

Subject: ALFOODACT 026-2012 Unilever Recalls Pints of Ben & Jerry's Chocolate Nougat Crunch Ice Cream: Sweet Cream Ice Cream with Fudge Covered Wafer Cookies & a Chocolate Nougat Swirl

Date Issued: June 13, 2012

1. REFERENCES:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

b. Allied Communications Publication 121, US SUPP-1 (f).

2. BACKGROUND:

Unilever is voluntarily recalling pint containers of its Ben & Jerry's Chocolate Nougat Crunch Ice Cream: Sweet Cream Ice Cream with Fudge Covered Wafer Cookies & a Chocolate Nougat Swirl ("Chocolate Nougat Crunch") that are missing the allergen advisory statement, "Allergy Information: Fudge covered wafer pieces have been manufactured on shared equipment that processes peanuts and tree nuts." This allergen advisory statement should be at the end of the ingredients list but was inadvertently omitted from the recalled product. People who have an allergy or severe sensitivity to peanuts or tree nuts (chestnuts, Brazil nuts, walnuts, hazelnuts, pecans, pine nuts and cashews) run the risk of serious or life-threatening allergic reaction if they consume the recalled product. No illnesses have been reported to date.

The recall was initiated after it was discovered that the ingredient label on pint containers did not include this information. This voluntary recall is being conducted with the knowledge of the U.S. Food and Drug Administration.

The product was manufactured in the United States. The product was distributed nationwide and reached consumers through retail stores. No product was shipped outside of the U.S. No other Ben & Jerry's products are affected by this voluntary recall, including bulk (2.4 gallon) containers of Chocolate Nougat Crunch served in Ben & Jerry's franchised Scoop Shops.

The company is issuing an alert through the Food Allergy & Anaphylaxis Network.

3. PRODUCTION DATES/IDENTIFYING CODES:

The affected product is sold in pint containers with a **UPC of 7684020899, and date codes: JUL1113BJ1, JUL1213BJ1, AUG0113BJ1, AUG0213BJ1, AUG2313BJ1, AUG2413BJ1, AUG2513BJ1, SEP2013BJ1, SEP2113BJ1, OCT2313BJ1.** The date code can be found on the bottom of the pint.

4. MANUFACTURER/DISTRIBUTOR:

Unilever

Consumers who have purchased Chocolate Nougat Crunch pints with the affected UPC code and date code(s) are asked to discard any remaining product, rinse out the pint container, cut out and retain the UPC on the side of the container and call 877-270-7397, which is operational 24 hours a day seven days a week, for a replacement coupon. A consumer services representative is available between the hours of 8:30 AM and 6:00 PM EDT Monday through Friday.

5. DISTRIBUTION: All

6. REASON FOR ACTION: Due to "Undeclared Allergen" peanuts or tree nuts (chestnuts, Brazil nuts, walnuts, hazelnuts, pecans, pine nuts and cashews)

7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

- a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.
POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).
- b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.
- c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to the their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (dscpconssafofc@dla.mil)..
- d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.
- e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.

8. The Point of Contact for this ALFOODACT message is CW4 Tony Hemphill, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email dscpconssafofc@dla.mil .

9. Individuals or groups that would like to receive recall messages electronically can forward their email address to dscpconssafofc@dla.mil , with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.

10. Previous recalls and frequently asked questions are available at the following web site: <http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp> . The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

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