



****Important Program Notice****

DLA Troop Support's Construction and Equipment (C&E)

Fire & Emergency Services Equipment (FESE)

Will Go-Live in VCAL *March 31st 2025*



C&E Programs



DLA Troop Support C&E has modernized and automated the Tailored Logistics Support Program (TLSP) ordering process with a new Enterprise Business Platform titled Vendor Contract Awarded Logistics (VCAL). This new platform utilizes ServiceNow and offers increased flexibility in ordering processes. Starting this fiscal year's 3rd QTR, customers will transition from our current ordering processes, which is submitting orders via email, to the new process, using the VCAL website to submit and manage Fire & Emergency Services Equipment orders.

****IMPORTANT DATES****

Monday, March 24th: You should expect to receive an email notice on how to register for the new VCAL, TLS website. Instructions and a website link will be provided in the email, on how to register as an ordering POC and registering a FOPOC. Registering the week of March 24th allows you to set up your profile in advance.

Friday, March 28th: Will be the last day DLA's Fire & Emergency Services Equipment (FESE), TLS program will accept requirements via email to FESOrders@dla.mil. All orders submitted after March 28th 1600 EST, will need to be submitted using VCAL.

Monday, March 31st: All Fire & Emergency Services Equipment (FESE) requirements will need to be submitted via the VCAL website.

New platform Features:

- Customers and Finance Office Point of Contact (FOPOC) will both be able to review the order status and pricing quotes online.
- Customers and FOPOC 's will receive various emails notifying them of status changes and when pricing quotes are available for review in the system.
- Customers can communicate directly with their assigned Tailored Vendor Logistics Specialist through the VCAL website.

Questions should be sent to

FESVCALSupport@dla.mil