



## Hall of Fame Inductees

### **CAROL J. SMELTZ**

**Is being inducted into the Defense Supply Center Philadelphia Hall of Fame this twenty-third day of October 2001 for her continuous outstanding mission support from 1967 through 1999. Ms. Smeltz was a major force behind improving customer relations throughout the organization. She developed innovative processes that improved customer satisfaction resulting in increased sales. Ms. Smeltz was instrumental in the successful merge of DSCP and DISC. This involved developing procedures for the smooth transition of federal stock classes, transferring DISC workers into the DSCP workforce, and finding jobs for employees who were not placed. Ms. Smeltz's integrity, credibility, and knowledge helped to create an organization that rises above the competition and will survive in an age of increasing customer expectations. Her leadership reflected that coming together is a beginning, staying together is progress, and working together is success.**