U.S. Customs and Border Protection
Office of Facilities and Asset Management
Asset and Administrative Management Division
Uniforms Management Center

DHS Uniforms Program Overview
Joint Advanced Planning Brief for Industry (JAPBI)

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Department of Homeland Security Uniform Program Overview

DHS Mission

The Department of Homeland Security has a vital mission to secure the nation from the many threats we face. This requires the dedication of more than 240,000 employees in jobs that range from aviation and border security to emergency response, from cybersecurity analyst to chemical facility inspector. Our duties are wide-ranging, and our goal is clear - keeping America safe.

The Department of Homeland Security’s uniform program consists of eight different uniformed components performing law enforcement and security roles in support of the overall DHS mission as well as a DHS Uniforms Commodity Council. The components include:

• United States Customs and Border Protection (CBP)
• Transportation Security Administration (TSA)
• United States Immigration and Customs Enforcement (ICE)
• Federal Law Enforcement Training Center (FLETC)
• National Protections and Programs Directorate (NPPD)
• United States Secret Service (USSS)
• Federal Emergency Management Agency (FEMA)
• United States Coast Guard (USCG)
Department of Homeland Security Uniform Program Overview
DHS Organization Chart

U.S. Department of Homeland Security

SECRETARY
  DEPUTY SECRETARY

Chief of Staff

Executive Secretary
  Military Advisor

Chief Information Officer

Chief Financial Officer

Secretary

Office of the General Counsel

Office of Legislative Affairs

Office of Public Affairs

Office of the Inspector General

Office of Science & Technology Directorate

Management Directorate

National Protection & Programs Directorate

Office of Policy

Office of Intelligence & Analysis

Office of Operations Coordination

Office of the Citizenship & Immigration Services Ombudsman

Office for Civil Rights & Civil Liberties

Chief Information Officer

Chief Financial Officer

U.S. Customs & Border Protection

U.S. Citizenship & Immigration Services

Federal Emergency Management Agency

U.S. Coast Guard

U.S. Immigration & Customs Enforcement

U.S. Secret Service

Transportation Security Administration

Federal Law Enforcement Training Centers

Countering Weapons of Mass Destruction Office

Office of Partnership & Engagement

Office of Policy
Department of Homeland Security Uniform Program Overview

Types of DHS Uniforms

**Uniform Items:** DHS uniformed components wear a variety of uniforms and uniform gear, each with their own wear-policies. Below are some examples of the different types of uniforms and uniform gear on the DHS uniform contract:

- Law Enforcement Duty Uniforms
- Dress Uniforms
- Ceremonial Uniforms
- Fire Retardant (FR) rated uniforms to include flight suits
- Duty Gear (duty belt, holster, cases, pouches, etc.)
- Footwear, headwear, and handwear
- Base Layers/Levels
- Extreme Weather Gear
- Outerwear
- Administrative Uniforms
- Badges, Patches, and Insignia
- Special Operations
Department of Homeland Security Uniform Program Overview

CBP Uniforms
### Department of Homeland Security Uniform Program Overview

#### CBP Uniforms and Class Distinctions (example Office of Field Operations)

<table>
<thead>
<tr>
<th>OFFICE OF FIELD OPERATIONS</th>
<th>Class(es) Authorized</th>
</tr>
</thead>
<tbody>
<tr>
<td>GS Series</td>
<td>Description</td>
</tr>
<tr>
<td>GS-1895 Officer/Agricultural Specialist</td>
<td>1,2,3,4,7</td>
</tr>
<tr>
<td>GS-0401 Special Response Team Officer/Joint Military Operations Overseas</td>
<td>1,2,3,4,7,8</td>
</tr>
<tr>
<td>GS-1801 Seized Property Specialist</td>
<td>1,2,3,4,7</td>
</tr>
<tr>
<td>GS-340, 1801, 0343, 0301, 1895 &amp; 0401 Senior Management Staff</td>
<td>1,2,3,4,7</td>
</tr>
<tr>
<td>Varies Other Approved Position</td>
<td>5,7</td>
</tr>
<tr>
<td>Varies Co-op/Intern Students</td>
<td>5,7</td>
</tr>
</tbody>
</table>

#### OFFICE OF FIELD OPERATIONS

<table>
<thead>
<tr>
<th>Class Distinctions</th>
<th>Uniform</th>
</tr>
</thead>
<tbody>
<tr>
<td>Class 1</td>
<td>Ceremonial Uniform</td>
</tr>
<tr>
<td>Class 2</td>
<td>Dress Uniform</td>
</tr>
<tr>
<td>Class 3</td>
<td>Work Uniform</td>
</tr>
<tr>
<td>Class 4</td>
<td>Battle Dress Uniform (BDU)</td>
</tr>
<tr>
<td>Class 5</td>
<td>Administrative Support Uniform</td>
</tr>
<tr>
<td>Class 7</td>
<td>Maternity Uniform</td>
</tr>
<tr>
<td>Class 8</td>
<td>Special Response Team/Joint Military Operations Overseas</td>
</tr>
</tbody>
</table>

#### OFO Class 1 Required Items

- **Ike Jacket** (Nameplate, Large Rank Insignia, Badge, Longevity Stars)
- **Felt Campaign Hat** (CBP Hat Insignia, Leather Hat Band, Chin Strap)
- **Class 2 Long Sleeve Shirt** (Black Tie w/Tie Tack, Rank Shoulder Boards)
- **Class 2 Dress Trouser/black stripe** (Trouser belt)
- **Gun Belt/armed officers** (Gun w/Holster, Handcuff Case, Magazine Case, Intermediate Force Device(s))
- **Black Shoes** (Black Socks, Leather or Clarino low quarter shoe, Roper or Western boot)
### DHS Uniform Program By Component

