U.S. Customs and Border Protection Office of Facilities and Asset Management Asset and Administrative Management Division Uniforms Management Center

DHS Uniforms Program Overview Joint Advanced Planning Brief for Industry (JAPBI)

Mike Britt Director, Uniforms Management Center Customs and Border Protection

29 November 2018



U.S. Customs and Border Protection

Department of Homeland Security Uniform Program Overview DHS Mission

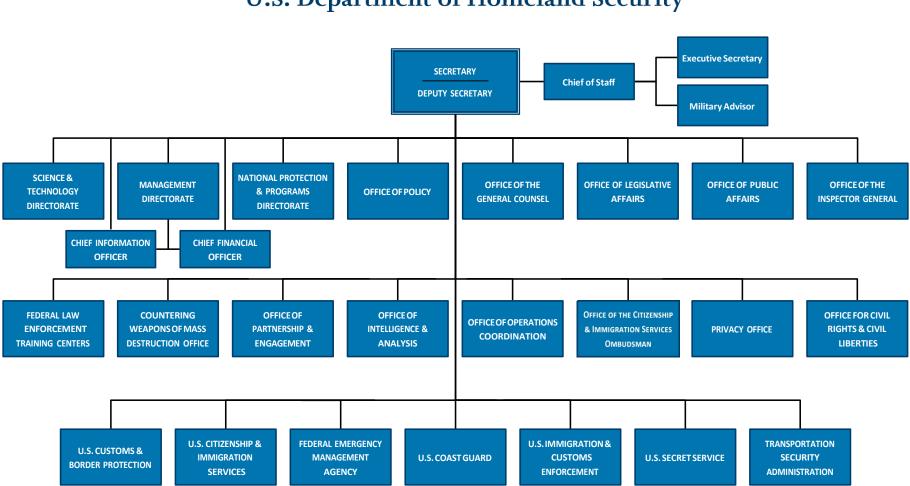
The Department of Homeland Security has a vital mission to secure the nation from the many threats we face. This requires the dedication of more than 240,000 employees in jobs that range from aviation and border security to emergency response, from cybersecurity analyst to chemical facility inspector. Our duties are wide-ranging, and our goal is clear - keeping America safe.

The Department of Homeland Security's uniform program consists of eight different uniformed components performing law enforcement and security roles in support of the overall DHS mission as well as a DHS Uniforms Commodity Council. The components include:

- United States Customs and Border Protection (CBP)
- Transportation Security Administration (TSA)
- United States Immigration and Customs Enforcement (ICE)
- Federal Law Enforcement Training Center (FLETC)
- National Protections and Programs Directorate (NPPD)
- United States Secret Service (USSS)
- Federal Emergency Management Agency (FEMA)
- United States Coast Guard (USCG)



Department of Homeland Security Uniform Program Overview DHS Organization Chart



U.S. Department of Homeland Security



Department of Homeland Security Uniform Program Overview Types of DHS Uniforms

Uniform Items: DHS uniformed components wear a variety of uniforms and uniform gear, each with their own wear-policies. Below are some examples of the different types of uniforms and uniform gear on the DHS uniform contract:

- Law Enforcement Duty Uniforms
- Dress Uniforms
- Ceremonial Uniforms
- Fire Retardant (FR) rated uniforms to include flight suits
- Duty Gear (duty belt, holster, cases, pouches, etc.)
- Footwear, headwear, and handwear
- Base Layers/Levels
- Extreme Weather Gear
- Outerwear
- Administrative Uniforms
- Badges, Patches, and Insignia
- Special Operations



Department of Homeland Security Uniform Program Overview CBP Uniforms



Border Protection

Department of Homeland Security Uniform Program Overview

CBP Uniforms and Class Distinctions (example Office of Field Operations)

OFFICE OF FIELD OPERATIONS				
GS Series	Description	Class(es) Authorized		
GS-1895	Officer/Agricultural Specialist	1,2,3,4,7		
GS-0401	Special Response Team Officer/Joint Military Operations Overseas	1,2,3,4,7,8		
GS-1801	Seized Property Specialist	1,2,3,4,7		
GS-340, 1801, 0343, 0301, 1895 & 0401	Senior Management Staff	1,2,3,4,7		
Varies	Other Approved Position	5,7		
Varies	Co-op/Intern Students	5,7		
		K		

	•	
OFFICE OF FIELD OPERATIONS		
Class Distinctions	Uniform	
Class 1	Ceremonial Uniform	
Class 2	Dress Uniform	
Class 3	Work Uniform	
Class 4	Battle Dress Uniform (BDU)	
Class 5	Administrative Support Uniform	
Class 7	Maternity Uniform	
Class 8	Special Response Team/Joint	
	Military Operations Overseas	



U.S. Customs and Border Protection

	•
	•
	•
Pt-1	•
P	•
-	

OFO Class 1 Required Items

- <u>Ike Jacket</u> (Nameplate, Large Rank Insignia, Badge, Longevity Stars)
- <u>Felt Campaign Hat</u> (CBP Hat Insignia, Leather Hat Band, Chin Strap)
- <u>Class 2 Long Sleeve Shirt (Black</u> Tie w/Tie Tack, Rank Shoulder Boards)
- <u>Class 2 Dress Trouser/black</u> <u>stripe</u> (Trouser belt)
- <u>Gun Belt/armed officers (Gun</u> w/Holster, Handcuff Case, Magazine Case, Intermediate Force Device(s))
- <u>Black Shoes</u> (Black Socks, Leather or Clarino low quarter shoe, Roper or Western boot)

Department of Homeland Security Uniform Program Overview DHS Uniform Program by Component

Purchasing Power: The chart below depicts the number of items on the contract by component, as well as the annual spend per contract (in Millions)

DHS Component	# of Items on Contract	Annual Spend in Millions
СВР	593	\$40.0
TSA	157	\$25.0
USCG	8	\$0.3
ICE	186	\$1.5
FLETC	82	\$0.8
USSS	110	\$1.5
FEMA	132	\$0.3
NPPD	231	\$1.1
Total	1,499	\$70.5

DHS Uniform Program By Component

* CBP purchases over 900,000 items a year



Department of Homeland Security Uniform Program Overview DHS Low Ordering Volume

Order Volume: The chart below breaks out the annual volume of orders for DHS. Annual volume is the amount of units purchased of a particular item. For example, there are 346 items on the DHS uniform contract in which DHS did not purchase any items in FY 2018.

