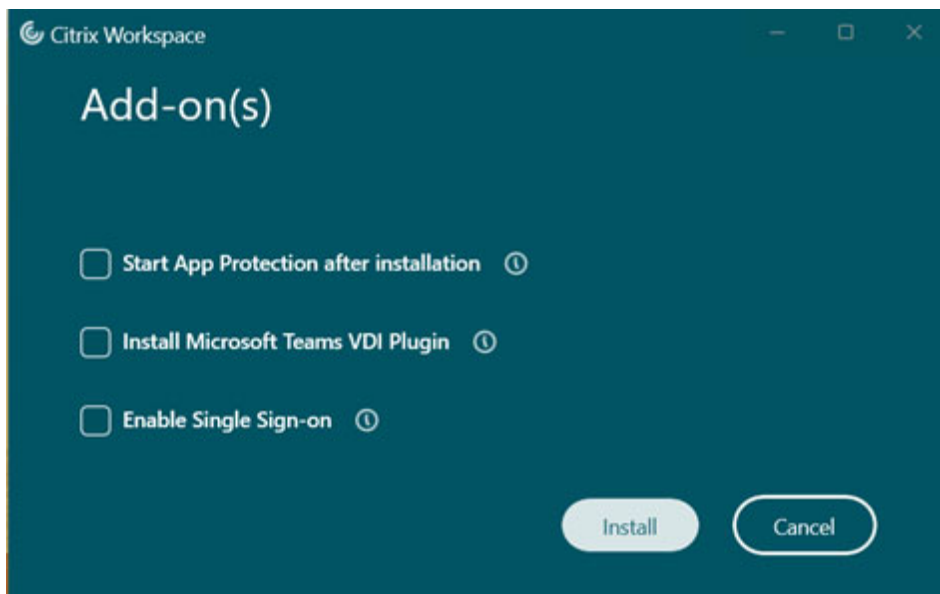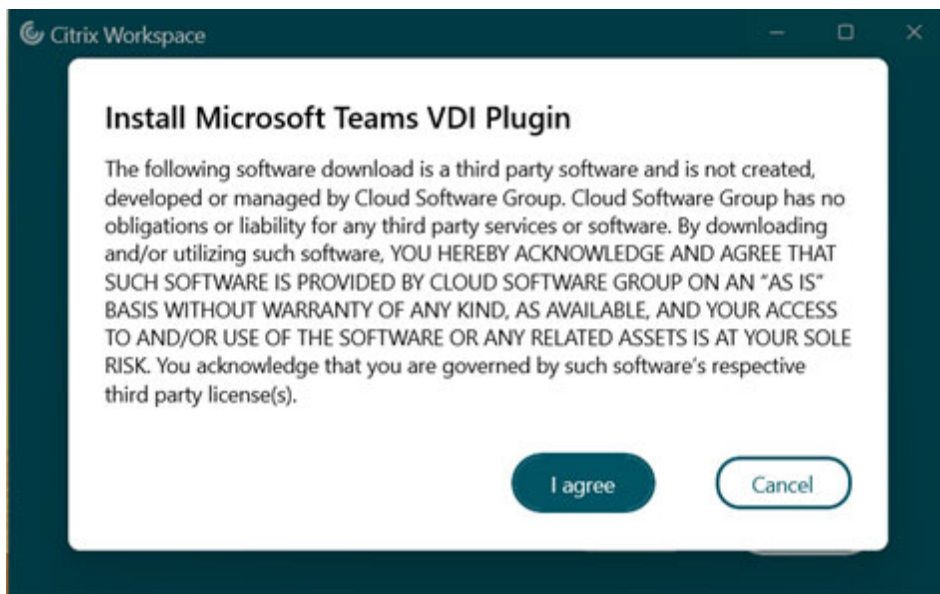

7. Click **Continue**.

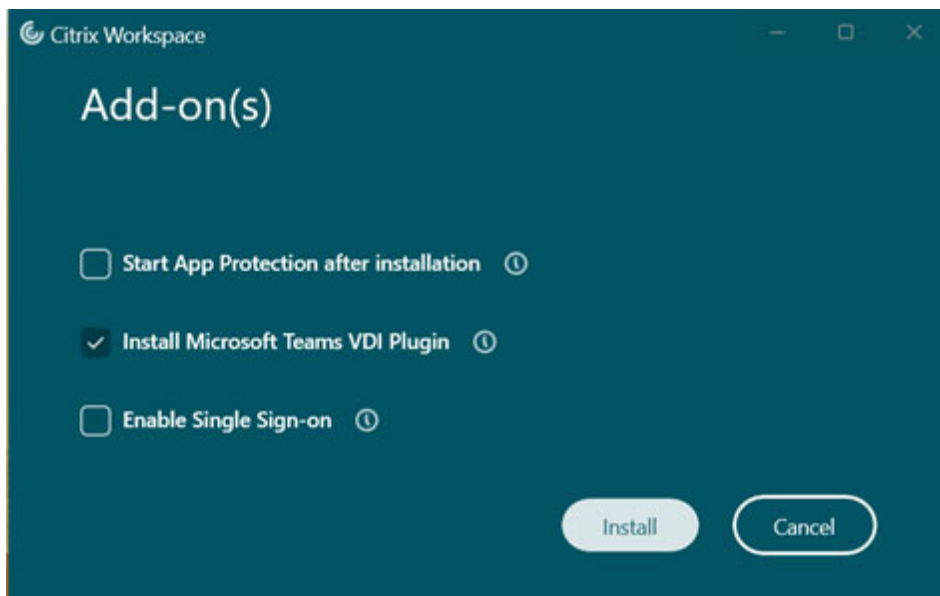8. Check the **License Agreement** box. Click **Continue**.

9. If this is a fresh install you may be prompted to **Enable App Protection** and **Single Sign-On**. Do NOT check these boxes, only click **Install Microsoft Teams VDI Plugin**, then **Install** to continue.
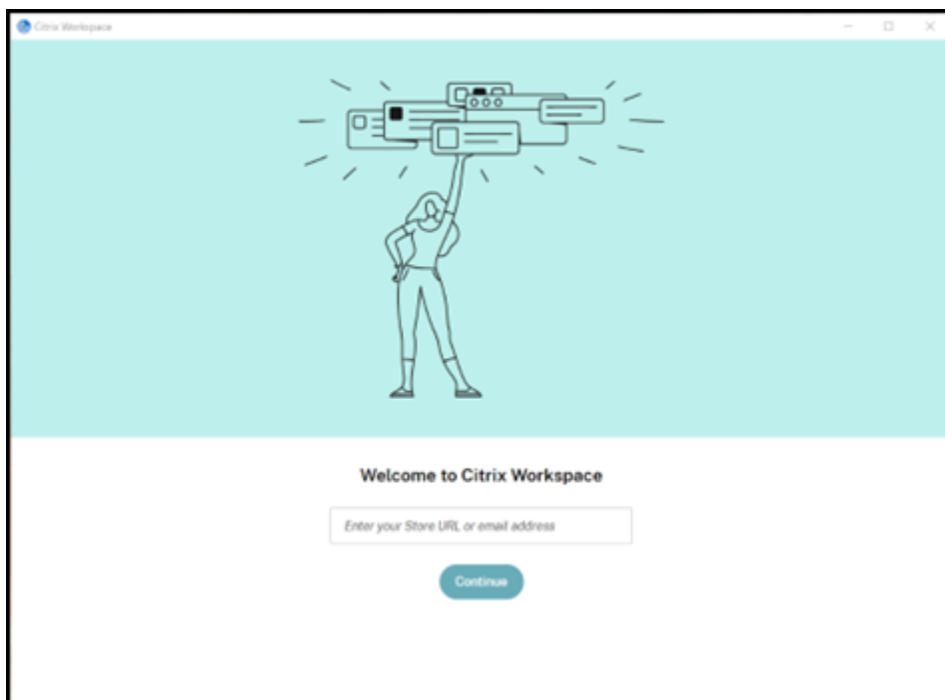
10. Click **I agree**.

11. Click **Install**.

12. Close his   ndow o cont nue. If prompted to re art, plea   clo   all applicat ons and click **restart**.

Post Installation Information

Although this deployment will not produce any functional changes it is important to understand that you may experience some configuration changes after the install. If you have a dual monitor configuration in VDI or other special monitor/screen settings in place on your VDI you may need to reconfigure those settings.