<table>
<thead>
<tr>
<th>DHS Component</th>
<th># of Items on Contract</th>
<th>Annual Spend in Millions</th>
</tr>
</thead>
<tbody>
<tr>
<td>CBP</td>
<td>593</td>
<td>$40.0</td>
</tr>
<tr>
<td>TSA</td>
<td>157</td>
<td>$25.0</td>
</tr>
<tr>
<td>USCG</td>
<td>8</td>
<td>$0.3</td>
</tr>
<tr>
<td>ICE</td>
<td>186</td>
<td>$1.5</td>
</tr>
<tr>
<td>FLETC</td>
<td>82</td>
<td>$0.8</td>
</tr>
<tr>
<td>USSS</td>
<td>110</td>
<td>$1.5</td>
</tr>
<tr>
<td>FEMA</td>
<td>132</td>
<td>$0.3</td>
</tr>
<tr>
<td>NPPD</td>
<td>231</td>
<td>$1.1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,499</strong></td>
<td><strong>$70.5</strong></td>
</tr>
</tbody>
</table>

* CBP purchases over 900,000 items a year
Order Volume: The chart below breaks out the annual volume of orders for DHS. Annual volume is the amount of units purchased of a particular item. For example, there are 346 items on the DHS uniform contract in which DHS did not purchase any items in FY 2018.

### DHS Low Ordering Volume (FY 2018)

<table>
<thead>
<tr>
<th>Annual Volume</th>
<th># Items</th>
<th>% of Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>346</td>
<td>23%</td>
</tr>
<tr>
<td>1-100</td>
<td>501</td>
<td>33%</td>
</tr>
<tr>
<td>101-1,000</td>
<td>384</td>
<td>26%</td>
</tr>
<tr>
<td>&gt; 1,000</td>
<td>268</td>
<td>18%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1499</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>
Under the Kissell Amendment, all COVERED textile and apparel products purchased by the U.S. Department of Homeland Security* must be either (a) grown, reprocessed, reused or produced in the United States or (b) from designated countries (listed below)

WTO GPA Countries
- Armenia, Aruba, Austria, Belgium, Bulgaria, Canada, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, Ireland, Israel, Italy, Japan, Korea, (Republic of) Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Singapore, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Taiwan (known in the World Trade Organization as “the Separate Customs Territory of Taiwan, Penghu, Kinmen and Matsu” (Chinese Taipei)) or United Kingdom

Free Trade Agreement countries
- US-Chile, US-Israel
- NAFTA (US, Canada and Mexico)
- Other countries: Australia, Bahrain, Canada, Chile, Colombia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Honduras, Korea (Republic of), Mexico, Morocco, Nicaragua, Oman, Panama, Peru, or Singapore

Non-Treaty Countries
- Caribbean Basin Initiative Countries-Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bonaire, British Virgin Islands, Curacao, Dominica, Grenada, Guyana, Haiti, Jamaica, Montserrat, Saba, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Sint Eustatius, Sint Maarten, or Trinidad and Tobago

Least Developed Countries

*Additional requirements apply to TSA - Designated Countries are limited to Mexico, Canada and Chile
DHS Strategic Sourcing Uniform Contract: The current DHS uniform contract is a single award IDIQ contract in which one vendor provides all of the following services:

- Uniforms per specifications
- Uniform Ordering Website
- Quartermaster Services
  - Measuring and outfitting new students
  - Returns and exchanges on-site
- Allowance Account Management
- Inventory Management
- Uniform distribution per performance requirements
  - On-time shipments – 90% within 7 calendar days
  - Backorders less than 10%
- Returns and Exchanges
Ordering Types: Ordering from the contract differs by component.

- CBP, TSA, ICE HSI, and NPPD use primarily an allowance account based ordering system. Each uniformed employee is given an annual allowance amount. They can then log into the ordering website and place orders against their allowance. Items are shipped to individual duty stations.
  - CBP Specific:
    - The number of allowance accounts and amounts are established at the beginning of the year via a contract modification/delivery order.
    - In addition, CBP and the vendor track each employee’s allowance account, which contains specific information about the employee including duty location and what items the employee can or cannot order.
    - There are approximately 40,000 allowance accounts and CBP processes about 10,000 changes per year.
  - Other components place bulk orders via a delivery order to the contract.
Opportunities:

- The current DHS uniform contract expires in September 2019.
- DHS anticipates a new solicitation to be published the end of November, first part of December.
- The new contract will be an IDIQ with a 5-year base and two 1-year options.
- Due to the specific requirements of DHS, it will again be a single award contract. There will not be opportunities to bid on pieces of the contract.
  - Opportunities would come from the prime vendor, or being the prime vendor.
  - The current vendor contracts with 75 to 150 sub-contractors to supply the roughly 1,500 items on the contract.
- The majority of items are Commercial Off the Shelf (COT) or modified COT items (requiring customization for branding, badges, patches, etc).

Challenges:

- Changing legislation/trade agreements.
  - DHS is currently subject to the Kissell amendment, which differs from the Berry/DLA requirement.
- DHS has a large variety of items, most of which have very low ordering volumes.
- The majority of purchases are made in November-December and August for CBP; and February for TSA.
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