Annual Volume	# Items	% of Items
0	346	23%
1-100	501	33%
101-1,000	384	26%
> 1,000	268	18%
Total	1499	100%

DHS Low Ordering Volume (FY 2018)



Department of Homeland Security Uniform Program Overview

The Kissell Amendment and Associated Impacts to DHS Uniforms Acquisitions

Under the Kissell Amendment, all COVERED textile and apparel products purchased by the U.S. Department of Homeland Security* must be either (a) grown, reprocessed, reused or produced in the United States or (b) from designated countries (listed below)

WTO GPA Countries

 Armenia, Aruba, Austria, Belgium, Bulgaria, Canada, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, Ireland, Israel, Italy, Japan, Korea, (Republic of) Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Singapore, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Taiwan (known in the World Trade Organization as "the Separate Customs Territory of Taiwan, Penghu, Kinmen and Matsu"(Chinese Taipei)) or United Kingdom

Free Trade Agreement countries

- US-Chile, US-Israel
- NAFTA (US, Canada and Mexico)
- Other countries: Australia, Bahrain, Canada, Chile, Colombia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Honduras, Korea (Republic of), Mexico, Morocco, Nicaragua, Oman, Panama, Peru, or Singapore

Non-Treaty Countries

 Caribbean Basin Initiative Countries-Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bonaire, British Virgin Islands, Curacao, Dominica, Grenada, Guyana, Haiti, Jamaica, Montserrat, Saba, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Sint Eustatius, Sint Maarten, or Trinidad and Tobago

Least Developed Countries

 Afghanistan, Angola, Bangladesh, Benin, Bhutan, Burkina Faso, Burundi, Cambodia, Central African Republic, Chad, Comoros, Democratic Republic of Congo, Djibouti, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Gambia, Guinea, Guinea-Bissau, Haiti, Kiribati, Laos, Lesotho, Liberia, Madagascar, Malawi, Maldives, Mali, Mauritania, Mozambique, Nepal, Niger, Rwanda, Samoa, Sao Tome and Principe, Senegal, Sierra Leone, Solomon Islands, Somalia, Tanzania, Togo, Tuvalu, Uganda, Vanuatu, Yemen, Zambia



U.S. Customs and Border Protection *Additional requirements apply to TSA - Designated Countries are limited to Mexico, Canada and Chile

Department of Homeland Security Uniform Program Overview

DHS Uniform Contract Information – Products and Services

DHS Strategic Sourcing Uniform Contract: The current DHS uniform contract is a single award IDIQ contract in which one vendor provides all of the following services:

- Uniforms per specifications
- Uniform Ordering Website
- Quartermaster Services
 - Measuring and outfitting new students
 - Returns and exchanges on-site
- Allowance Account Management
- Inventory Management
- Uniform distribution per performance requirements
 - On-time shipments 90% within 7 calendar days
 - Backorders less than 10%
- Returns and Exchanges



Department of Homeland Security Uniform Program Overview DHS Uniform Contract Information – Ordering Process

Ordering Types: Ordering from the contract differs by component.

- CBP, TSA, ICE HSI, and NPPD use primarily an allowance account based ordering system. Each uniformed employee is given an annual allowance amount. They can then log into the ordering website and place orders against their allowance. Items are shipped to individual duty stations.
 - CBP Specific:
 - The number of allowance accounts and amounts are established at the beginning of the year via a contract modification/delivery order.
 - In addition, CBP and the vendor track each employees' allowance account, which contains specific information about the employee including duty location and what items the employee can or cannot order.
 - There are approximately 40,000 allowance accounts and CBP processes about 10,000 changes per year.
- Other components place bulk orders via a delivery order to the contract.



Department of Homeland Security Uniform Program Overview DHS Uniform Contract Information - Opportunities

Opportunities:

- The current DHS uniform contract expires in September 2019.
- DHS anticipates a new solicitation to be published the end of November, first part of December.
- The new contract will be an IDIQ with a 5-year base and two 1-year options.
- Due to the specific requirements of DHS, it will again be a single award contract. There will not be opportunities to bid on pieces of the contract.
 - Opportunities would come from the prime vendor, or being the prime vendor.
 - The current vendor contracts with 75 to 150 sub-contractors to supply the roughly 1,500 items on the contract.
- The majority of items are Commercial Off the Shelf (COT) or modified COT items (requiring customization for branding, badges, patches, etc).

Challenges:

- Changing legislation/trade agreements.
 - DHS is currently subject to the Kissell amendment, which differs from the Berry/DLA requirement.
- DHS has a large variety of items, most of which have very low ordering volumes.
- The majority of purchases are made in November-December and August for CBP; and February for TSA.



Department of Homeland Security Uniform Program Overview Contact Info

Mike Britt

Director, Uniforms Management Center Customs and Border Protection 150 Westpark Way Euless, TX 76040 O: 817-868-8930 C: 214-893-4710 Mike.Britt@cbp.dhs.gov

