In an effort to maximize support to our SOE customers, the following information is provided to assist with the ordering process.

**Cost Recovery Rate (CRR)**

Given the ever changing fiscal environment of the Department of Defense (DoD), the Construction & Equipment (C&E) Supply Chain at Defense Logistics Agency (DLA) Troop Support has been actively working on ways to offer our valued customers a competitive Cost Recovery Rate (CRR) for their singular orders of significant dollar value that would enable them to maximize funding authority and obligations for critical mission requirements. C&E defines singular orders of significant dollar value as being above $5 million (total value unburdened, which is equivalent to $5.1 million burdened/Ext Price) submitted as one (1) stand-alone order request under the Tailored Logistics Support (TLS) Programs. In such instances, the C&E Supply Chain will now process applicable orders exceeding $5 million (total value unburdened) with a CRR of 2.0% in lieu of the standard 5.4% CRR for orders placed under the TLS Programs. The unburdened price is defined as the cost prior to the DLA CRR. The burdened price is the final cost to the customer as identified on the financial point of contact (FOPOC) spreadsheet; individual line item cost is identified under Unit Price (Column AC); and total cost for each line is identified under Ext Price (Column AD).

If an order request is competed and determined to be applicable, the request for funding will be sent to the customer’s designated FOPOC with the CRR of 2.0% included. However, it will not be awarded at that rate if the FOPOC response and funding is returned to DLA reducing lines or quantities bringing the total dollar value of the order below $5 million (total value unburdened, which is equivalent to below $5.1 million burdened/Confirmed Ext Price). In such cases, DLA will need to reprocess the order, coordinate with the vendor to confirm that there are no price changes, and will then return a new funding request to the customer’s FOPOC with the standard CRR of 5.4%. As needed, when lines or quantities are reduced, the designated Tailored Vendor Logistics Specialist (TVLS) can be contacted to confirm the total unburdened dollar value and applicable CRR prior to submitting funding.

Please note the go live date for this process was December 14, 2018 and the CRR will be automatically selected based on the dollar value of stand-alone order requests.

For any questions regarding the FOPOC Review Process or the SOE program, please contact your designated TVLS or send your inquiry to SOEOrders@dlamil.