

# **INITIAL SANITATION AUDIT REQUEST**

## **Procedures for DLA Troop Support OPRATS Program**

**March 6, 2025**

1. The following procedures were modified to fit the DLA Troop Support Operational Rations Program. Original, and overriding, procedures are published in the US Army Veterinary Service Circular 40-1, Worldwide Directory of Sanitarily Approved Sources for Armed Forces Procurement.

2. The product manufacturer (not a distributor) must write a letter (on company letterhead stationery) requesting an initial sanitation audit.

a. The owner or authorized representative must sign the letter.

b. The letter is addressed to the specific primary contractor the product manufacturer wishes to conduct business with (Ameriquial, Sopako, Wornick, etc...).

c. The request must contain, as a minimum, the following information:

- The full name of the product manufacturer processing facility, street address (or geographical location), city, county, state, country, and zip code, where the plant is located. Include postal/mailling address if different from processing facility address. If there are multiple production locations or any offsite storage/warehousing locations, all must be listed.
- The name, title, telephone and fax numbers, and e-mail address of the primary person to contact at the facility with the authority to provide additional information and schedule/conduct the audit.
- The normal operating hours to include office hours and production facility hours. If the specific products are only produced on certain days/times, that information should also be included.
- A list of all products to be furnished. List must be as specific as possible; using general terms such as “bread,” “bread products,” “cheese,” or “cheese products” generally are not acceptable.
- A list of the federal, state, and/or local regulatory agencies that currently inspect the facility. If they have a federal or state establishment number, please provide the number as well.

d. [Pre-Audit Questionnaire](#)

3. The primary contractor reviews the request and forwards it to the DLA Troop Support Contracting Officer (KO) with a letter of endorsement. The primary contractor’s letter of endorsement must state clearly that they desire to source product from the requestor. If the

primary contractor does not desire to purchase the requestor's product, they should not forward it to DLA Troop Support.

4. The KO reviews the manufacturer's letter and primary contractor's endorsement. If the KO determines this is in the best interest of the Government, they in turn will endorse the request and forward the packet to the DLA Troops Support Food Safety Office. The KO will include an endorsement memorandum with the packet. It is preferable to the food safety office that the packet be received electronically in order to expedite the action. Please forward the complete packet to: [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

5. The Food Safety Office will review the packet to ensure it is complete and forward to the applicable U.S. Army Veterinary Service organization responsible for initiating audits.

6. The applicable U.S. Army Veterinary Service will furnish the DLA Troop Support Food Safety Office with a copy of the approval or disapproval letter to the vendor. Details of the inspection are not disclosed to DLA Troop Support or the primary contractor as it is proprietary to the facility in question.

7. Expectation for Directory listing of an establishment is between 90-120 days, depending on the location of the establishment and the establishment's availability for scheduling the audit. In some cases, Directory listing of an establishment may occur earlier. If a procurement agency determines that the request is "urgent" due to a food shortage (food insecurity) the audit can be expedited. If so, the procurement agency must state the urgency and reason in the request memo.

8. What typically happens once the Veterinary Service receives the audit request:

- a. They ensure the request is complete.
- b. They assign the audit to a qualified auditor.
- c. Auditor contacts the facility and requests additional information.
- d. Auditor generally does NOT schedule an audit until the facility provides all required additional information.
- e. When the auditor has all required information, they begin the process of scheduling the initial audit, this may be hindered by auditor or company calendar conflicts.
- f. Audit is conducted and, in most cases, initial audits require submission of product samples for laboratory analysis. Depending on the product this may add 4-6 weeks.

9. To view subsistence suppliers that are already listed in the World Wide Directory of Sanitarily Approved Food Establishment for Armed Forces Procurement use the following link: <https://sph.health.mil>

10. DLA Troop Support personnel, suppliers, and customers should refer all initial audit questions to the email [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).